

# Annex E: Amendments to the Energy Retail Code of Practice

Below we set out amendments to the Energy Retail Code of Practice<sup>1</sup> to reflect changes to clause numbering that arise from the making of the Electricity Distribution Code of Practice.

Page <sup>2</sup>	Clause	Reference to Electricity Distribution Code	Amendment
9	3	<b>distributor</b> means: (a) a person who holds a distribution licence under <i>the Electricity Industry Act</i> or in respect of those obligations under the Electricity Distribution Code which are not excluded under clause 1.3(b) of that code of practice, a person who is exempt from holding a distribution licence under the <i>Electricity Industry Act</i> ; or	Replace reference to 'clause 1.3(b)' with 'clause 1.3.2'.
64	80(1)	Where a <i>distributor</i> makes a payment required to be made by clause 6 of the <i>Electricity Distribution Code</i> via the <i>retailer</i> , the <i>retailer</i> must apply the payment to the <i>small customer's</i> account within 10 <i>business days</i> .	Replace reference to 'clause 6' with 'clause 14'.
108	165(1)(a)	within one <i>business day</i> after receiving relevant information about the <i>life support equipment</i> requirements for the <i>relevant customer's</i> premises (including <i>medical confirmation</i> ) or any relevant contact details, give such information to the <i>distributor</i> for the purposes of updating the <i>distributor's</i> registration under clause 5A.3.1(a) or 5A.3.2 of the <i>Electricity Distribution Code</i> , or clause 4A.3(a)(i) of the <i>Gas Distribution System Code</i> , unless	Replace reference to 'clause 5A.3.1(a) or 5A.3.2' with 'clause 12.2.1(a) or 12.2.2'.

<sup>1</sup> Essential Services Commission, '[Energy Retail Code of Practice \(Version 1\)](#)', 1 March 2022.

<sup>2</sup> Page numbers are as referenced within the document. These may not align with PDF page numbers.

Page <sup>2</sup>	Clause	Reference to Electricity Distribution Code	Amendment
		the relevant information was provided to the <i>retailer</i> by the <i>distributor</i> ; and	
109	165(2)(a)	within one <i>business day</i> after receiving relevant information about the <i>life support equipment</i> requirements for the relevant customer's premises or any relevant contact details, give such information to the <i>distributor</i> for the purposes of updating the <i>distributor's</i> registration under clause 5A.3.2(b) of the <i>Electricity Distribution Code</i> ; and	Replace reference to 'clause 5A.3.2(b)' with 'clause 12.2.2(b)'.
110	166(6)(c)(i)	clause 5A.6.5 of the <i>Electricity Distribution Code</i> ; or	Replace reference to 'clause 5A.6.5' with 'clause 12.5.5'.
111	166(8)(a)	clause 5A.6.6 of the <i>Electricity Distribution Code</i> ; or	Replace reference to 'clause 5A.6.6' with 'clause 12.5.6'.
113	168(1)(c)(i)	if electricity is supplied to the <i>relevant customer</i> by an <i>exempt distributor</i> , the <i>exempt distributor</i> has already notified the <i>exempt electricity seller</i> under clause 5A.8.2(a)(ii) of the <i>Electricity Distribution Code</i> .	Replace reference to 'clause 5A.8.2(a)(ii)' with 'clause 12.7.1(a)(ii)'.
115	170(1)(b)	if the <i>exempt electricity seller</i> was required to give notice to an <i>exempt distributor</i> under section 40SJ(5) of the <i>Electricity Industry Act</i> , the <i>exempt electricity seller</i> must give the <i>exempt distributor</i> (within one <i>business day</i> from receipt) relevant information about the <i>life support equipment</i> requirements for the <i>relevant customer</i> (including when the <i>relevant customer</i> provides <i>medical confirmation</i> to the <i>exempt electricity seller</i> ) and any relevant contact details for the purposes of updating the <i>distributor's</i> registration under clause 5A.8.2(b) of the <i>Electricity Distribution Code</i> , unless the relevant information was provided to the <i>exempt electricity seller</i> by the <i>exempt distributor</i> ;	Replace reference to 'clause 5A.8.2(b)' with 'clause 12.7.1(b)'.

Page <sup>2</sup>	Clause	Reference to Electricity Distribution Code	Amendment
115	170(1)(d)	within one <i>business day</i> of being notified by a <i>distributor</i> about a planned interruption under clause 5.5.1(b) of the <i>Electricity Distribution Code</i> , provide the affected <i>relevant customer</i> with written notice of the planned interruption.	Replace reference to 'clause 5.5.1(b)' with 'clause 11.5.1(b)'.