



NETWORK ENERGY SERVICES

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5th August, 2018

Essential Services Commission
Level 37, 2 Lonsdale St
Melbourne, Vic, 3000

Submission re: Energy Retail Code Obligations for Exempt Sellers under the GEO

Dear ESC,

The comments provided in this submission reflect the experiences of Network Energy Services and the interests of our Exempt Selling clients and their internal customers. Network Energy Services is an embedded network manager who works with over 100 retirement village and 'Over 55s' resort embedded networks and we provide the billing and customer services for over 10,000 customers of their embedded networks.

We support the provisions identified in the Energy Retail Code for the respective Exemption Classes. These will continue to strengthen the regulatory framework and consumers protections surrounding embedded networks.

We also support the continued harmonization with the AERs National Framework so that the criteria and conduct surrounding exempt selling is consistent across borders.

Toby Etchells
Director
Network Energy Services