

Updates to requirements for water heating and space heating/cooling product applications

11 March 2020



We have updated our Water Heating and Space Heating/Cooling Product Application Guide to provide updated product requirements for activities 1A, 1B, 1C, 1D, 1F, 5 and 9.

Product applicants involved in these activities in the VEU program should review the updated guide to ensure compliance with updated requirements.

Updates to Gas storage water heater and instantaneous water heater

We have released an updated Water Heating and Space Heating/Cooling Application Guide with the following updated documentary requirements:

Activity	Product category	Updates
Activity 1A	Gas or LPG storage water heater	Applicants are now required to submit: - <ul style="list-style-type: none">a product specification sheet showing the star rating and the storage capacity (L), AND eitheran AGA Certificate or listing on AGA directory demonstrating compliance with the product criteria OR





Activity	Product category	Updates
		<ul style="list-style-type: none">evidence of listing by a JAS-ANZ accredited approval body
Activity 1B	Gas/LPG instantaneous water heater	Applicants are now required to submit: <ul style="list-style-type: none">a product specification sheet showing the star rating and the storage capacity (L) AND eitheran AGA Certificate or listing on AGA directory demonstrating compliance with the product criteria ORevidence of listing by JAS-ANZ accredited approval body
Activity 1C,1D and 1F	Electric boosted solar, Heat pump water heater and Gas/LPG boosted solar	Applicants are now required to submit a photograph(s) of relevant data plate(s). Photograph(s) should: <ul style="list-style-type: none">include information of the product data plates for integrated heat pump hot water systemsinclude information on the tank data plate and heat pump unit data plate (for split or separate heat pumps only).be saved in the format: PDF document- Brandname_TankModelNo_DataPlates.pdf Brandname_Heatpumpmodel_DataPlates.pdfphotographs of the nameplates for Electric boosted solar and Gas/LPG boosted solar
Activity 5	High Efficiency ducted gas	Applicants now have the option to submit documentary evidence of product registration on the AGA product Directory
Activity 9	Gas or LPG space heater	Applicants now have the option to submit documentary evidence of product registration on the AGA product Directory





Updated Photographic evidence and Solar and Heat Pump Product Application Form

We have added a requirement to include photographs of the nameplates of heat pump water heaters with the product applications. For heat pump hot water systems with an integrated tank and heat pump, we require only a single photograph of the nameplate. For heat pump hot water systems where the heat pump is separated from the tank, we need photographs of the nameplates of both heat pump and the tank.

We have also updated our Solar and Heat Pump Product Application Form and split the excel spreadsheet in this form which previously covered heat pumps and solar water heaters into two separate documents to minimise errors and increase efficiency.

- Heat Pump Water Heater Product Application Form
- Solar Water Heater Product Application Form

You can access these updated documents, including the updated product application guide from:

<http://www.esc.vic.gov.au/veu-product-applicants>

Where to get help

If you have any questions or feedback with respect to matters set out in this program update, please contact VEU Support on (03) 9032 1310 or veu@esc.vic.gov.au.

