



Appendix: Energy retail products and prices

This Victorian Energy Market Report 2018-19 appendix provides information on individual electricity and gas offers that were generally available from energy retailers on 30 June 2019, for households and businesses.

About this appendix

This appendix is part of the *Victorian Energy Market Report 2018–19*. It provides information on individual electricity and gas offers that were published by Victorian energy retailers on 30 June 2019.

To compare offers, the prices from these offers have been used to calculate an annual bill based on a typical consumption level for a household or small business. The appendix is divided by electricity and gas offers available in different regions across Victoria.

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1. Electricity offers – introduction

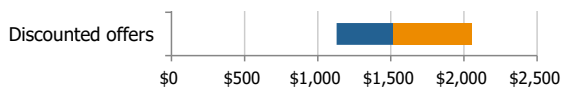
The following sections provide information on individual electricity offers that were generally available from energy retailers on 30 June 2019. To compare offers, the prices from these offers have been used to calculate an annual bill based on a typical consumption level for a household or business.

The following sections are sorted by the offers that are available in different regions in Victoria. This is because there are different electricity distribution (or network) areas in Victoria.

How to read offer range charts

The charts in this section show the range of offers available in each region in Victoria, from the lowest to highest. Each chart generally presents the range of offers available to customers. Many offers in Victoria usually involved conditional discounts, such as paying on time in order to receive a discount off an energy bill.

The charts in this part generally show how much you might pay, depending on whether you meet the conditions of your discount, as per the example chart below.

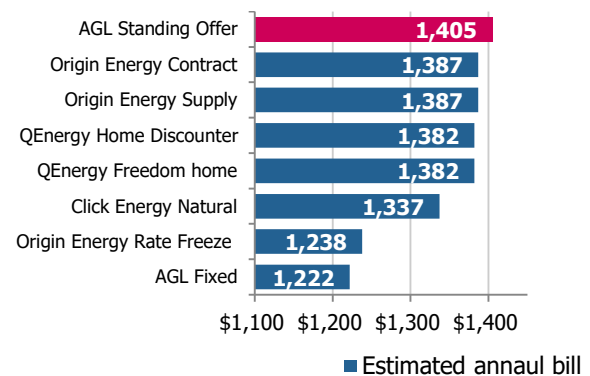


As per the example chart, the coloured bar shows the annual bill of a range of conditional offers:

- If the customer met all the conditions, they would pay a bill equal to the amount shown in the blue bar, depending on the offer they are on from that retailer.
- If the customer did not meet any of the conditions, their bill would be at the far right of the orange bar. If the customer met some conditions their bill would be somewhere within the orange bar.

Certain charts also show the standard contract of a retailer, highlighted in magenta.

In the example chart below, the standard contract from the local retailer of the region is shown as a benchmark – it is a useful benchmark as it would be the price paid by customers who have not entered a market contract since the commencement of retail competition.



About 4.7 per cent of residential and 12.7 per cent of small business customers are on standard offers with the original incumbent retailers.

The offers reviewed in this section are limited to flat and block tariff offers, excluding those for controlled loads unless otherwise stated.

2. Electricity offers – residential customers

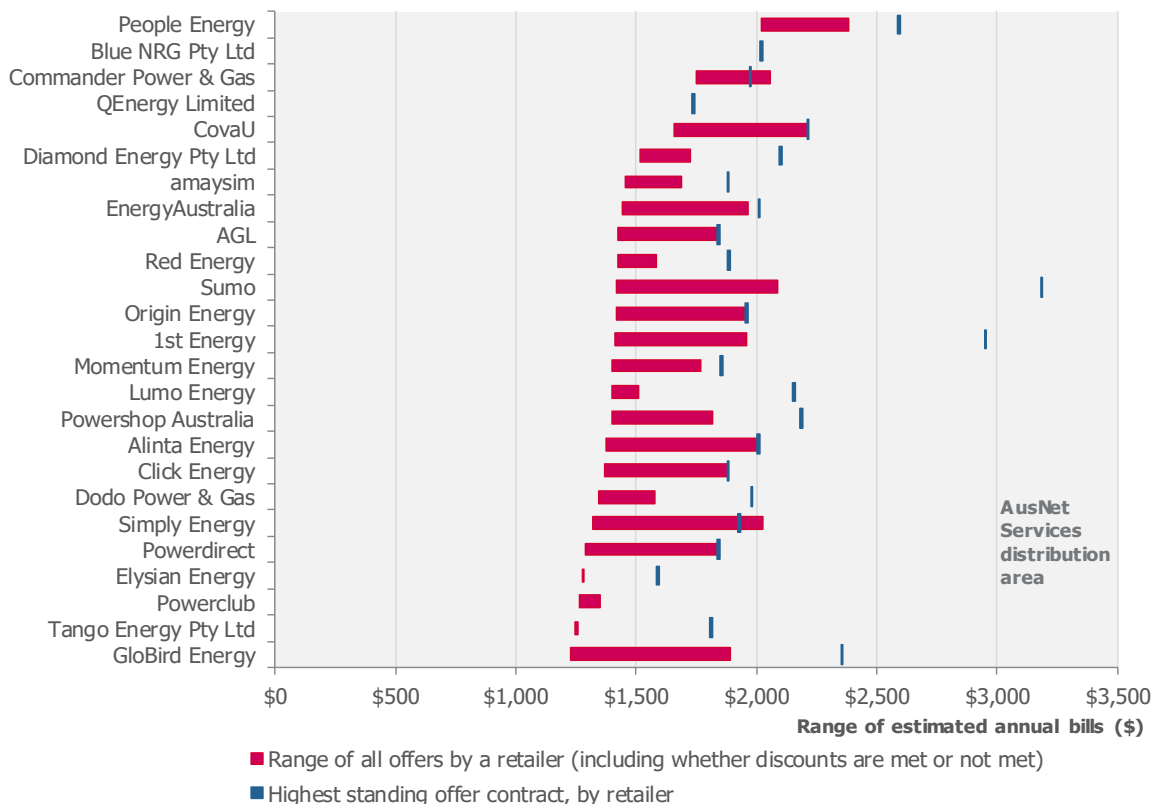
2.1. Eastern Victoria

This section provides a summary of electricity offers generally available on 30 June 2019 in eastern Victoria (or the AusNet Services distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

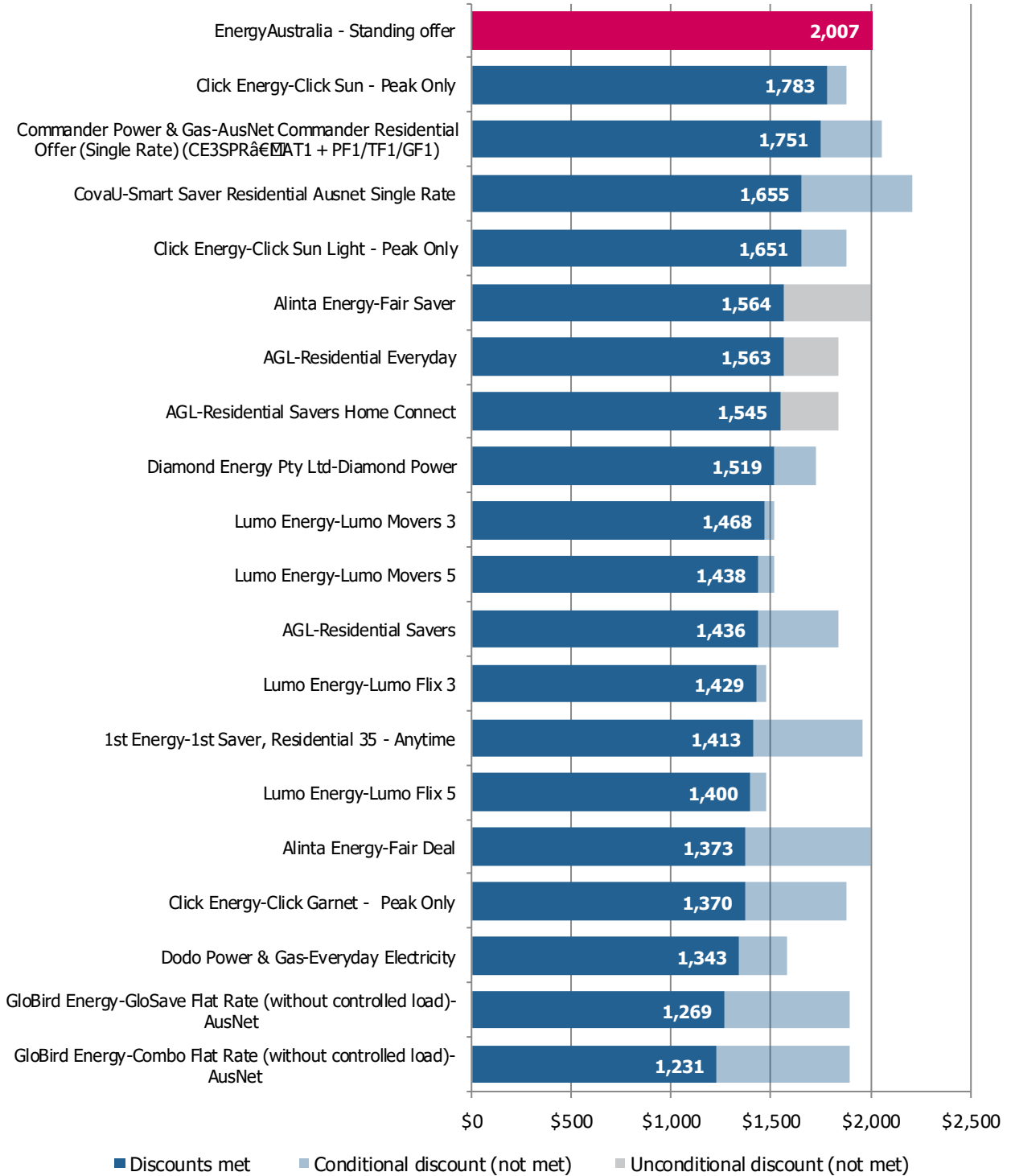
Residential electricity customers – range of all offers generally available, by retailer



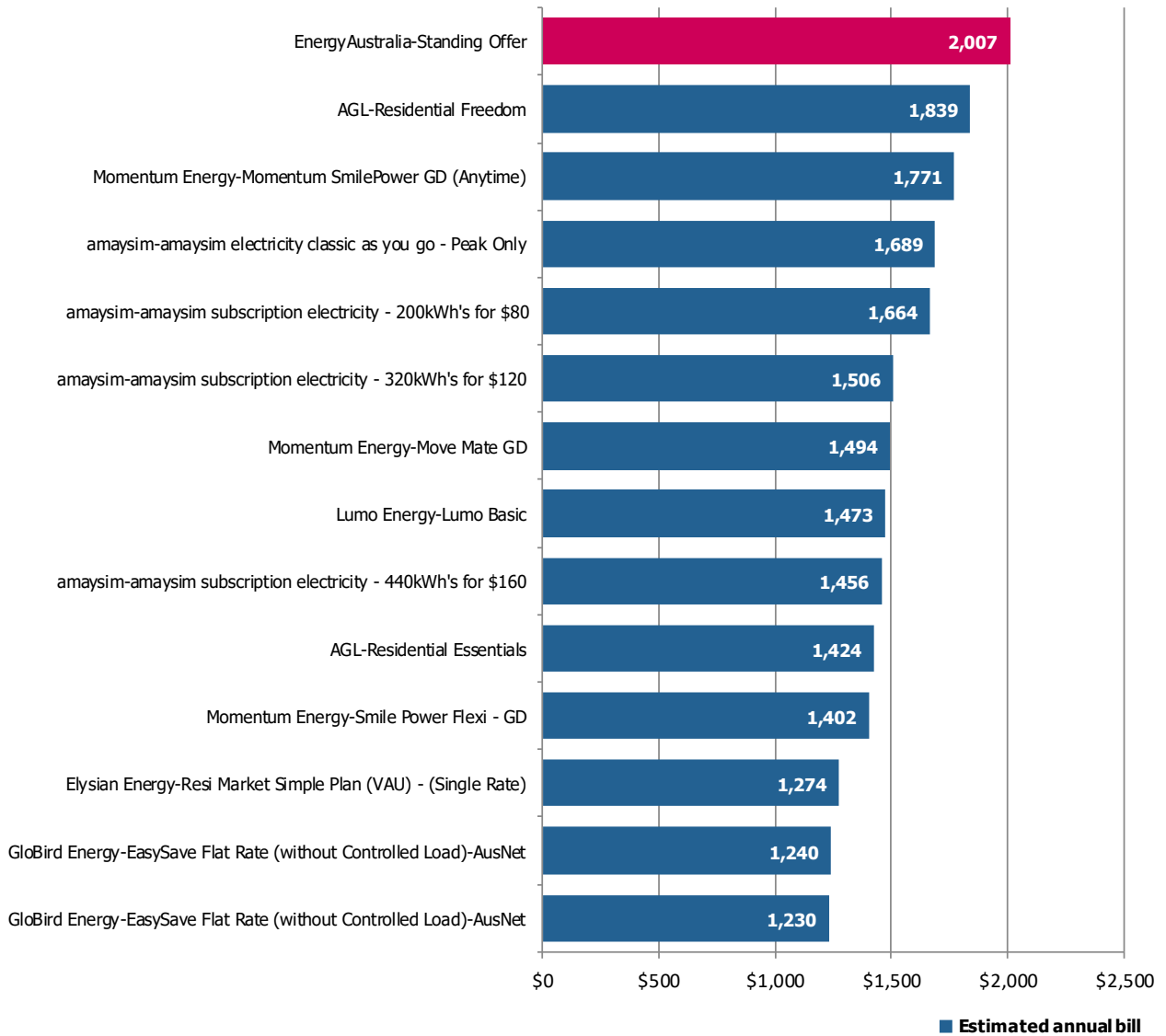
Residential electricity customers – range of discounted market offers generally available, by retail



Residential electricity customers – estimated annual bills of discounted market offers, by retailer



Residential electricity customers – estimated annual bills of undiscounted market offers, by retailer



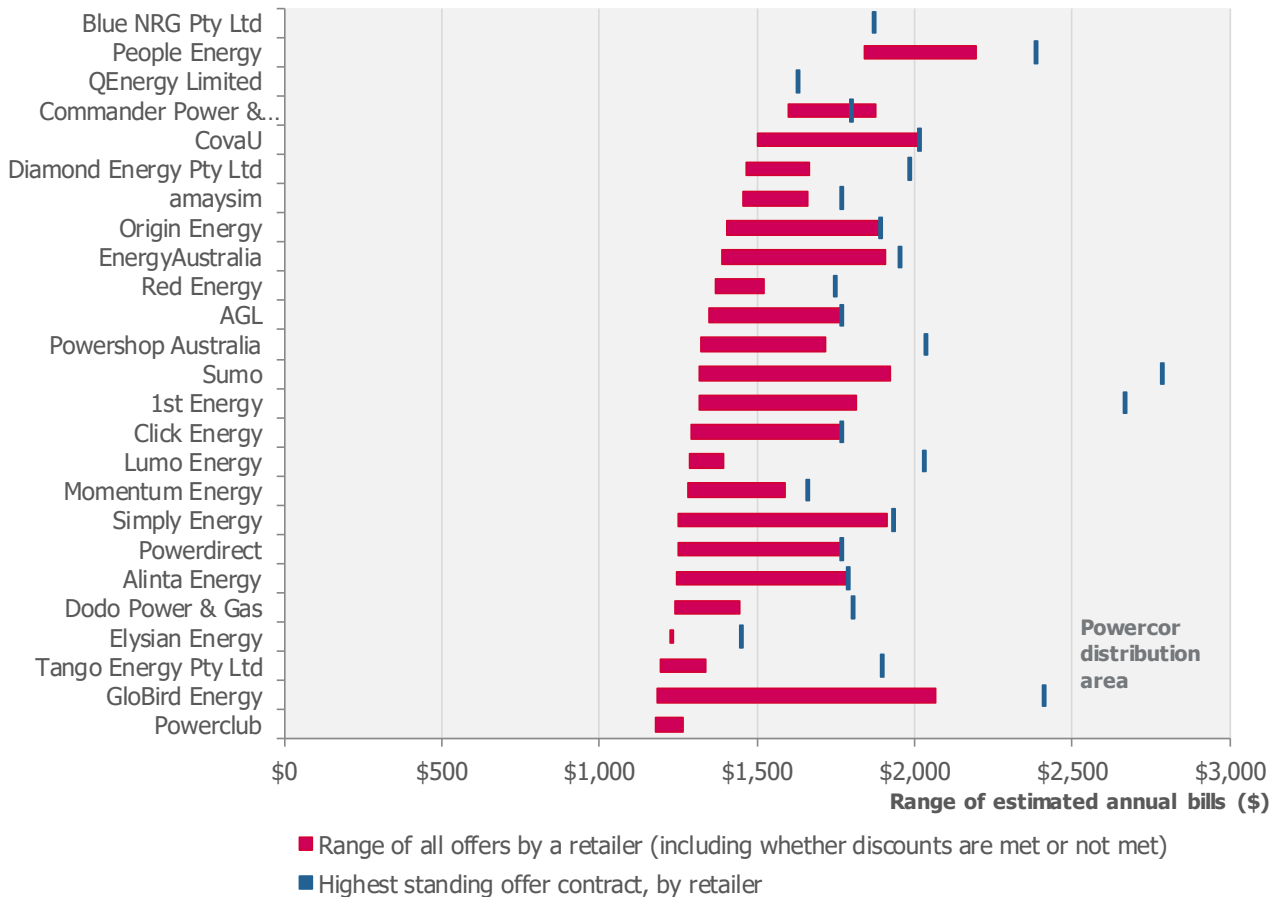
2.3. Western Victoria

This section provides a summary of electricity offers generally available on 30 June 2019 in western Victoria (or the Powercor distribution area), as shown in the blue shaded area in the figure below.

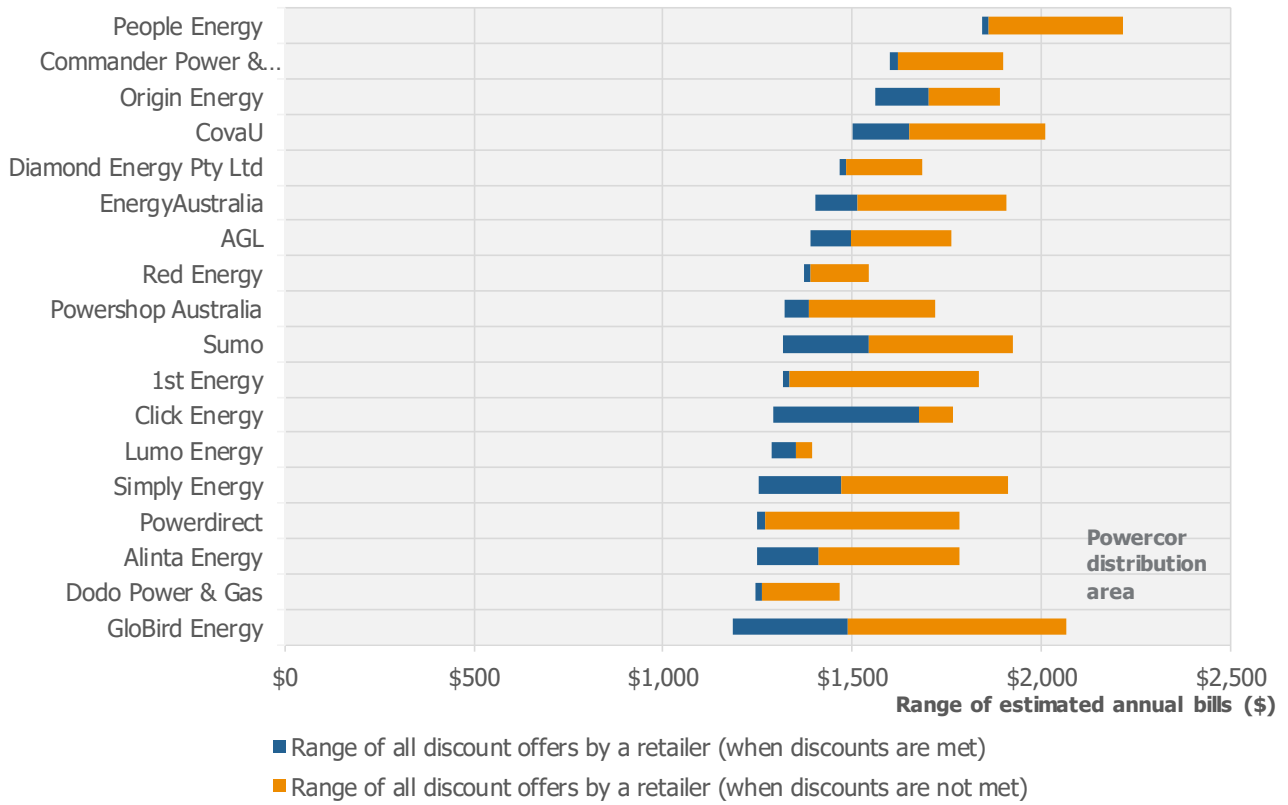


The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

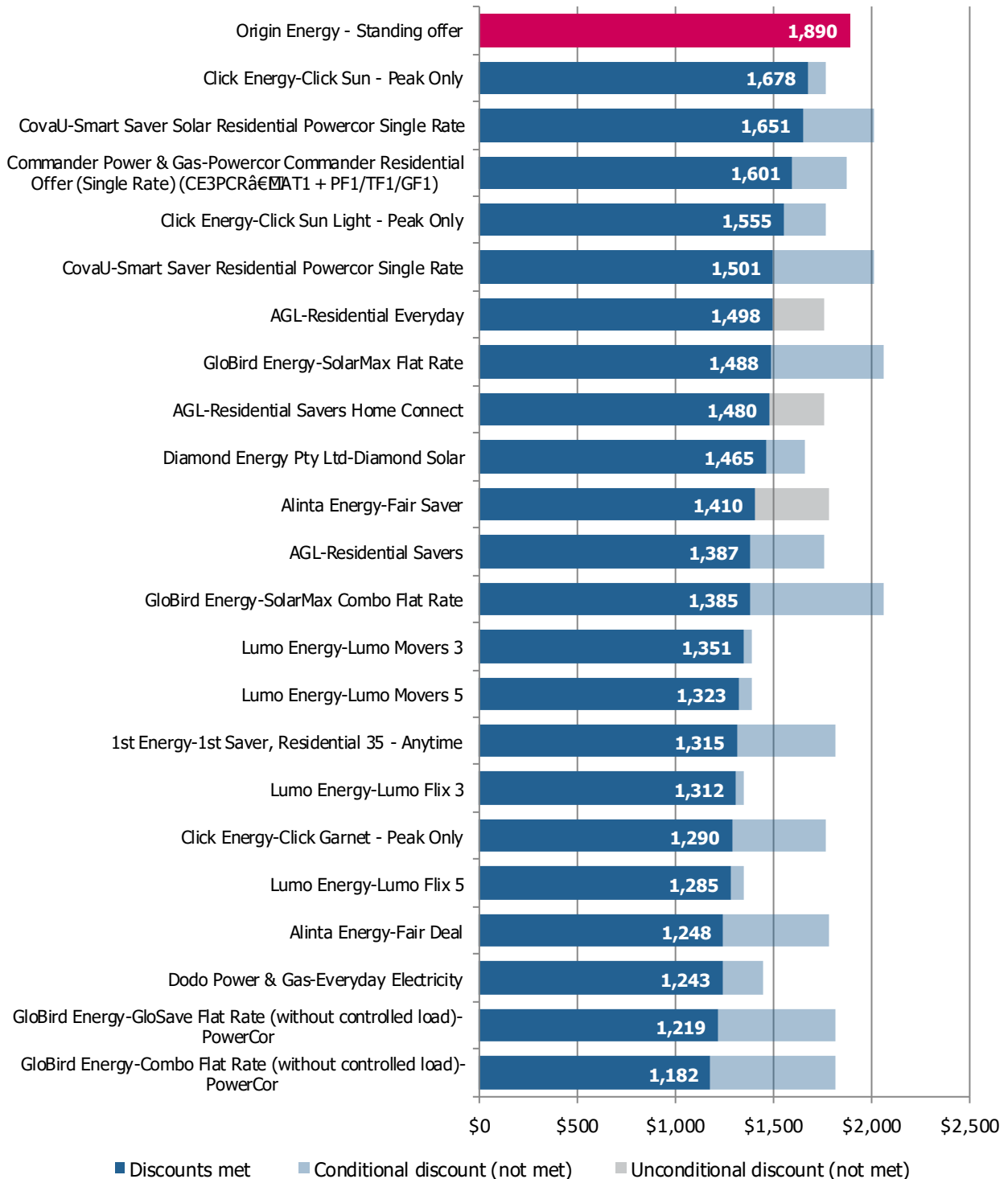
Residential electricity customers – range of all offers generally available, by retail



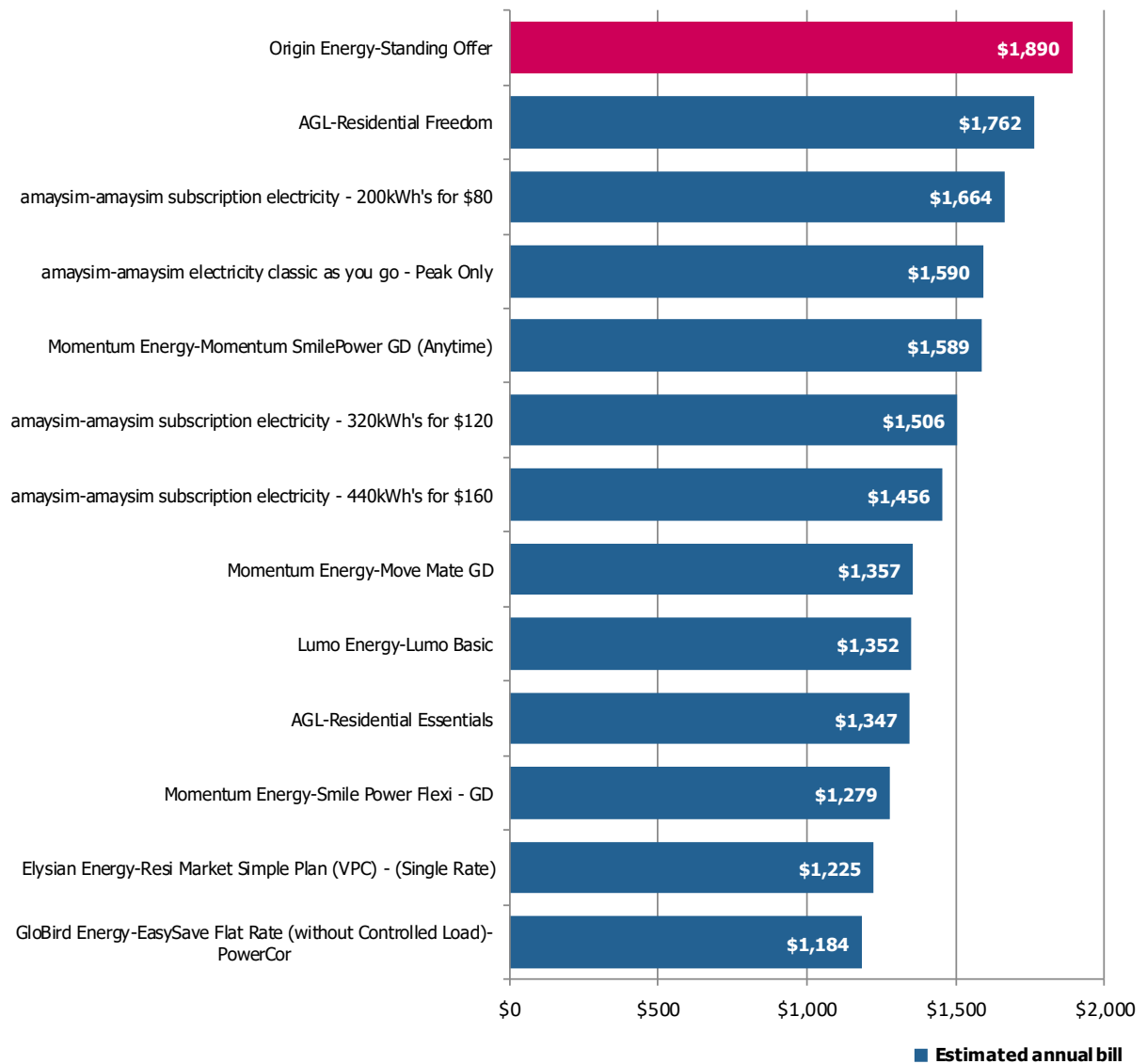
Residential electricity customers – range of discounted market offers generally available, by retailer



Residential electricity customers – estimated annual bills of discounted market offers, by retailer



Residential electricity customers – estimated annual bills of undiscounted market offers, by retailer



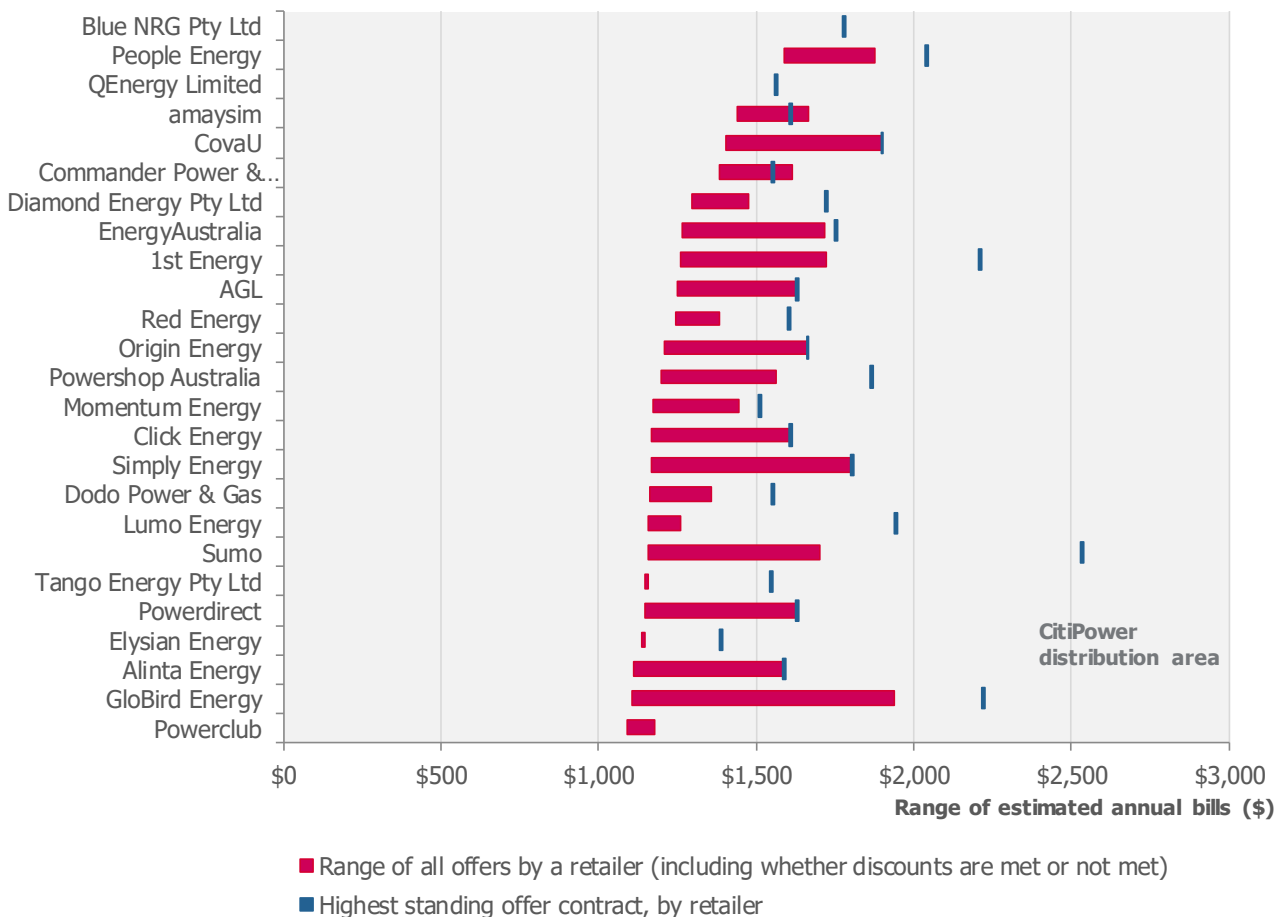
2.4. Melbourne CBD and inner suburbs

This section provides a summary of electricity offers generally available on 30 June 2019 in Melbourne CBD and inner suburbs (or the CitiPower distribution area), as shown in the blue shaded area in the figure below.

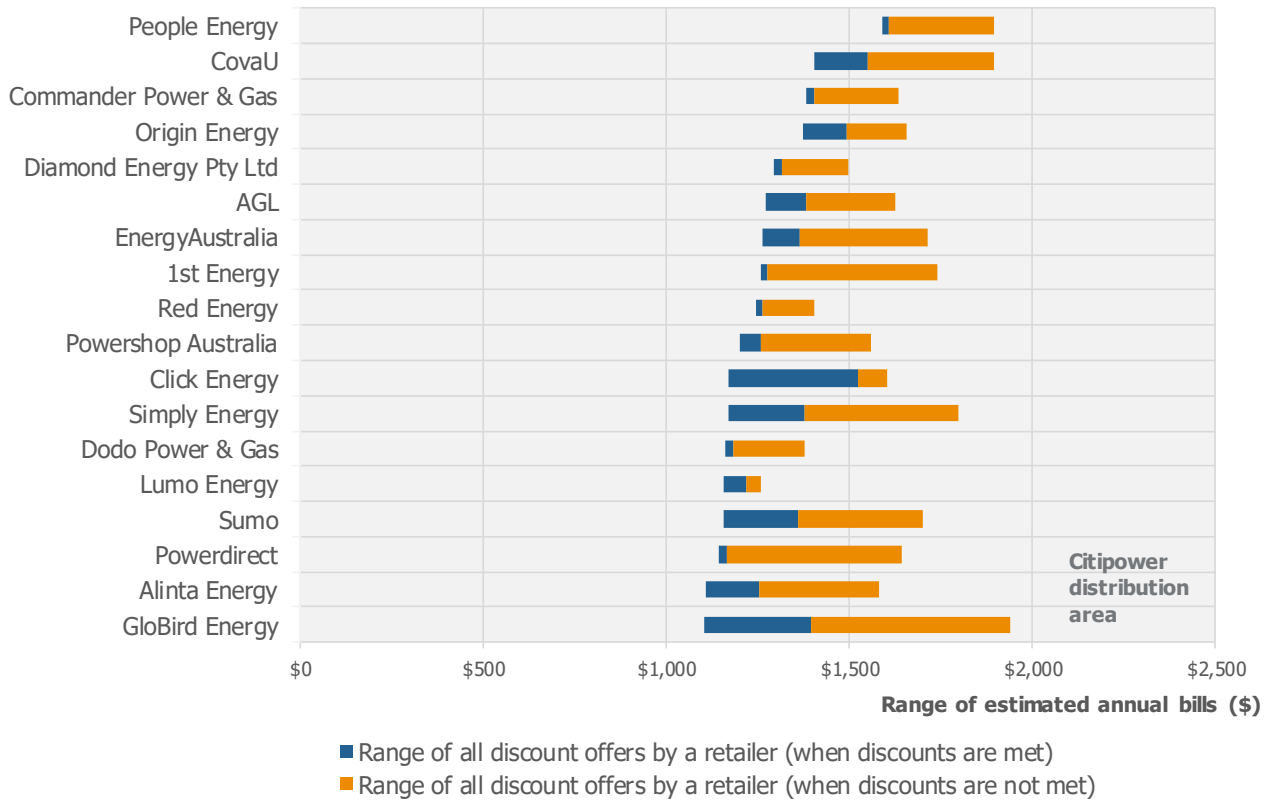


The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

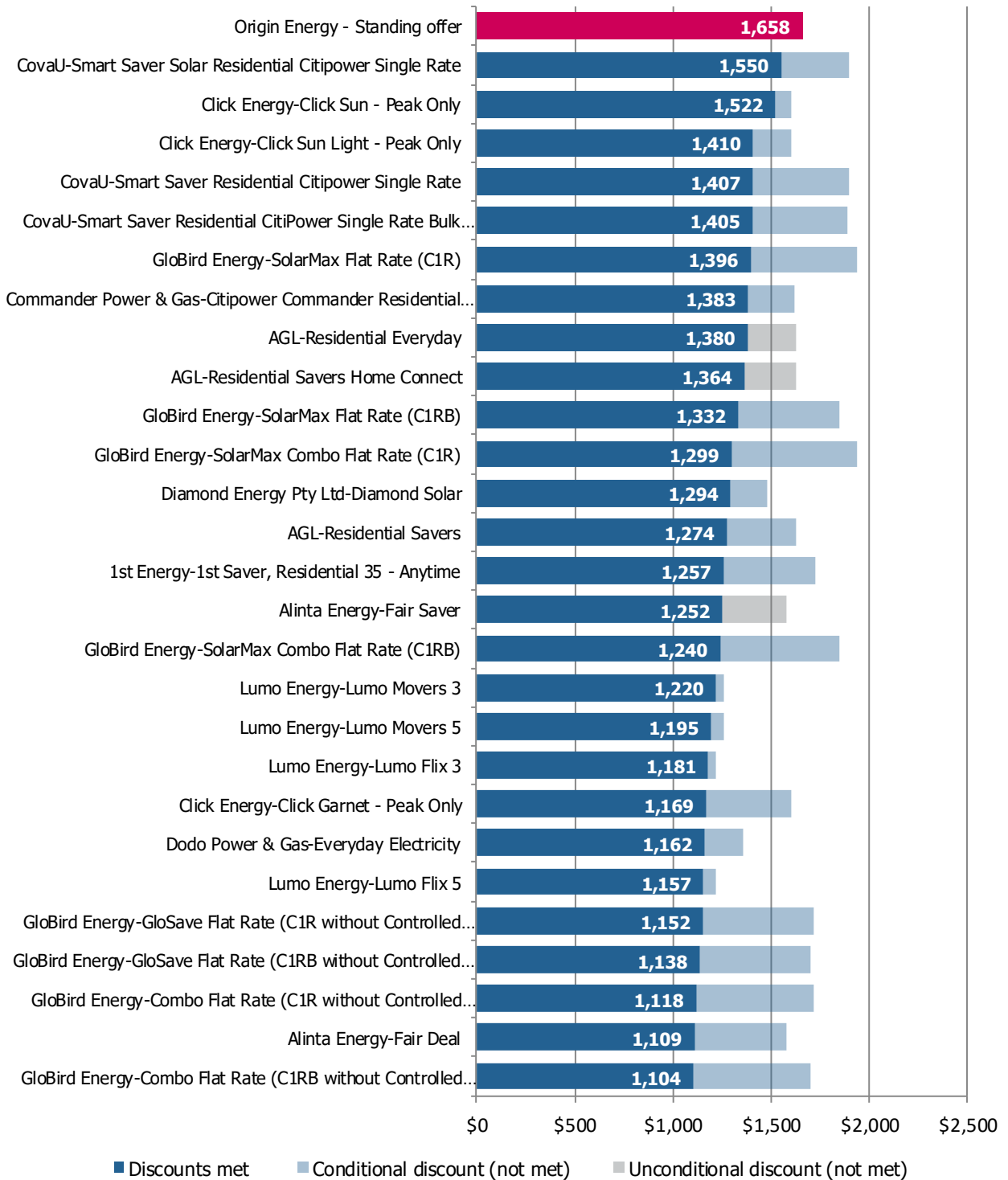
Residential electricity customers – range of all offers generally available, by retailer



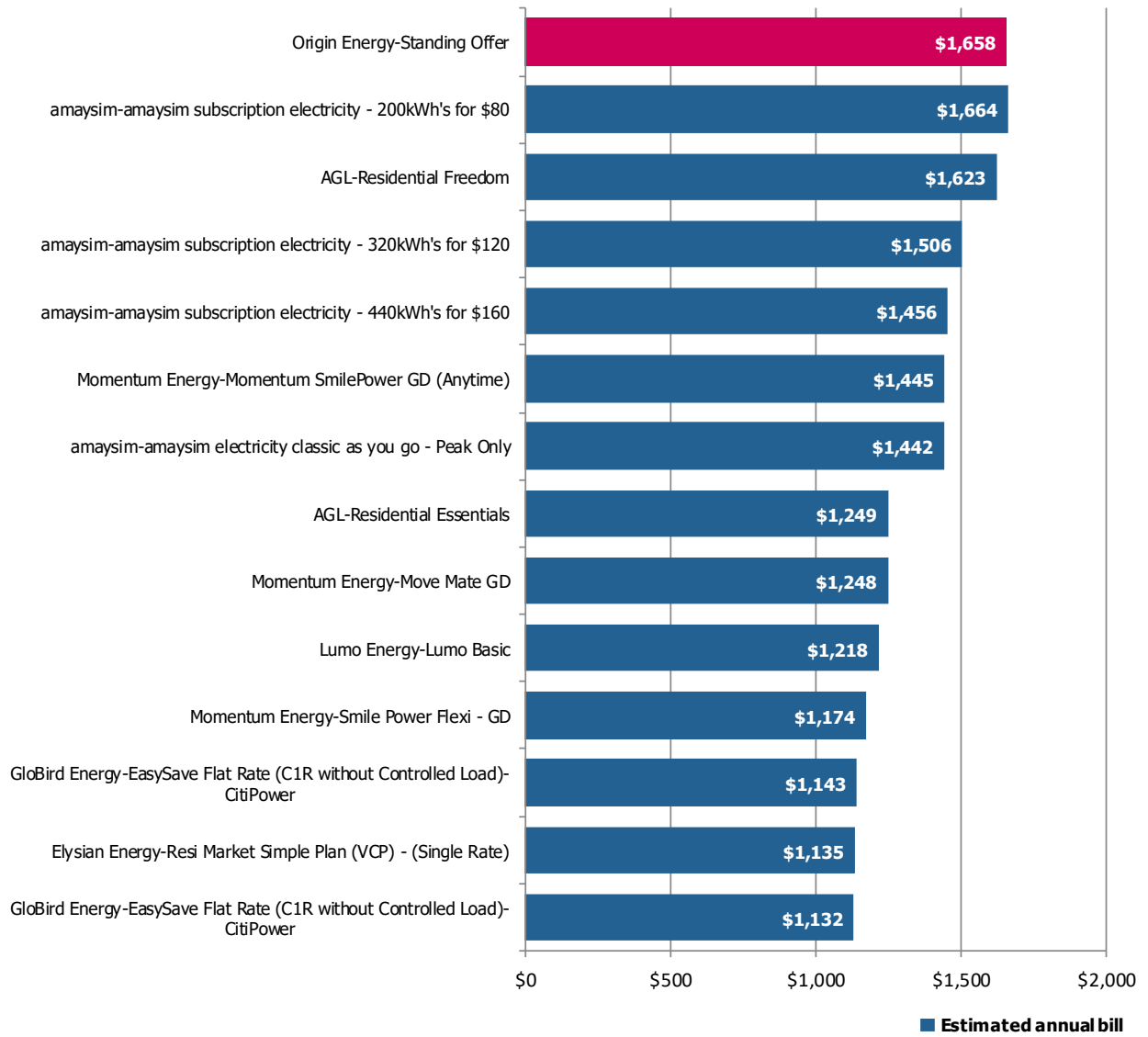
Residential electricity customers – range of discounted market offers generally available, by retailer



Residential electricity customers – estimated annual bills of discounted market offers, by retailer



Residential electricity customers – estimated annual bills of undiscounted market offers, by retailer



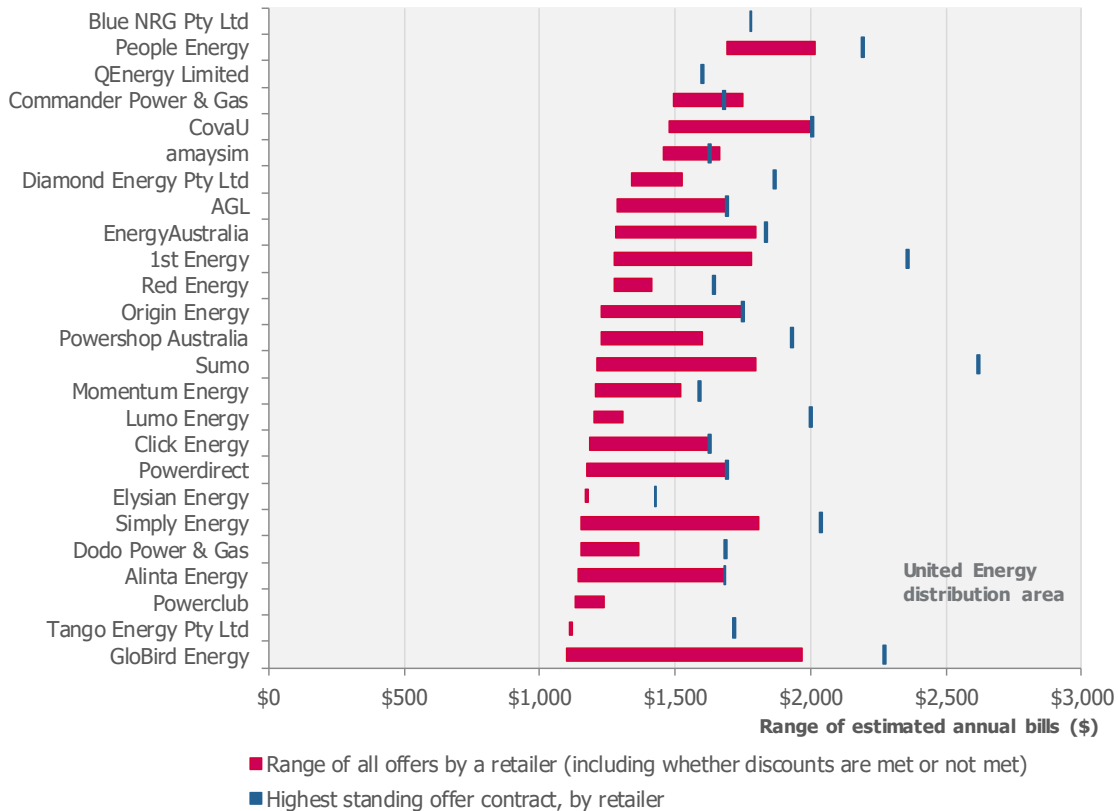
2.4. South-east Melbourne and Mornington Peninsula

This section provides a summary of electricity offers generally available on 30 June 2019 in east and south-east Melbourne and the Mornington Peninsula region (or the United Energy distribution area), as shown in the blue shaded area in the figure below.

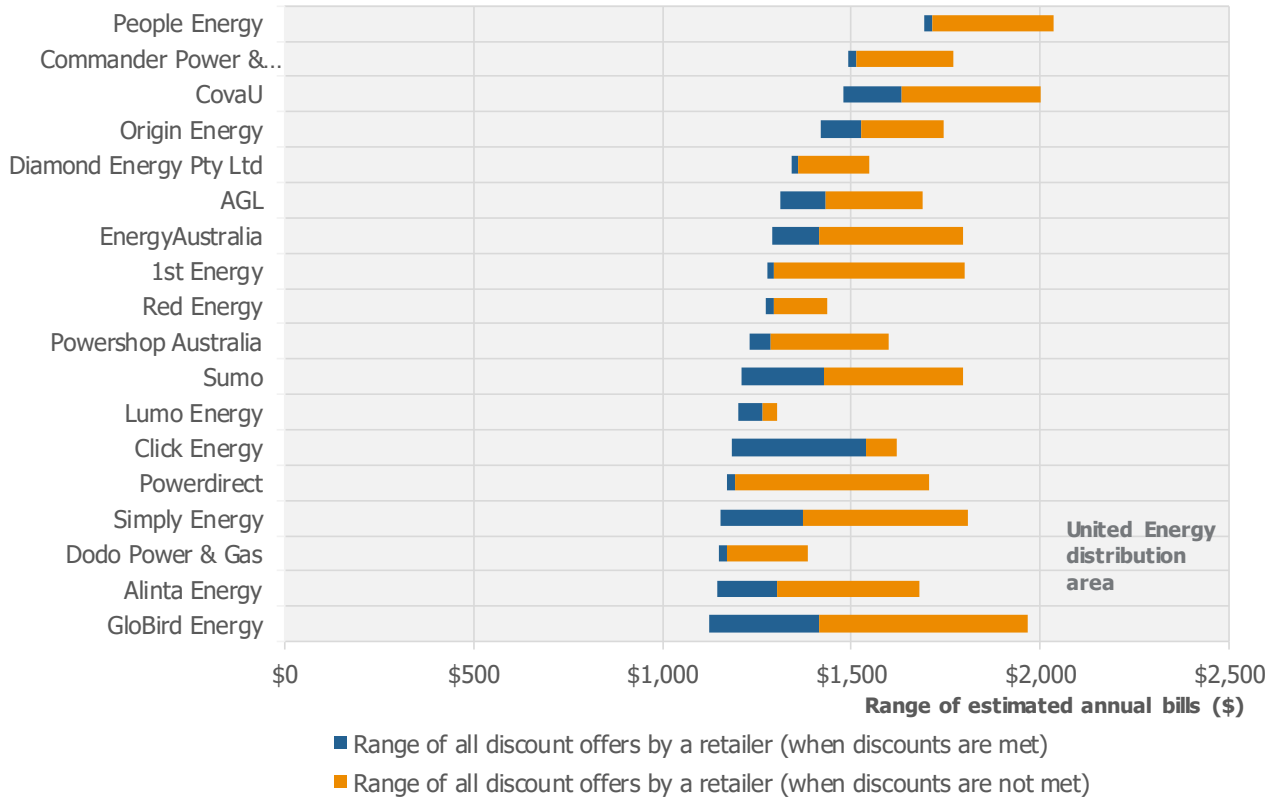


The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

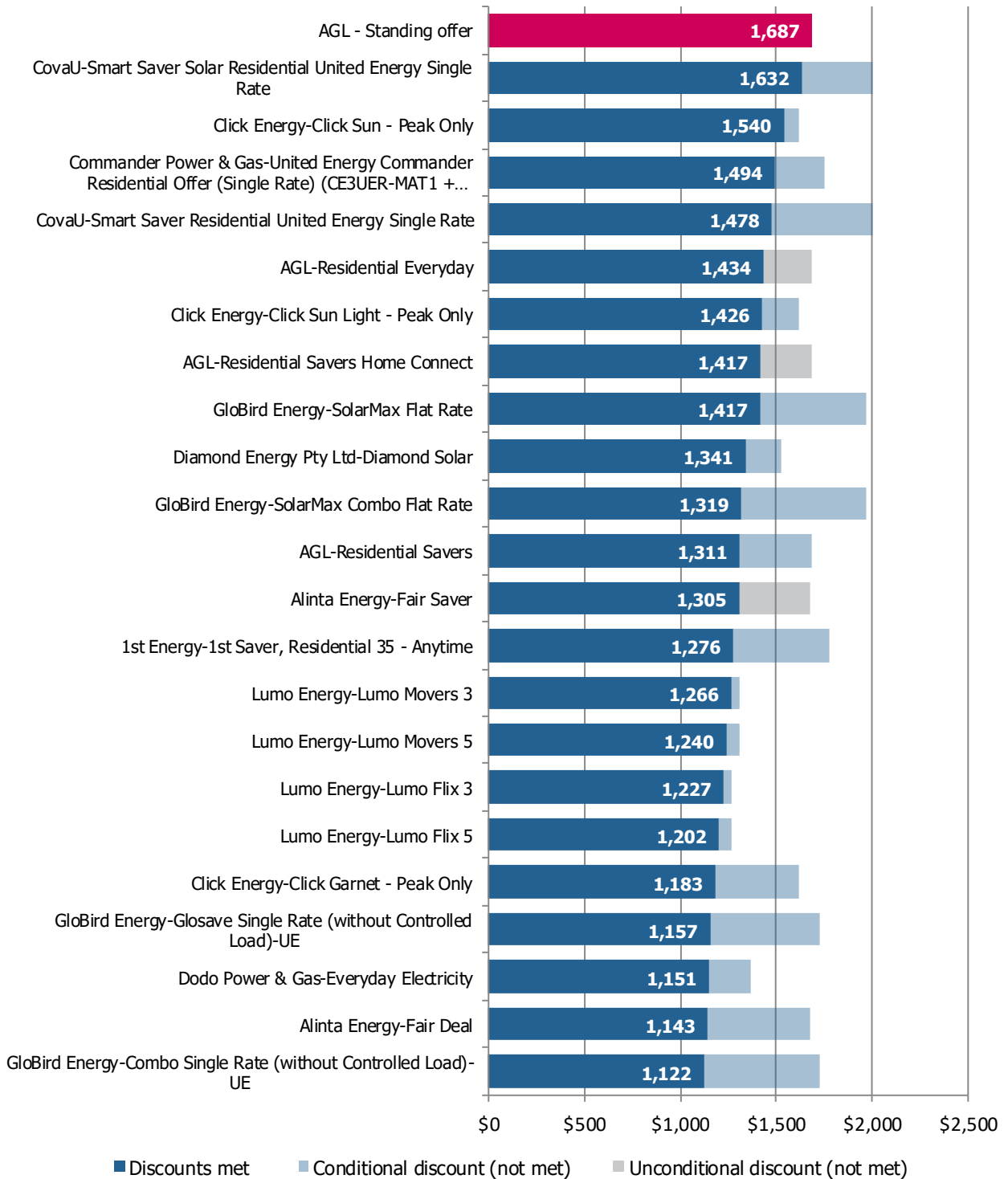
Residential electricity customers – range of all offers generally available, by retailer



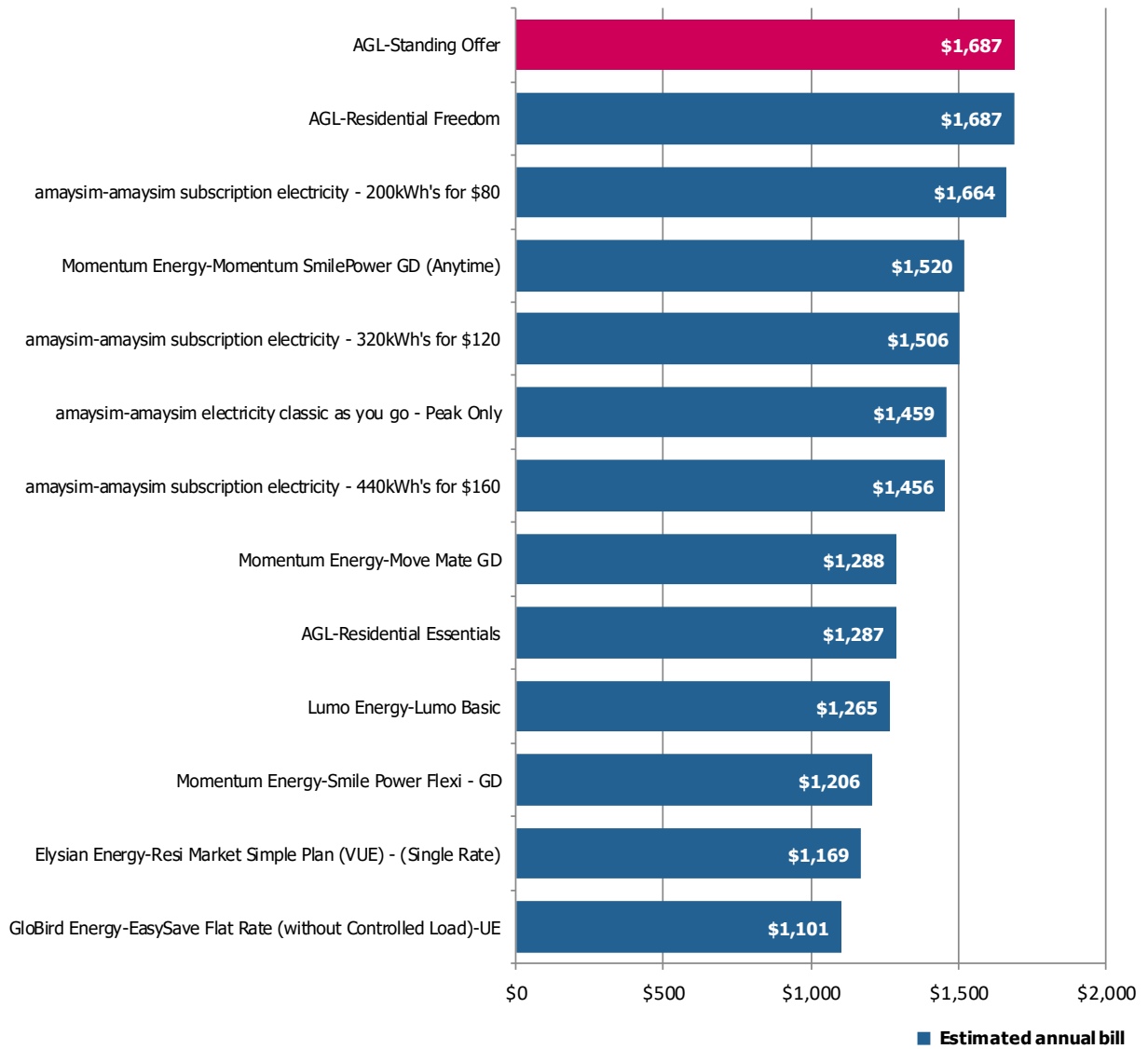
Residential electricity customers – range of discounted market offers generally available, by retailer



Residential electricity customers – estimated annual bills of discounted market offers, by retailer



Residential electricity customers – estimated annual bills of undiscounted market offers, by retailer



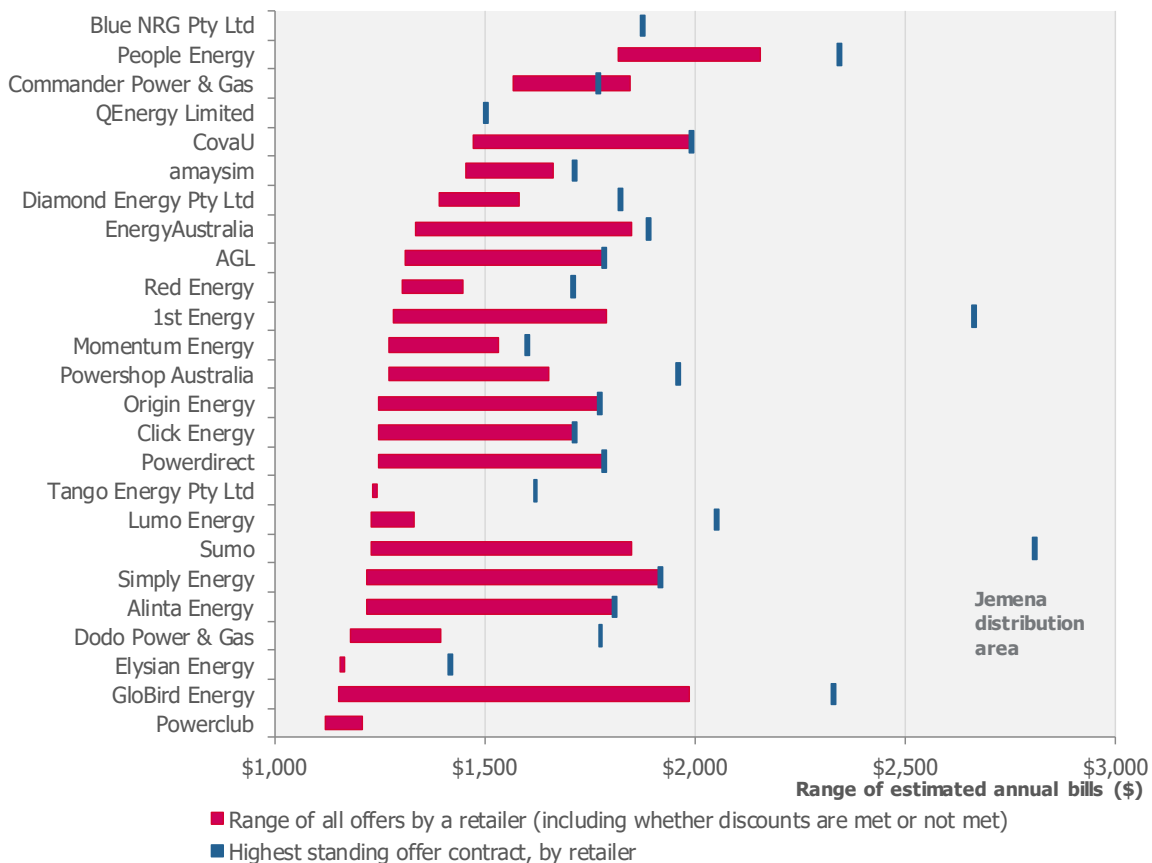
2.5. North-west Melbourne

This section provides a summary of electricity offers generally available on 30 June 2019 in the northern and western metropolitan parts of Melbourne (or the Jemena distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a typical residential electricity customer's annual usage of 4,000 kWh.

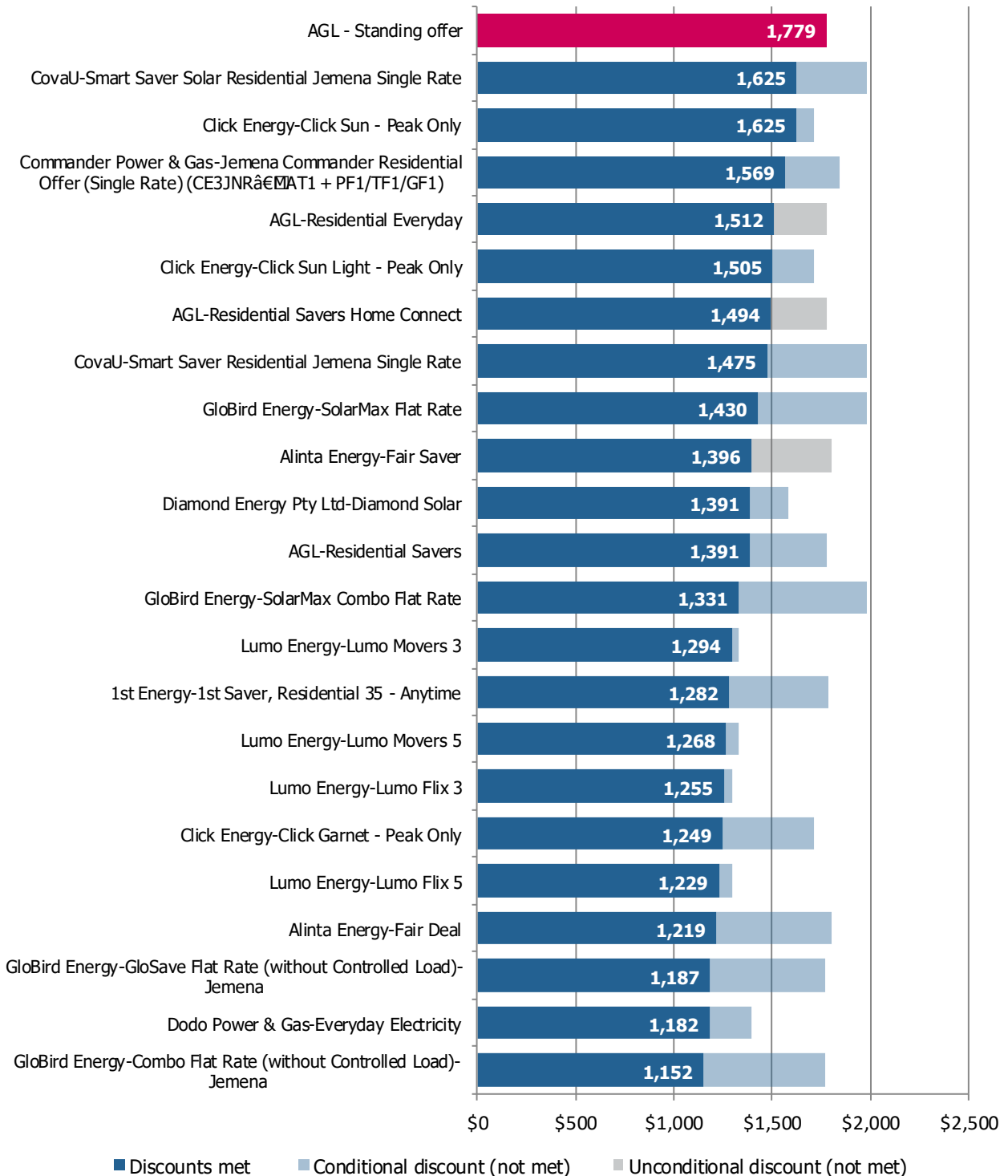
Residential electricity customers – range of all offers generally available, by retailer



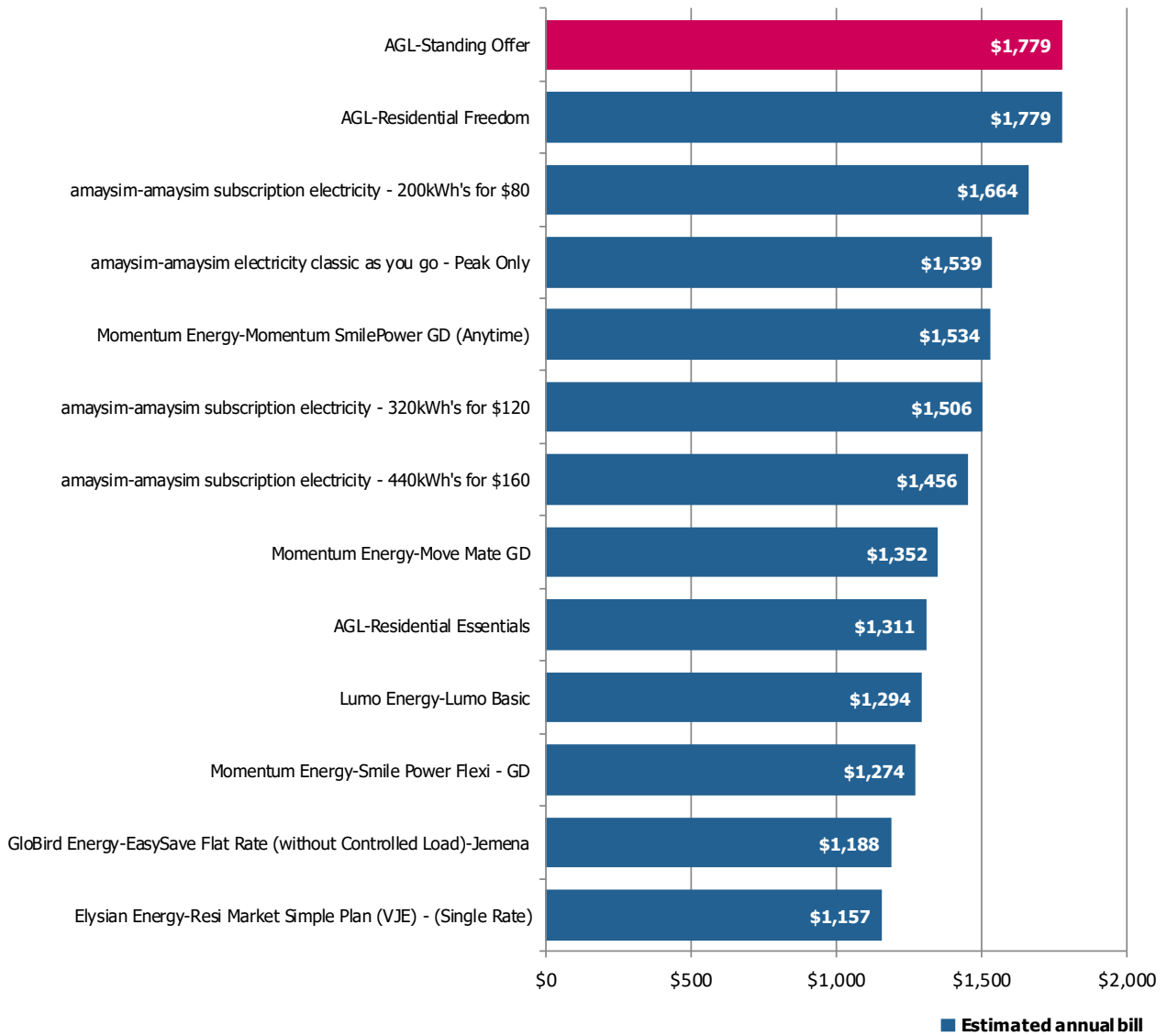
Residential electricity customers – range of discounted market offers generally available, by retailer



Residential electricity customers – estimated annual bills of discounted market offers, by retailer



Residential electricity customers – estimated annual bills of undiscounted market offers, by retailer



3. Electricity offers – small business customers

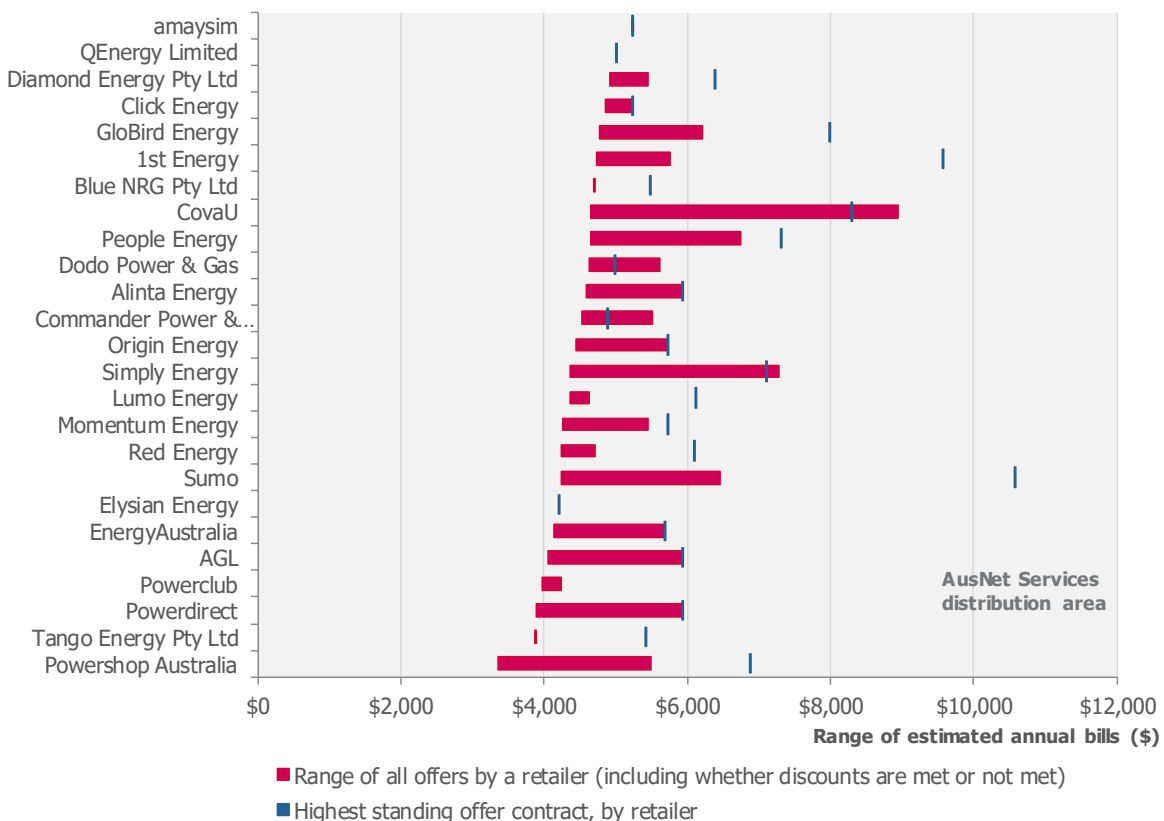
3.1. Eastern Victoria

This section provides a summary of electricity offers generally available on 30 June 2019 in eastern Victoria (or the AusNet Services distribution area), as shown in the blue shaded area in the figure below.

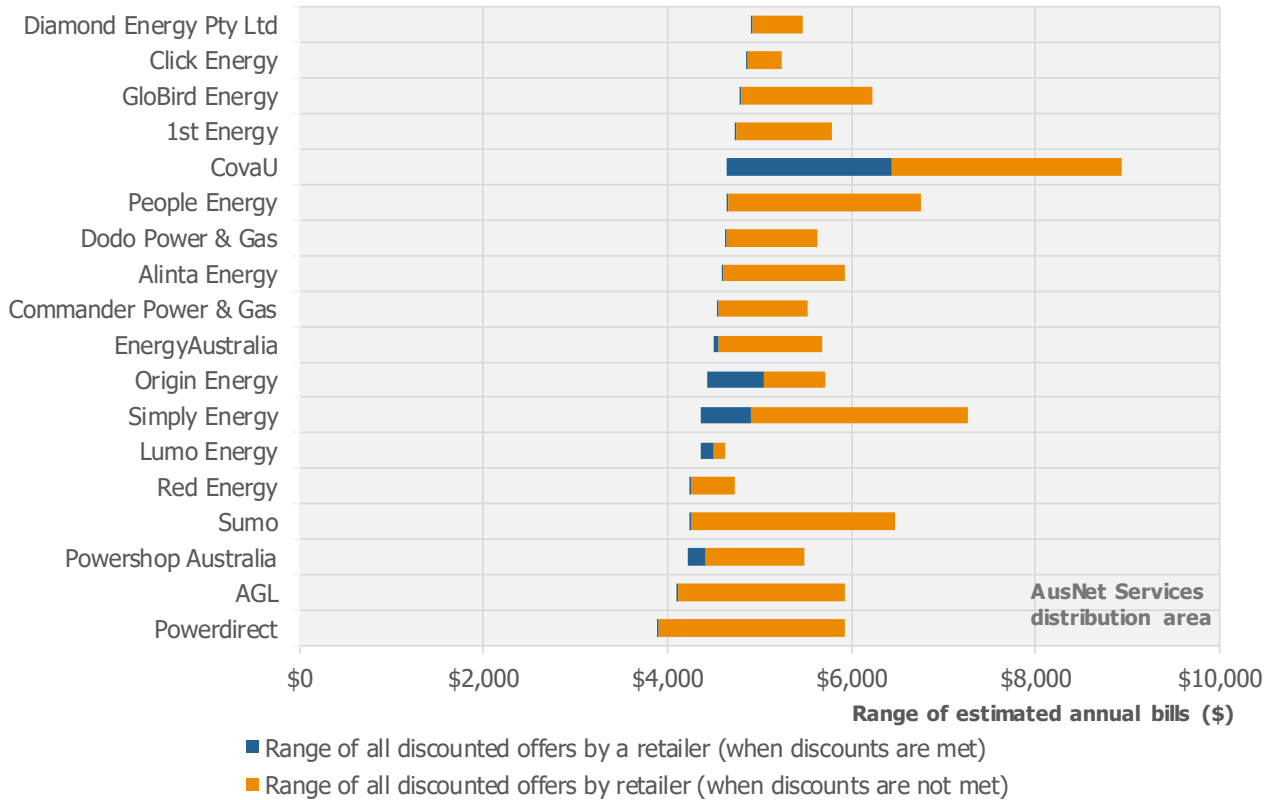


The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

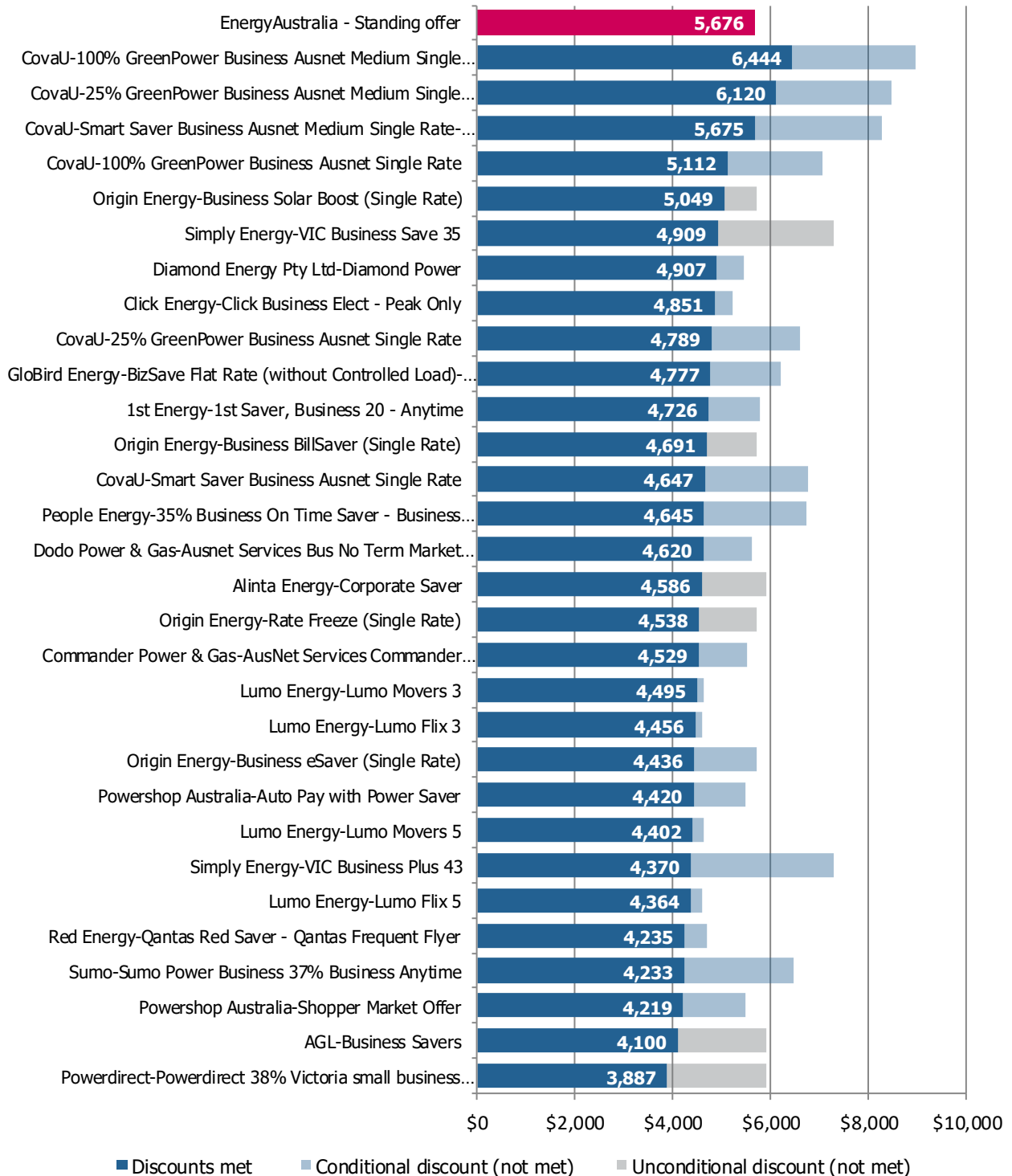
Small business electricity customers – range of all offers generally available, by retailer



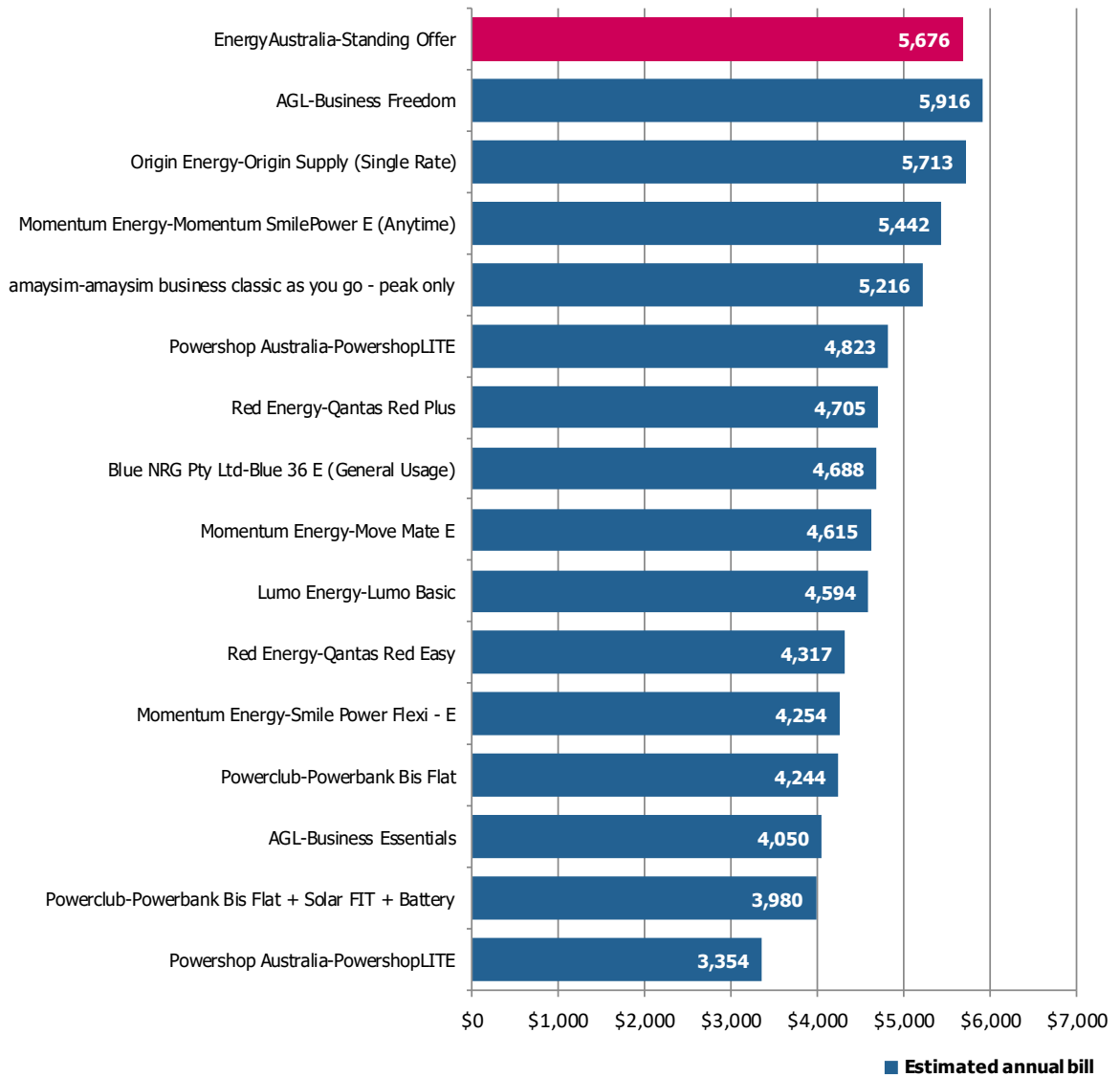
Small business electricity customers – range of discounted market offers generally available, by retailer



Small business electricity customers – estimated annual bills of discounted market offers, by retailer



Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer



3.2. Western Victoria

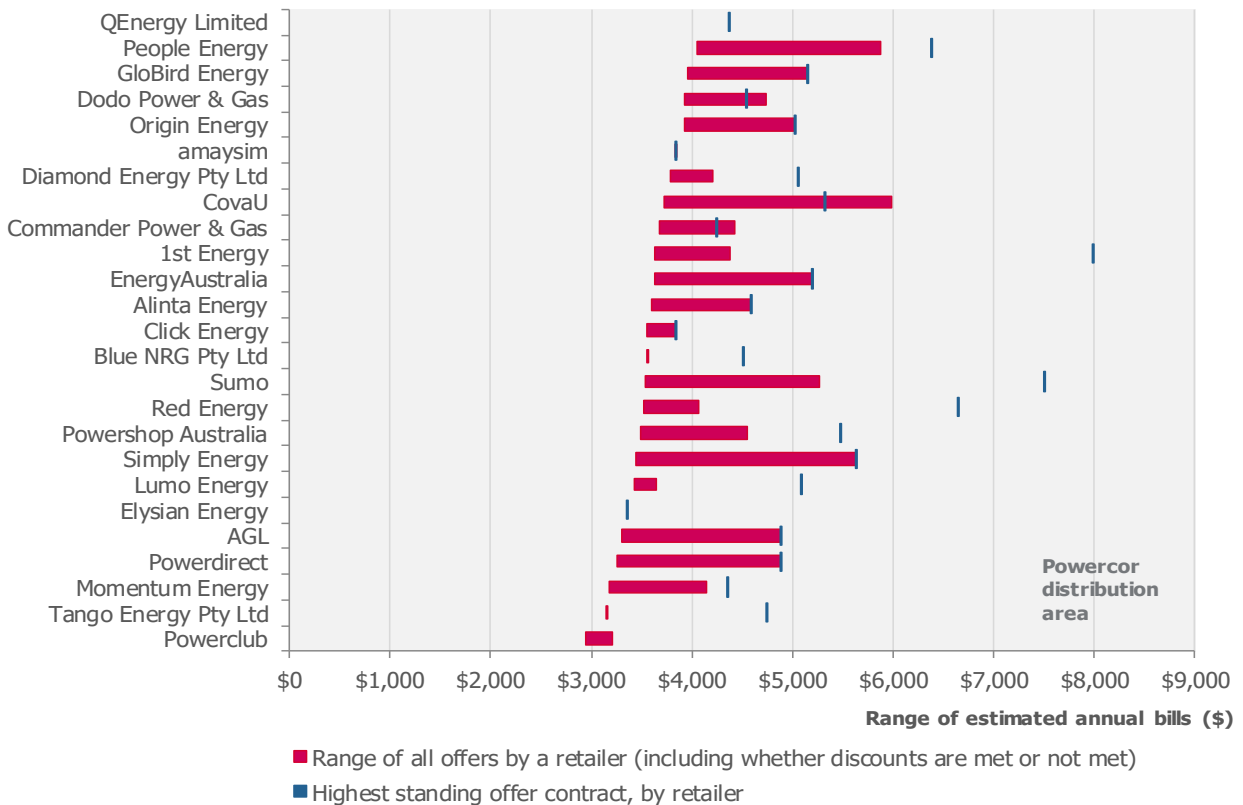
This section provides a summary of electricity offers generally available on 30 June 2019 in western Victoria (or the Powercor distribution area), as shown in the blue shaded area in the figure below.



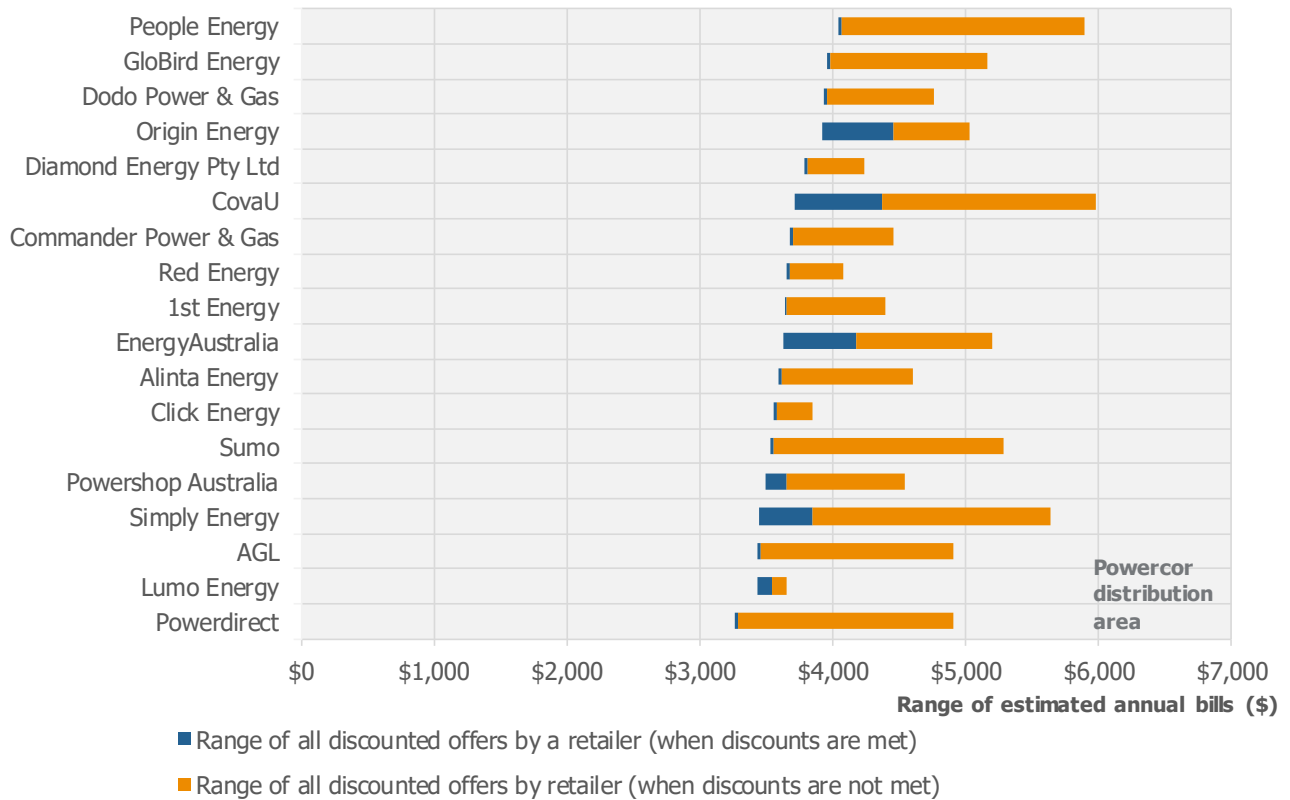
The estimated annual bills shown in this section are based on a representative small business electricity customer’s annual usage of 12,000 kWh.

Small business electricity customers – range of all offers generally available, by retailer

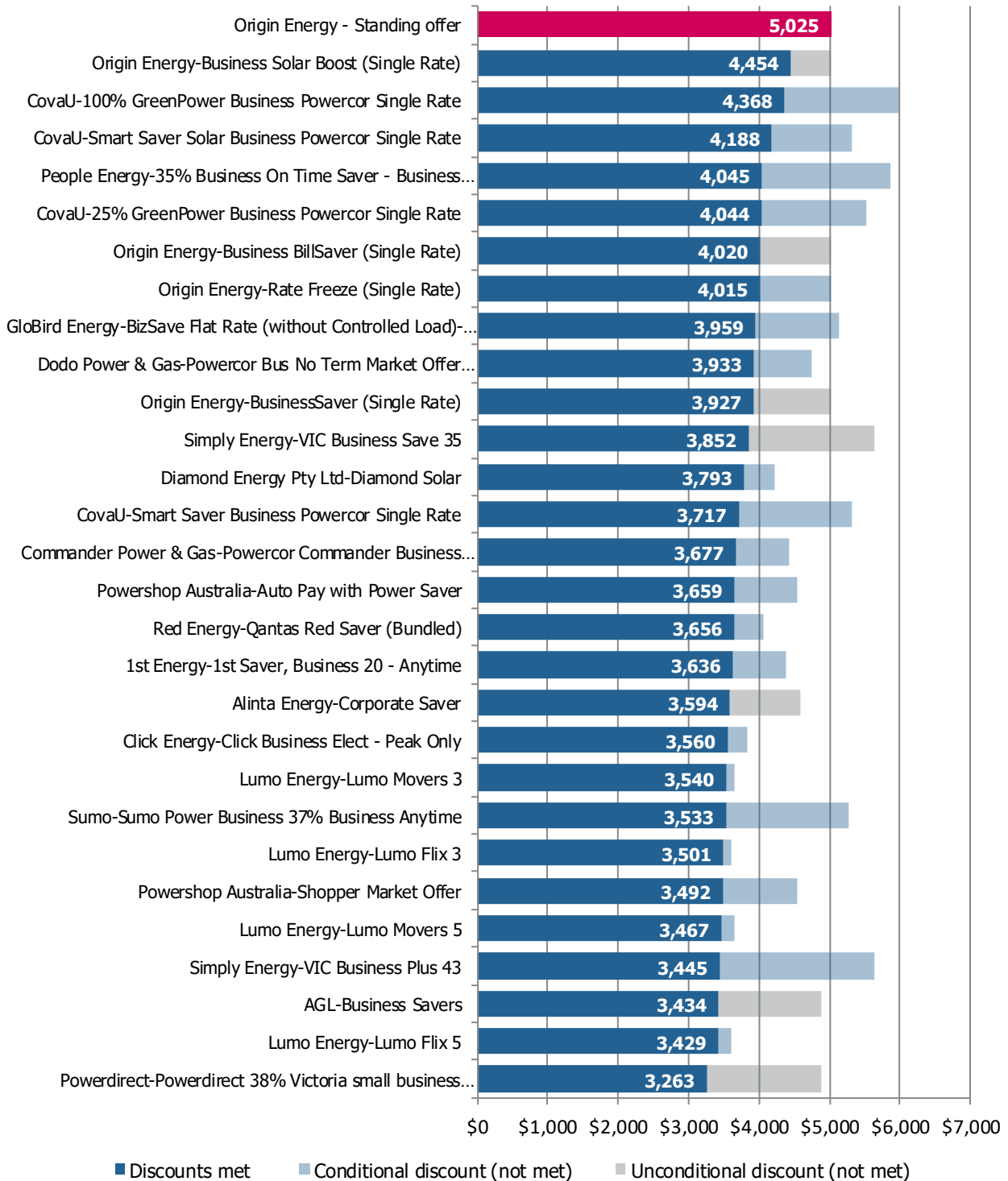
Small business electricity customers – range of all offers generally available, by retailer.



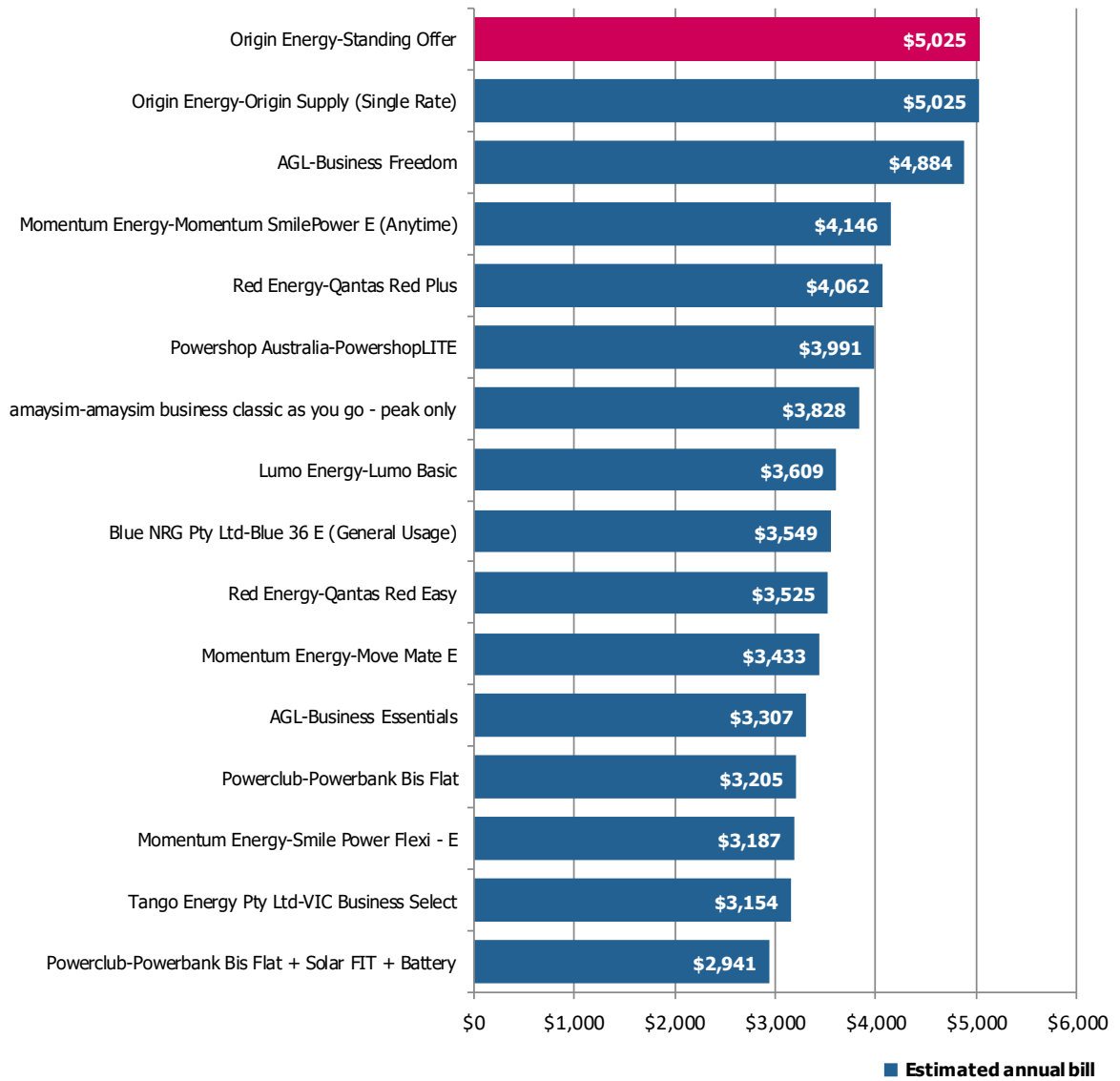
Small business electricity customers – range of discounted market offers generally available, by retailer



Small business electricity customers – estimated annual bills of discounted market offers, by individual retailer



Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer



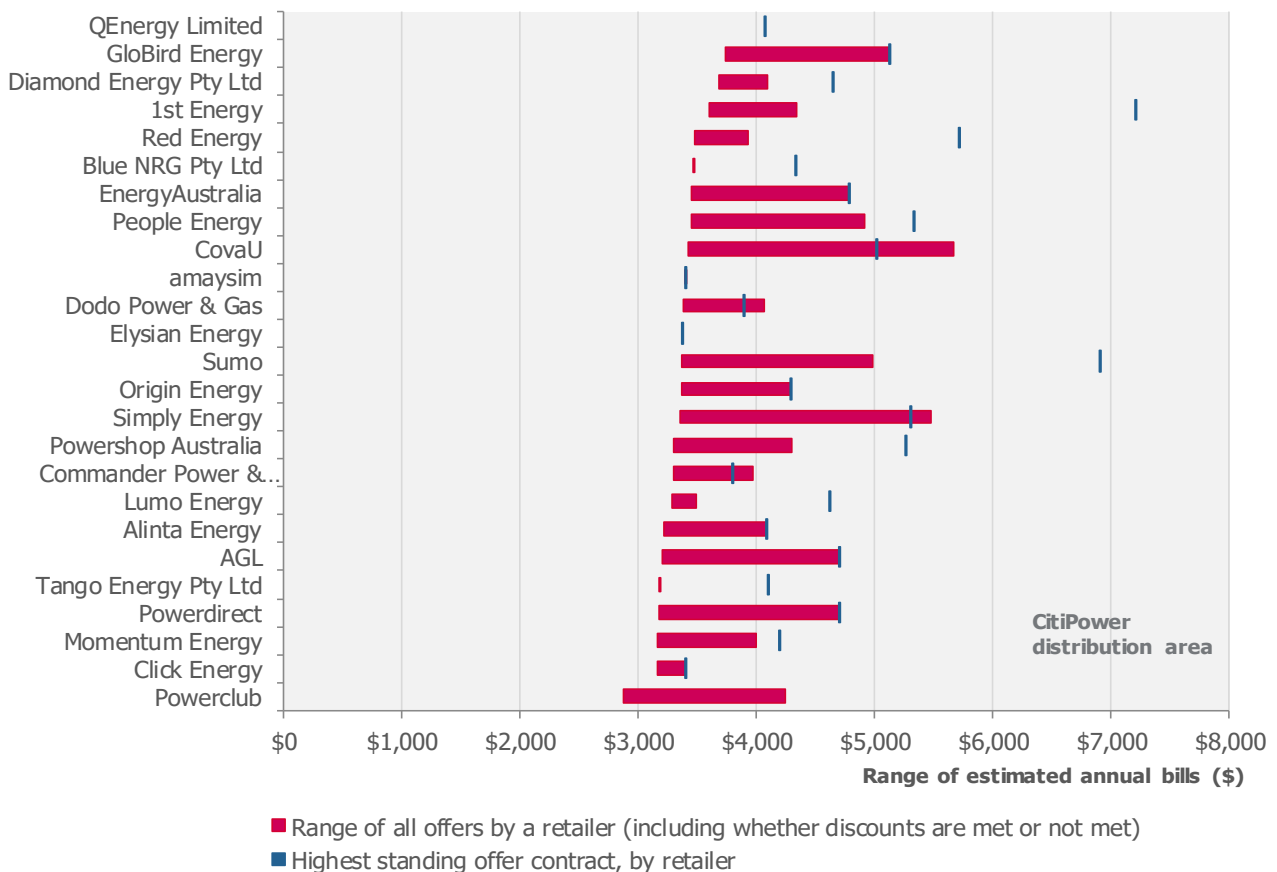
3.3. Melbourne CBD and inner suburbs

This section provides a summary of electricity offers generally available on 30 June 2019 in Melbourne CBD and inner suburbs (or the CitiPower distribution area), as shown in the blue shaded area in the figure below.

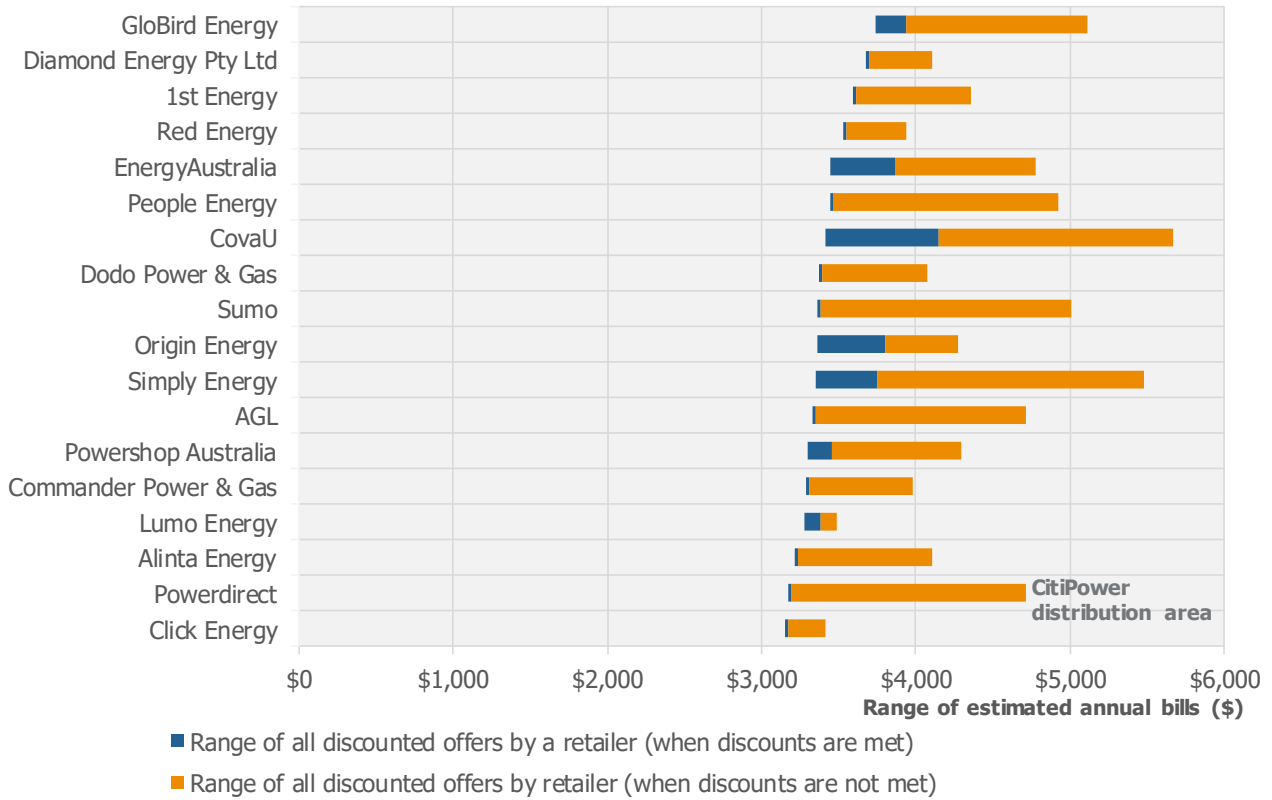


The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

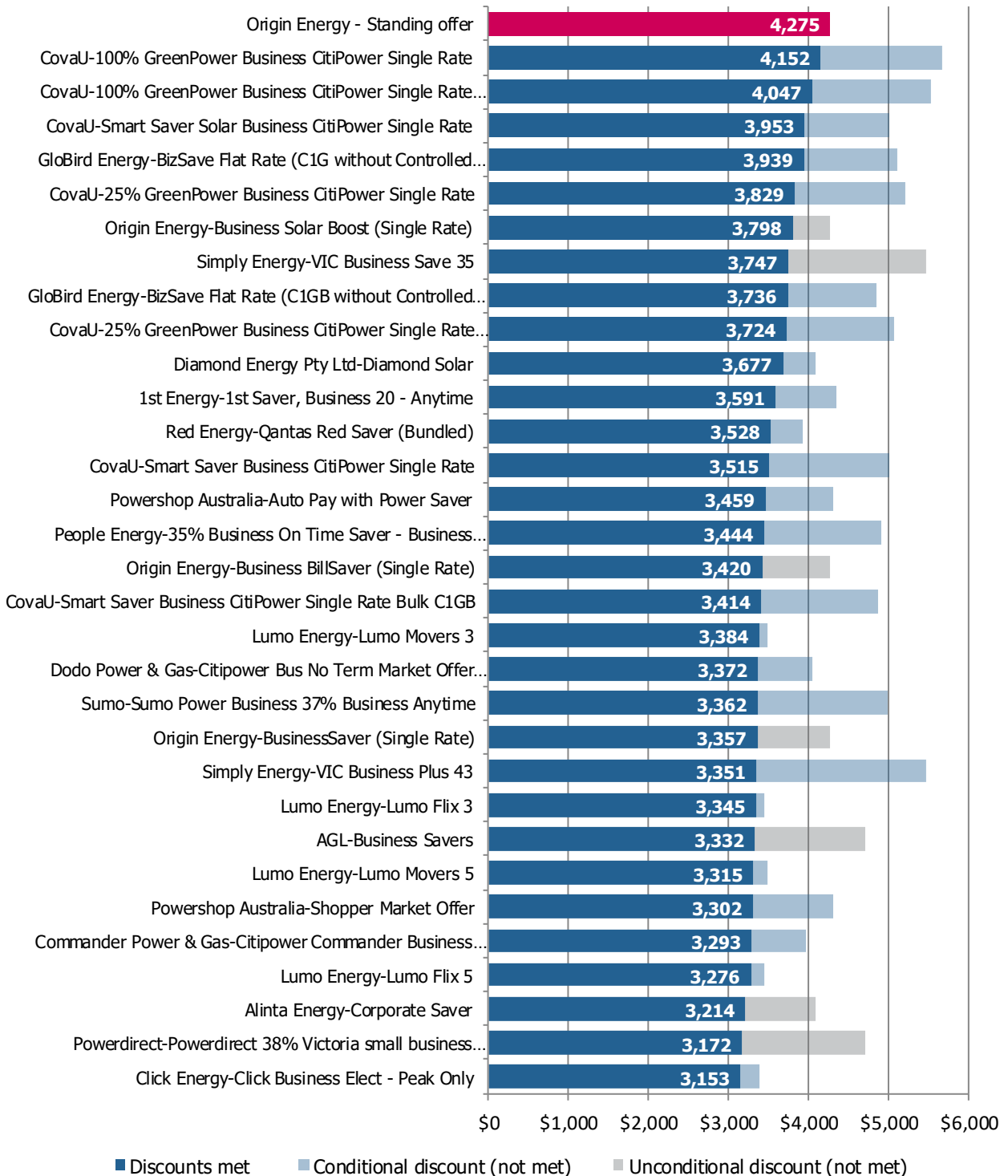
Small business electricity customers – range of all offers generally available, by retailer



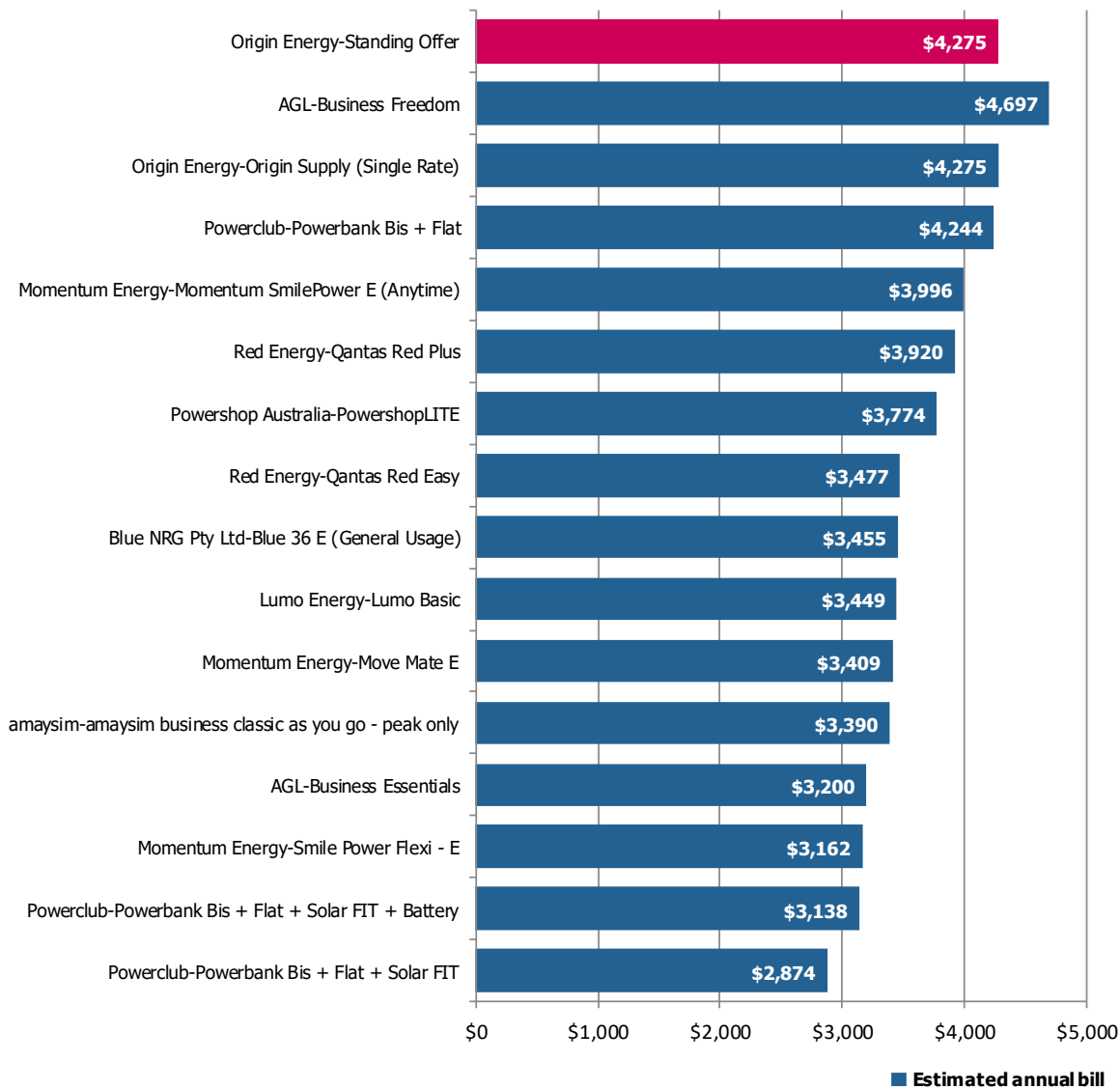
Small business electricity customers – range of discounted market offers generally available, by retailer



Small business electricity customers – estimated annual bills of discounted market offers, by retailer



Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer



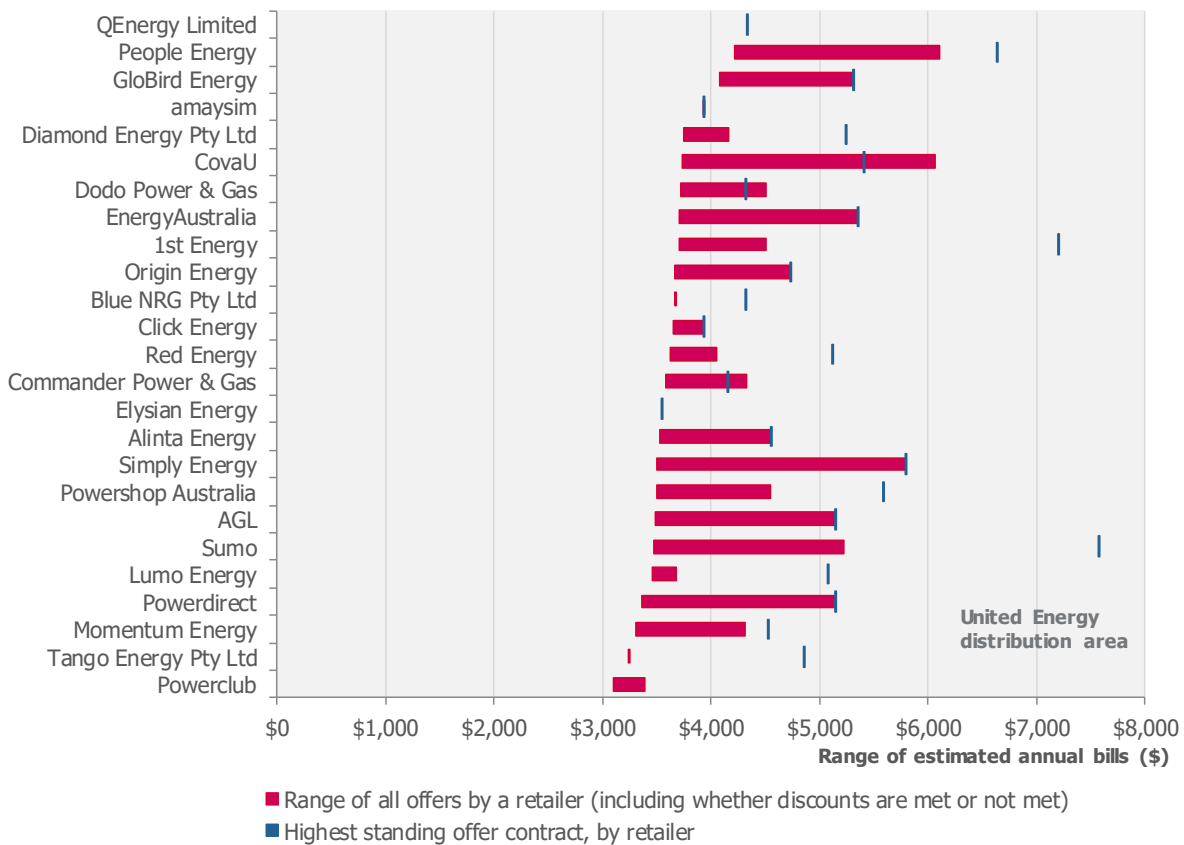
3.4. South-east Melbourne and Mornington Peninsula

This section provides a summary of electricity offers generally available on 30 June 2019 in east and south-east Melbourne and the Mornington Peninsula region (or the United Energy distribution area), as shown in the blue shaded area in the figure below.

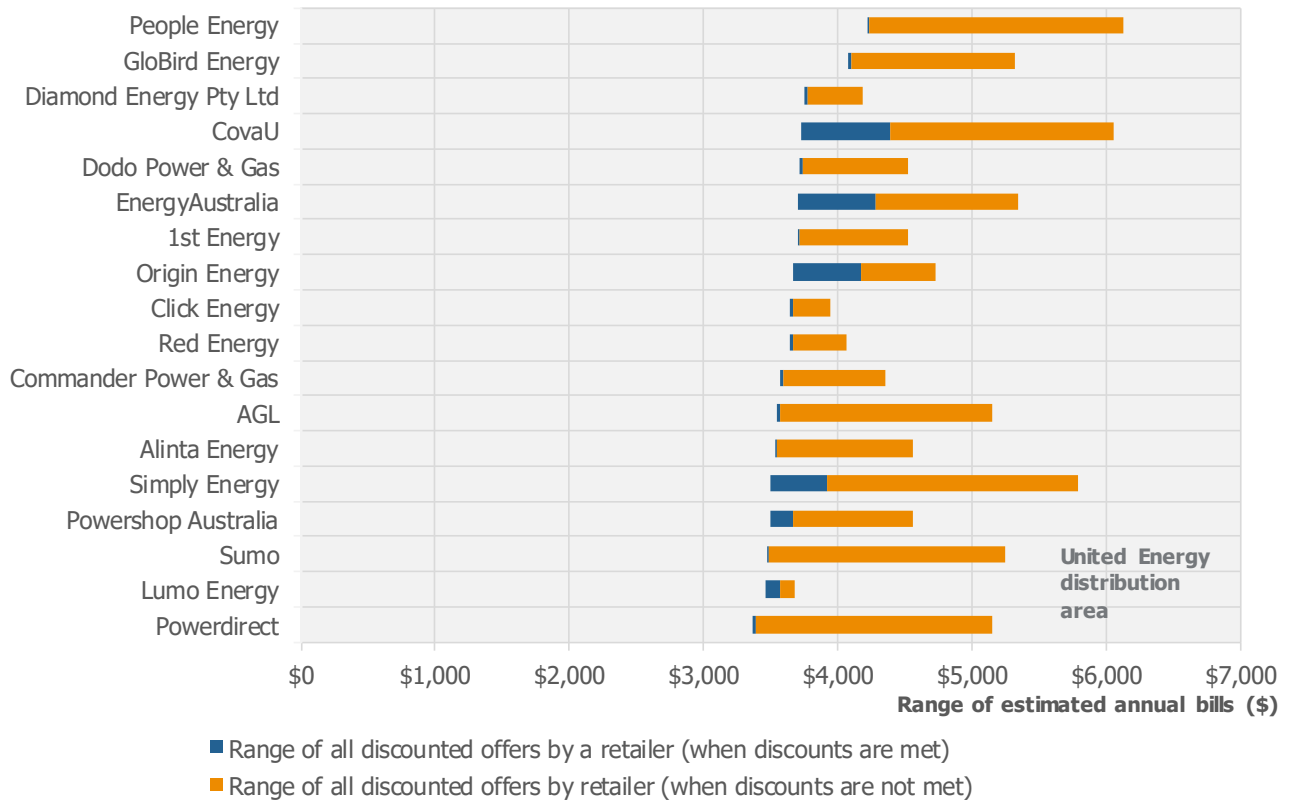


The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

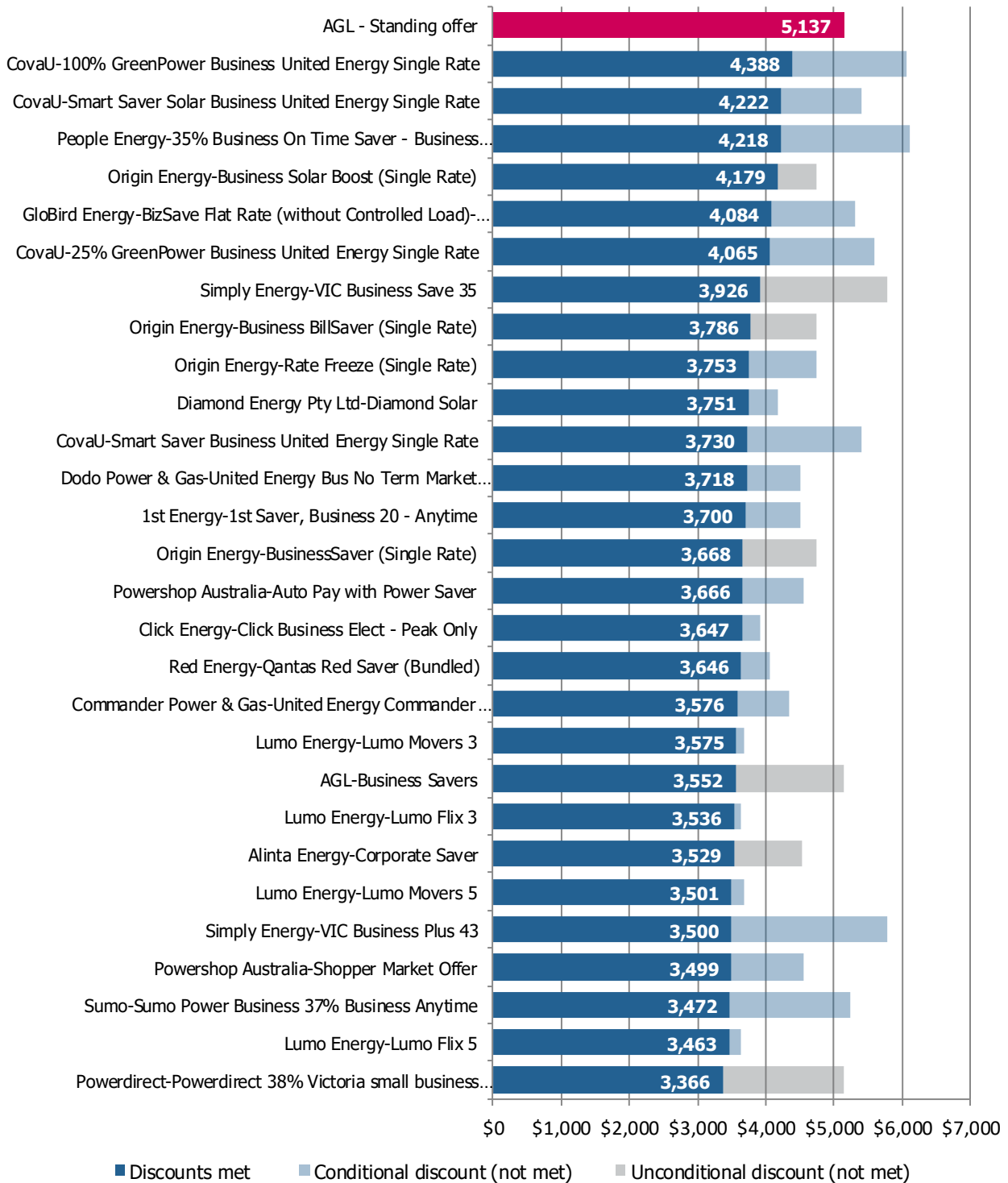
Small business electricity customers – range of all offers generally available, by retailer



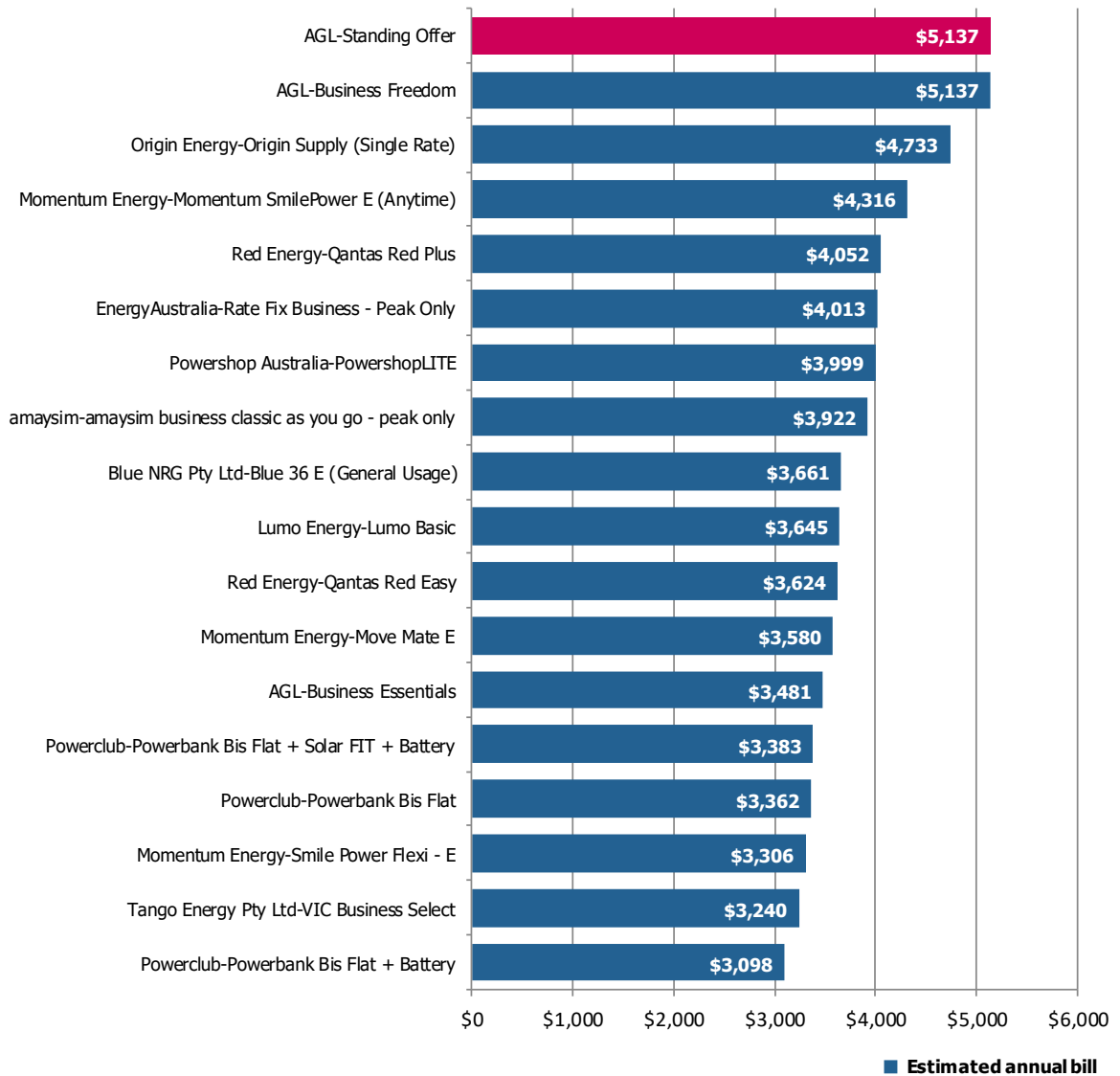
Small business electricity customers – range of discounted market offers generally available, by retailer



Small business electricity customers – estimated annual bills of discounted market offers, by retailer



Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer



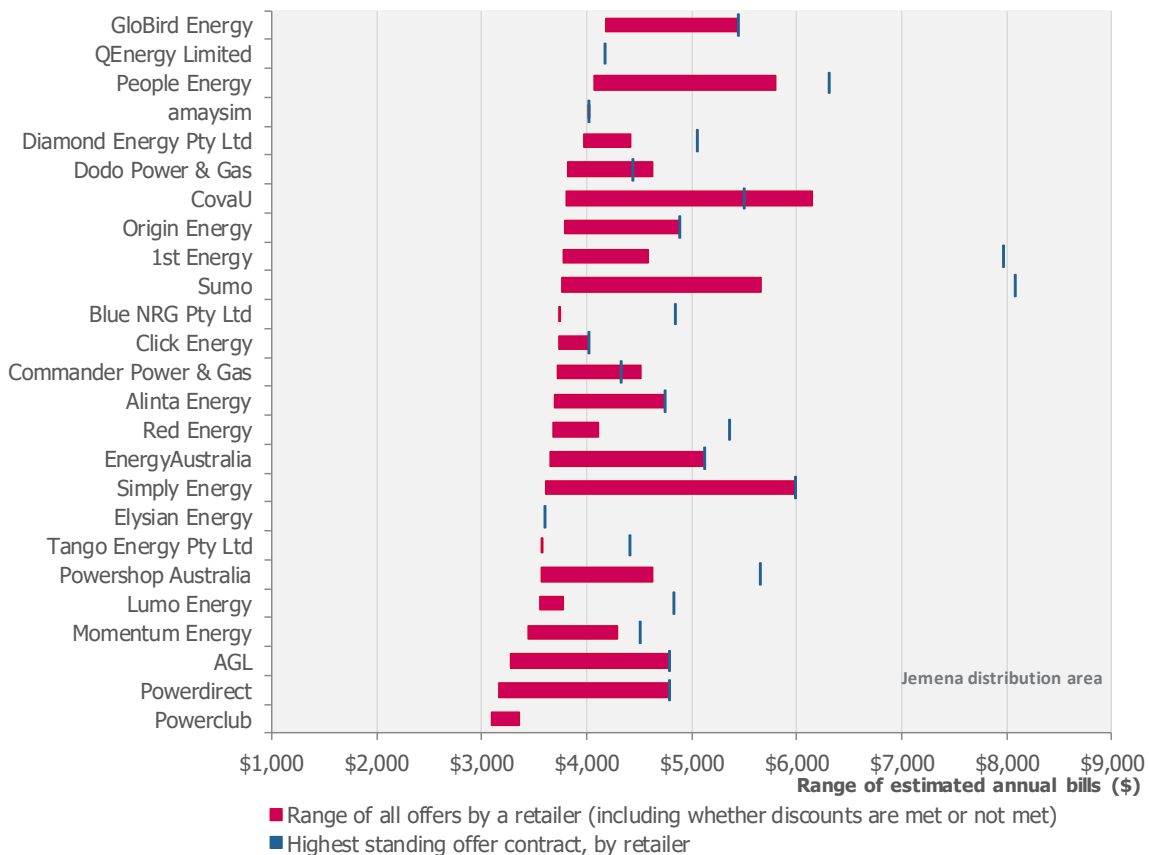
3.5. North-west Melbourne

This section provides a summary of electricity offers generally available on 30 June 2019 in the northern and western metropolitan parts of Melbourne (or the Jemena distribution area), as shown in the blue shaded area in the figure below.

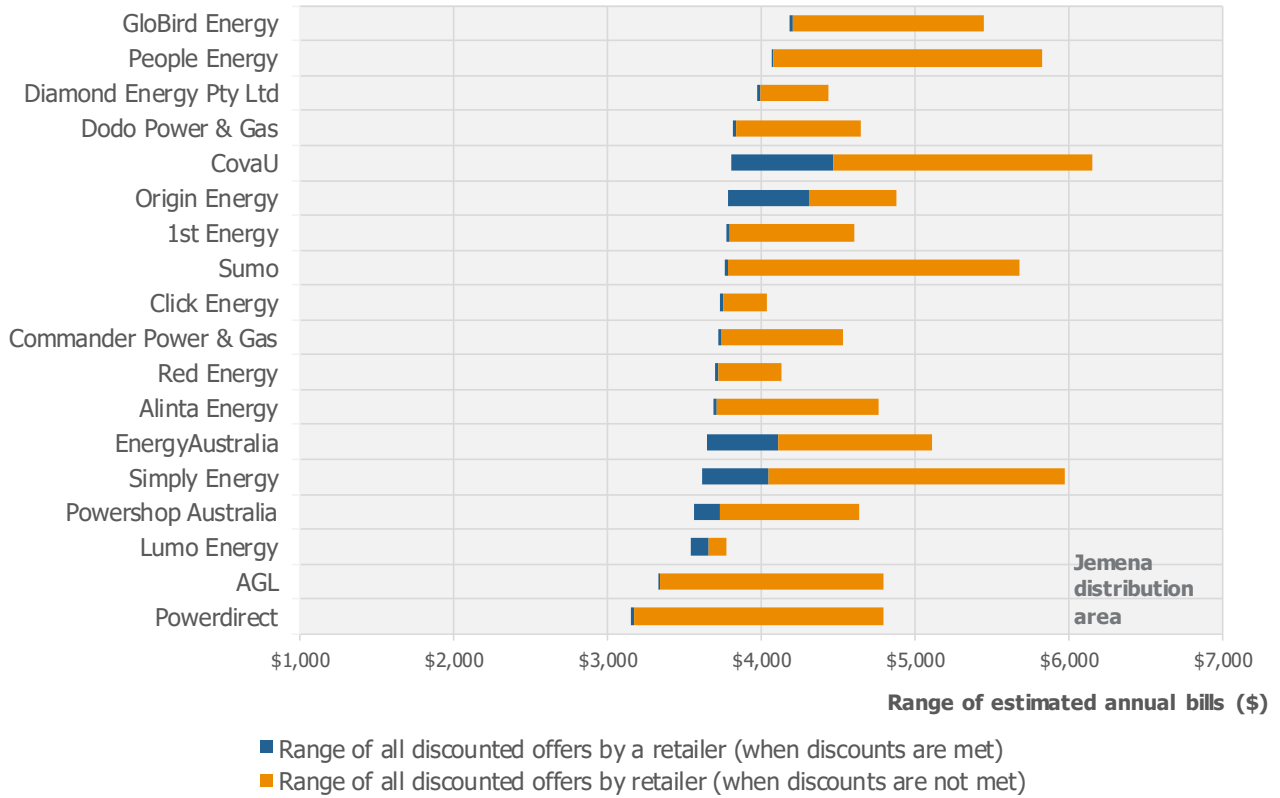


The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 12,000 kWh.

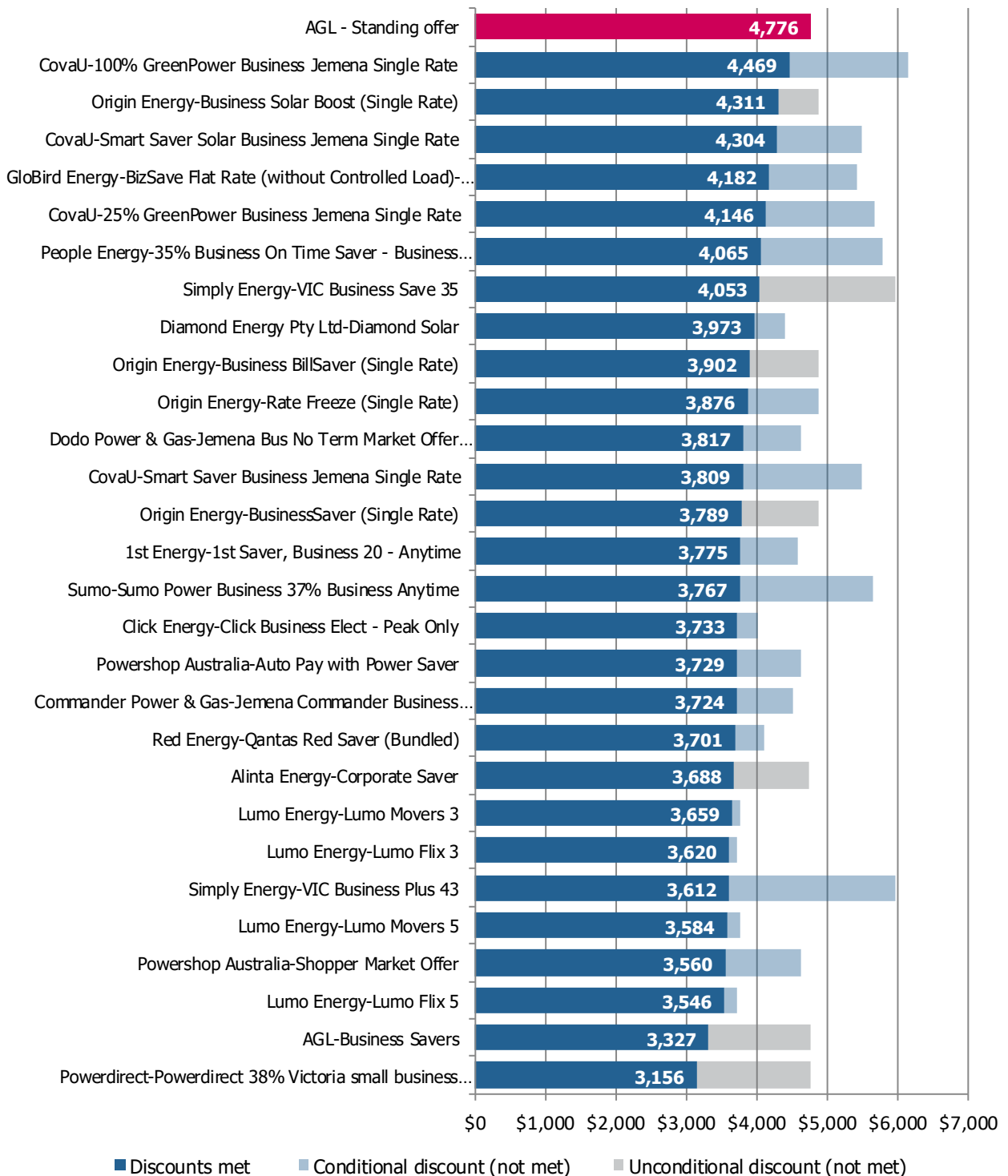
Small business electricity customers – range of all offers generally available, by retailer



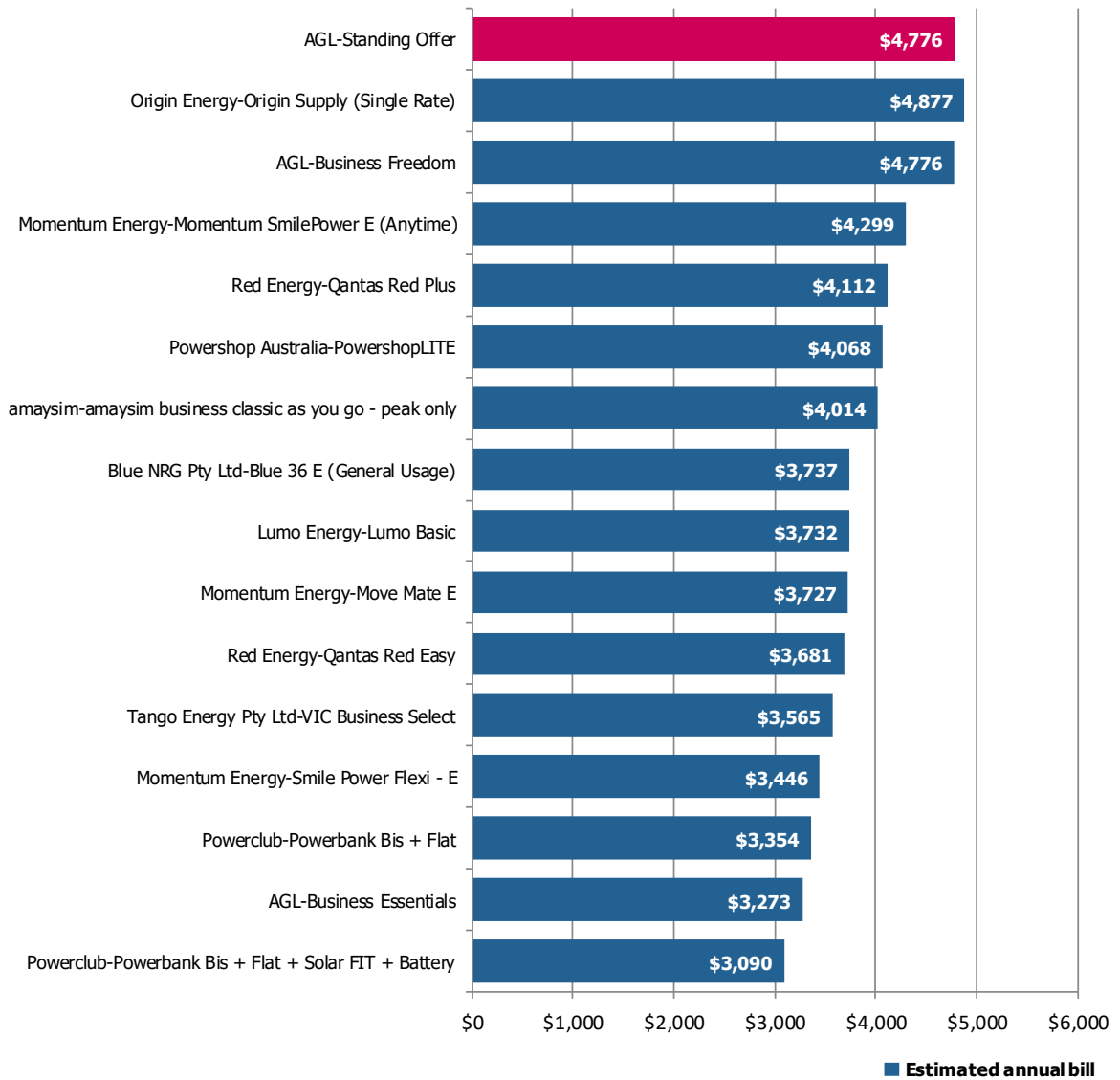
Small business electricity customers – range of discounted market offers generally available, by retailer



Small business electricity customers – estimated annual bills of discounted market offers, by retailer



Small business electricity customers – estimated annual bills of undiscounted market offers, by retailer



4. Electricity offers – small business customers (large usage)

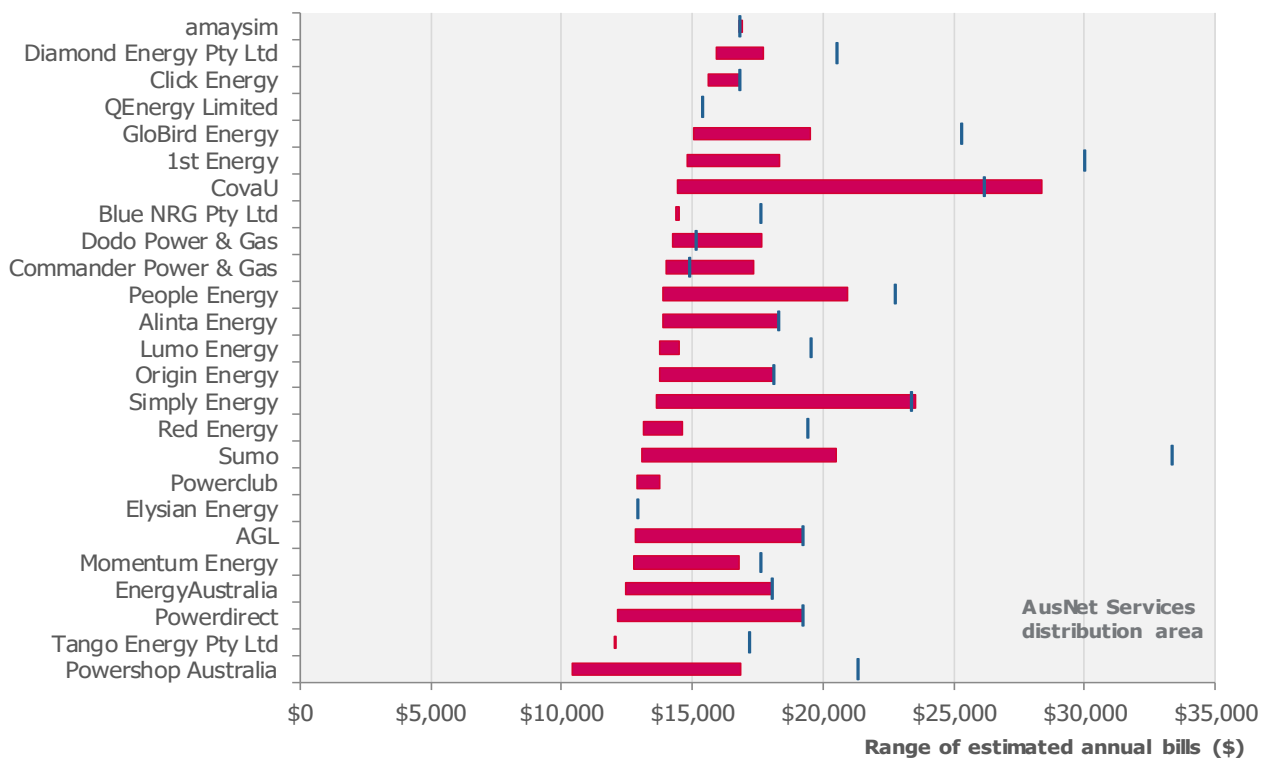
4.1. Eastern Victoria

This section provides a summary of electricity offers generally available on 30 June 2019 in eastern Victoria (or the AusNet Services distribution area), as shown in the blue shaded area in the figure below.



The estimated annual bills shown in this section are based on a representative small business electricity customer's annual usage of 40,000 kWh.

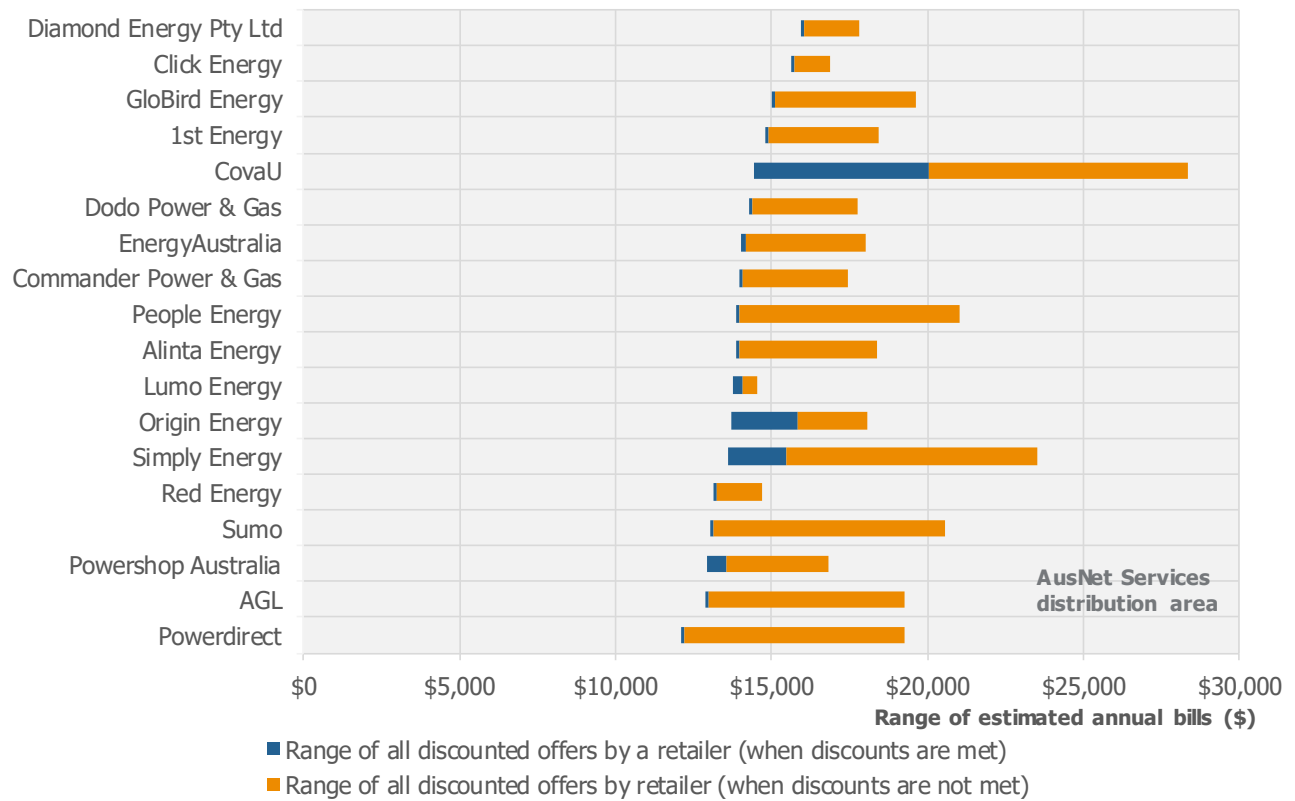
Small business (large usage) electricity customers – range of all offers generally available, by retailer



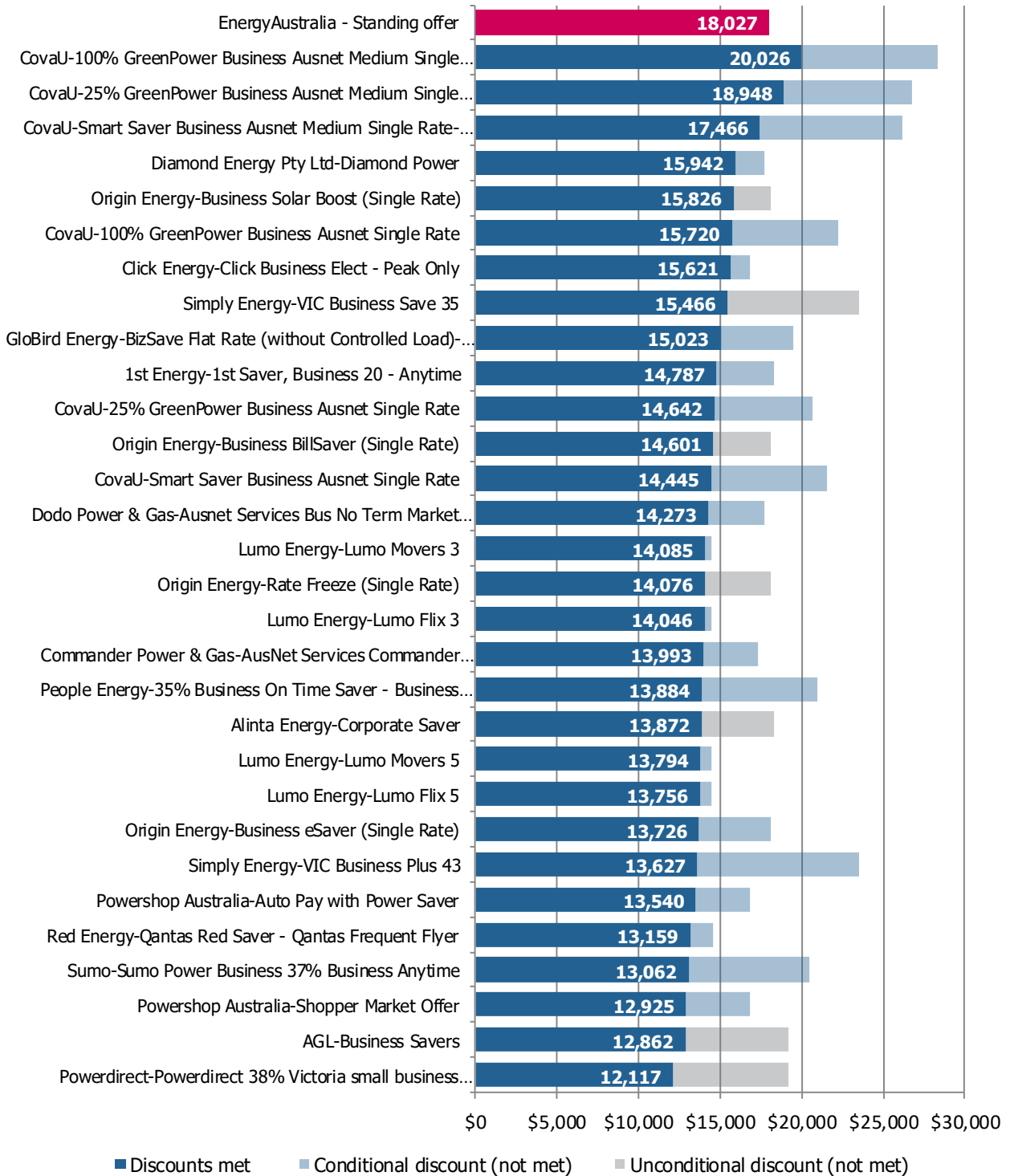
■ Range of all offers by a retailer (including whether discounts are met or not met)

■ Highest standing offer contract, by retailer

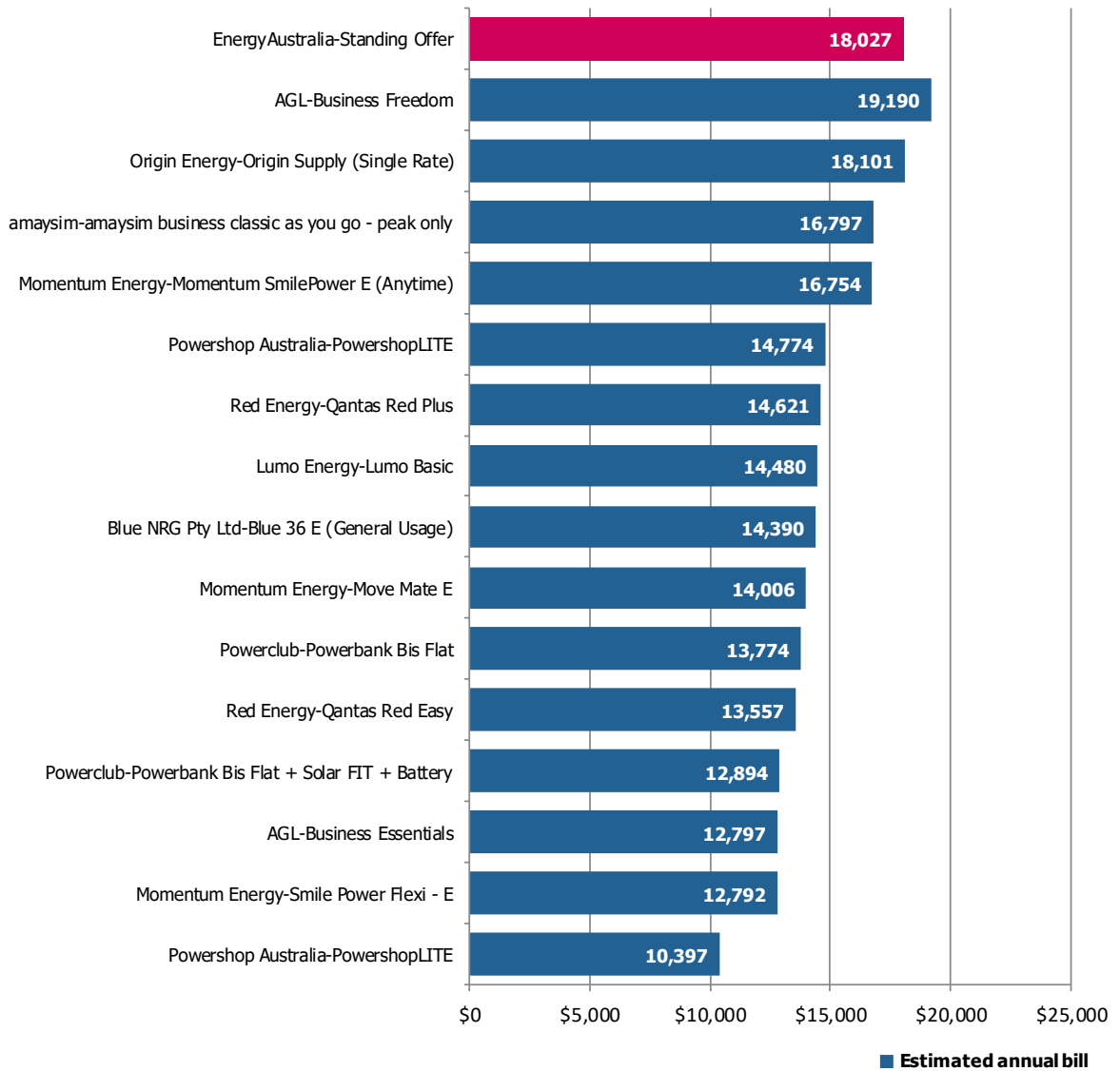
Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer



Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



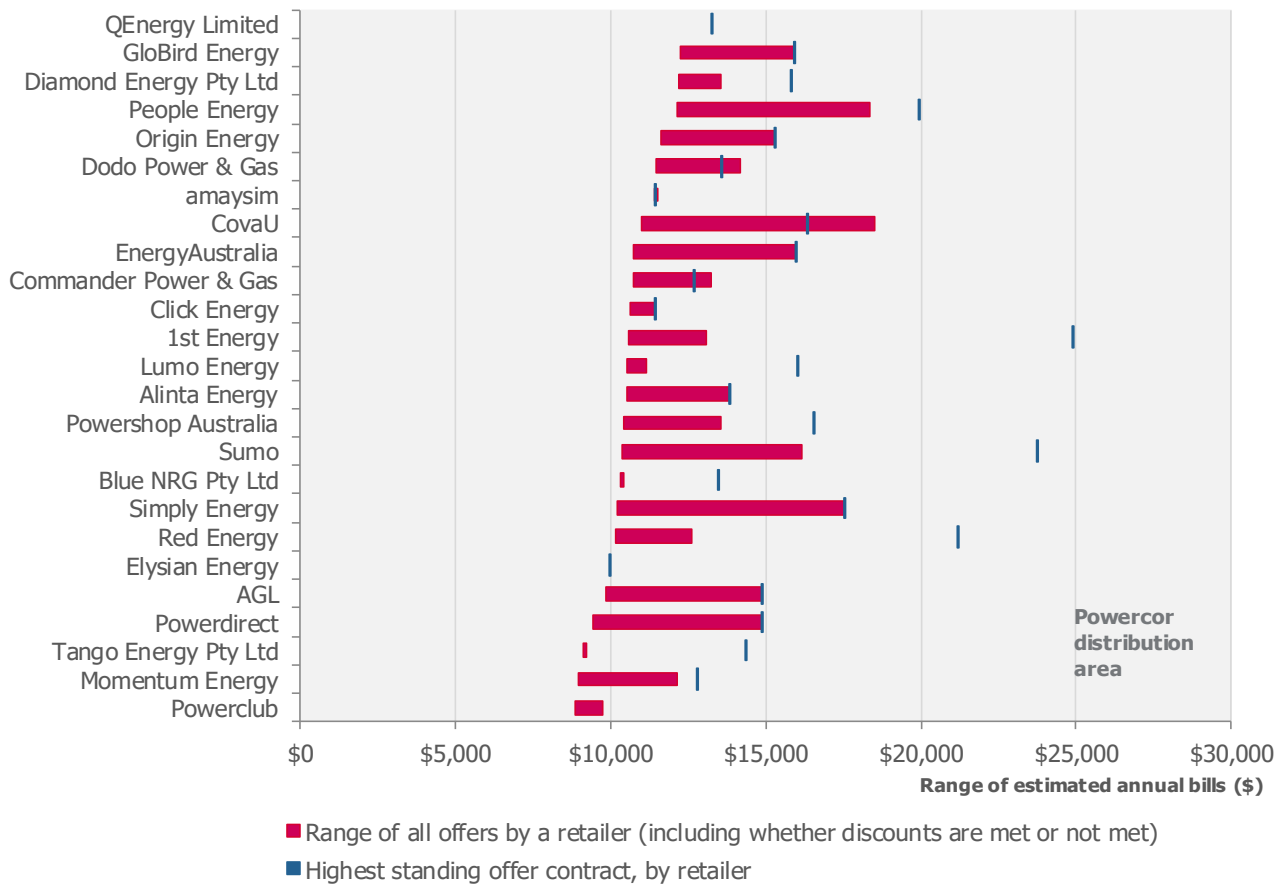
4.2. Western Victoria

This section provides a summary of electricity offers generally available on 30 June 2019 in western Victoria (or the Powercor distribution area), as shown in the blue shaded area in the figure below.

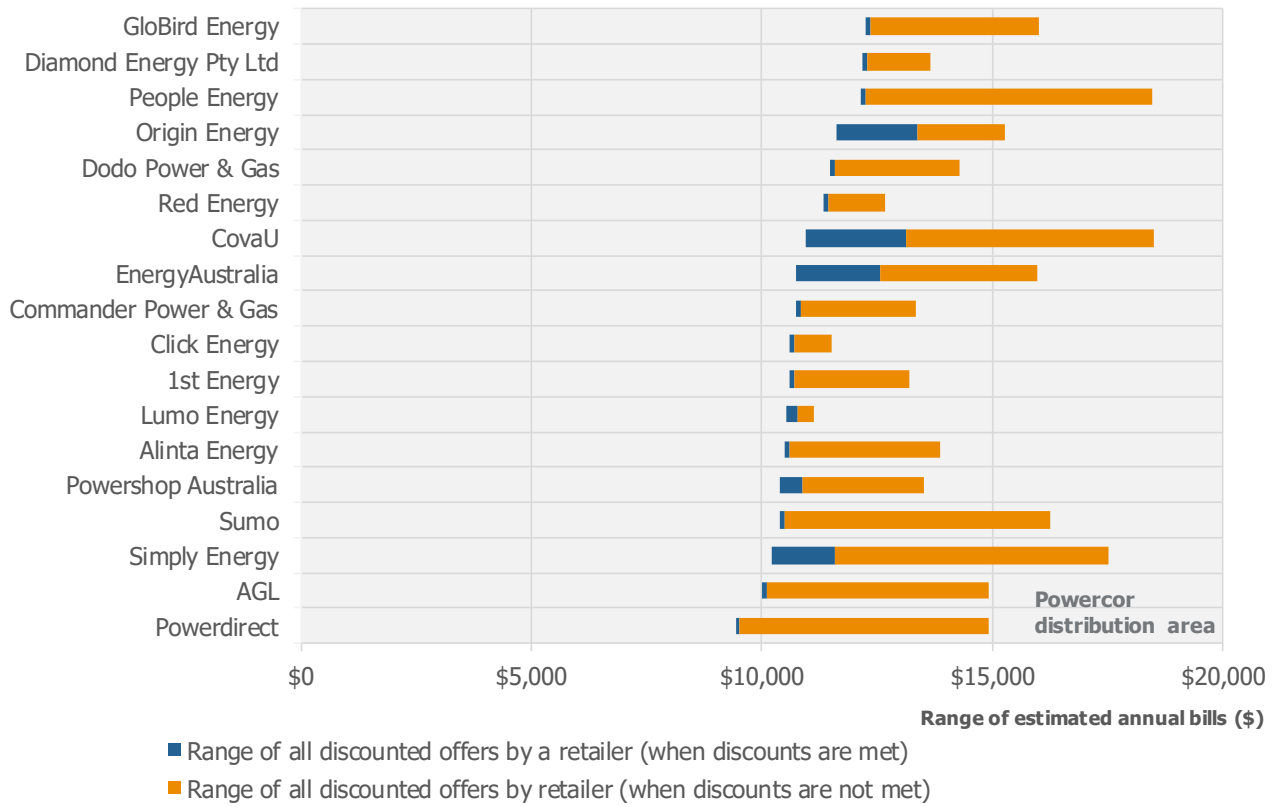


The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

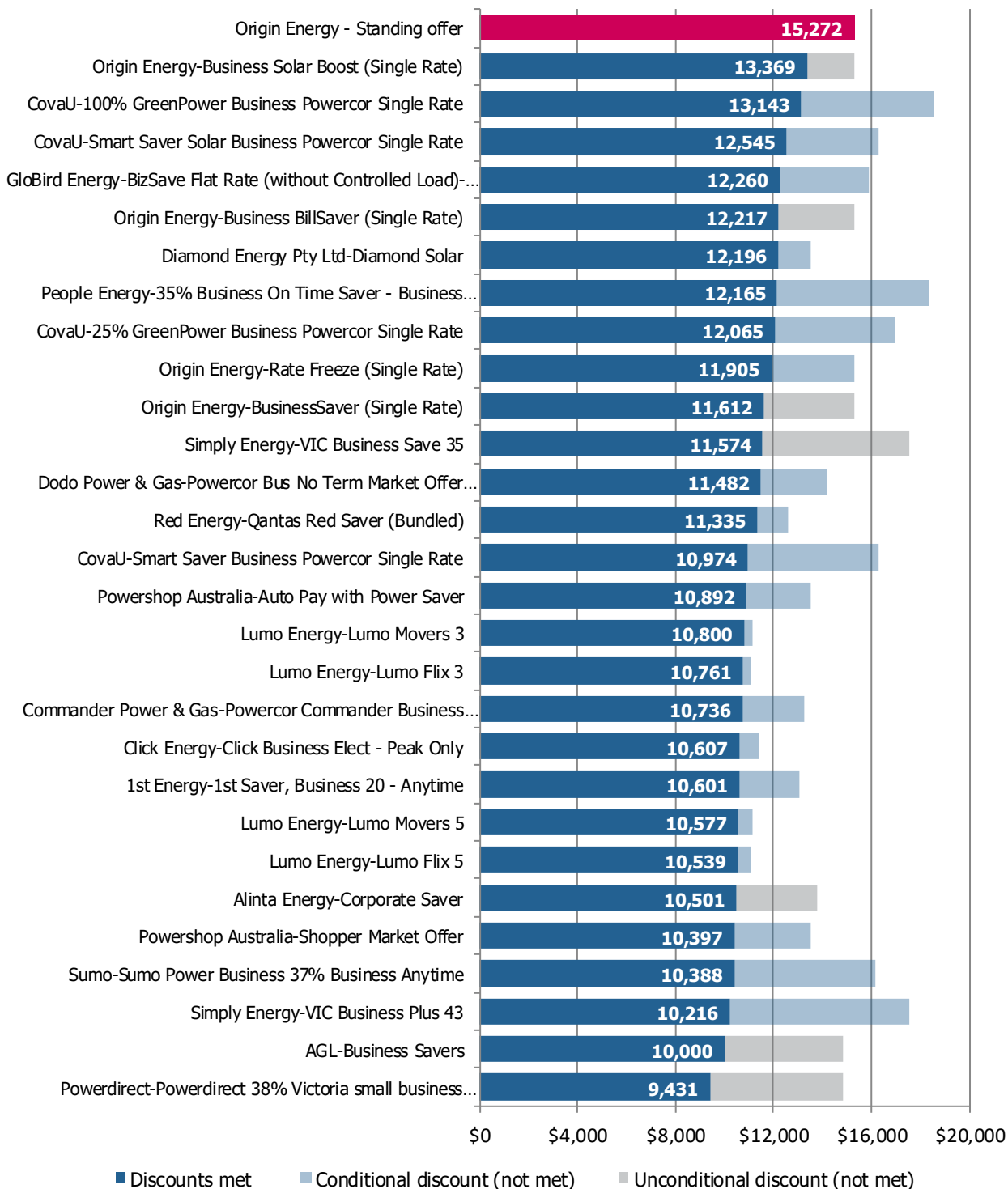
Small business (large usage) electricity customers – range of all offers generally available, by retailer



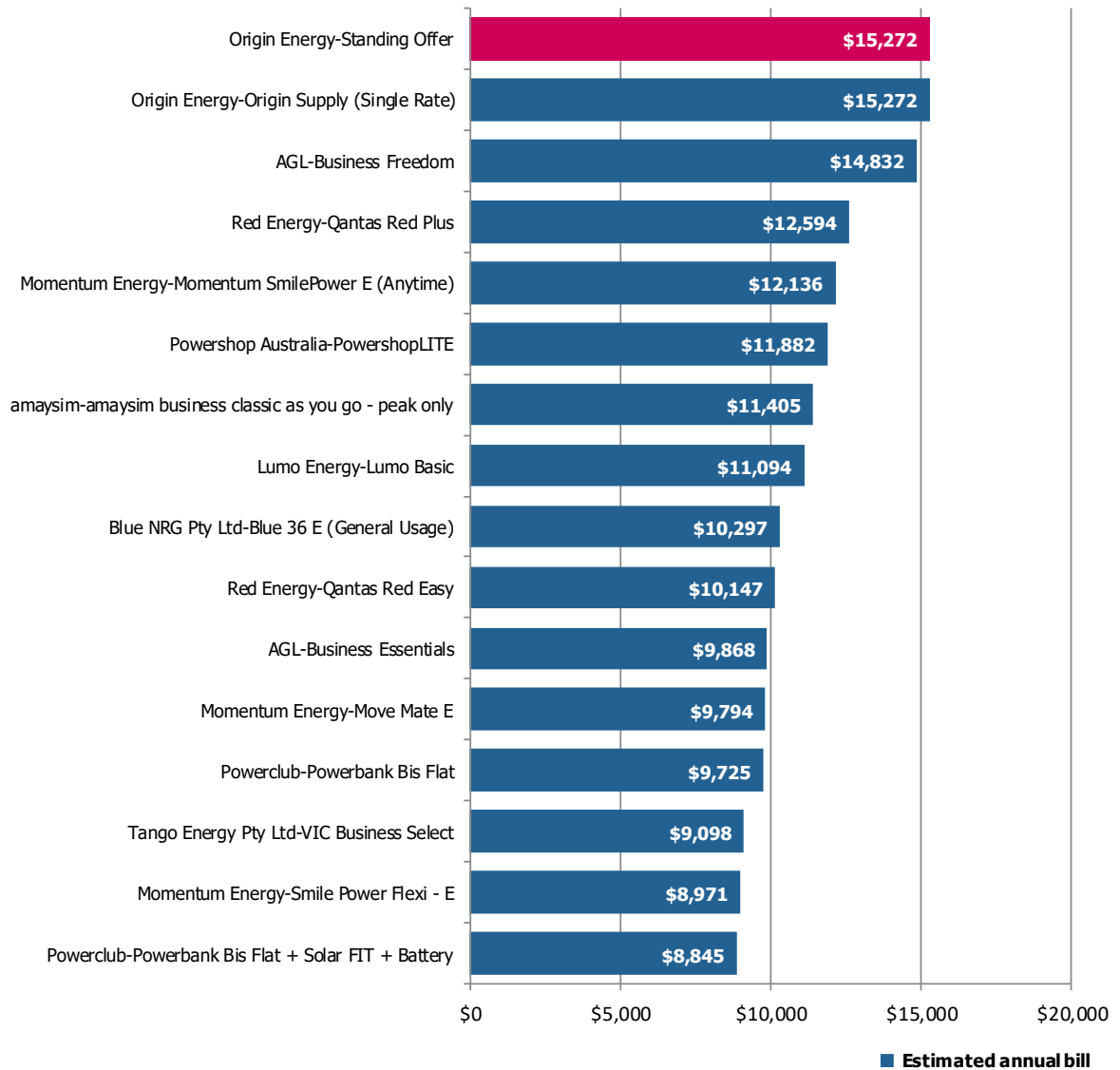
Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer



Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



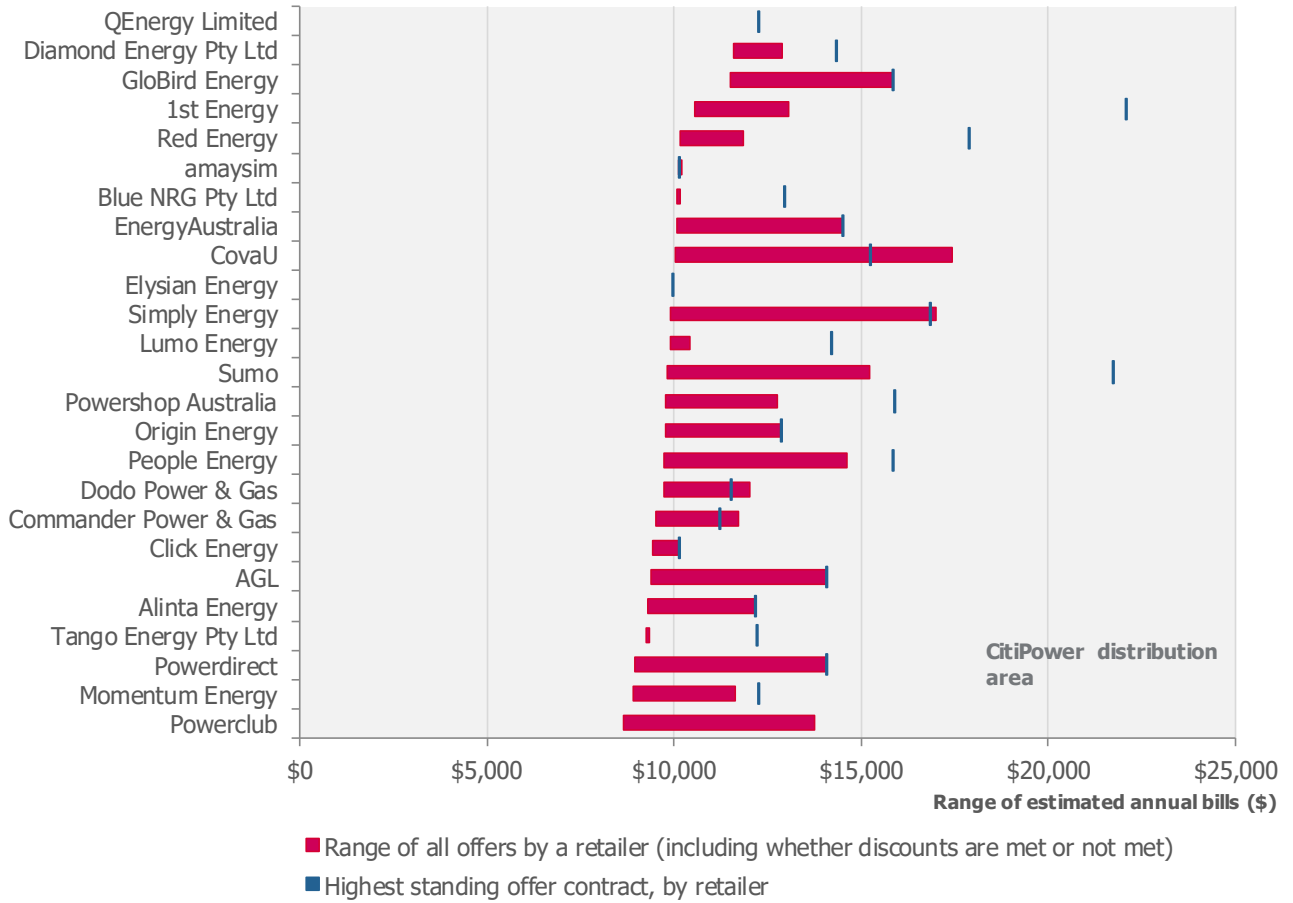
4.3. Melbourne CBD and inner suburbs

This section provides a summary of electricity offers generally available on 30 June 2019 in Melbourne CBD and inner suburbs (or the CitiPower distribution area), as shown in the blue shaded area in the figure below.

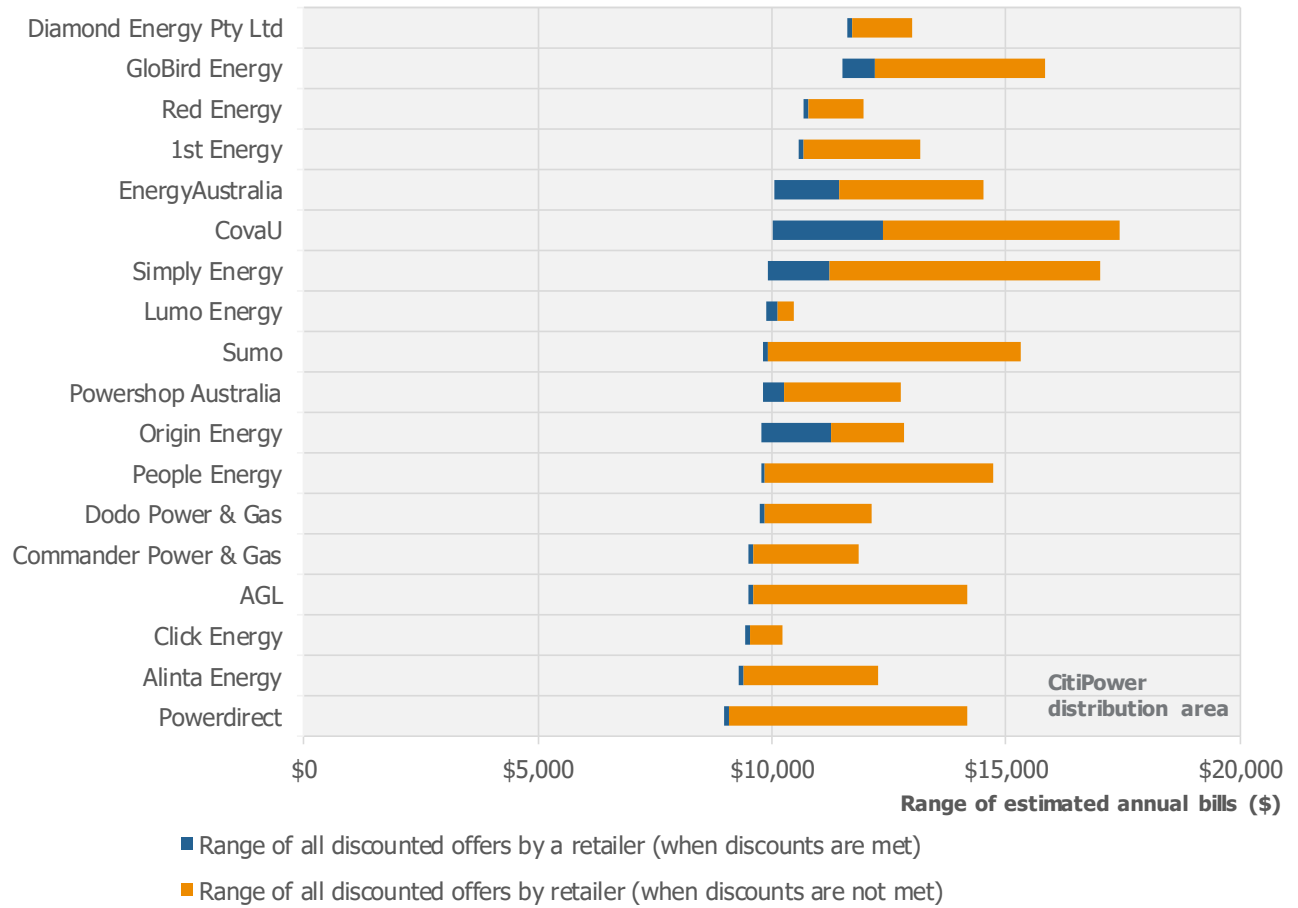


The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

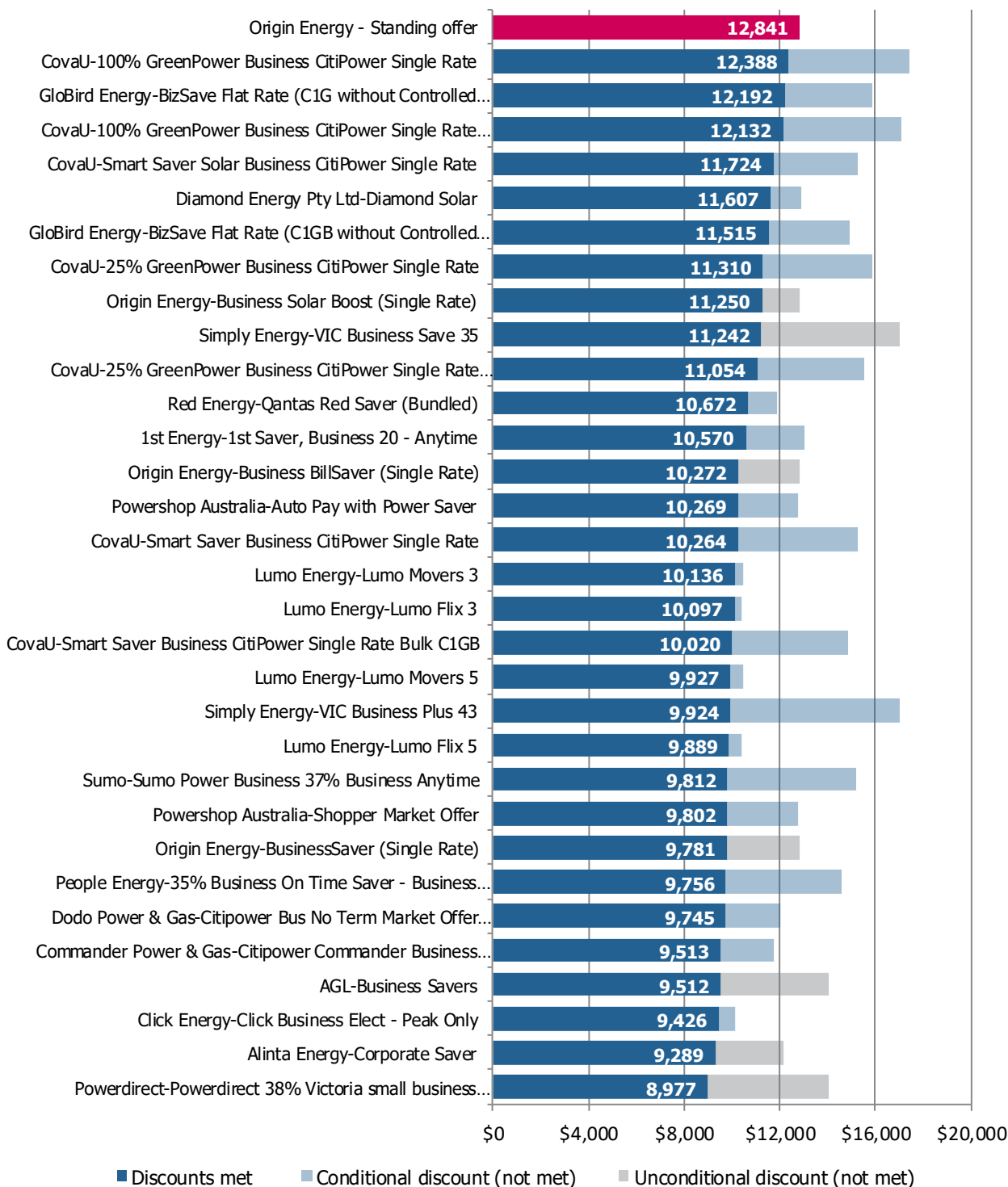
Small business (large usage) electricity customers – range of all offers generally available, by retailer



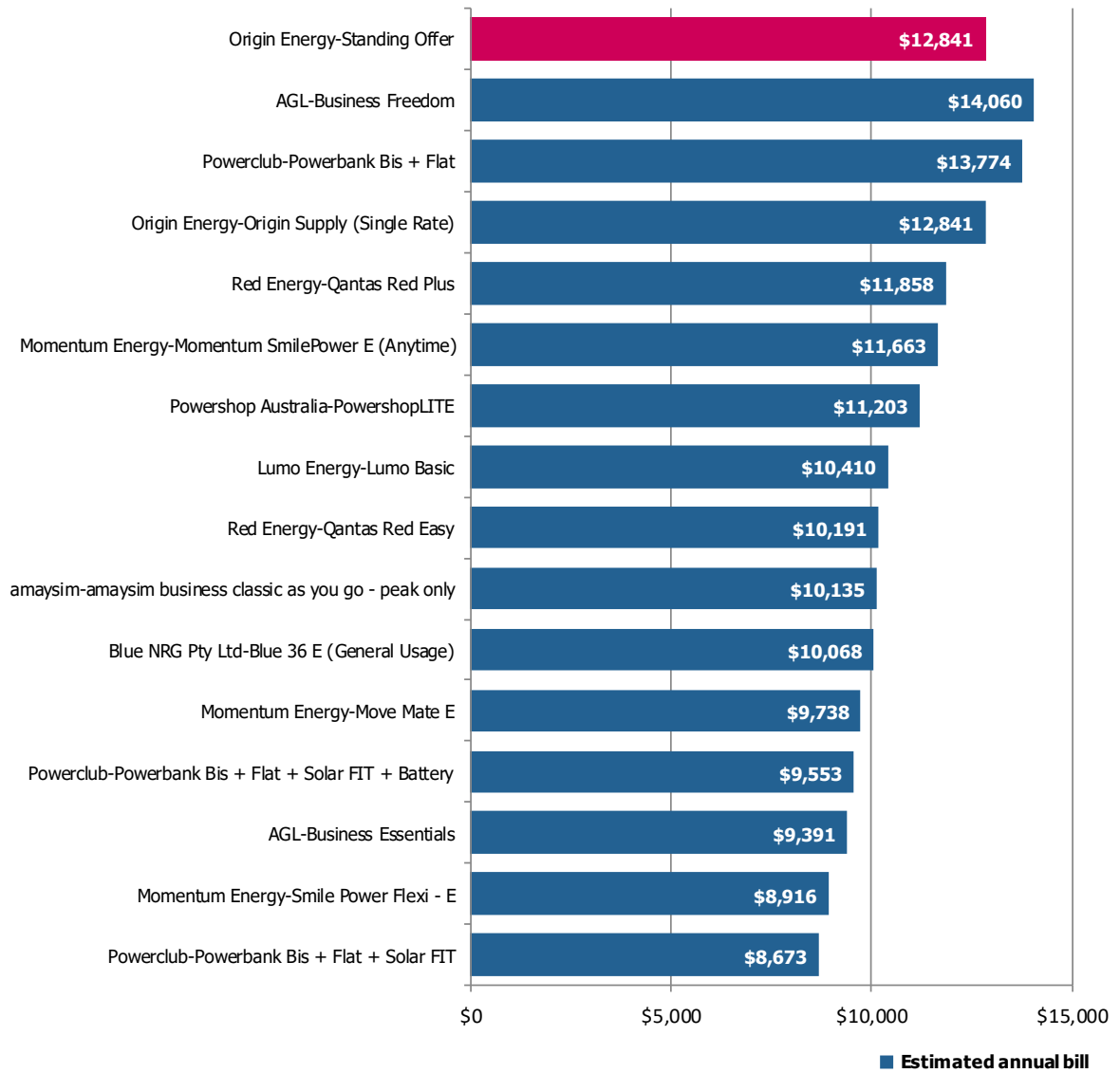
Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer



Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



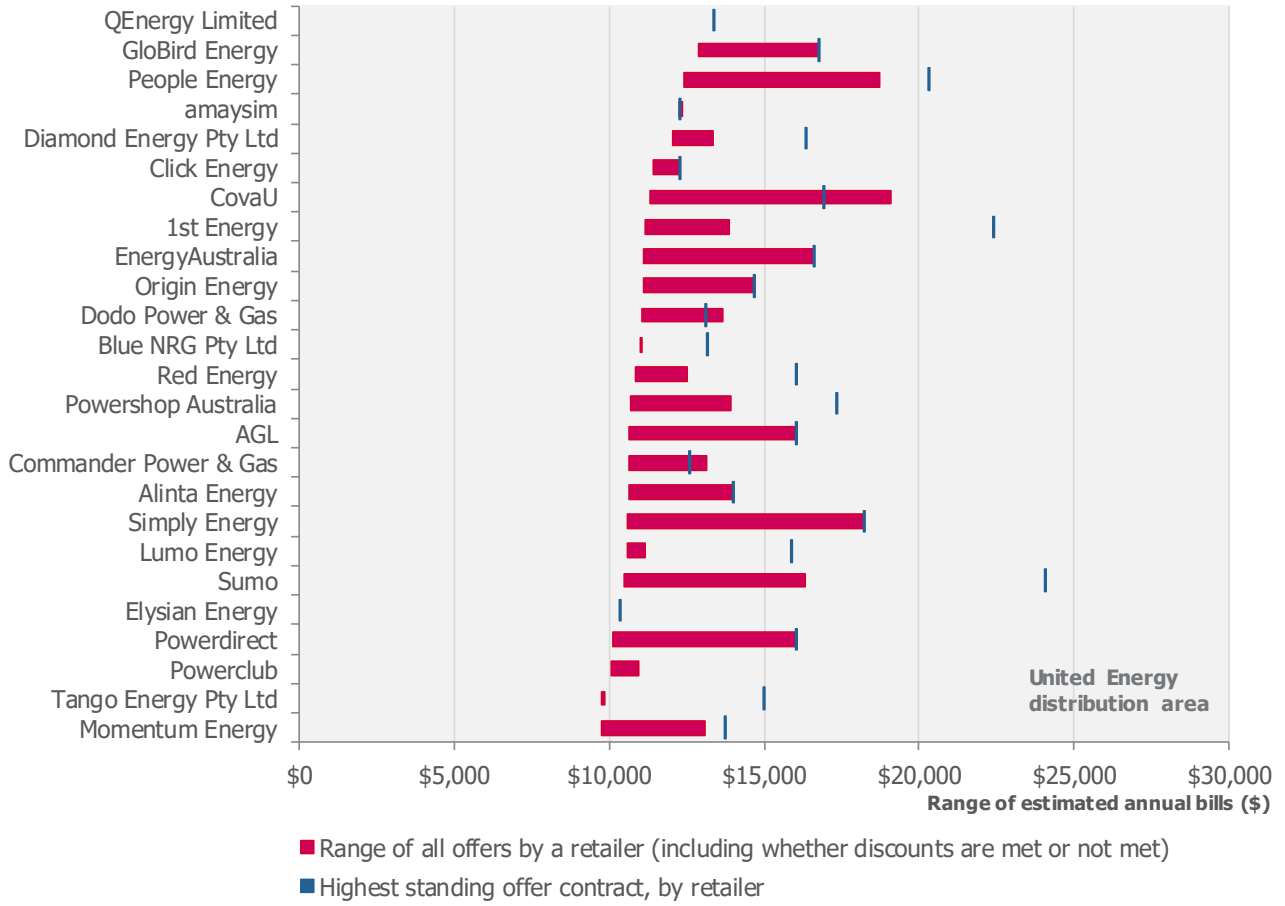
4.4. South-east Melbourne and Mornington Peninsula

This section provides a summary of electricity offers generally available on 30 June 2019 in east and south-east Melbourne and the Mornington Peninsula region (or the United Energy distribution area), as shown in the blue shaded area in the figure below.

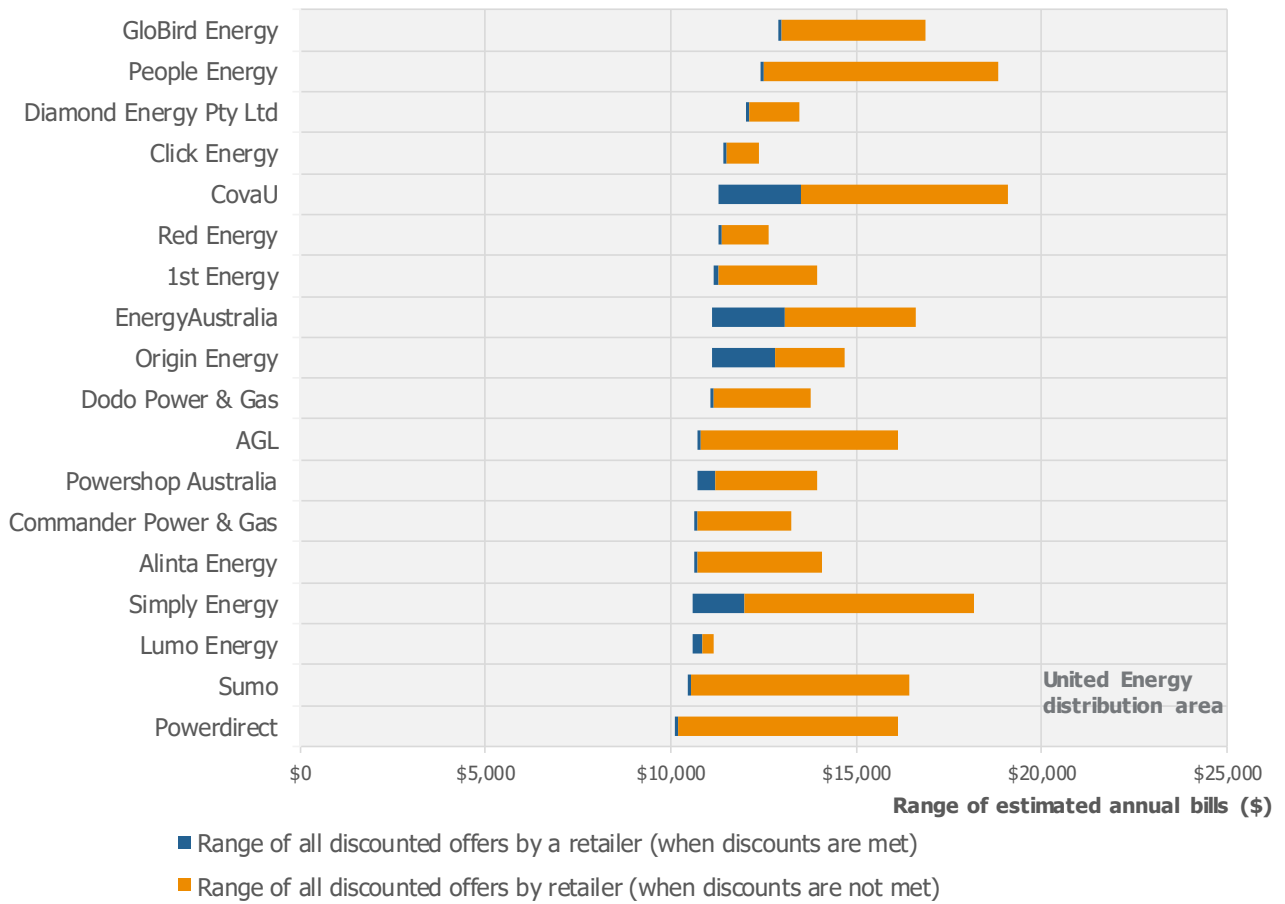


The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

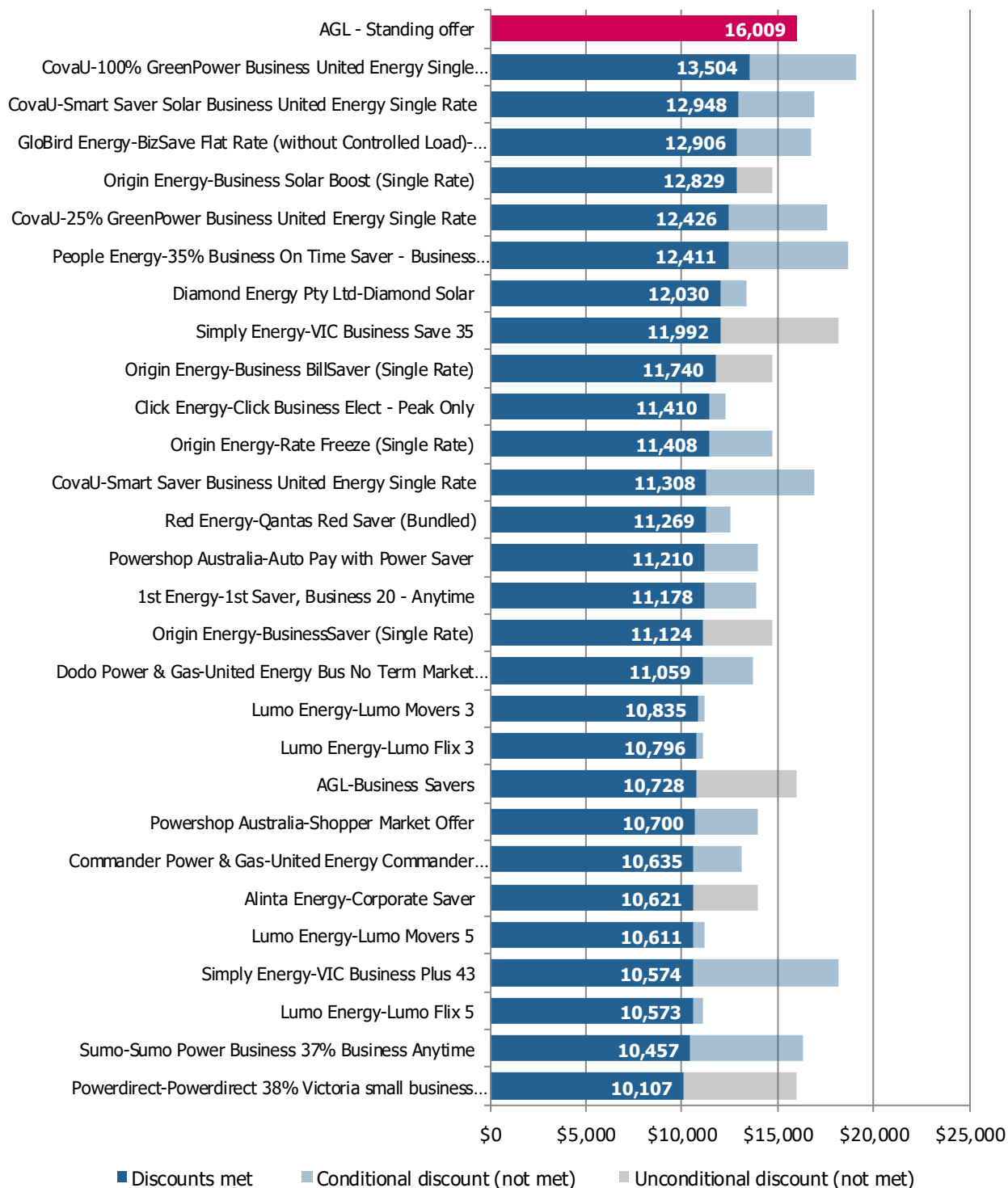
Small business (large usage) electricity customers – range of all offers generally available, by retailer



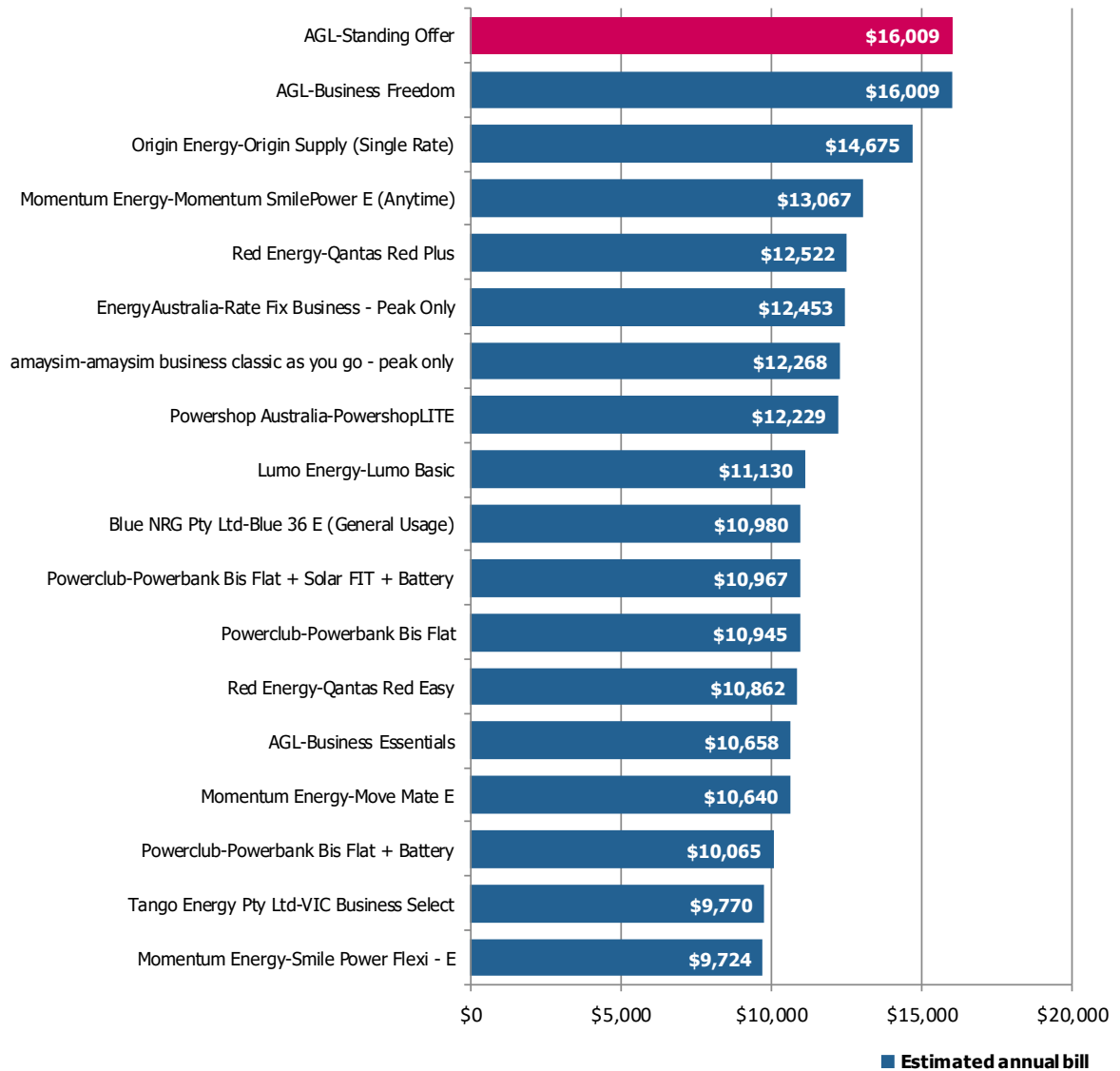
Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer



Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



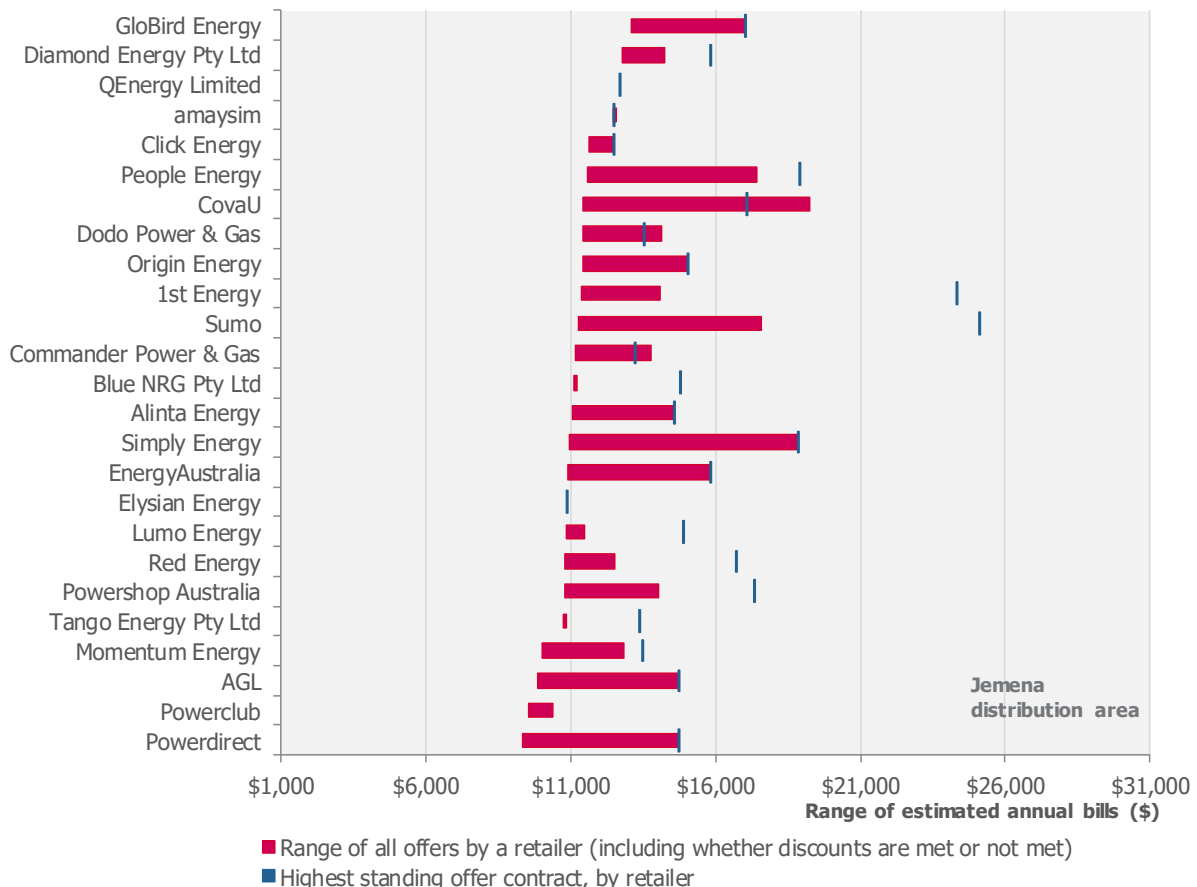
4.5. North-west Melbourne

This section provides a summary of electricity offers generally available on 30 June 2019 in the northern and western metropolitan parts of Melbourne (or the Jemena distribution area), as shown in the blue shaded area in the figure below.

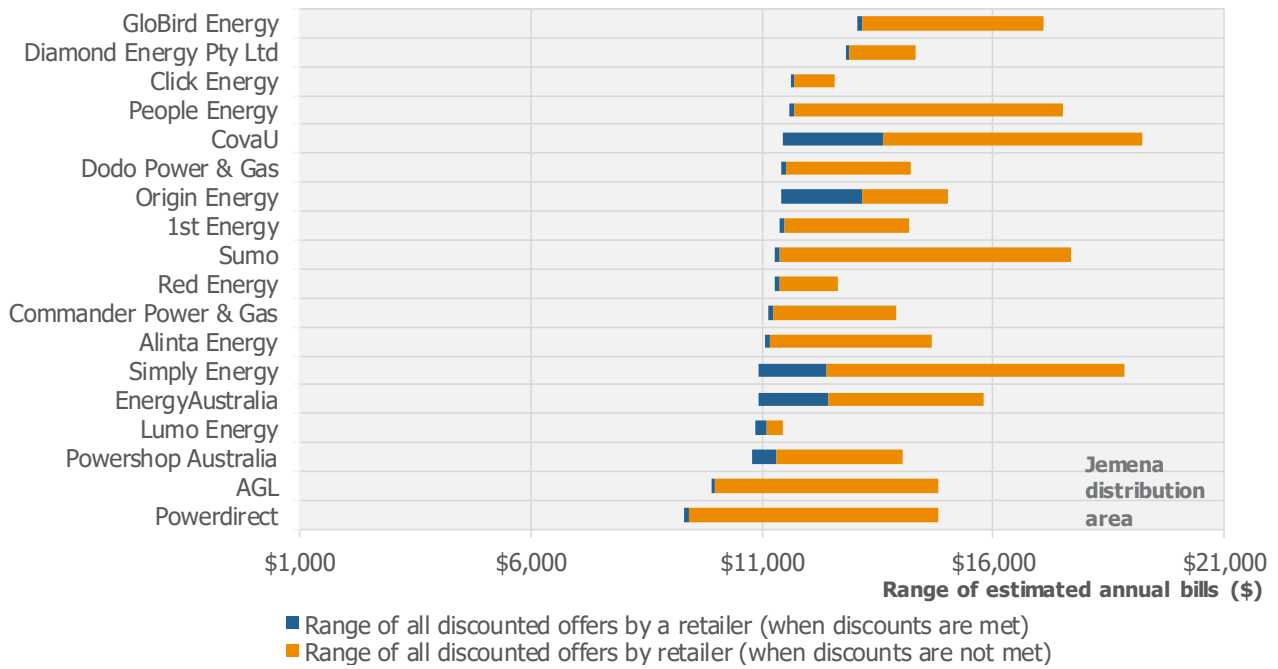


The estimated annual bills shown in this section are based on a representative small business electricity customer with large annual electricity usage of 40,000 kWh.

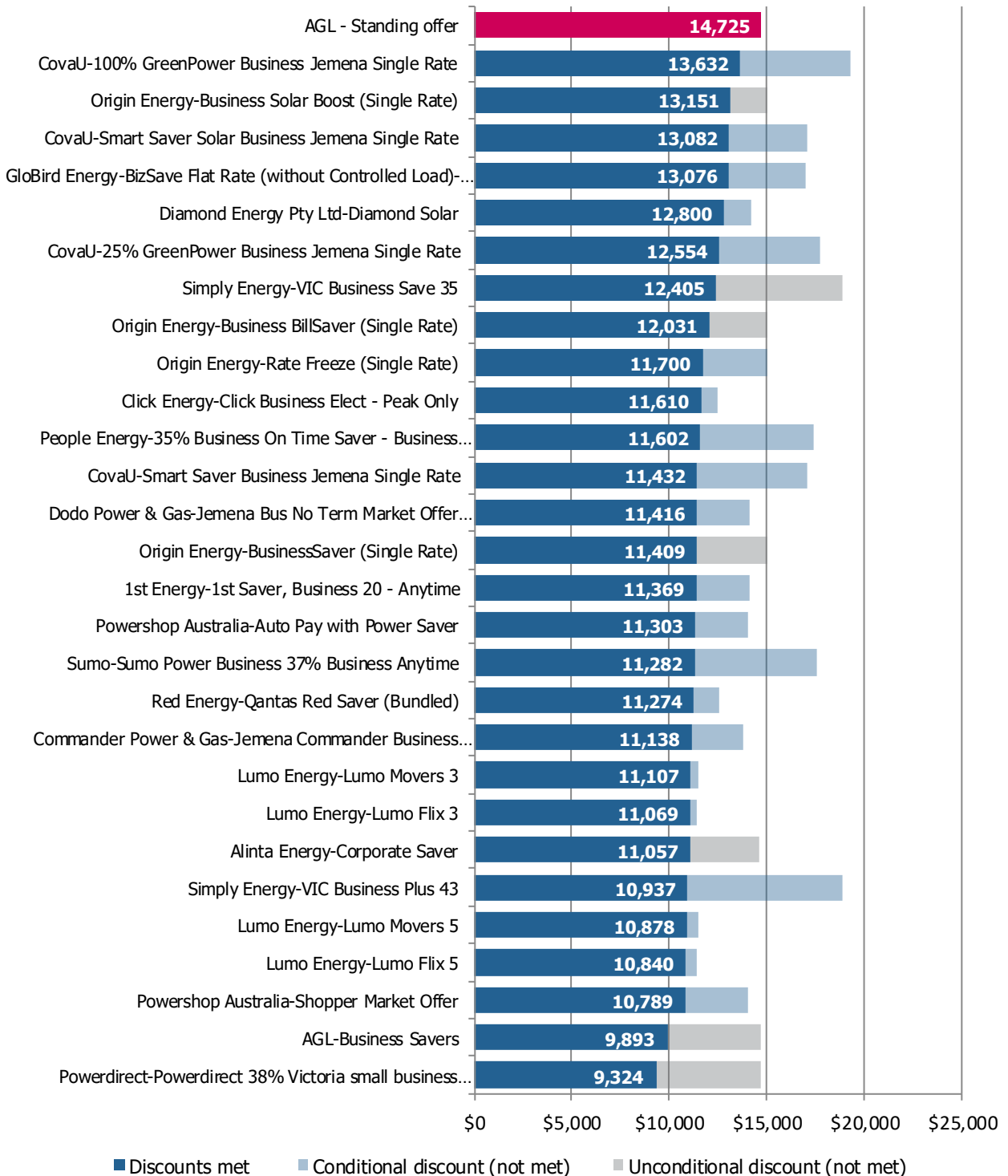
Small business (large usage) electricity customers – range of all offers generally available, by retailer



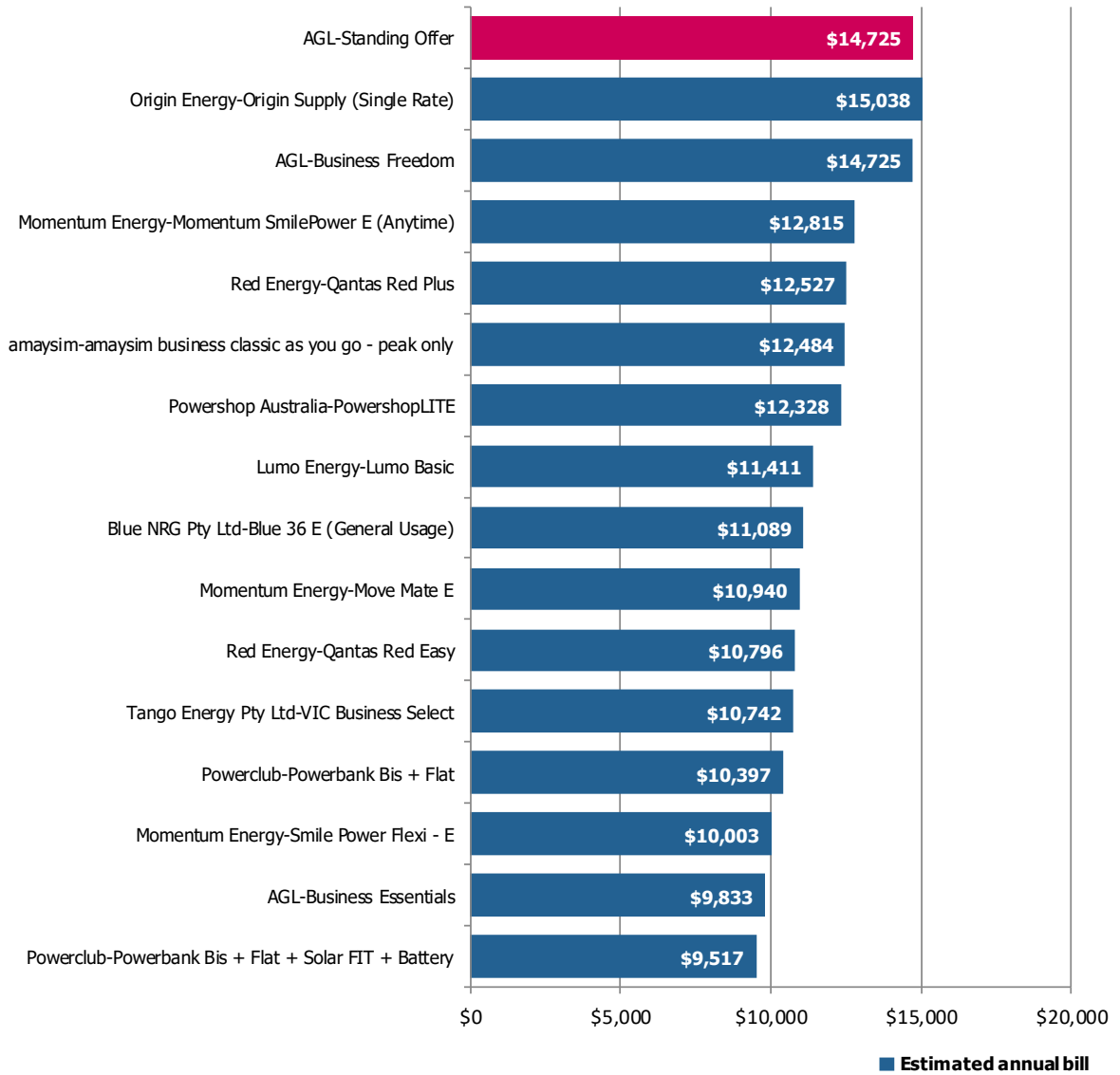
Small business (large usage) electricity customers – range of discounted market offers generally available, by retailer



Small business (large usage) electricity customers – estimated annual bills of discounted market offers, by retailer



Small business (large usage) electricity customers – estimated annual bills of undiscounted market offers, by retailer



5. Gas offers – introduction

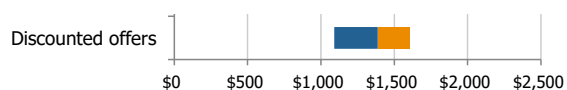
The following sections provide information on individual gas offers that were generally available from energy retailers on 30 June 2019. To compare offers, the prices from these offers have been used to calculate an annual bill based on a typical consumption level for a household or business.

The following sections are sorted by the offers that are available in different regions in Victoria. This is because there are different gas distribution (or network) areas in Victoria.

How to read offer range charts

The charts in this section show the range of offers available in each region in Victoria, from the lowest to highest. Each chart generally presents the range of offers available to customers. Many offers in Victoria usually involved conditional discounts, such as paying on time in order to receive a discount off an energy bill.

The charts in this part generally show how much you might pay, depending on whether you meet the conditions of your discount, as per the example chart below.



As per the example chart, the coloured bar shows the annual bill of a range of conditional offers:

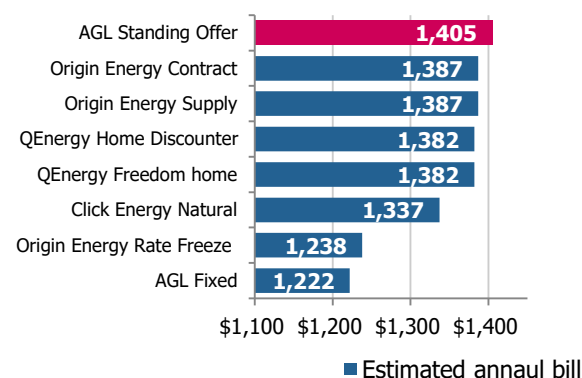
- If the customer met all the conditions, they would pay a bill equal to the amount shown in

the blue bar, depending on the offer they are on from that retailer.

- If the customer did not meet any of the conditions, their bill would be at the far right of the orange bar. If the customer met some conditions their bill would be somewhere within the orange bar.

Certain charts also show the standard contract of a retailer, highlighted in magenta.

In the example chart below, the standard contract from the local retailer of the region is shown as a benchmark – it is a useful benchmark as it would be the price paid by customers who have not entered a market contract since the commencement of retail competition.



About 7 per cent of residential and 15.1 per cent of small business customers are on standard offers with the original incumbent retailers.

The offers reviewed in this section are limited to flat and block tariff offers.

6. Gas offers – residential customers

6.1. Northern and eastern Victoria

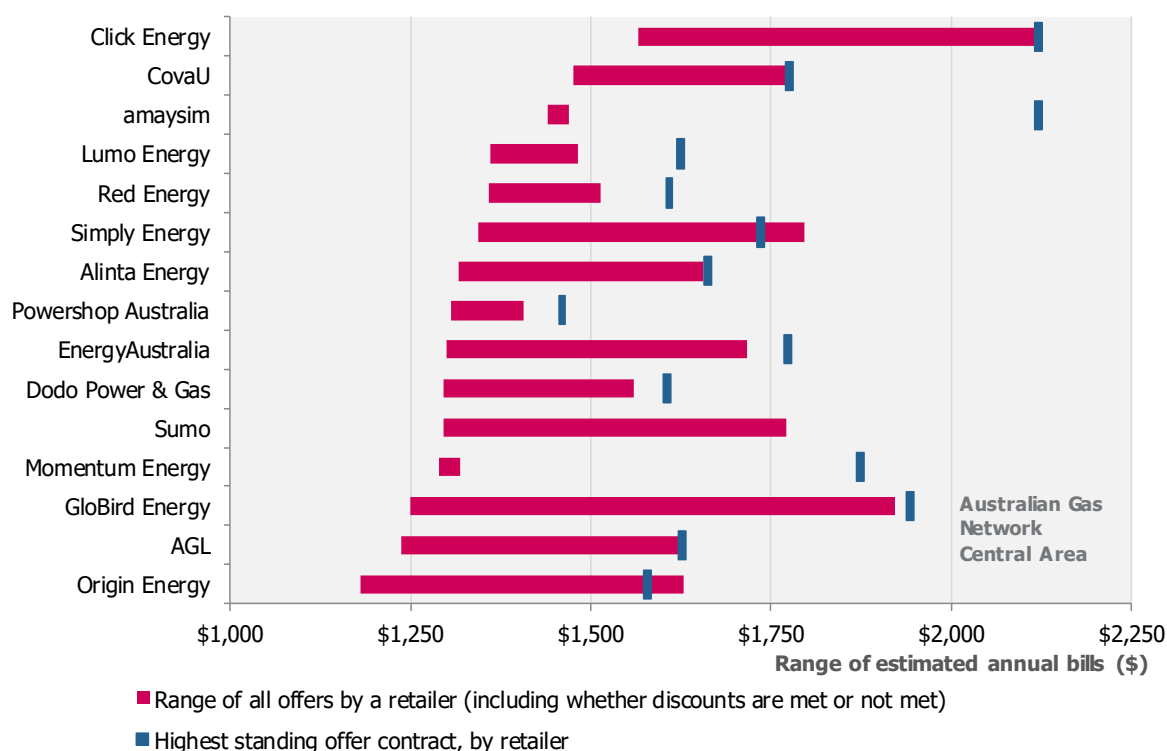
This section provides a summary of gas offers generally available on 30 June 2019 in northern and eastern Victoria (or the Australian Gas Networks distribution area), as shown in the red area in the figure below.

There are also different offers available in six different supply zone areas within this region – Central, Cardinia, Bairnsdale, Murray, North and Mildura supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a typical residential gas customer's annual usage of 54.4 GJ.

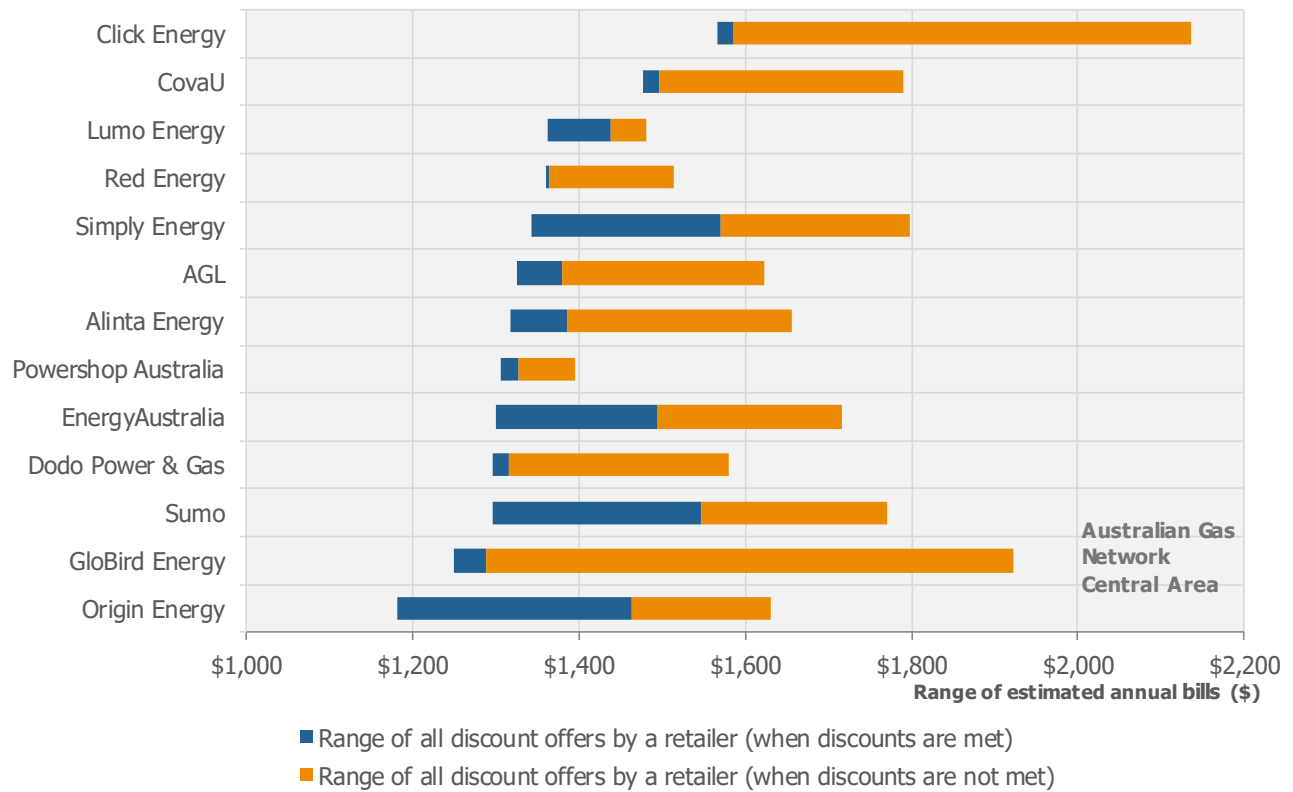


Central supply zone

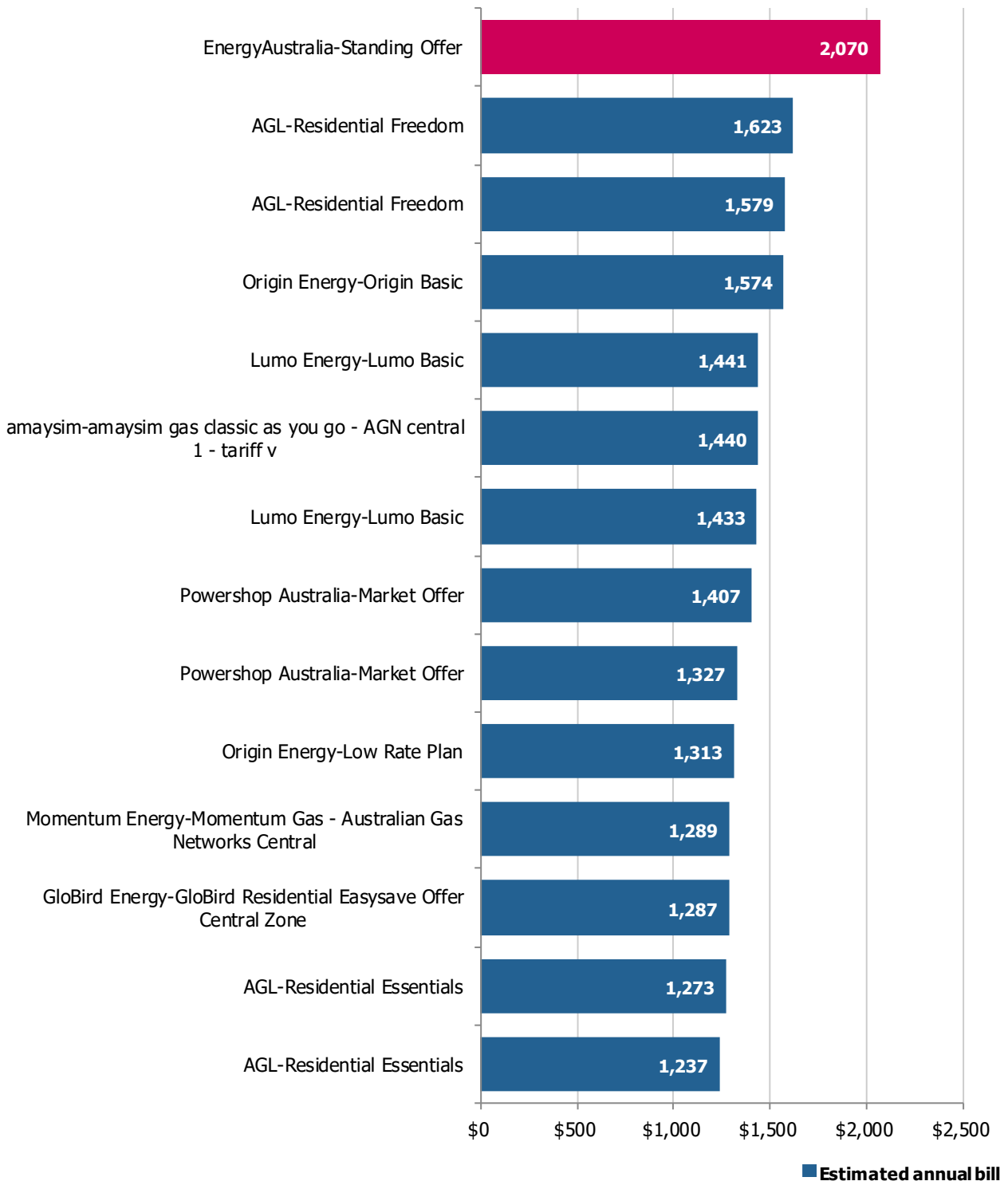
Residential gas customers – range of all market offers generally available, by retailer



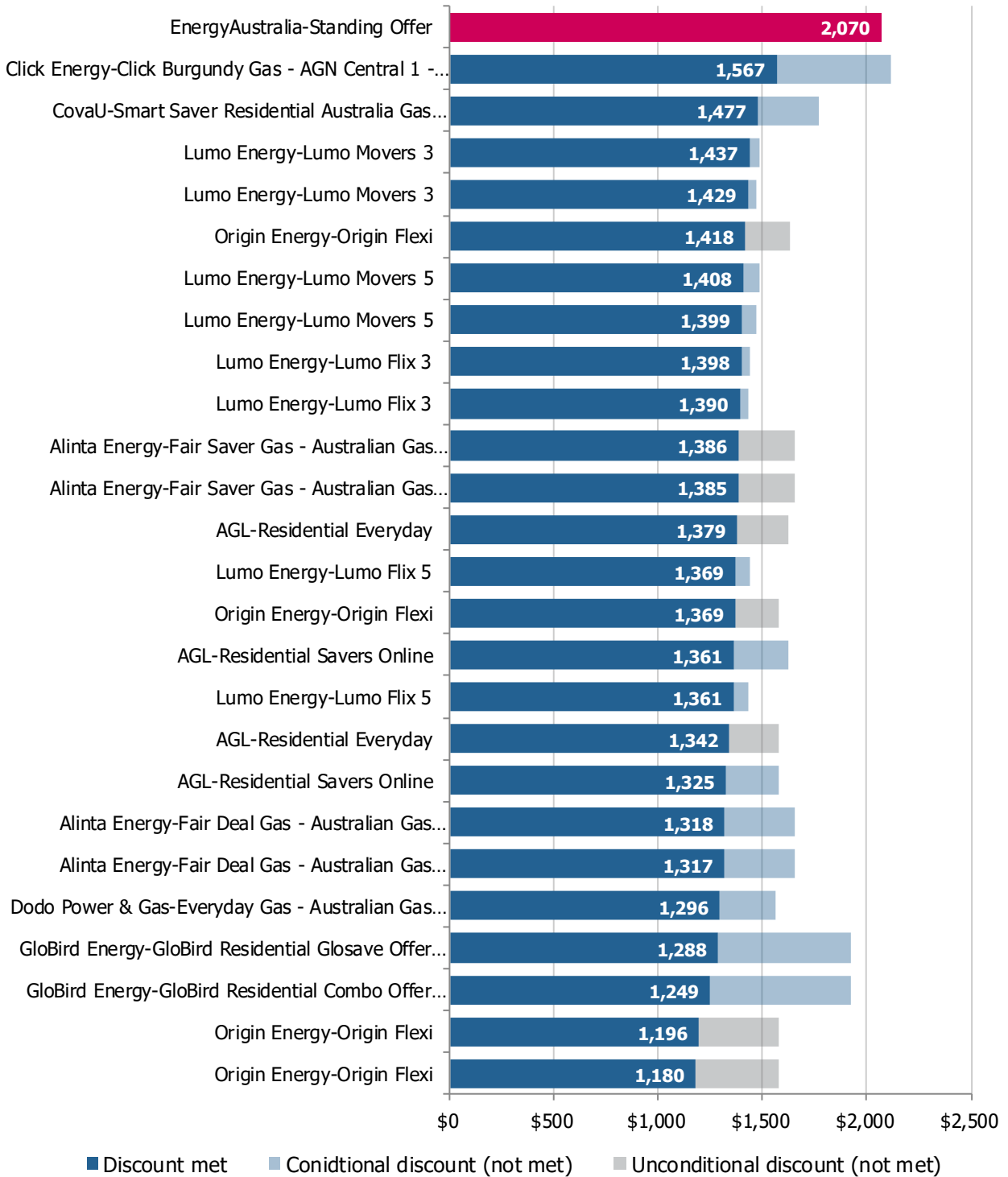
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer

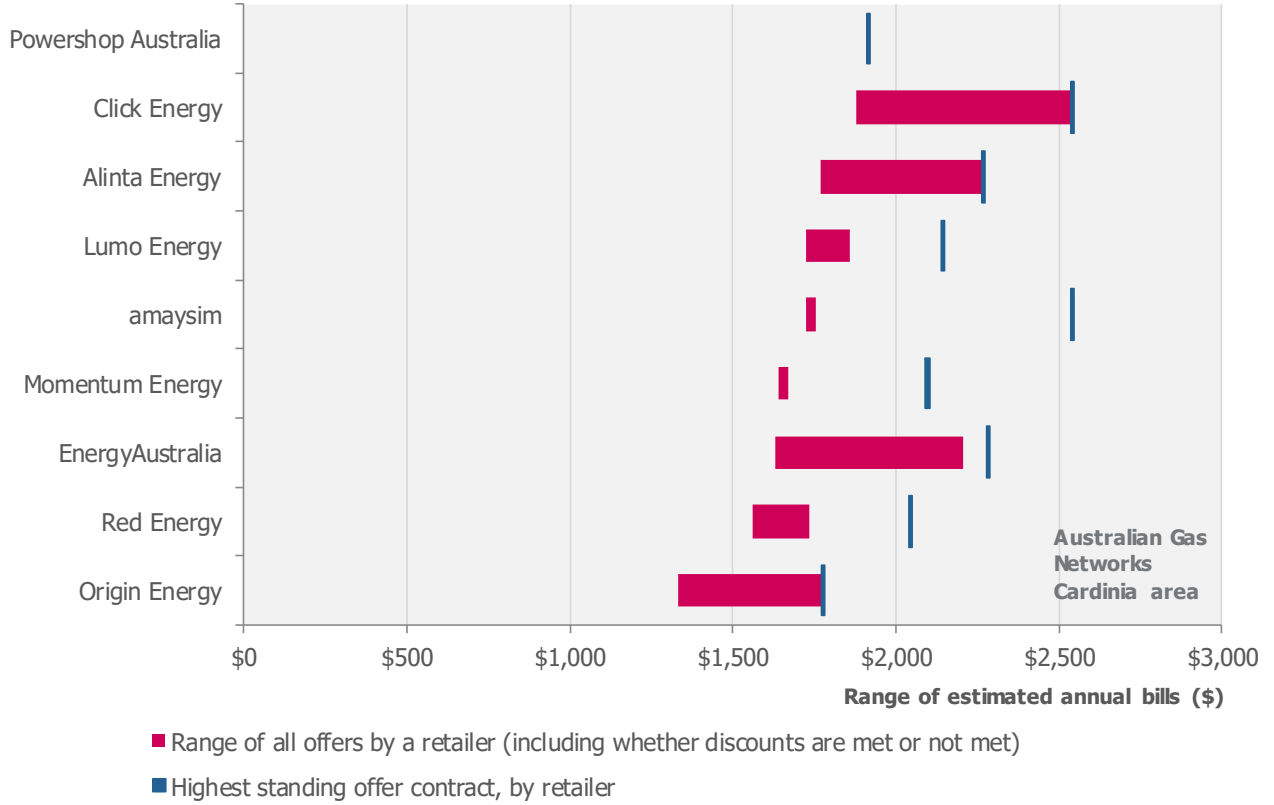


Residential gas customers – estimated annual bills of discounted market offers, by individual retailer

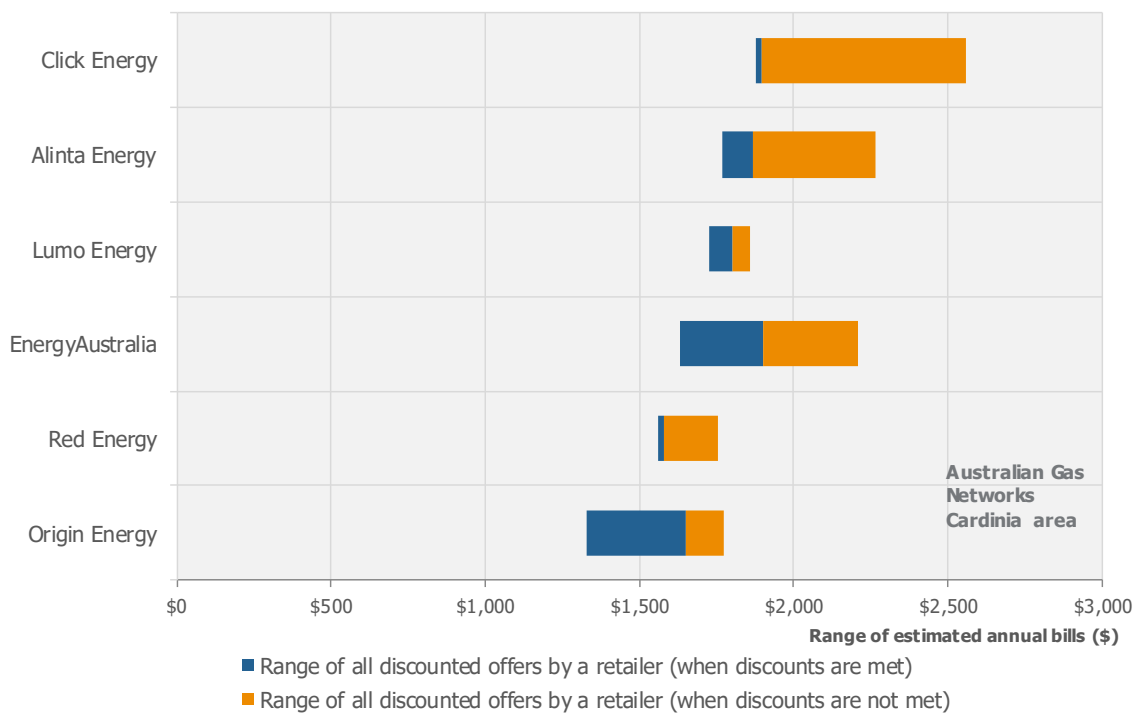


Cardinia supply zone

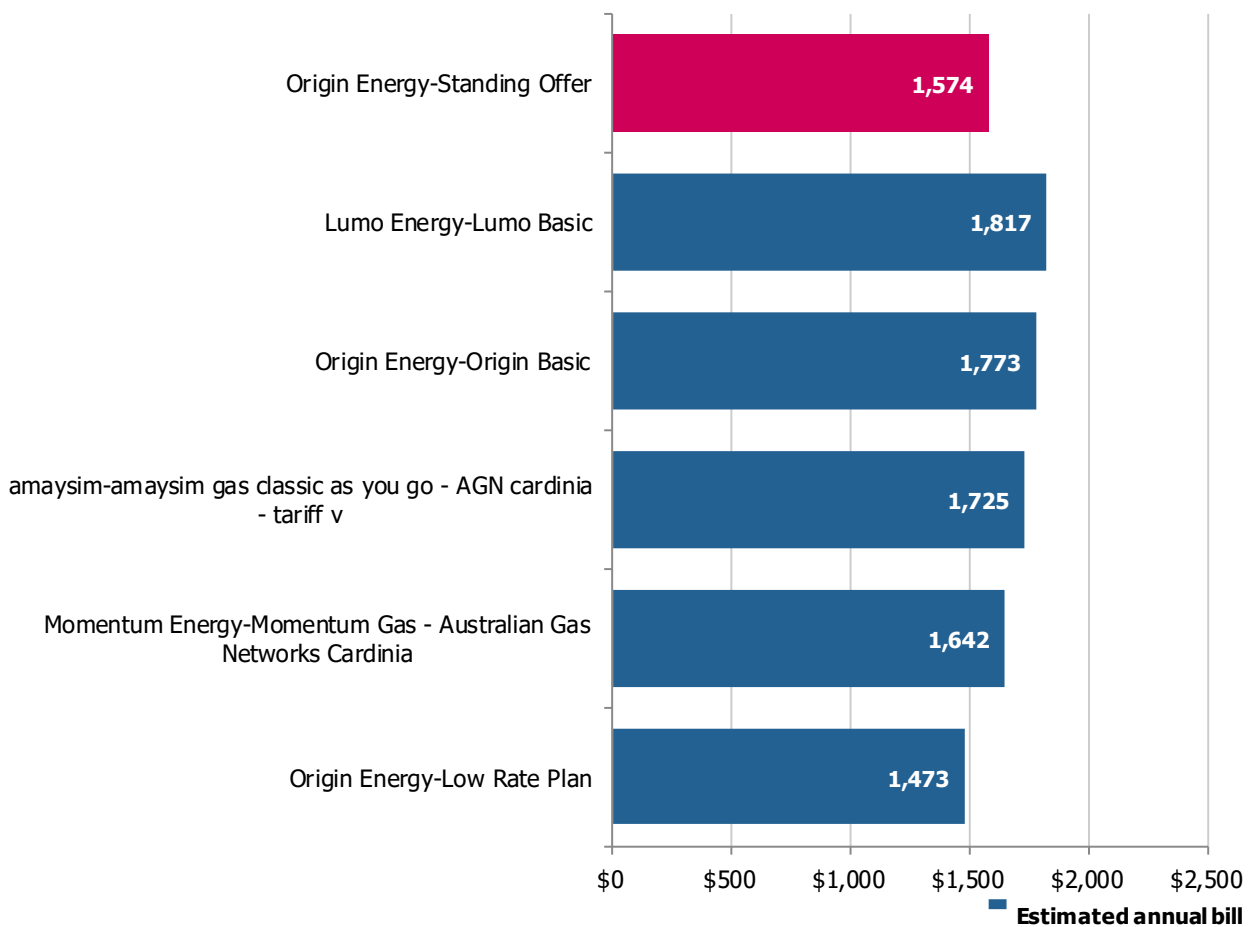
Residential gas customers – range of all market offers generally available, by retailer

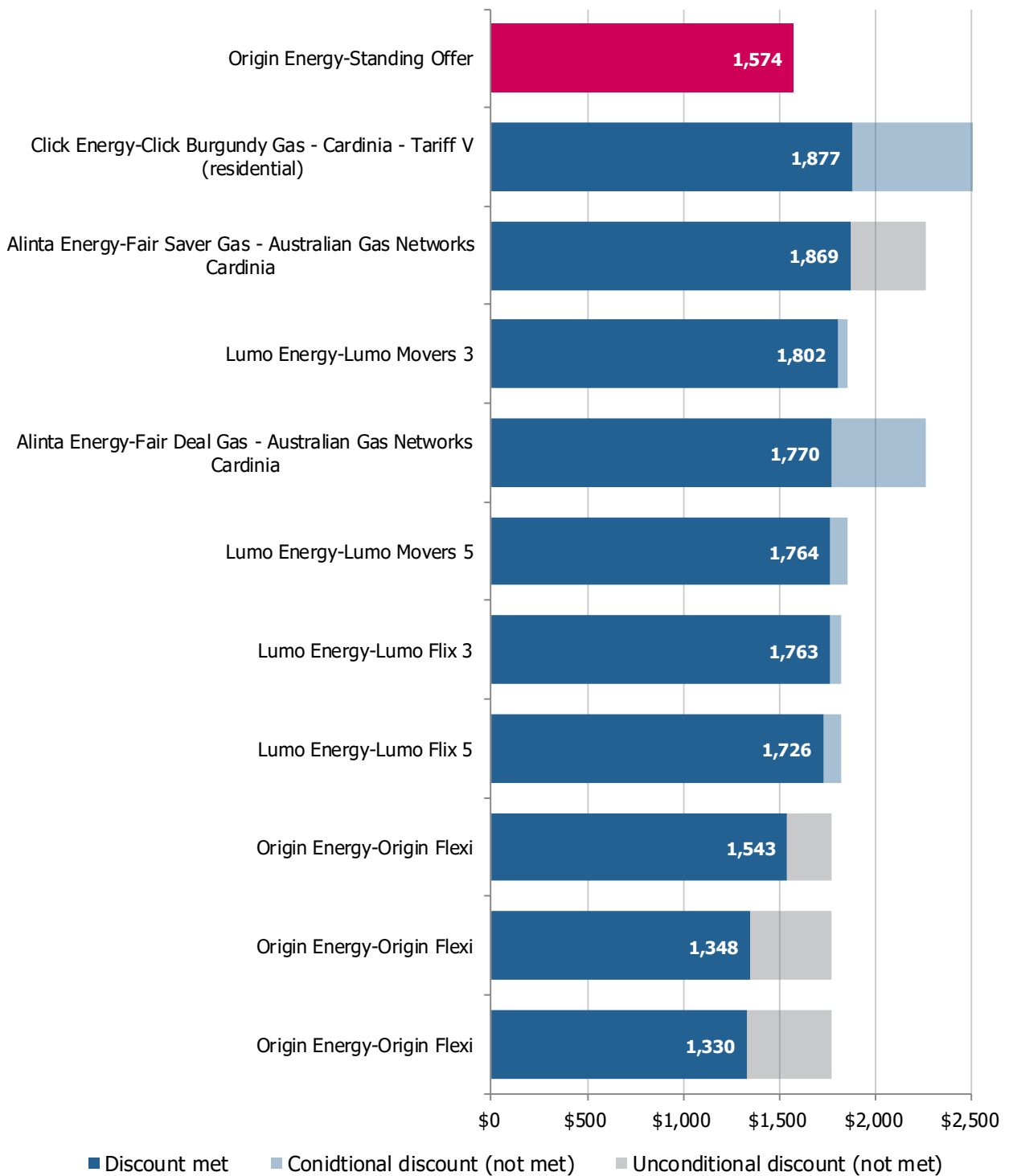


Residential gas customers – range of all discounted market offers generally available, by retailer



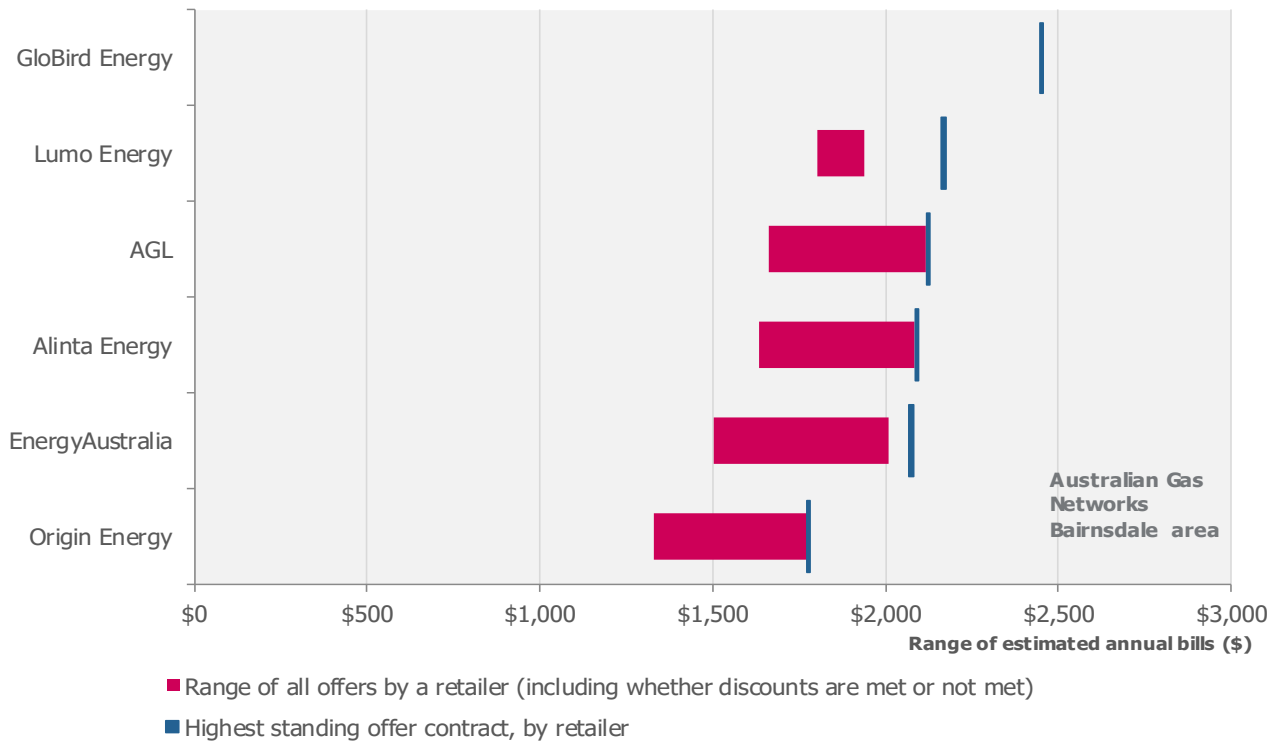
Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



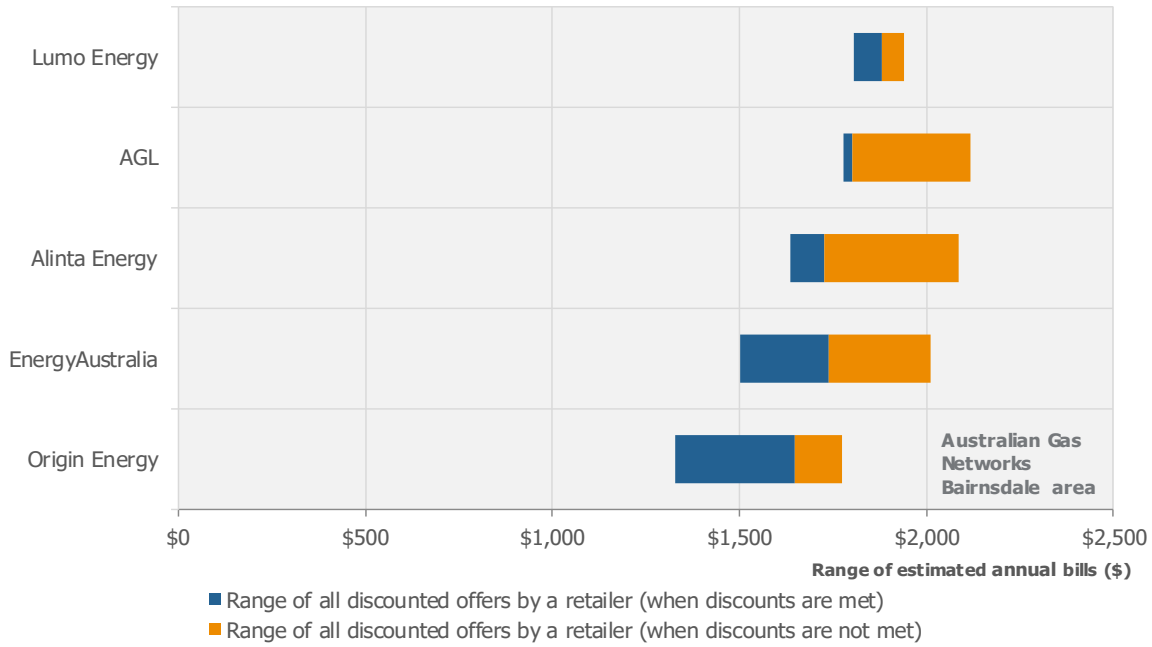


Bairnsdale supply zone

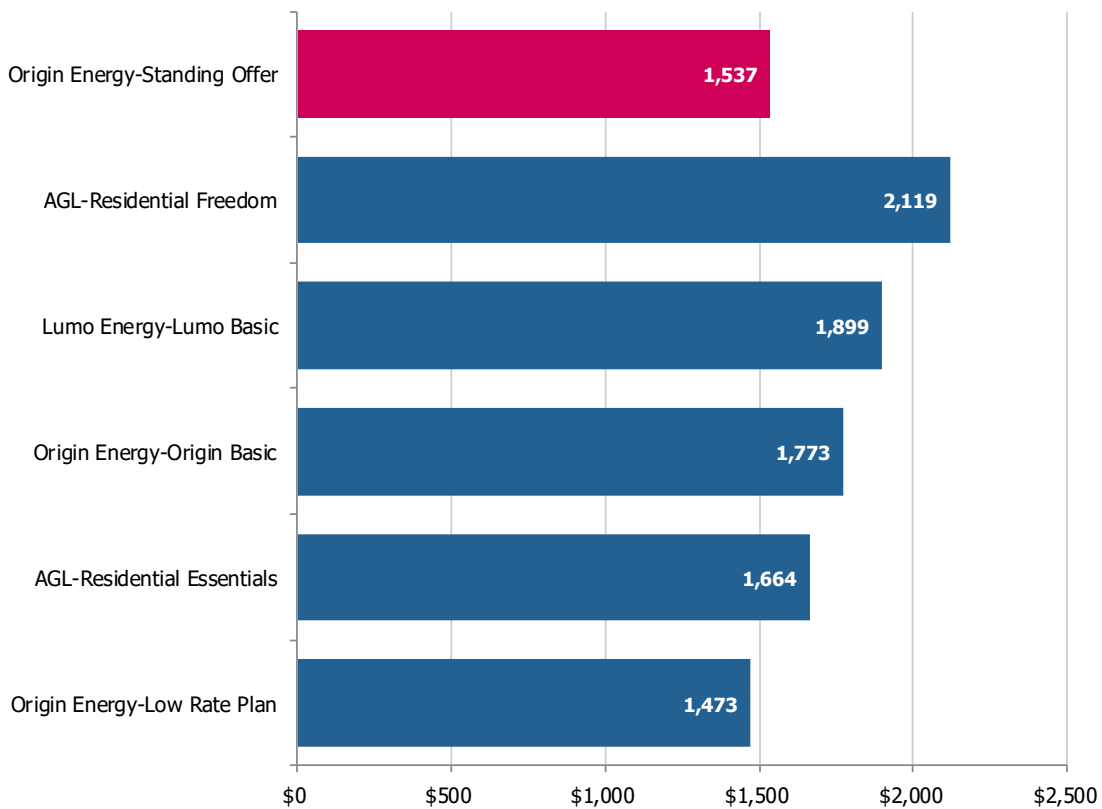
Residential gas customers – range of all market offers generally available, by retailer



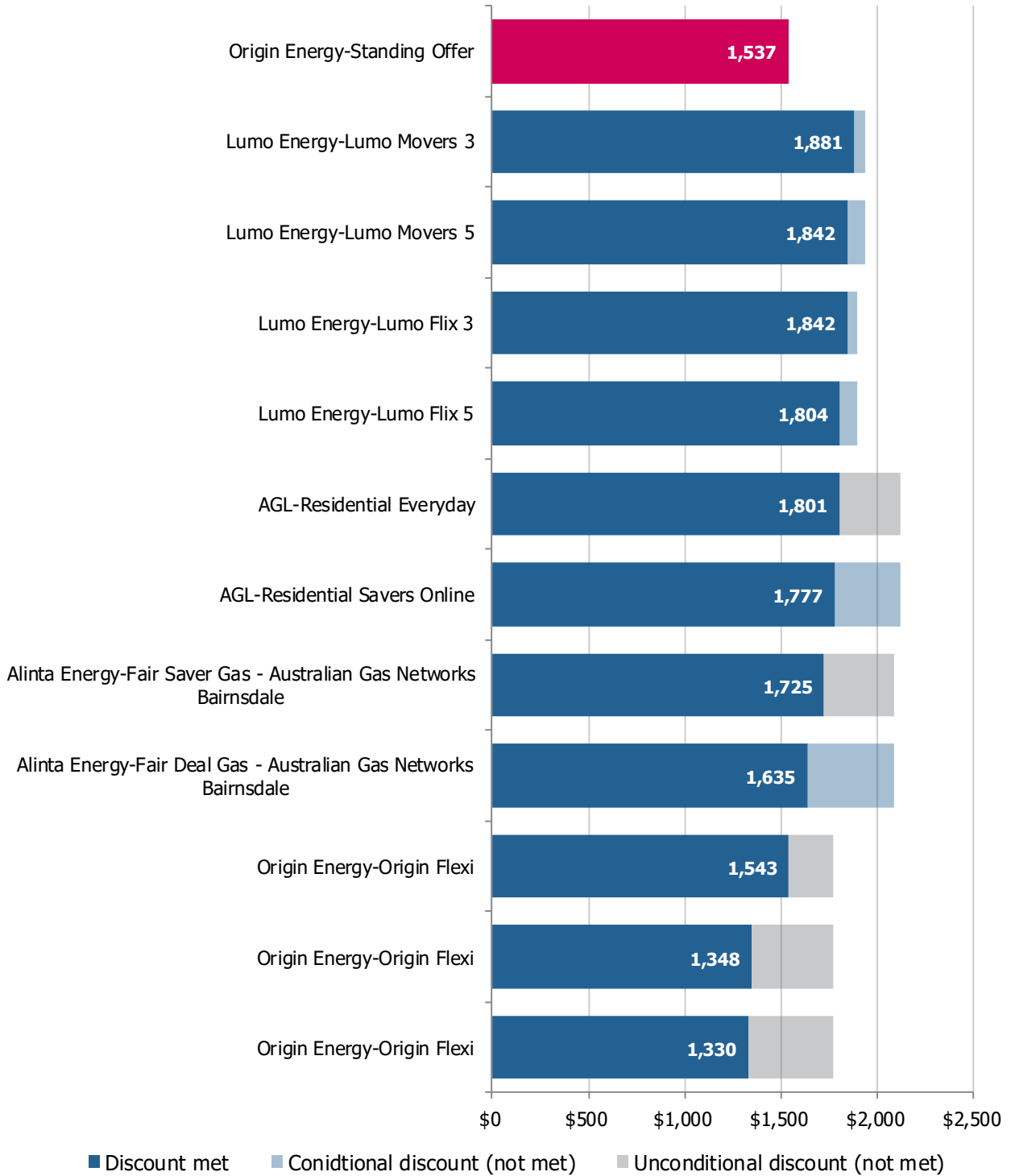
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



Residential gas customers – estimated annual bills of discounted market offers, by individual retailer

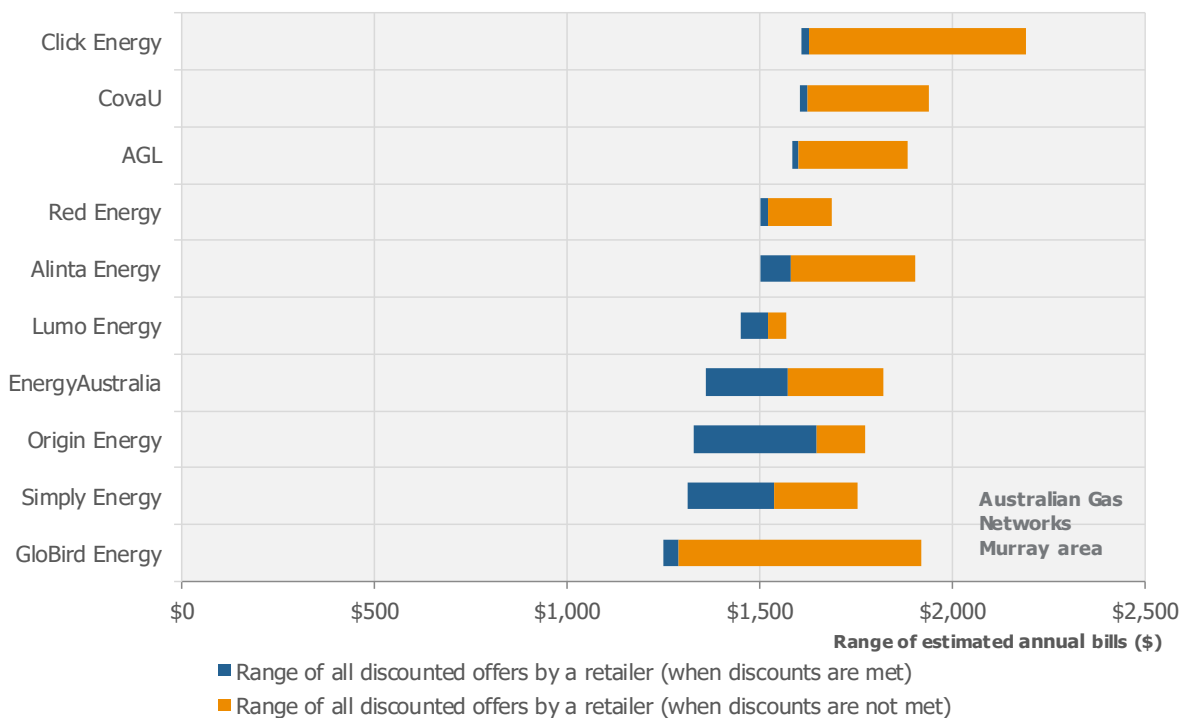


Murray supply zone

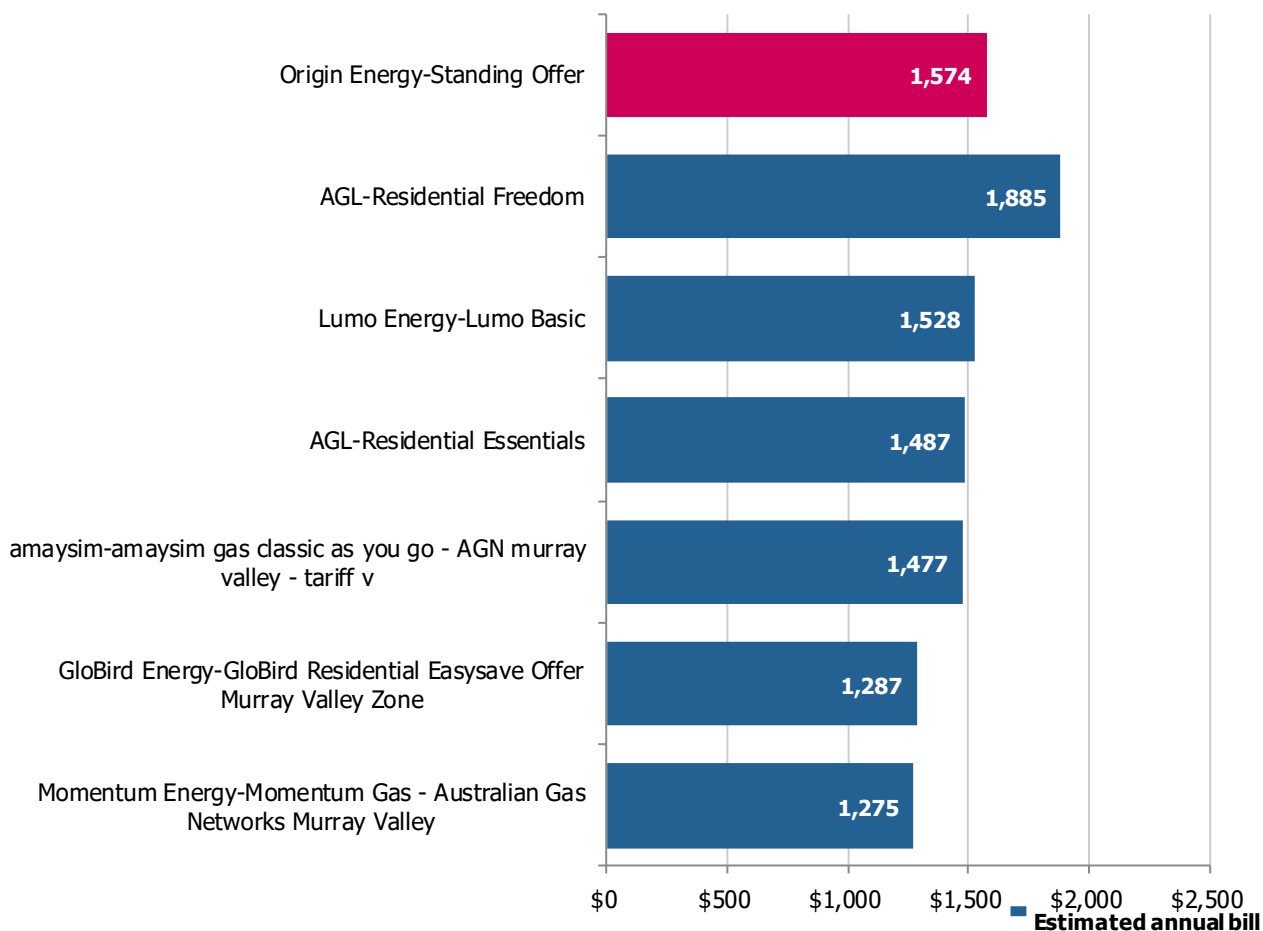
Residential gas customers – range of all market offers generally available, by retailer



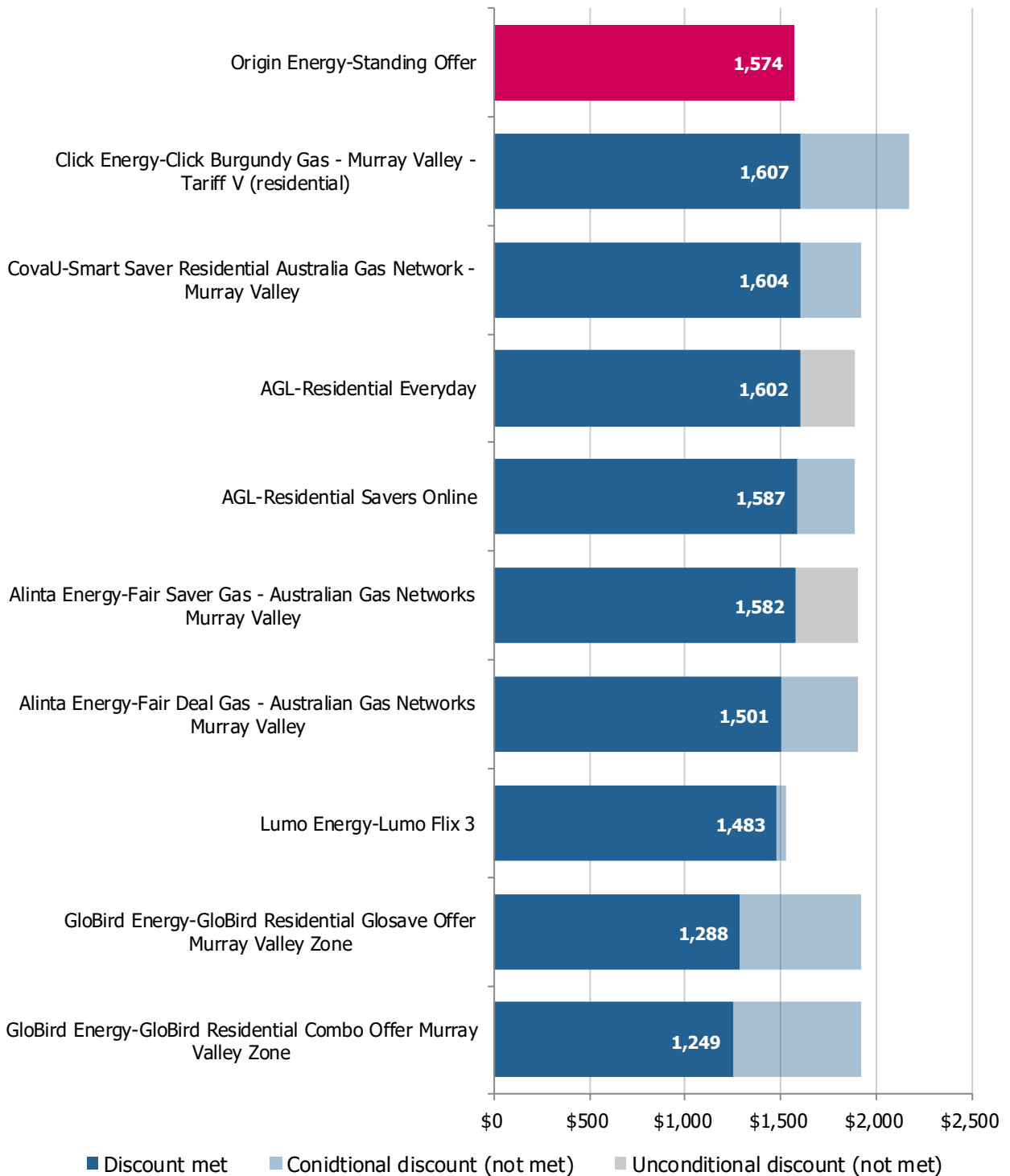
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer

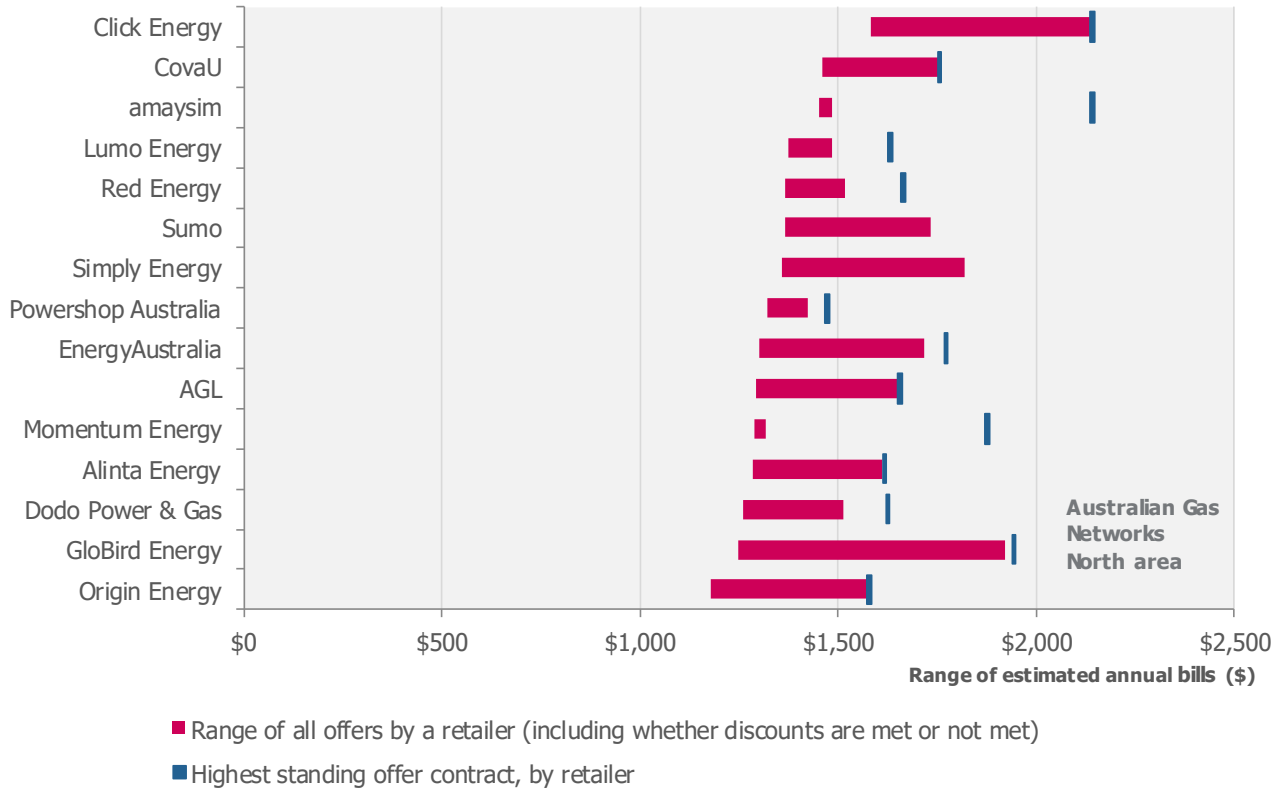


Residential gas customers – estimated annual bills of discounted market offers, by individual retailer

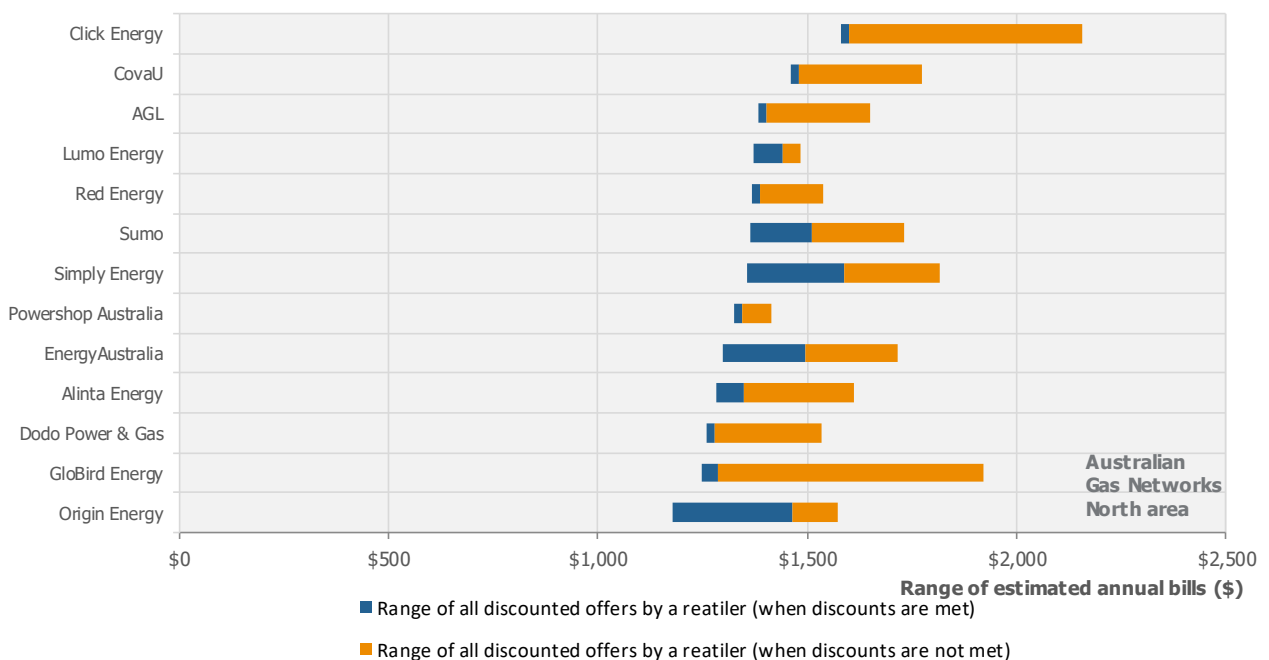


North supply zone

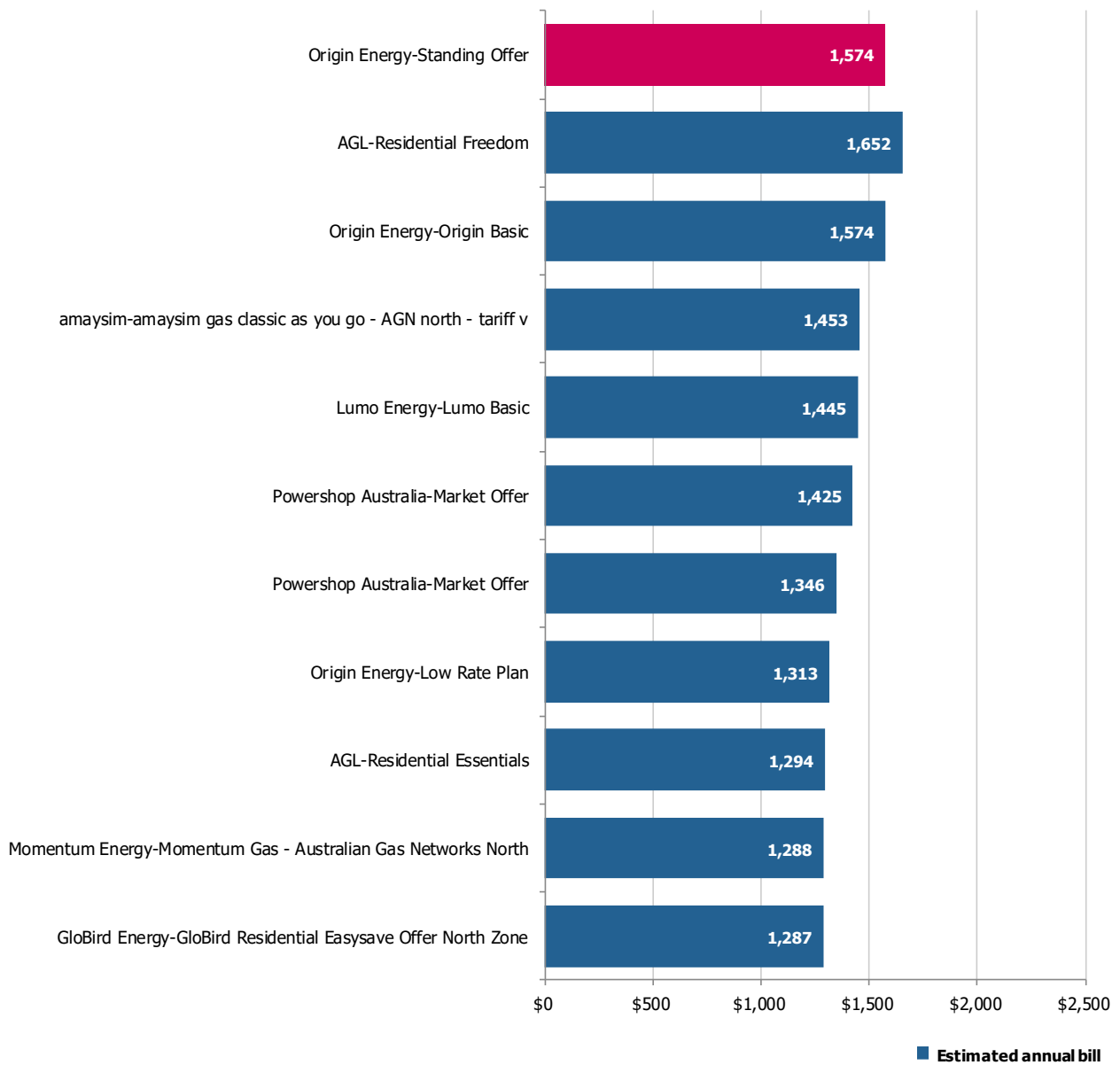
Residential gas customers – range of all market offers generally available, by retailer



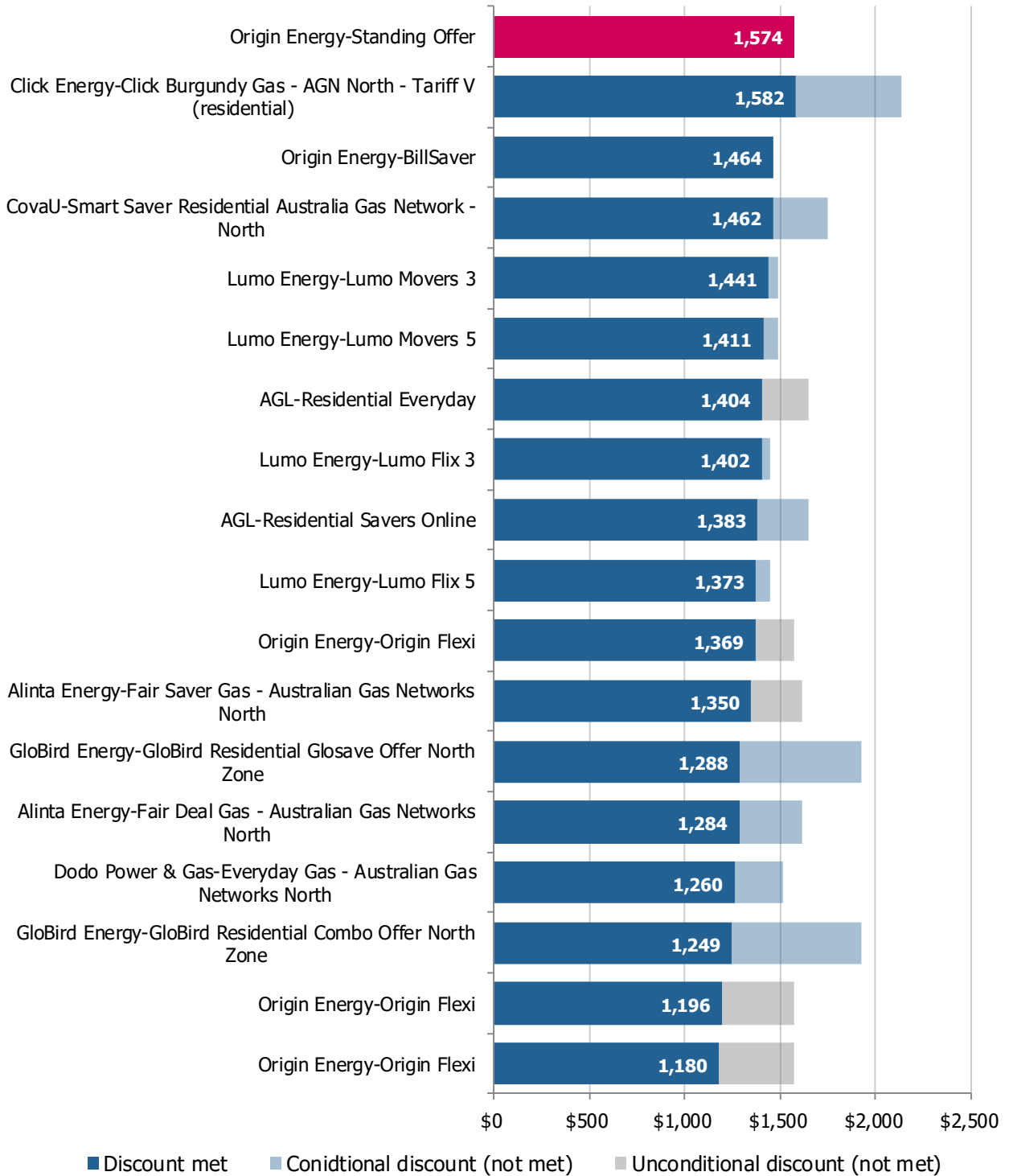
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer

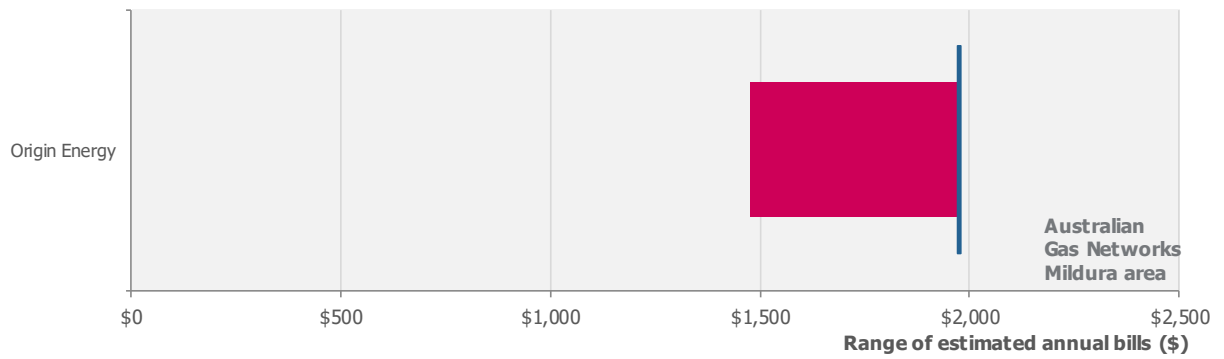


Residential gas customers – estimated annual bills of discounted market offers, by individual retailer

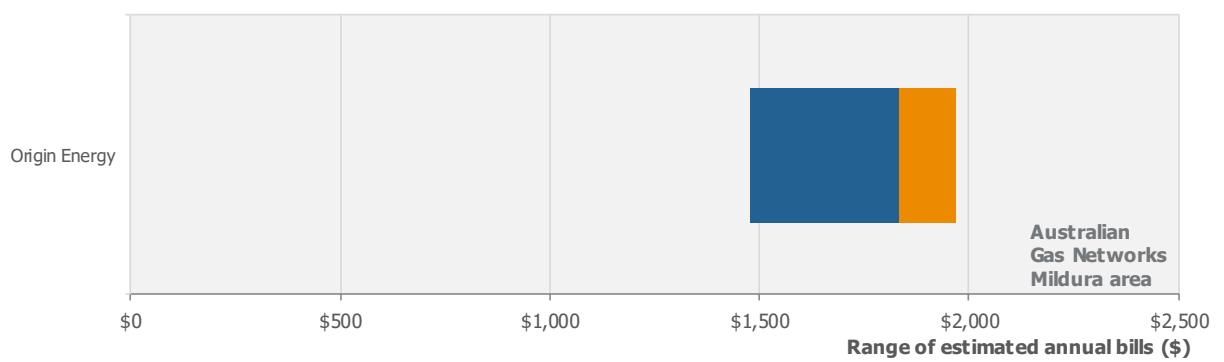


Mildura supply zone

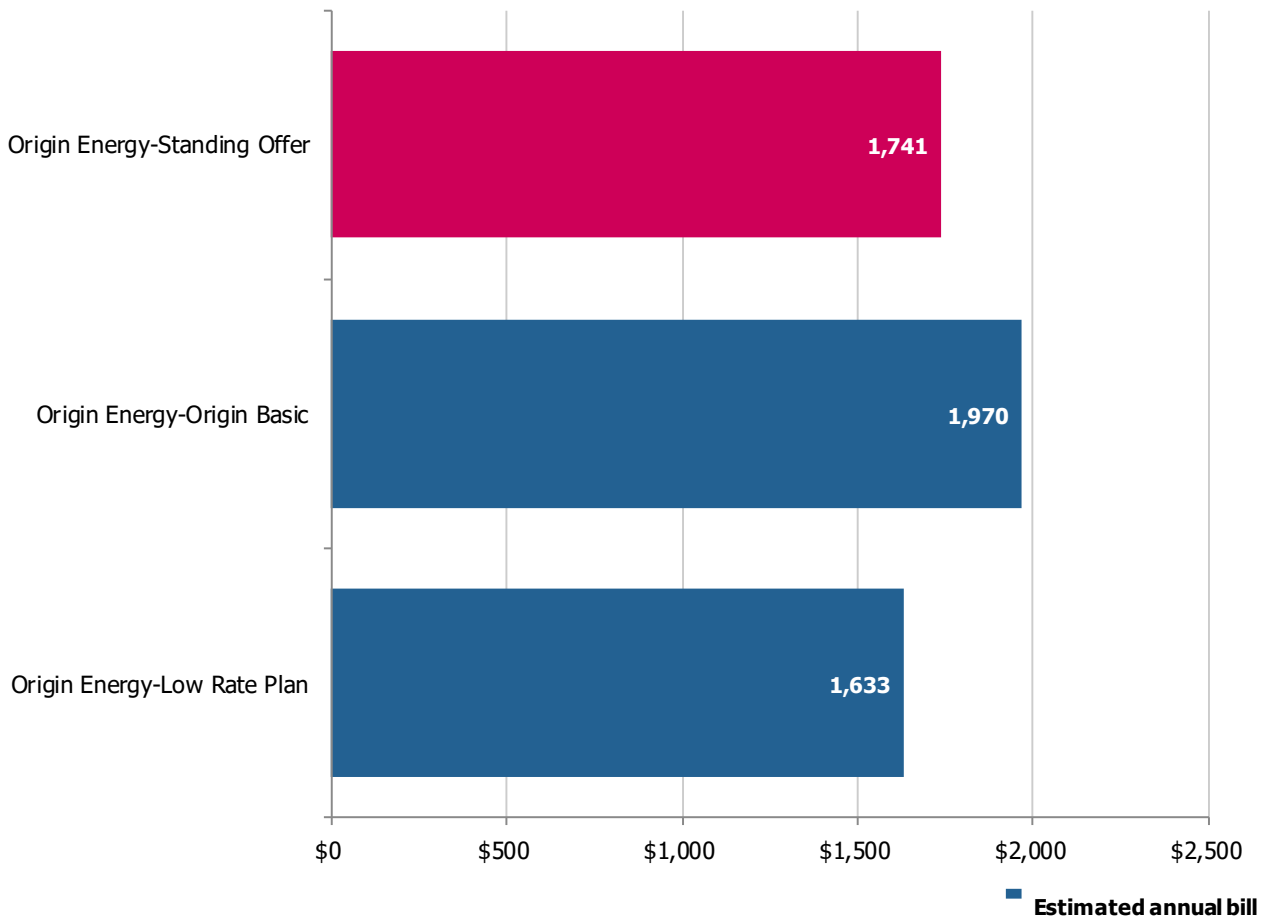
Residential gas customers – range of all market offers generally available, by retailer



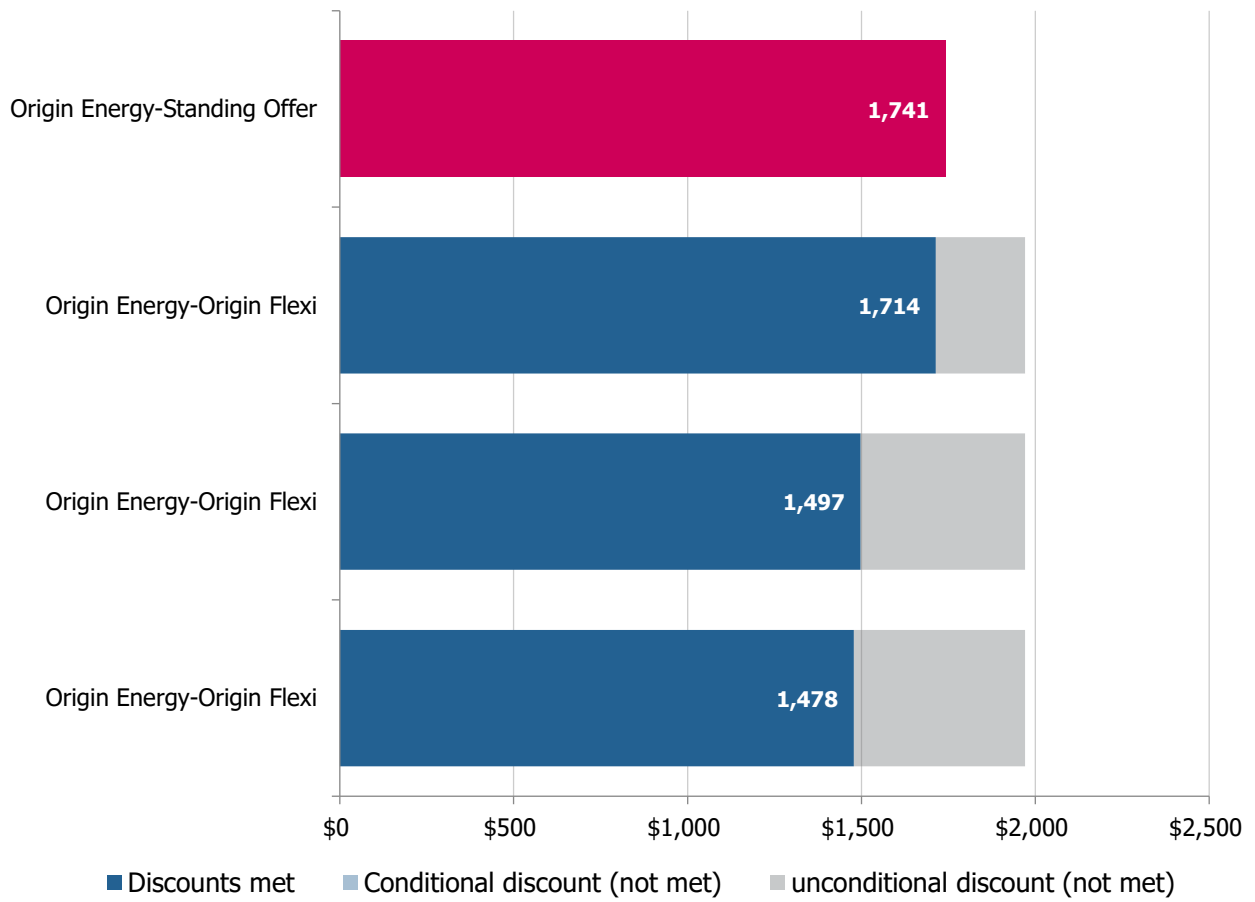
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



Residential gas customers – estimated annual bills of discounted market offers, by individual retailer



6.2. Western Victoria

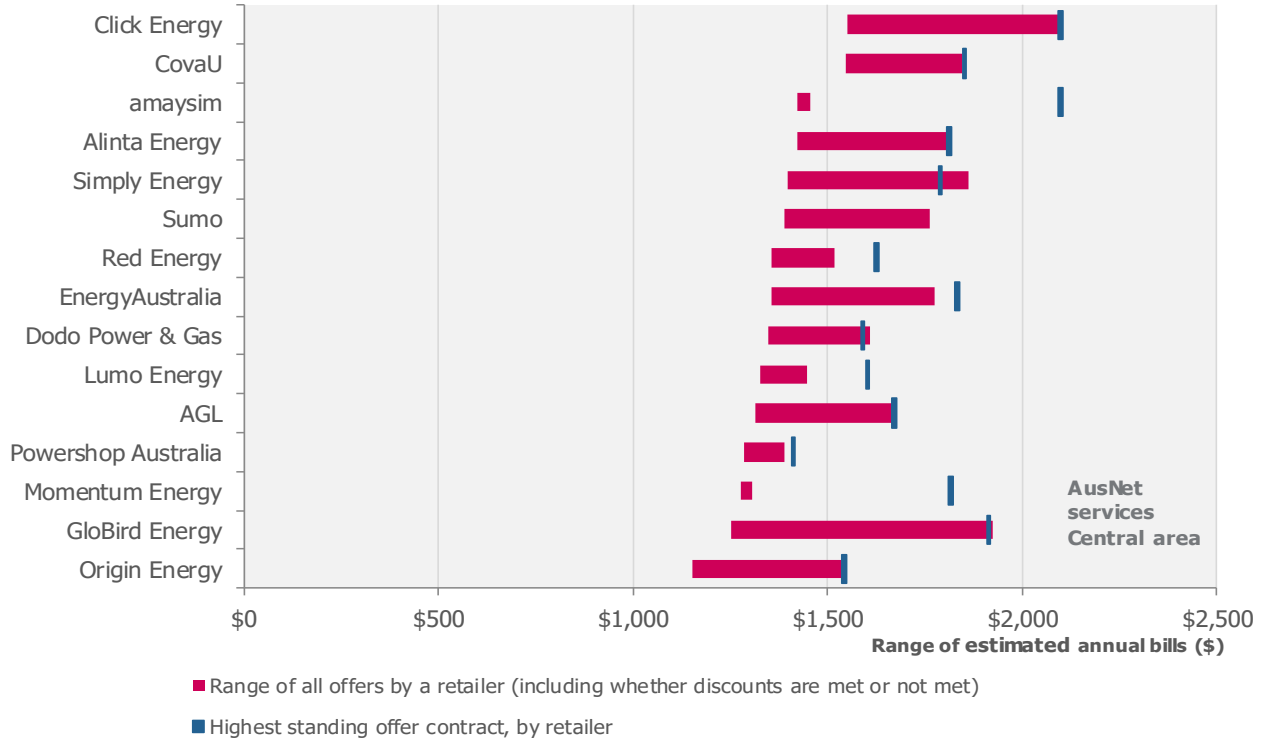
This section provides a summary of gas offers generally available on 30 June 2019 in western Victoria (or the AusNet Services distribution area), as shown in the red area in the figure below.

There are also different offers available in six different supply zone areas within this region – Central, Adjoining Central, West, and Adjoining West supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a typical residential gas customer's annual usage of 54.4 GJ.

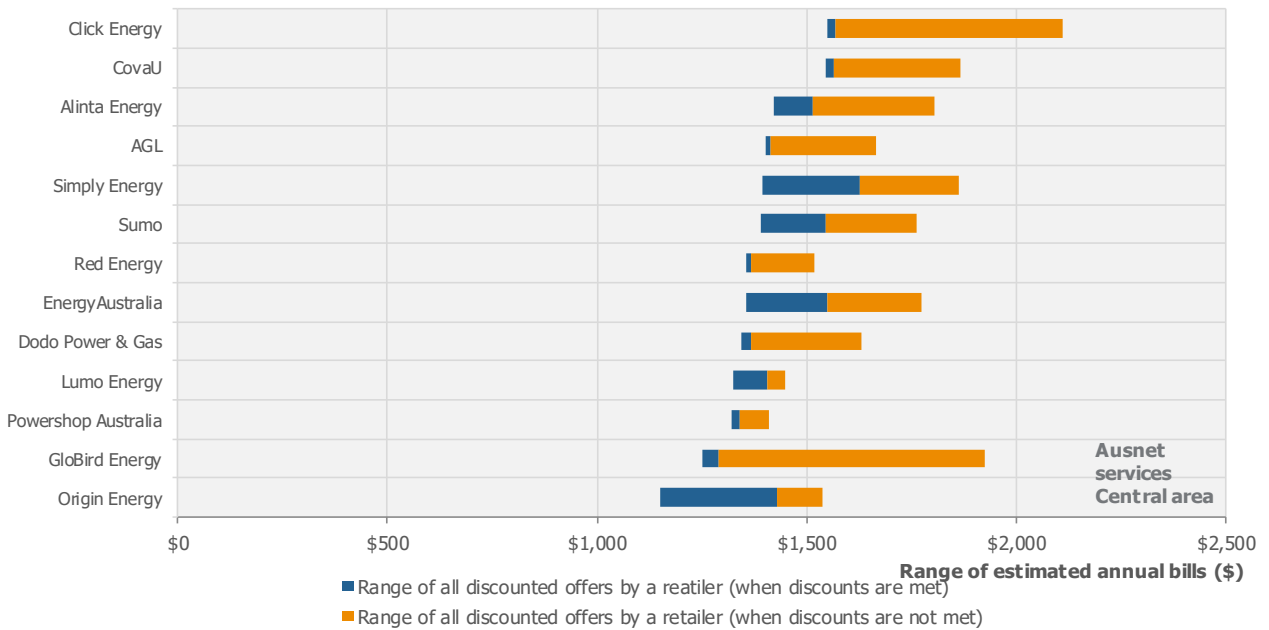


Central supply zone

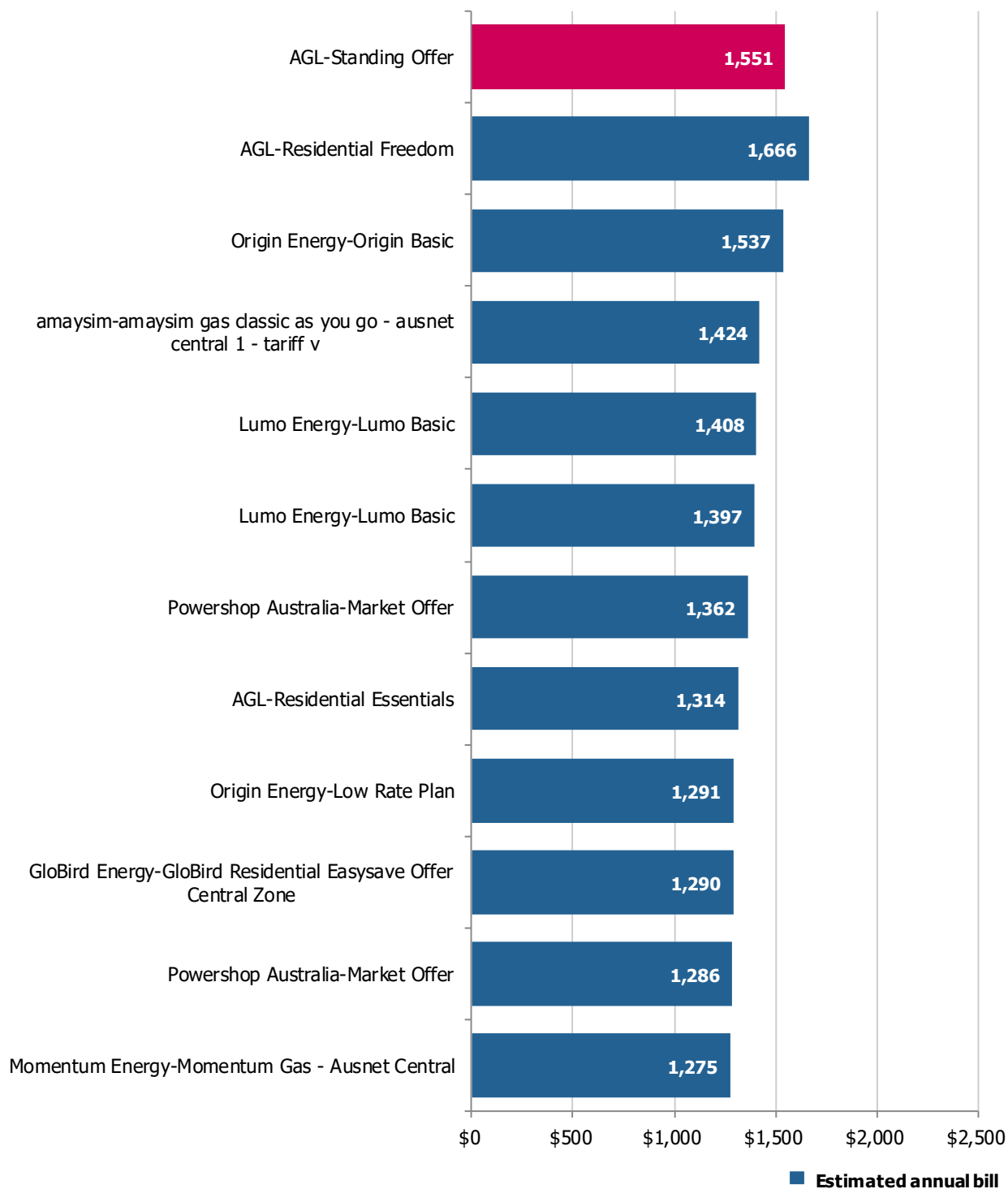
Residential gas customers – range of all market offers generally available, by retailer



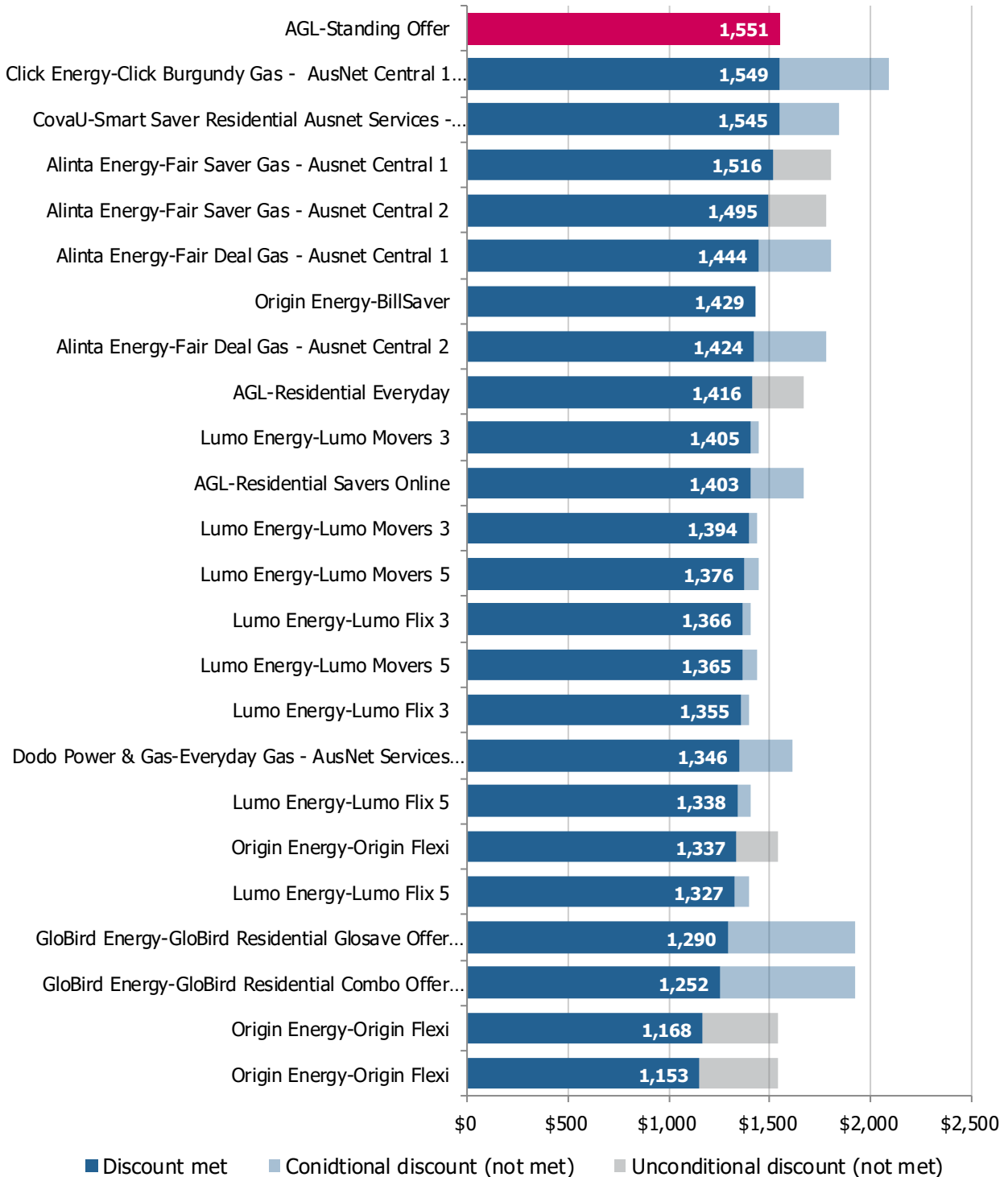
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



Residential gas customers – estimated annual bills of discounted market offers, by individual retailer

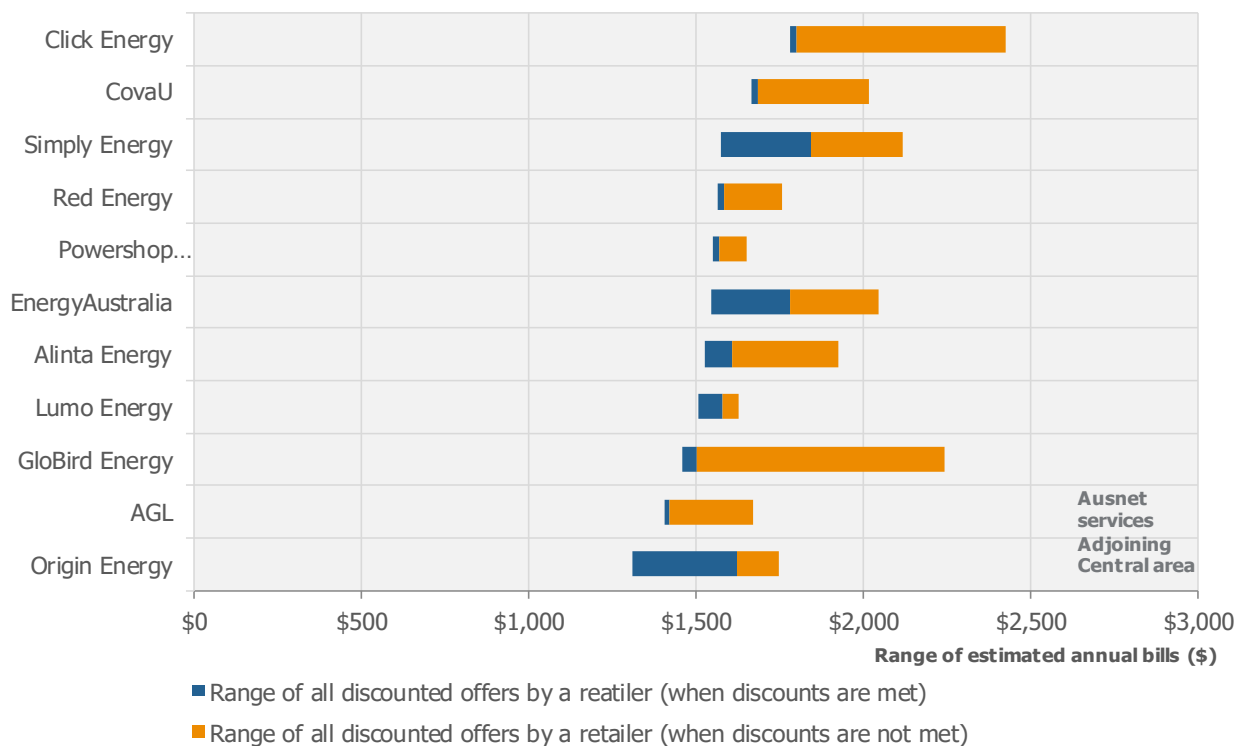


Adjoining central supply zone

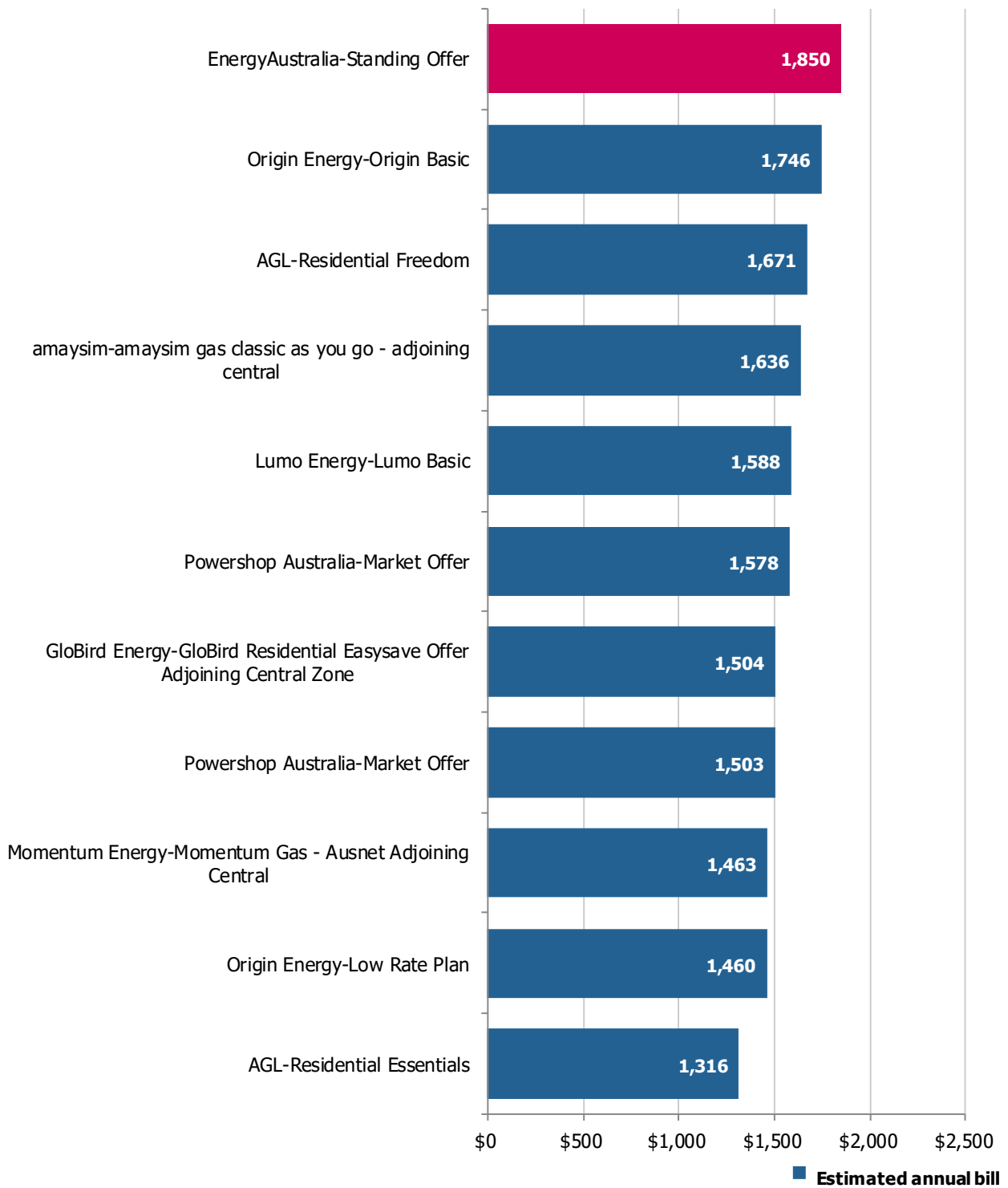
Residential gas customers – range of all market offers generally available, by retailer



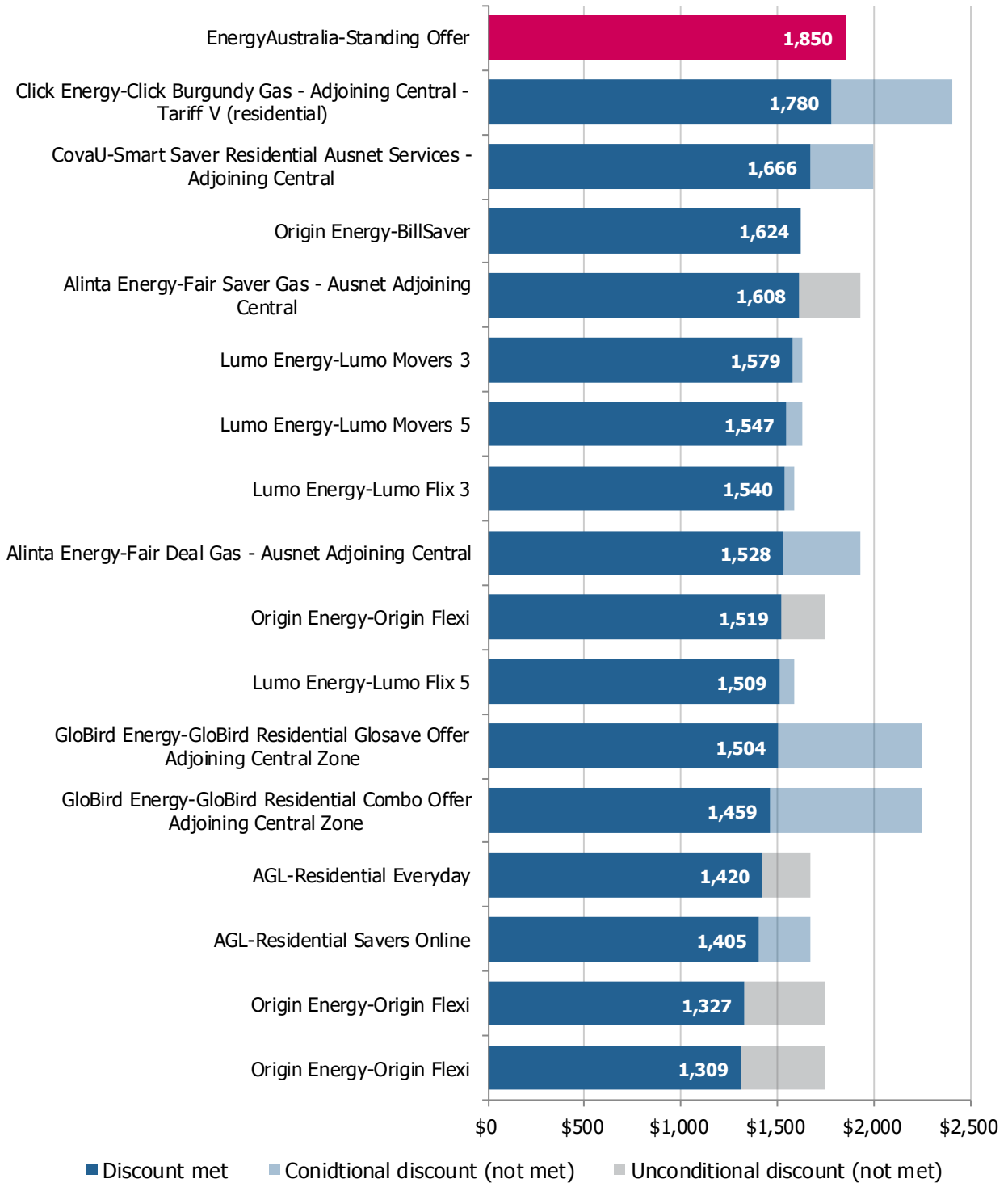
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



Residential gas customers – estimated annual bills of discounted market offers, by individual retailer

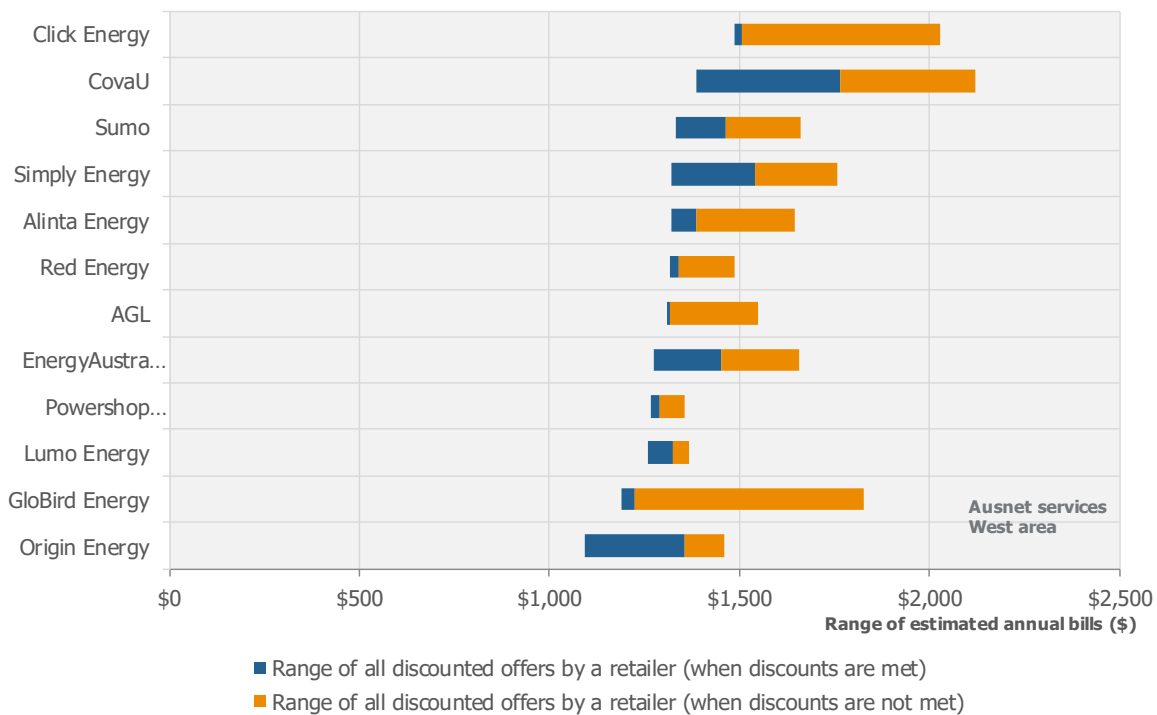


West supply zone

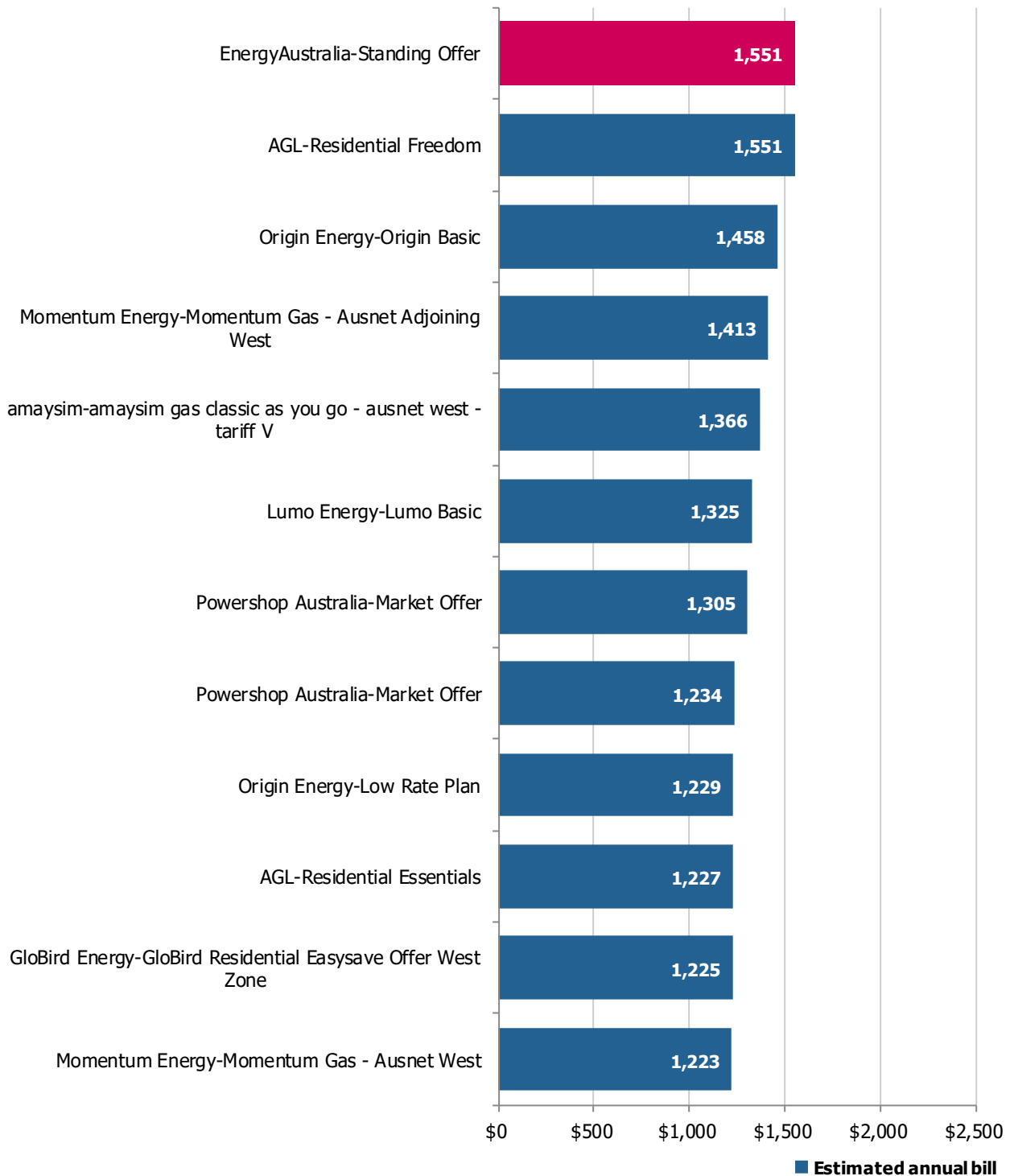
Residential gas customers – range of all market offers generally available, by retailer



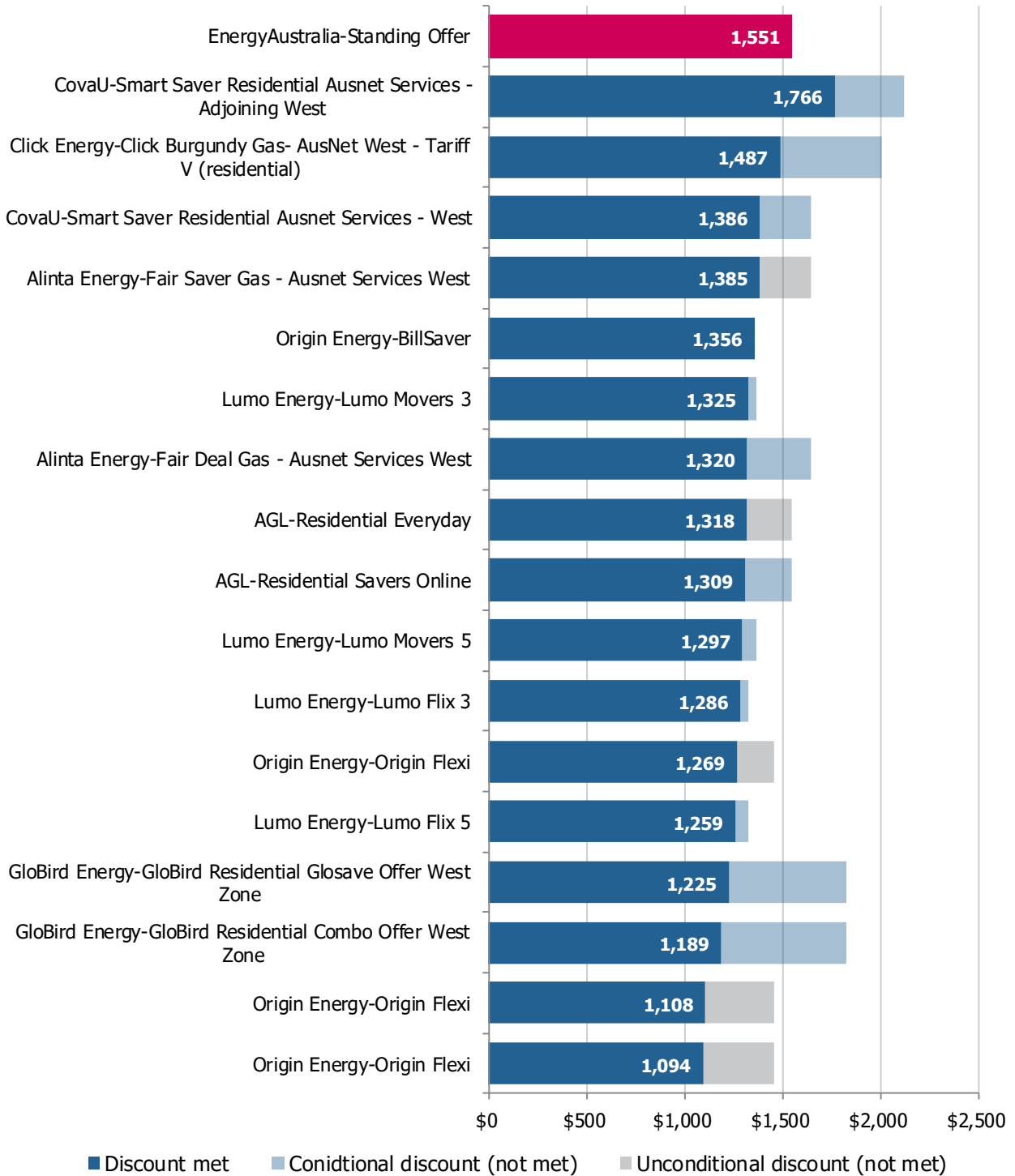
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



Residential gas customers – estimated annual bills of discounted market offers, by individual retailer

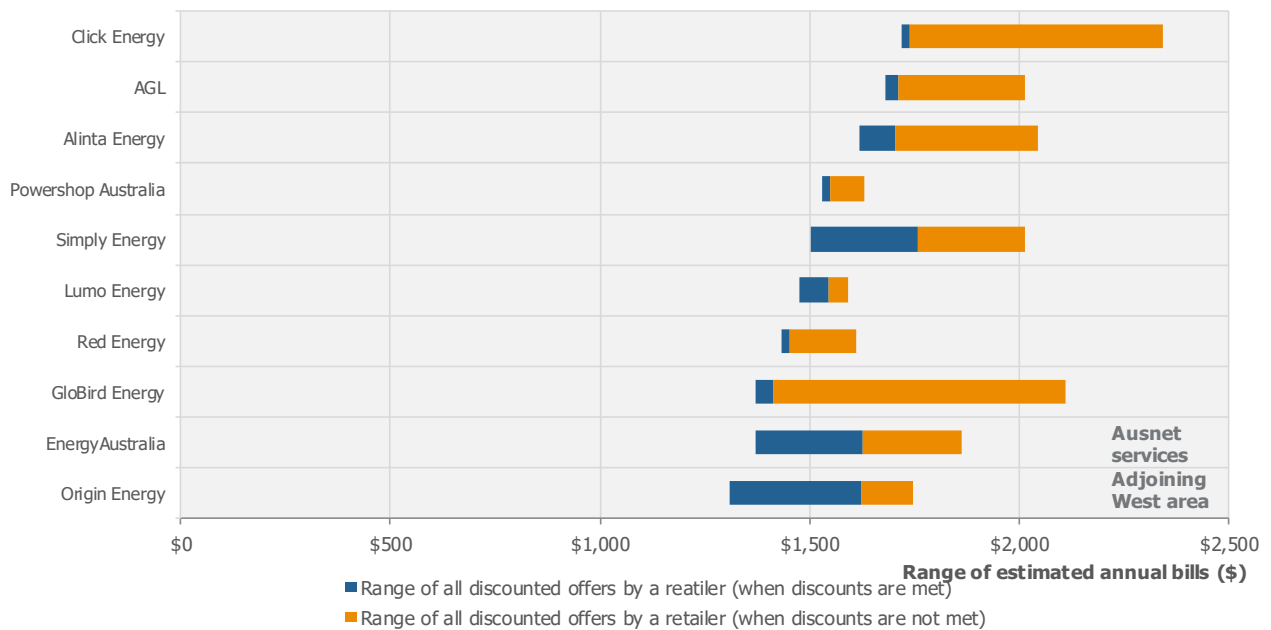


Adjoining west supply zone

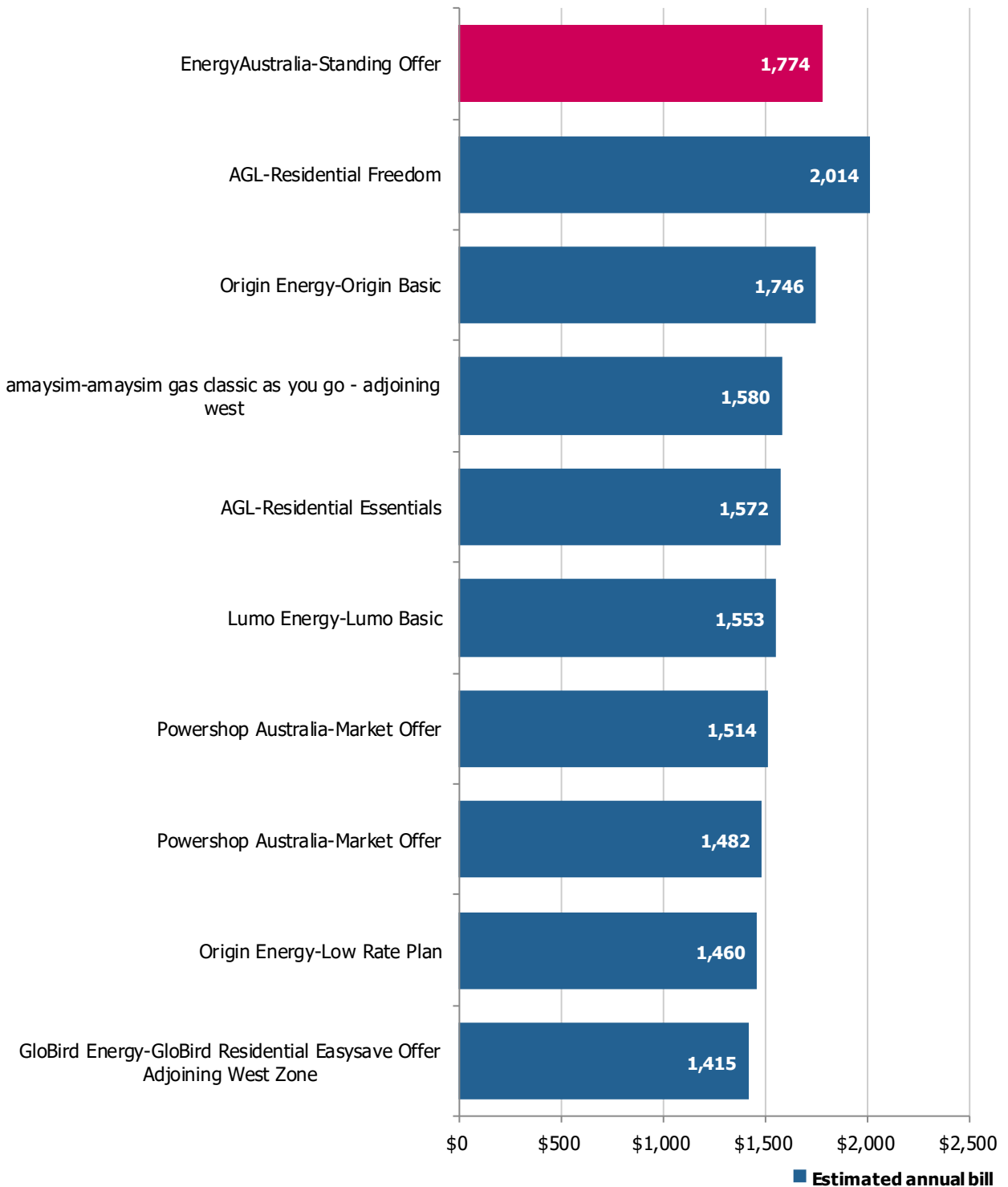
Residential gas customers – range of all market offers generally available, by retailer



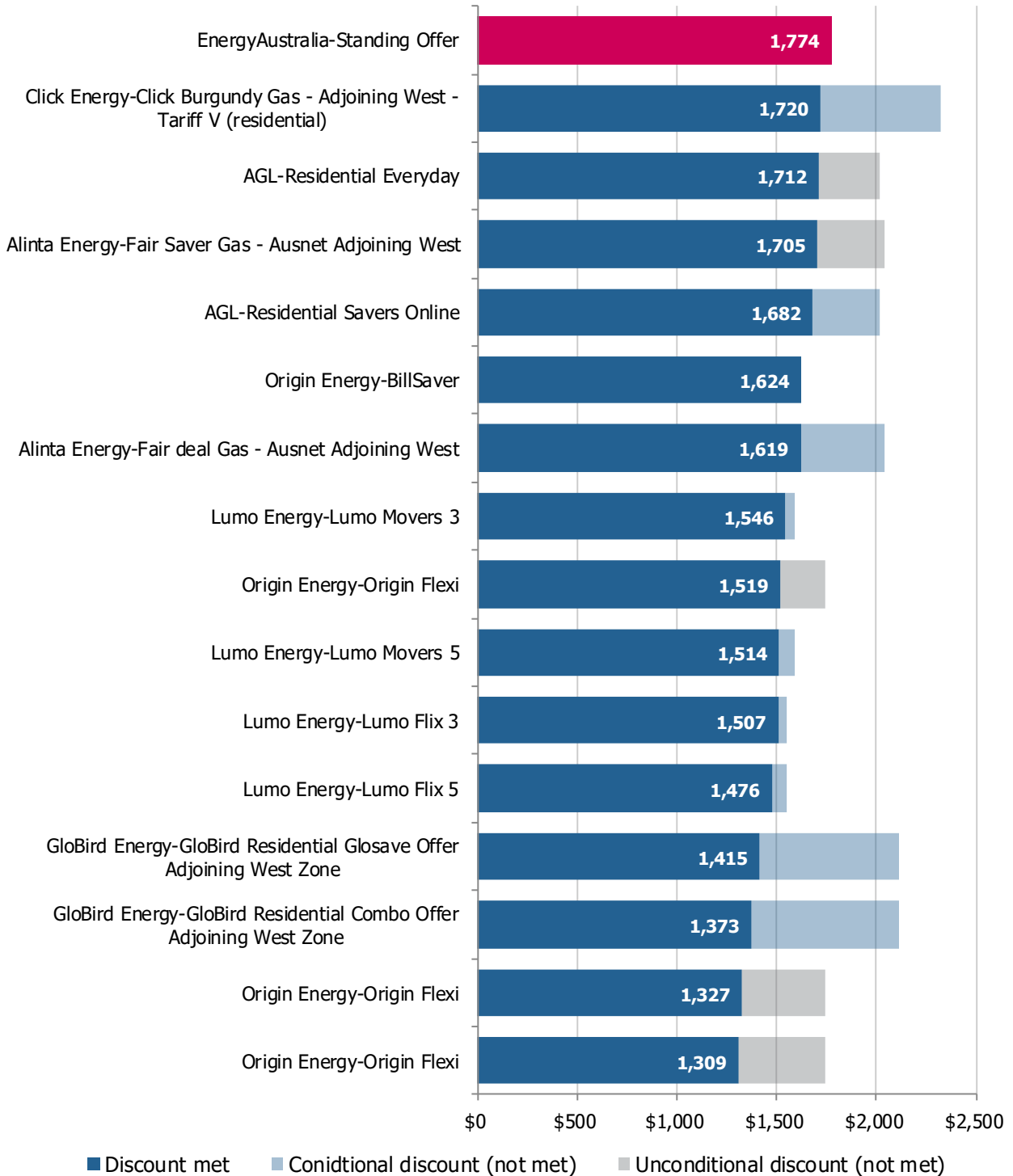
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



Residential gas customers – estimated annual bills of discounted market offers, by individual retailer



6.3. East Melbourne

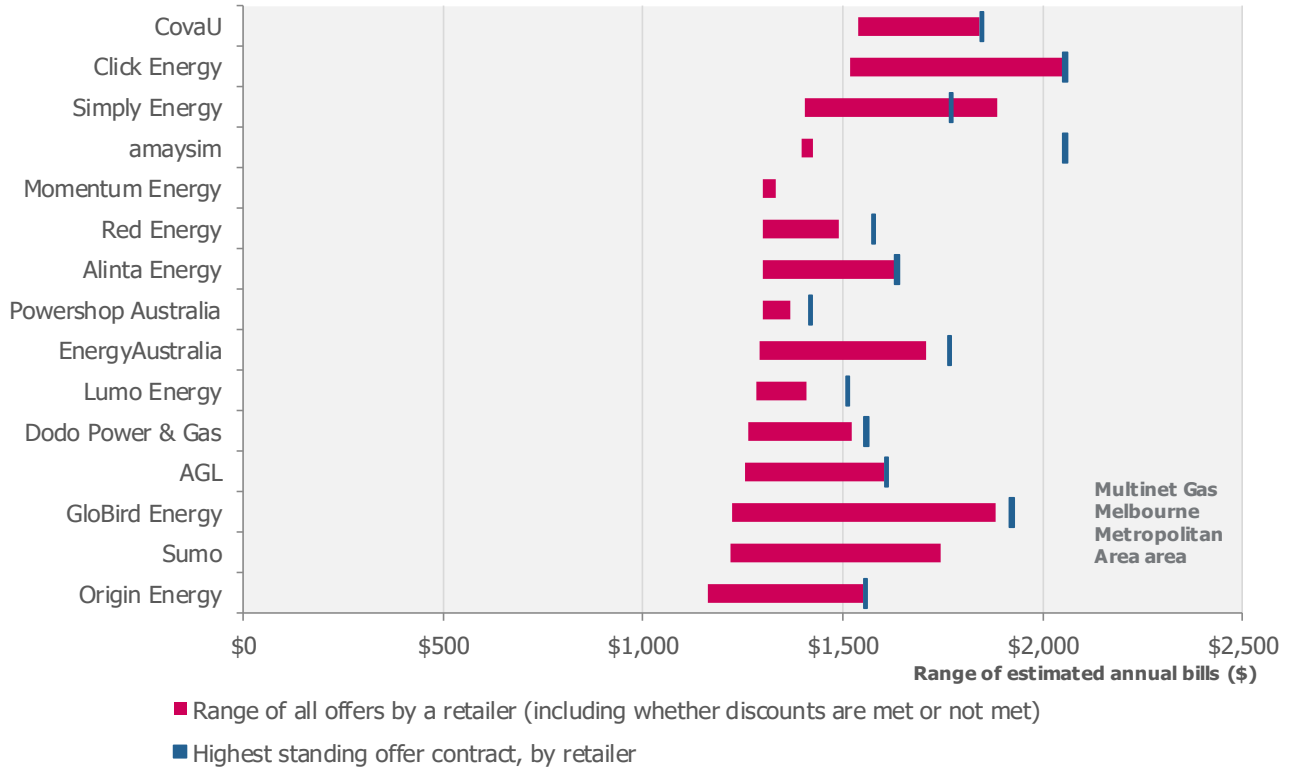
This section provides a summary of gas offers generally available on 30 June 2019 in inner and outer east Melbourne and the South Gippsland region (or the Multinet Gas distribution area), as shown in the red area in the figure below.

There are also different offers available in two main different supply zone areas within this region – Metro and Yarra Valley supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a typical residential gas customer’s annual usage of 54.4 GJ.

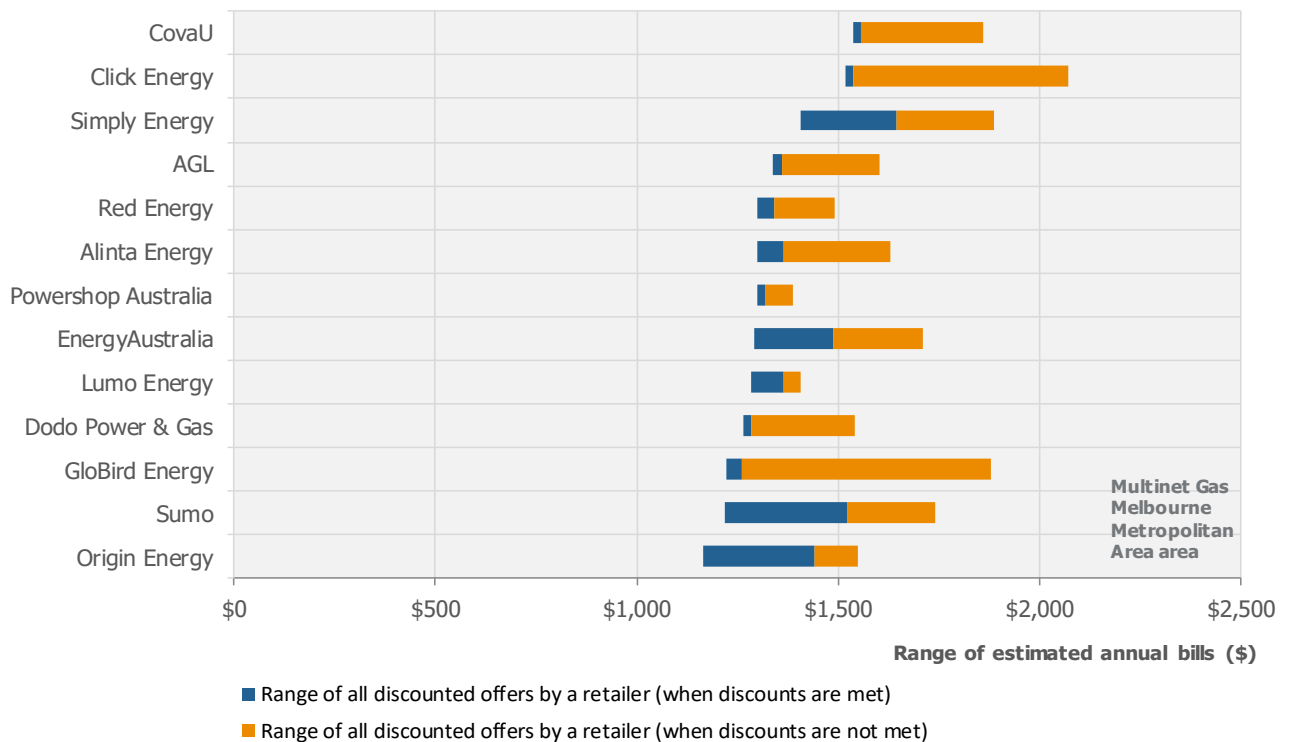


Metro supply zone

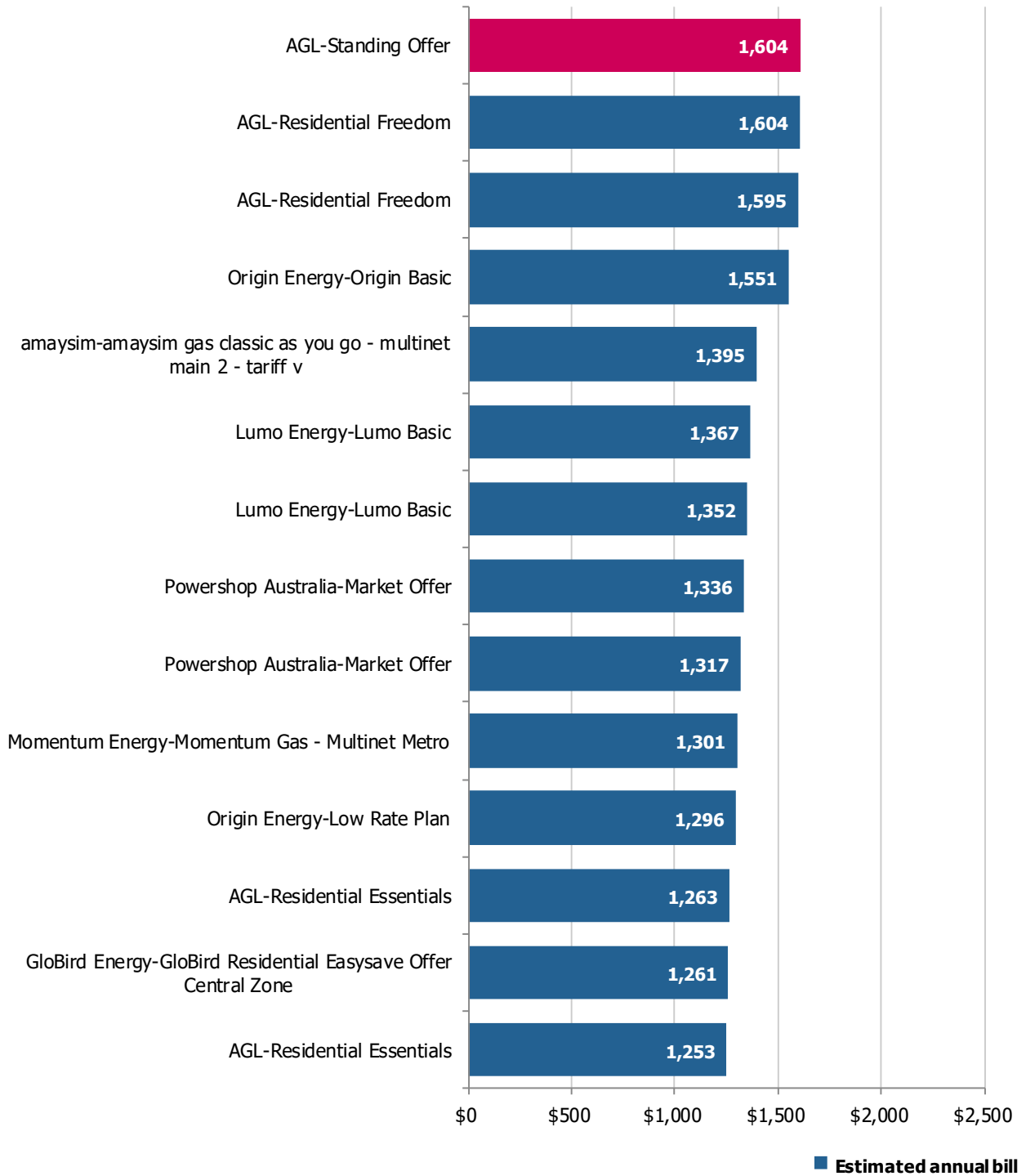
Residential gas customers – range of all offers generally available, by retailer



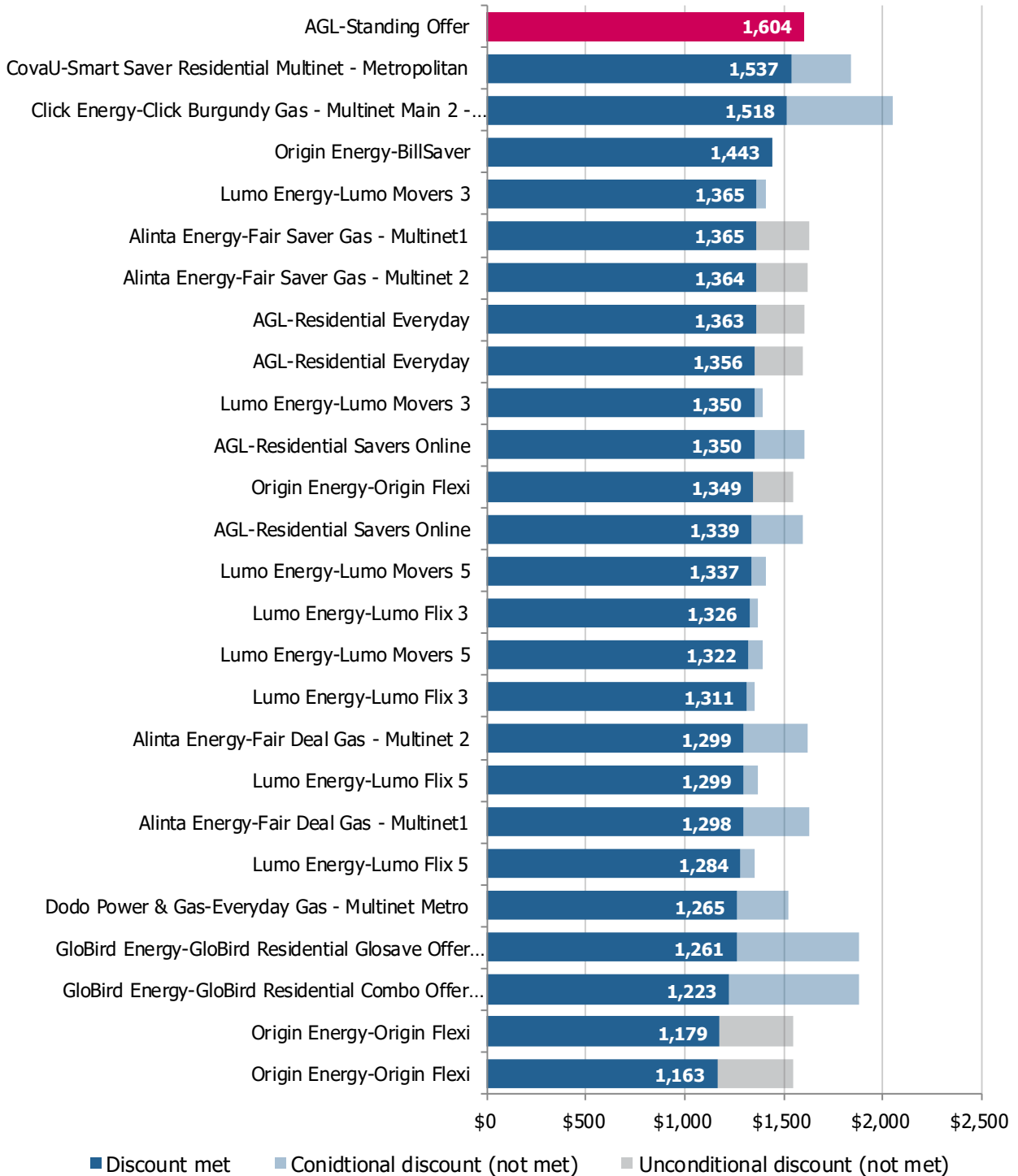
Residential gas customers – range of all market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by retailer

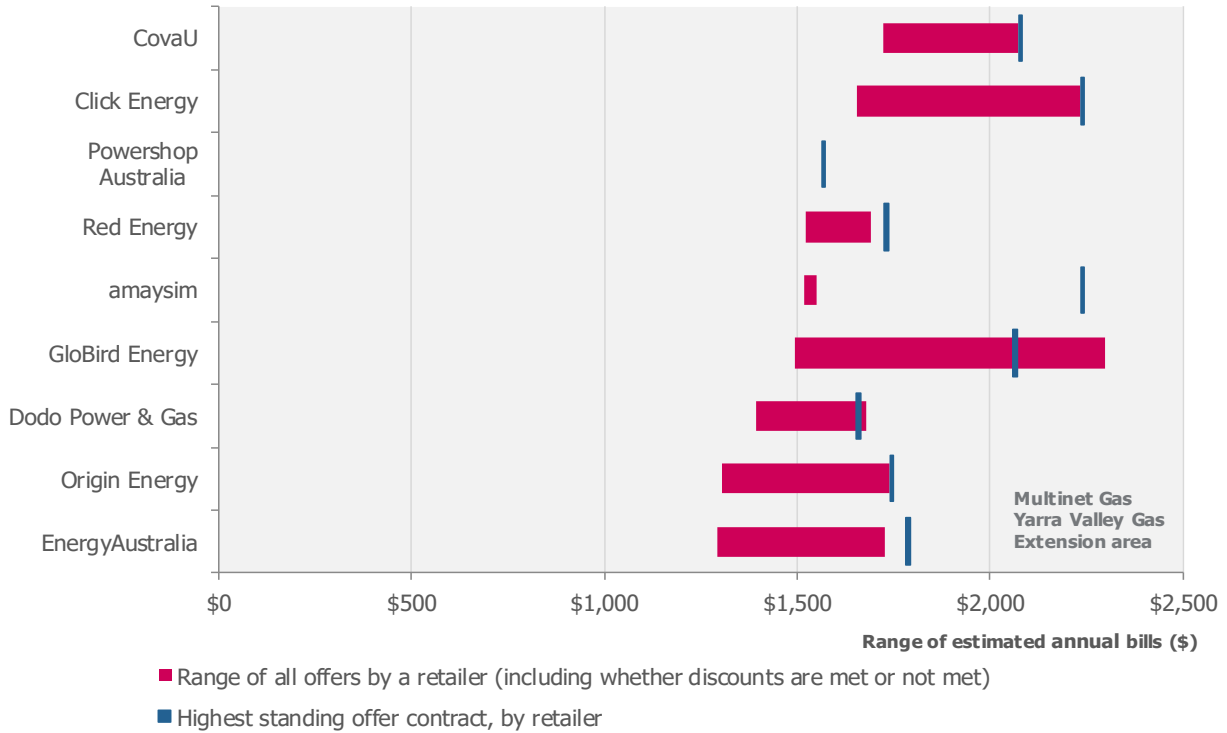


Residential gas customers – estimated annual bills of discounted market offers, by retailer

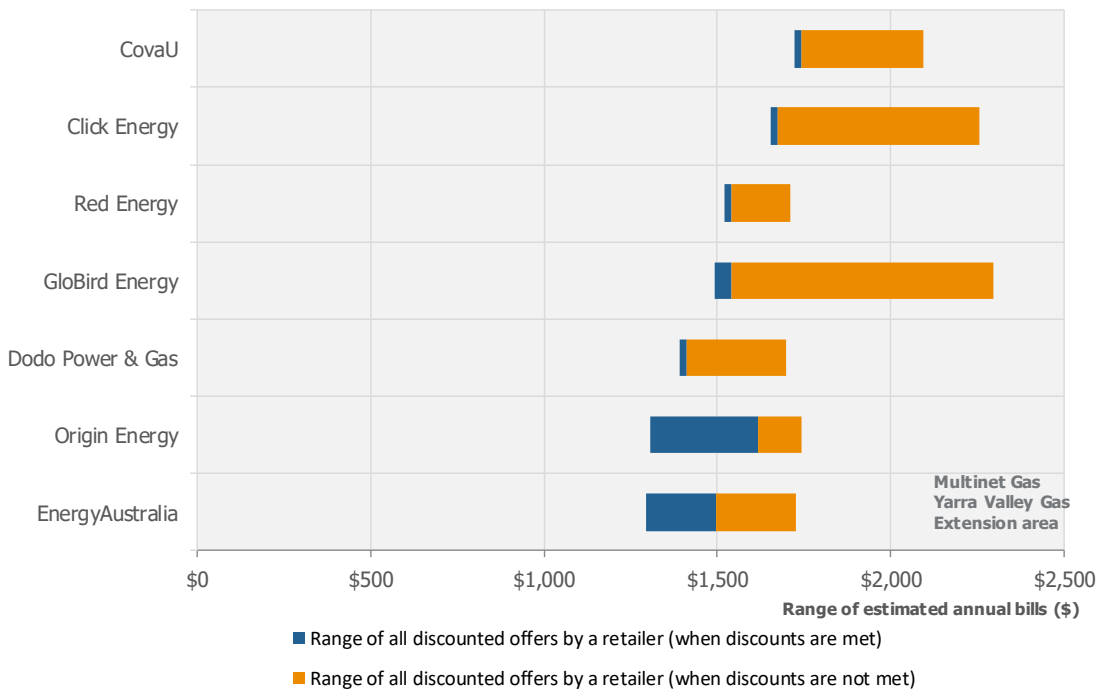


Yarra Valley supply zone

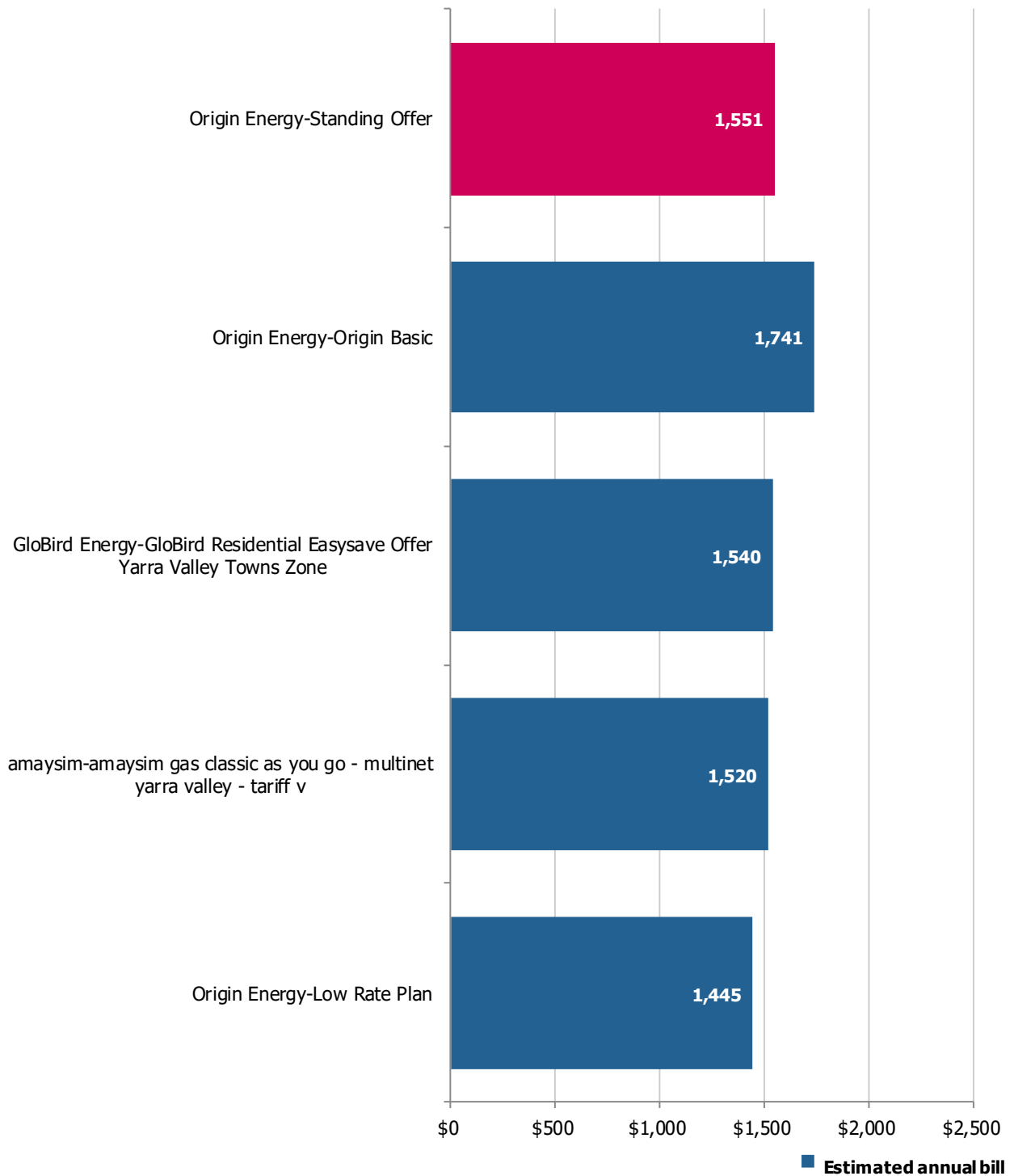
Residential gas customers – range of all market offers generally available, by retailer



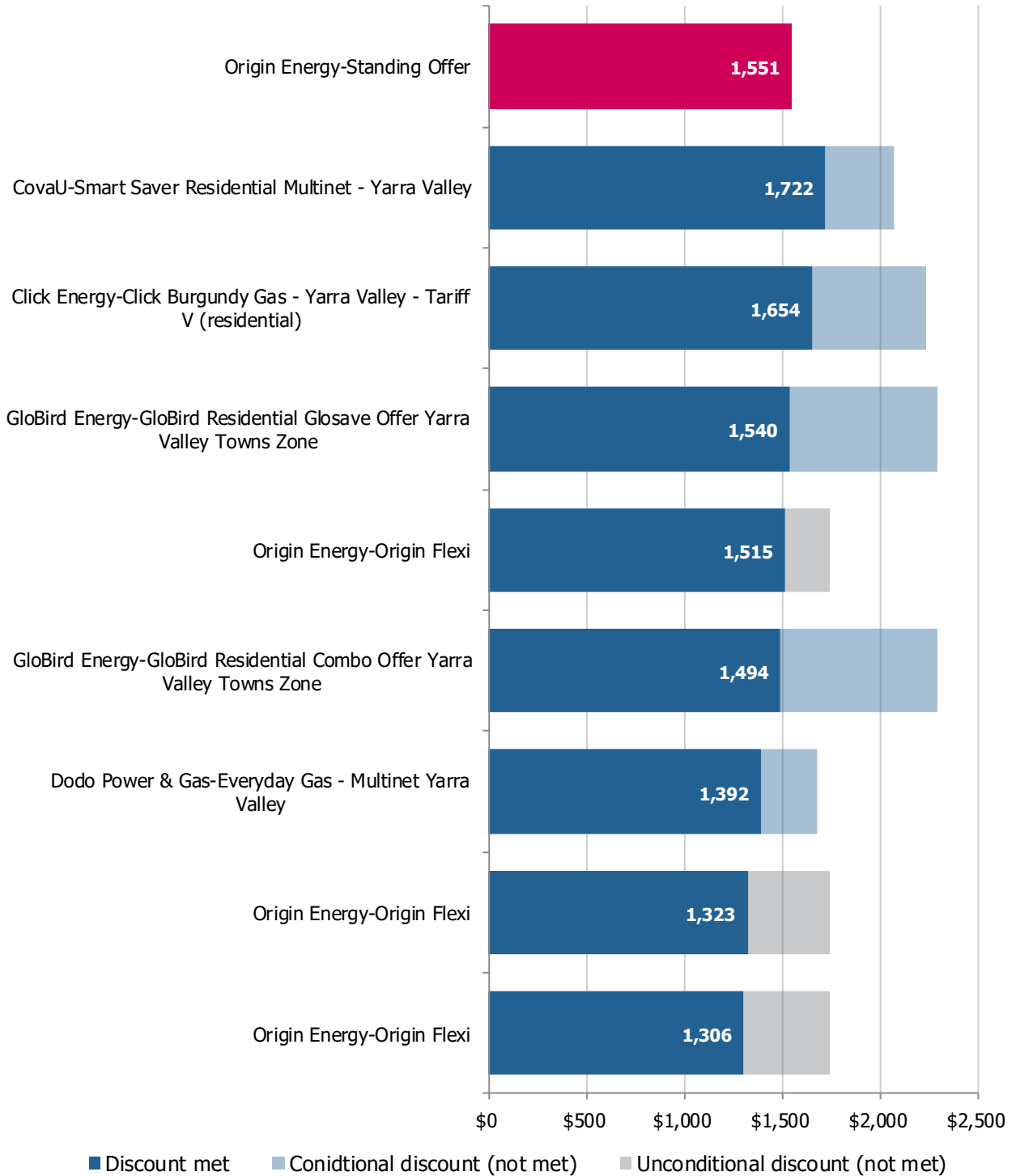
Residential gas customers – range of all discounted market offers generally available, by retailer



Residential gas customers – estimated annual bills of undiscounted market offers, by individual retailer



Residential gas customers – estimated annual bills of discounted market offers, by individual retailer



7. Gas offers – business customers

7.1. Northern and eastern Victoria

This section provides a summary of gas offers generally available on 30 June 2019 in northern and eastern Victoria (or the Australian Gas Networks distribution area), as shown in the red area in the figure below.

There are also different offers available in six different supply zone areas within this region – Central, Cardinia, Bairnsdale, Murray, North and Mildura supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a representative business gas customer's annual usage of 500 GJ.

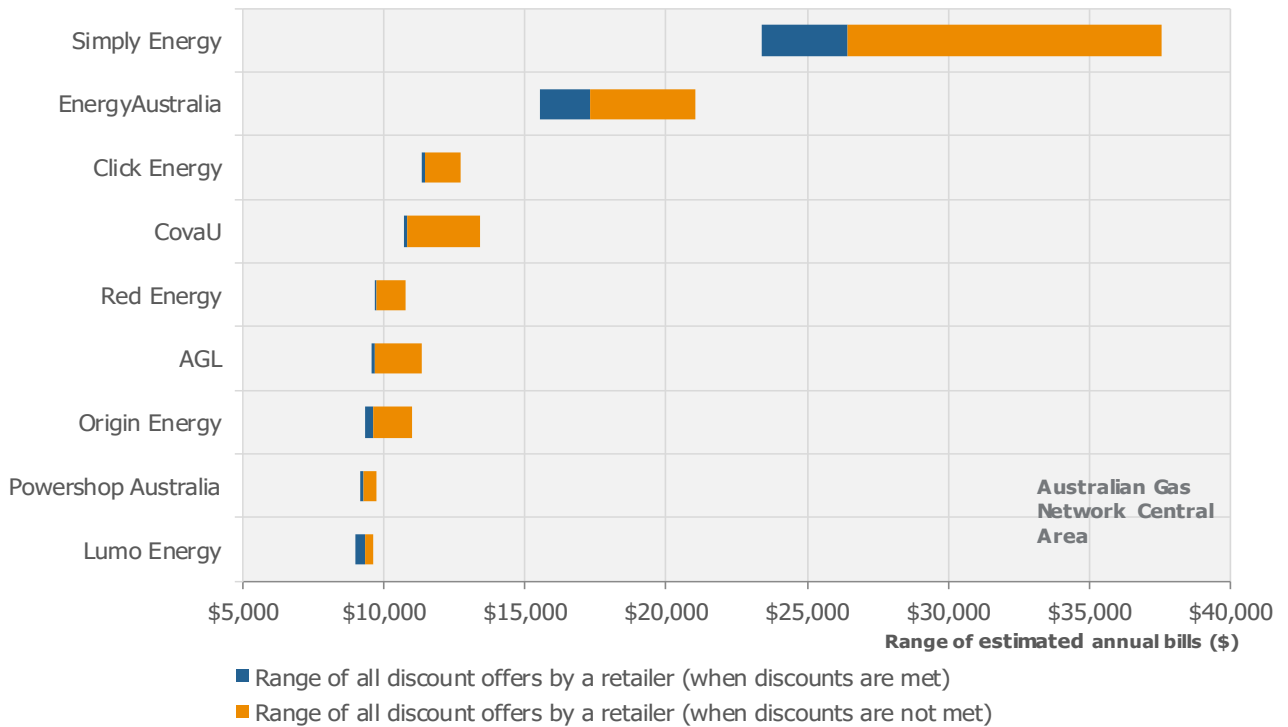


Central supply zone

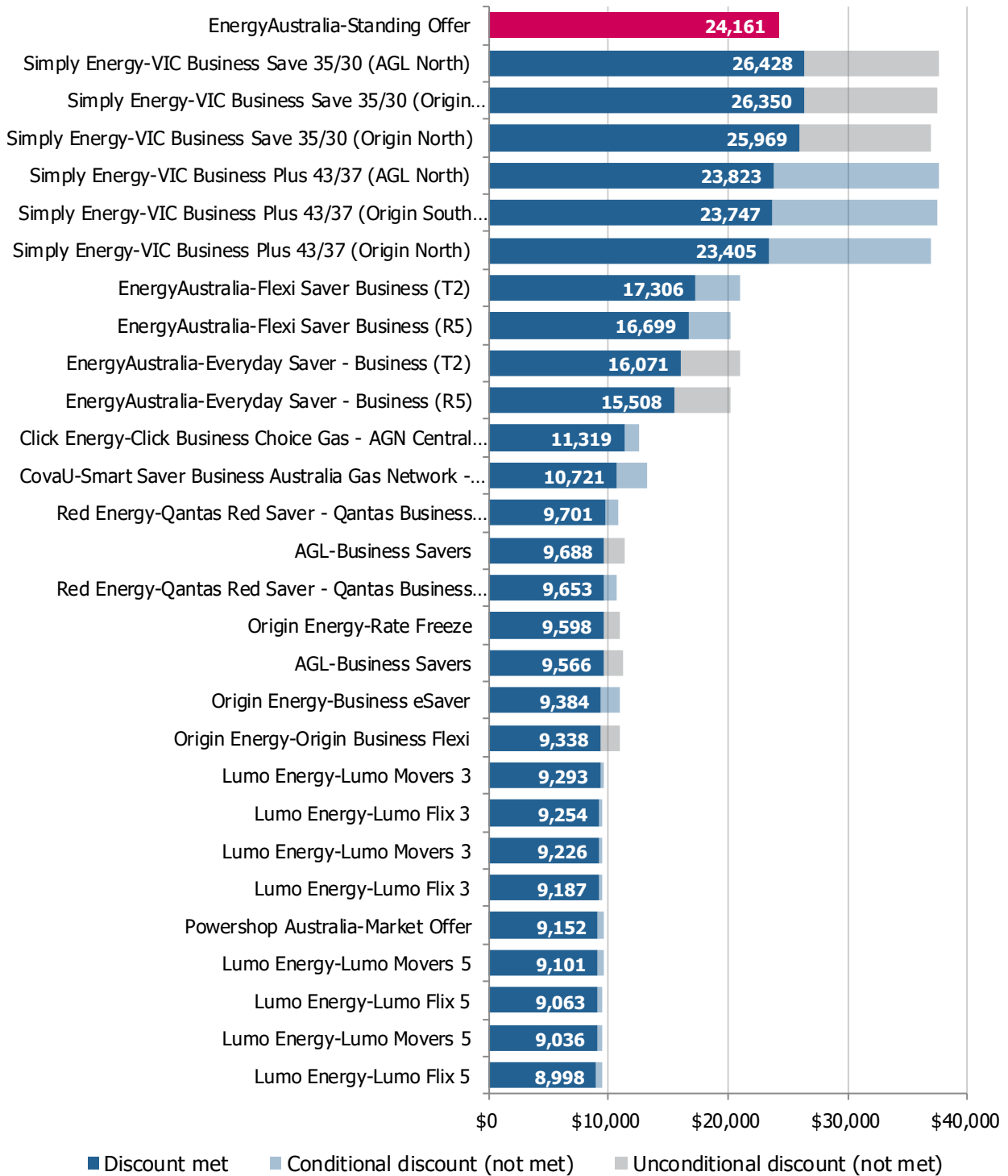
Business gas customers – range of all market offers generally available, by retailer



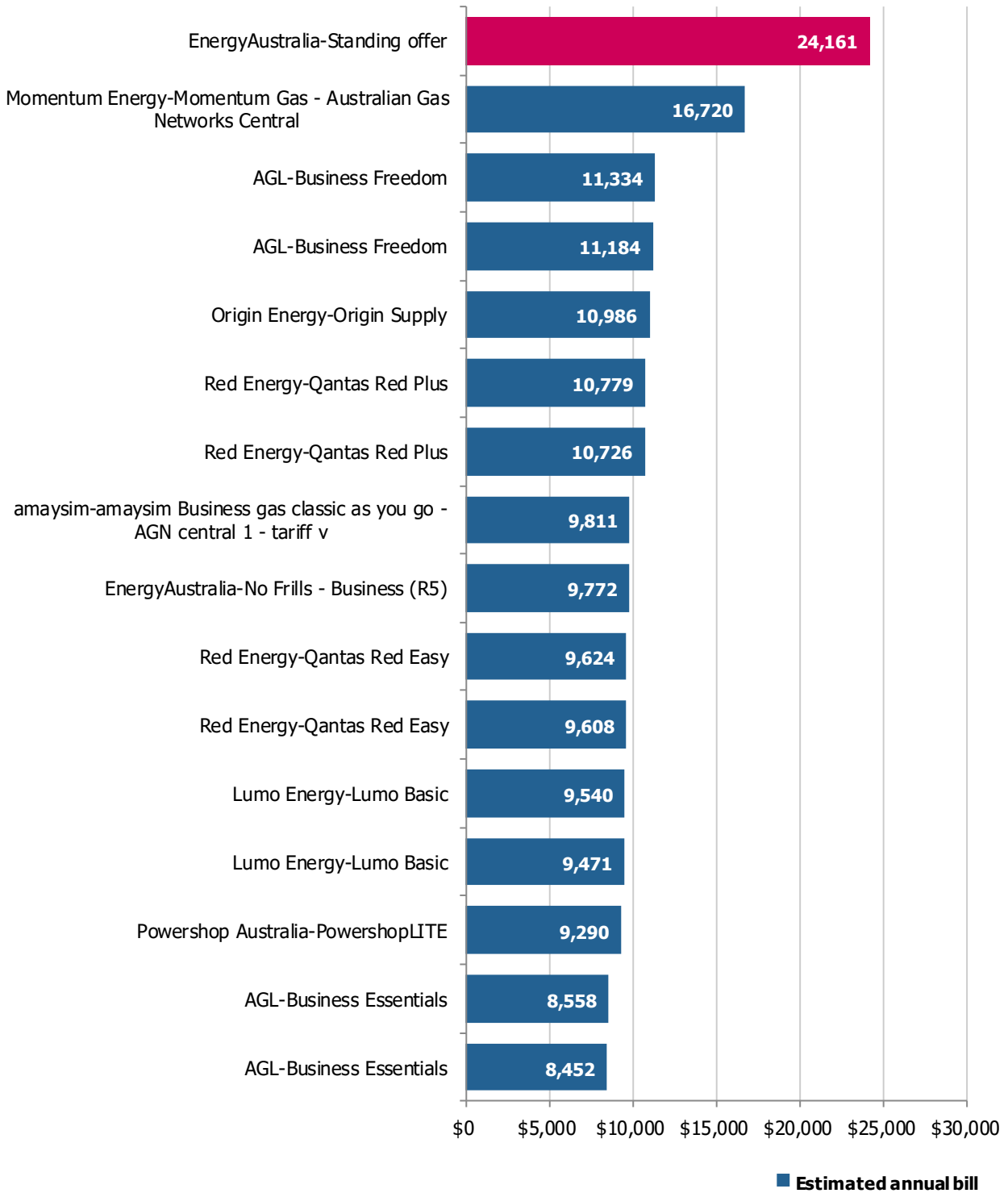
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer

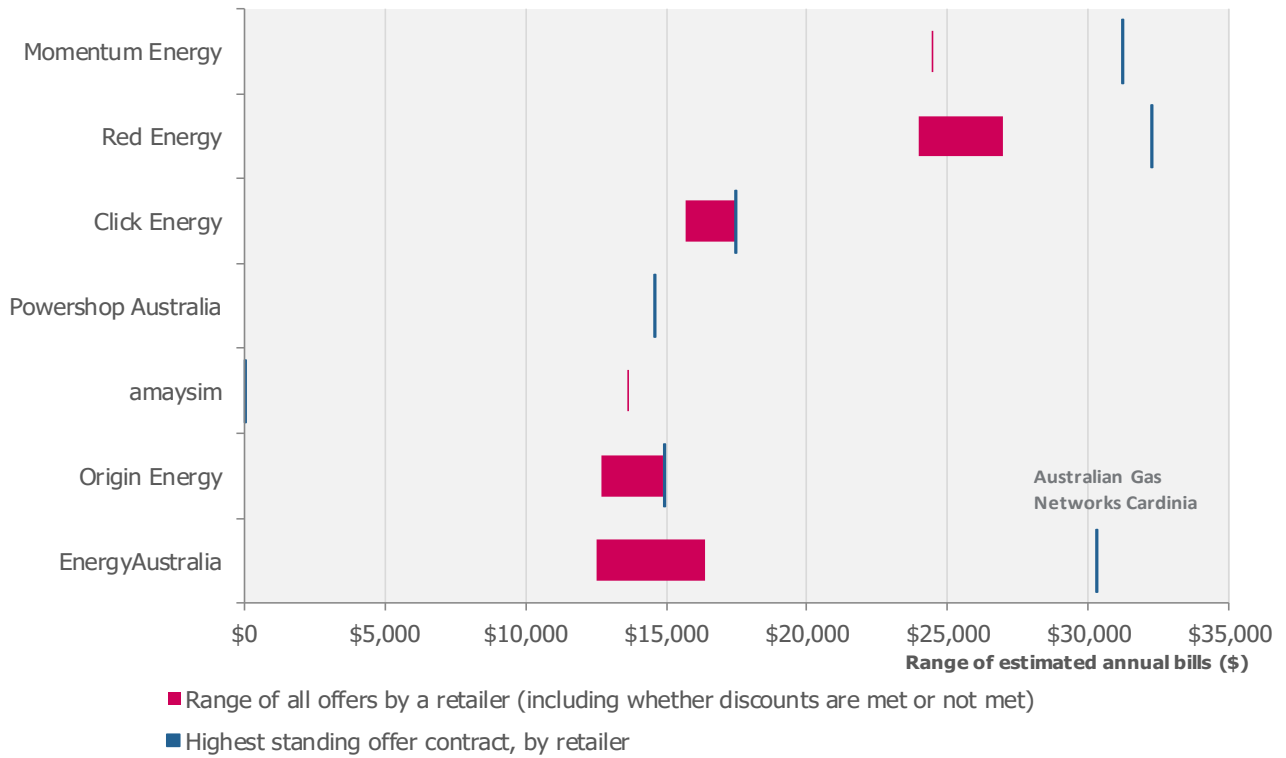


Business gas customers – estimated annual bills of undiscounted market offers, by retailer

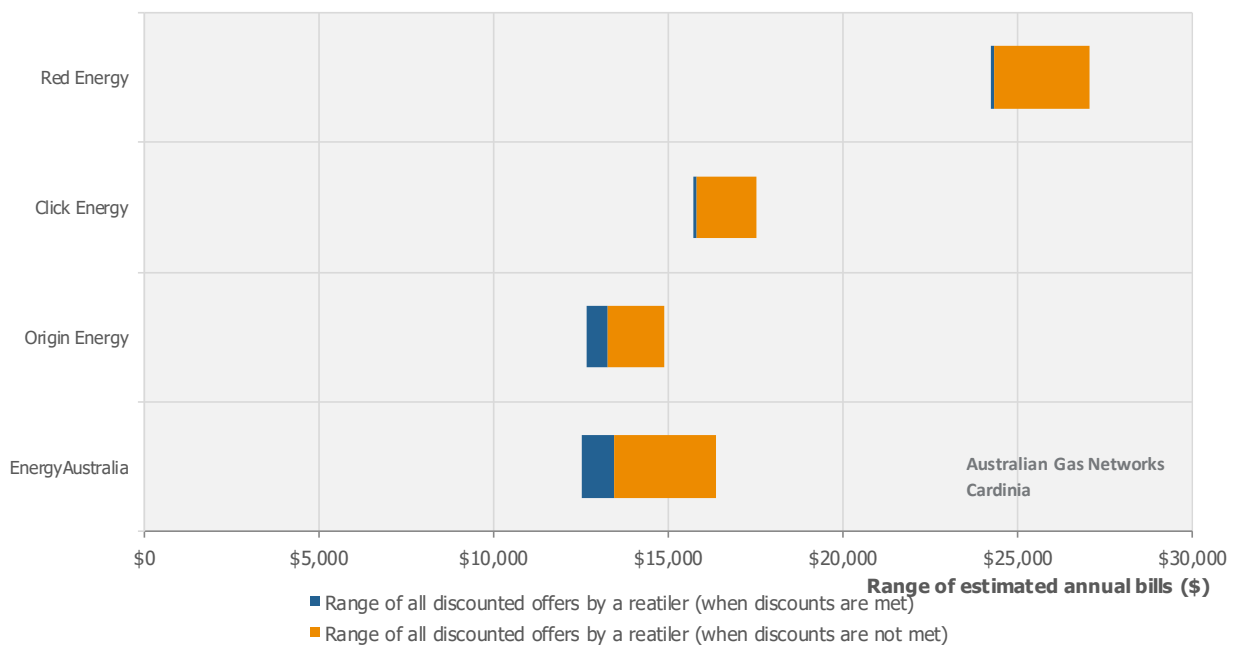


Cardinia supply zone

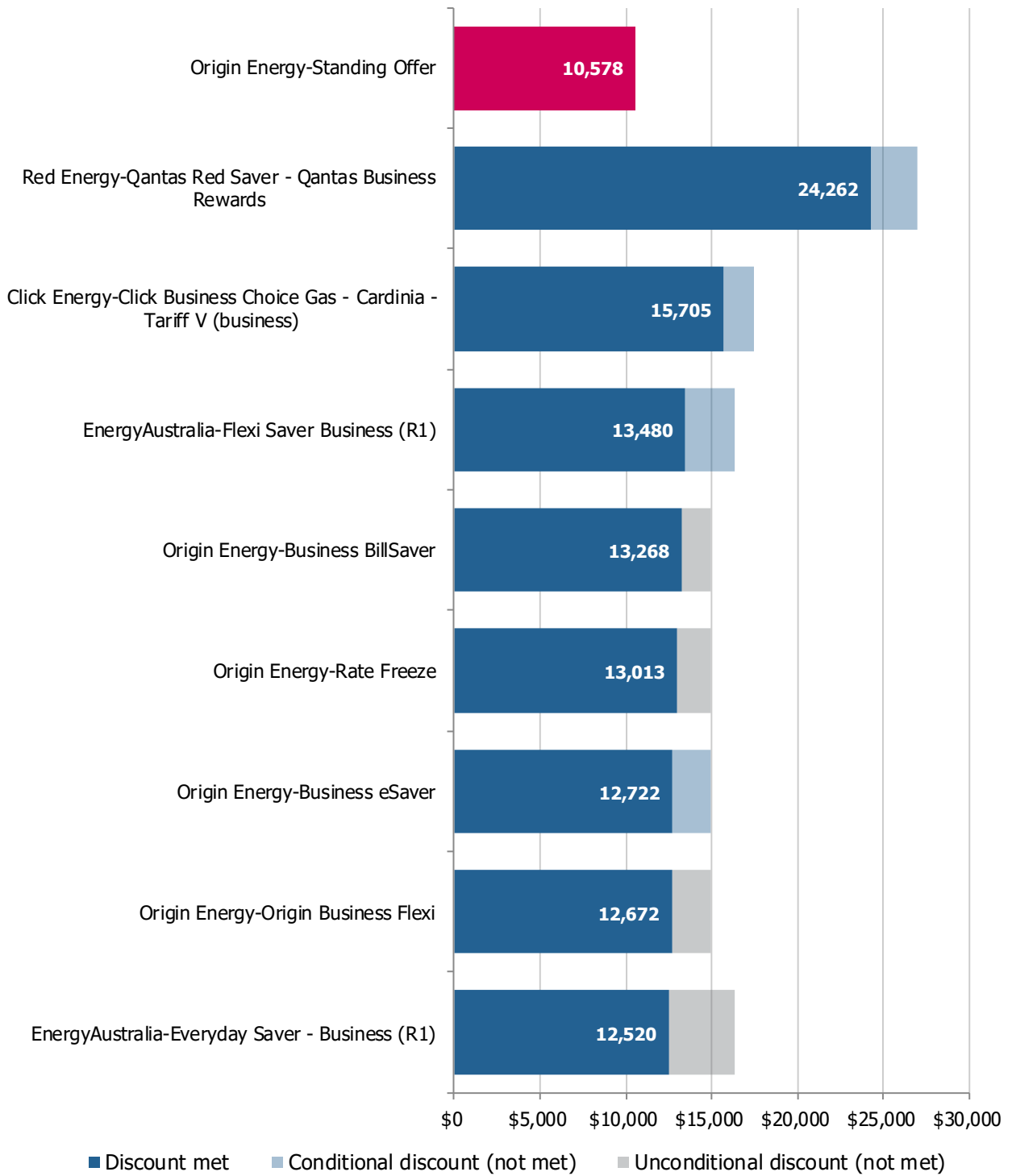
Business gas customers – range of all market offers generally available, by retailer



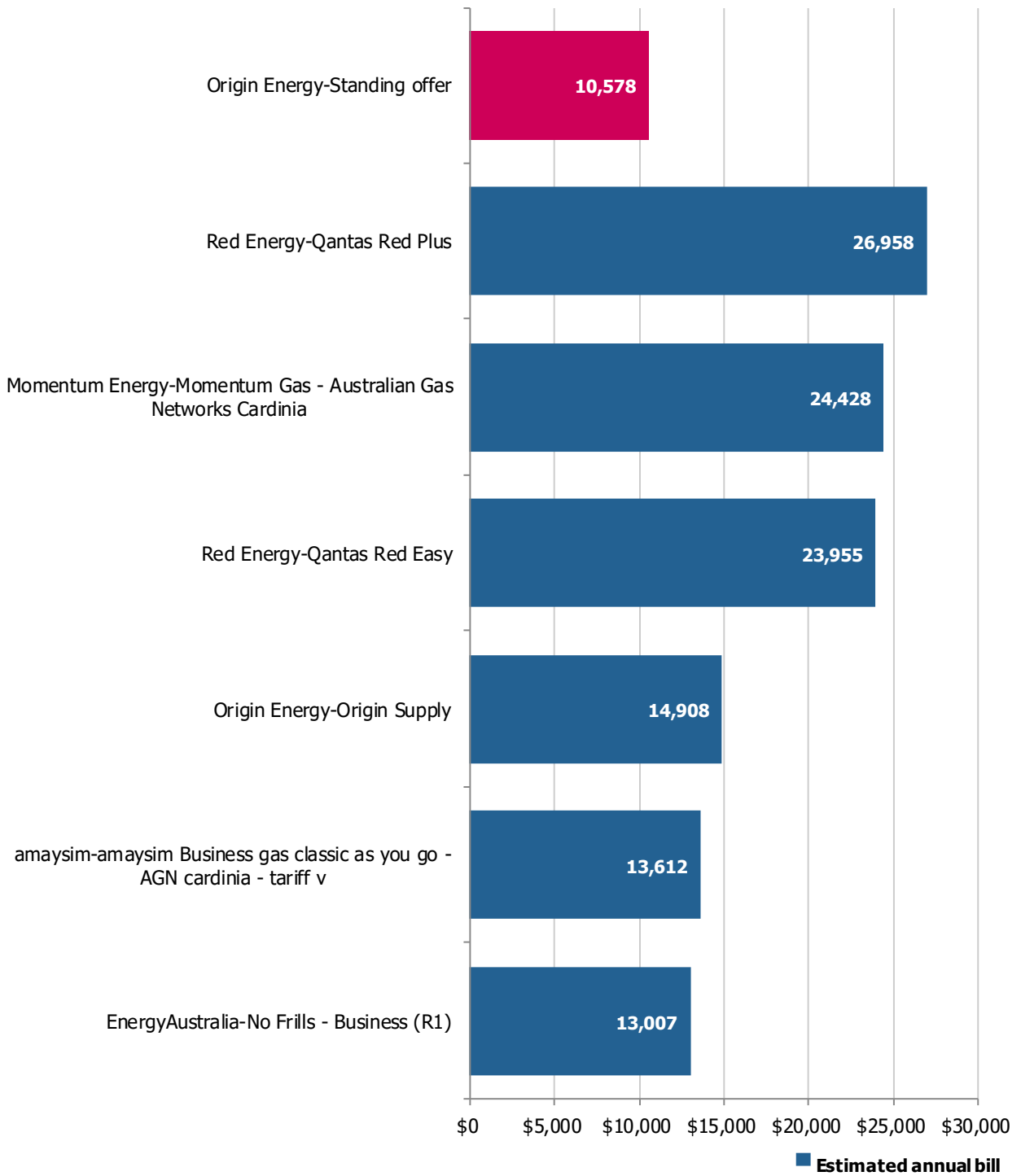
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer



Business gas customers – estimated annual bills of undiscounted market offers, by retailer

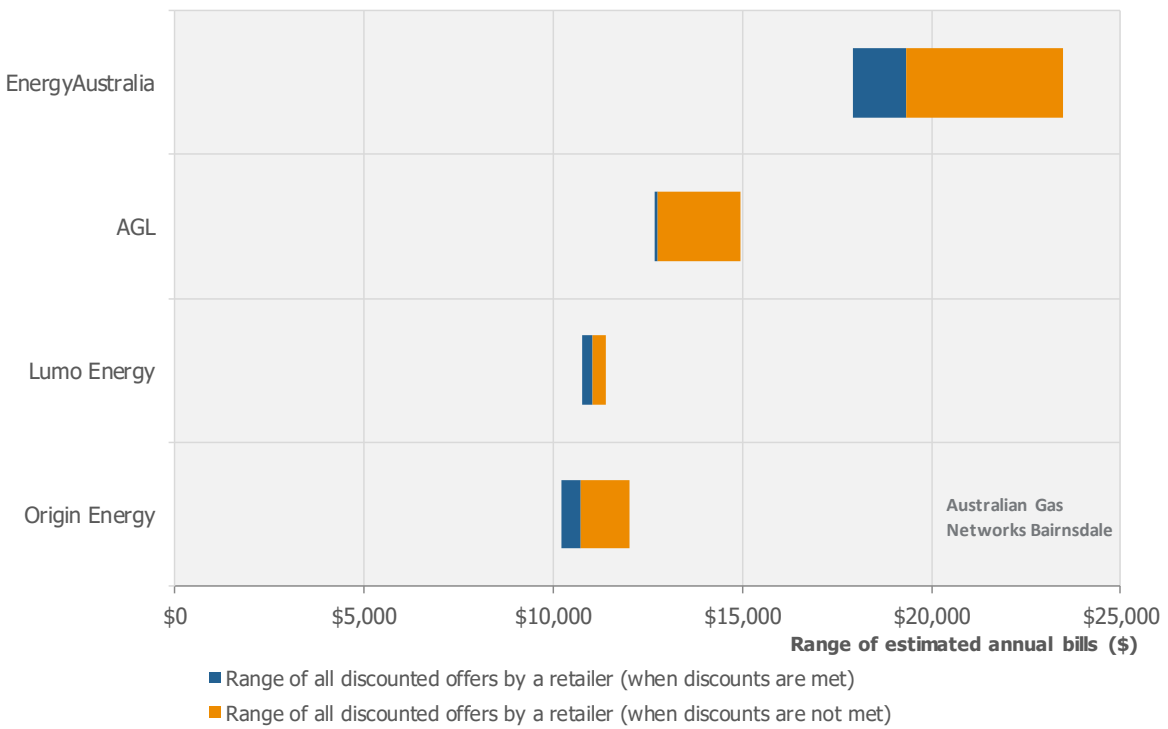


Bairnsdale supply zone

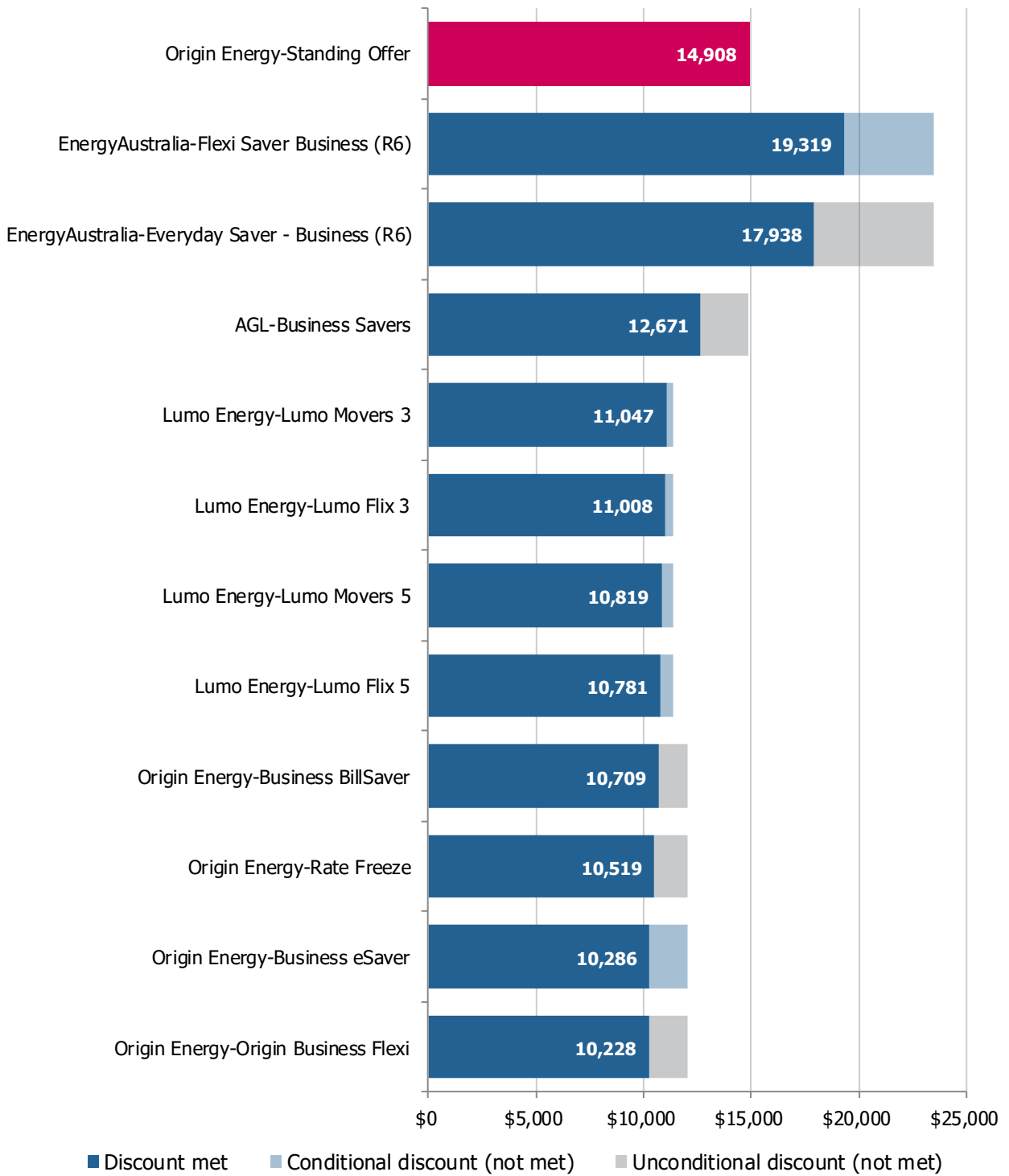
Business gas customers – range of all offers generally available



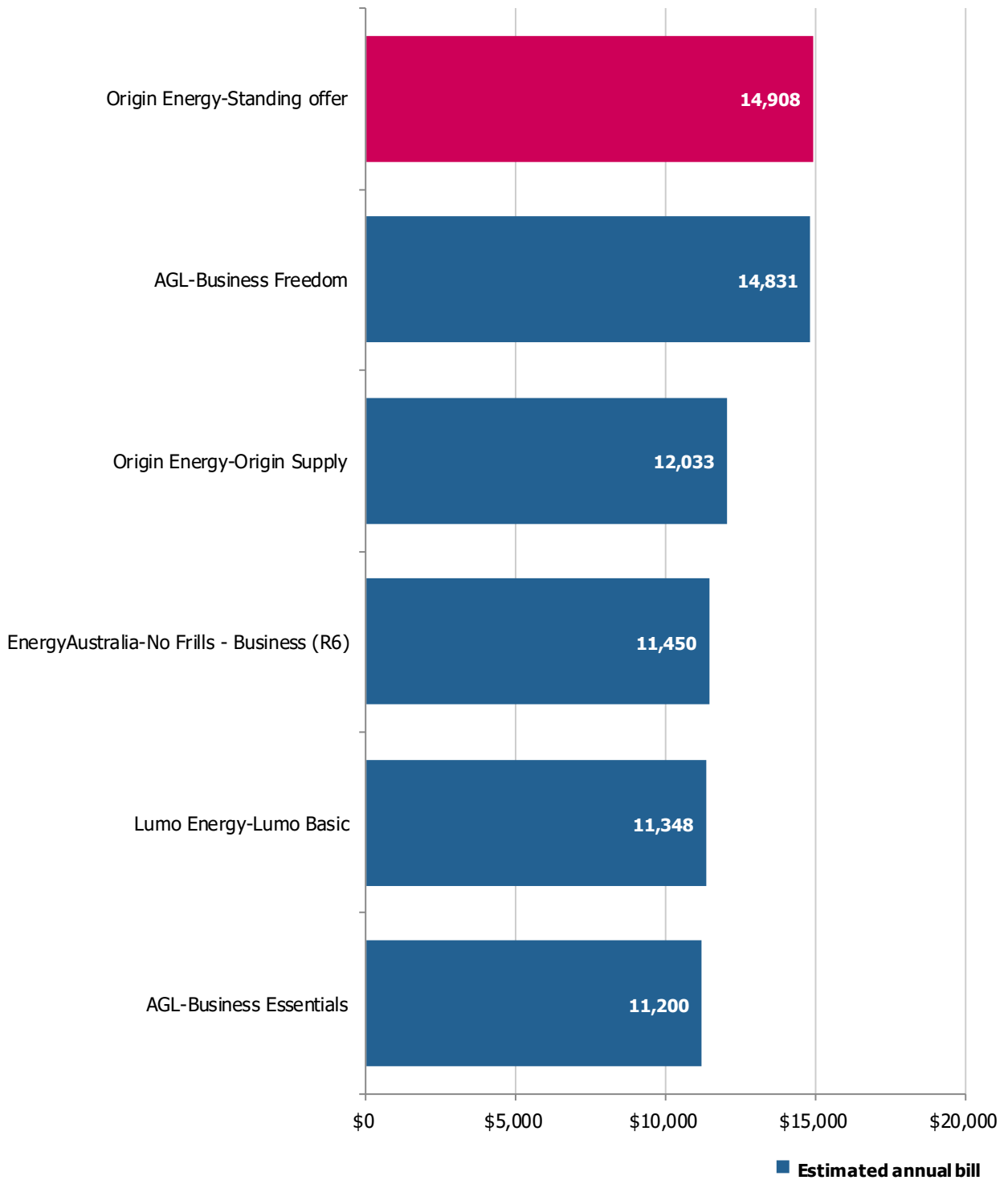
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer

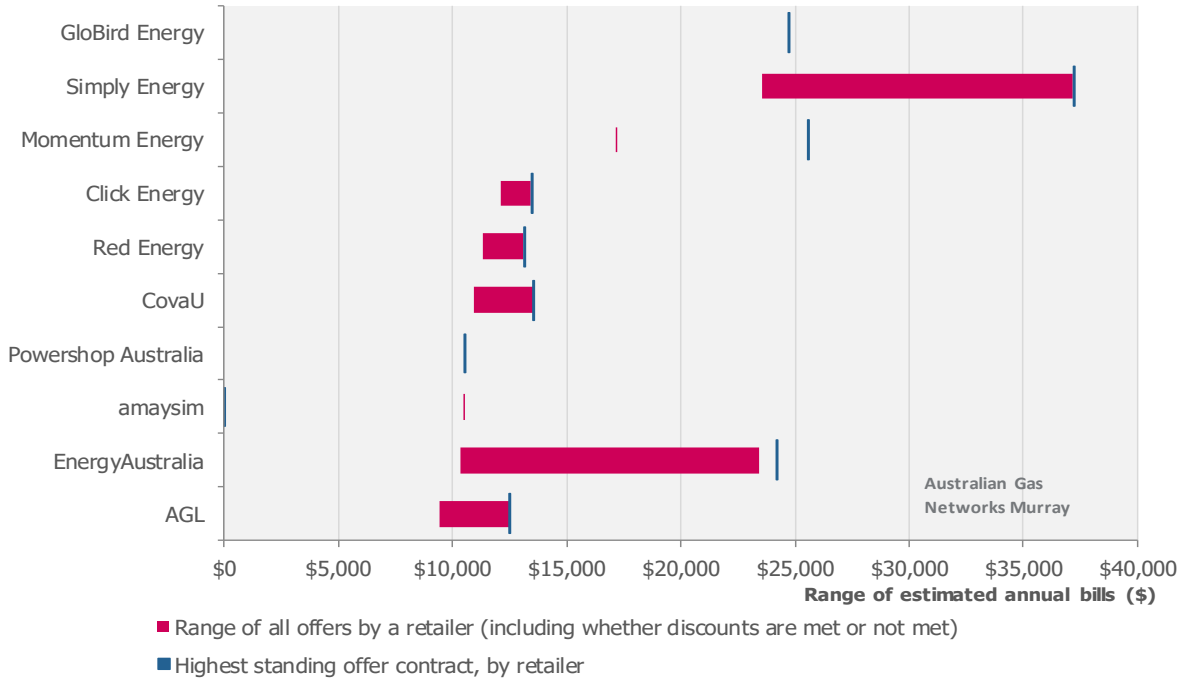


Business gas customers – estimated annual bills of undiscounted market offers, by retailer

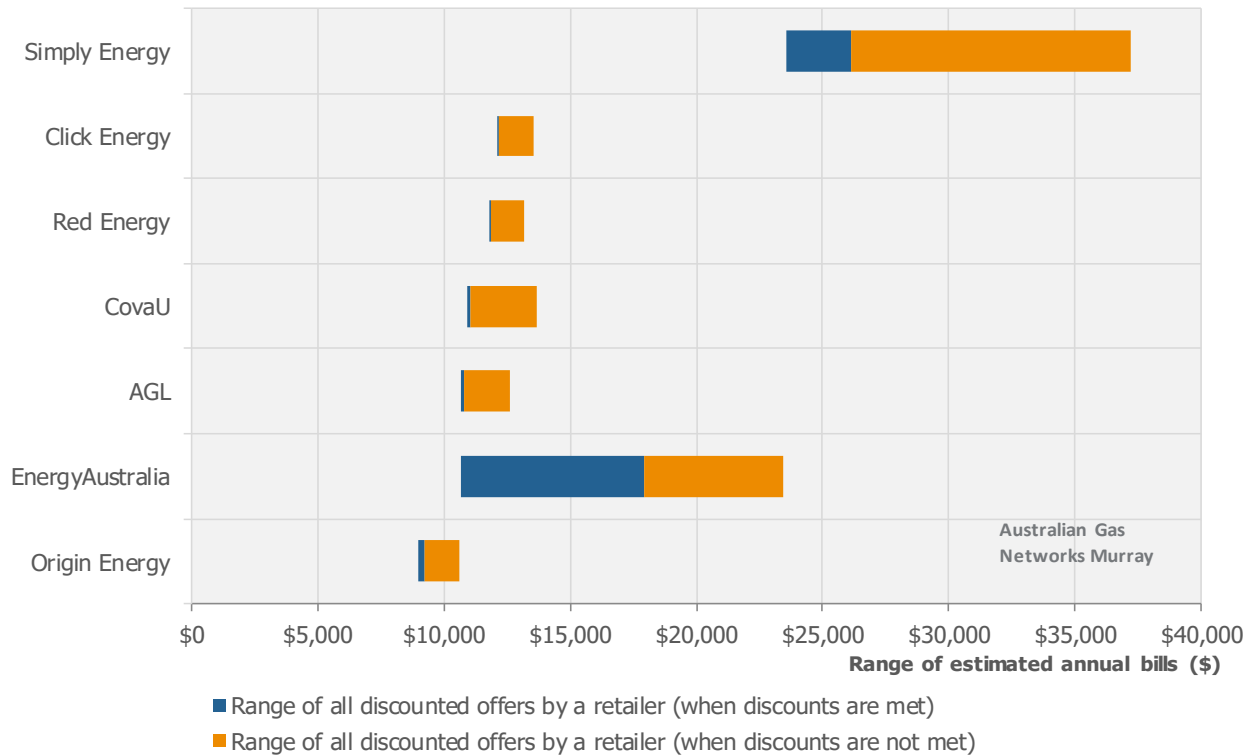


Murray supply zone

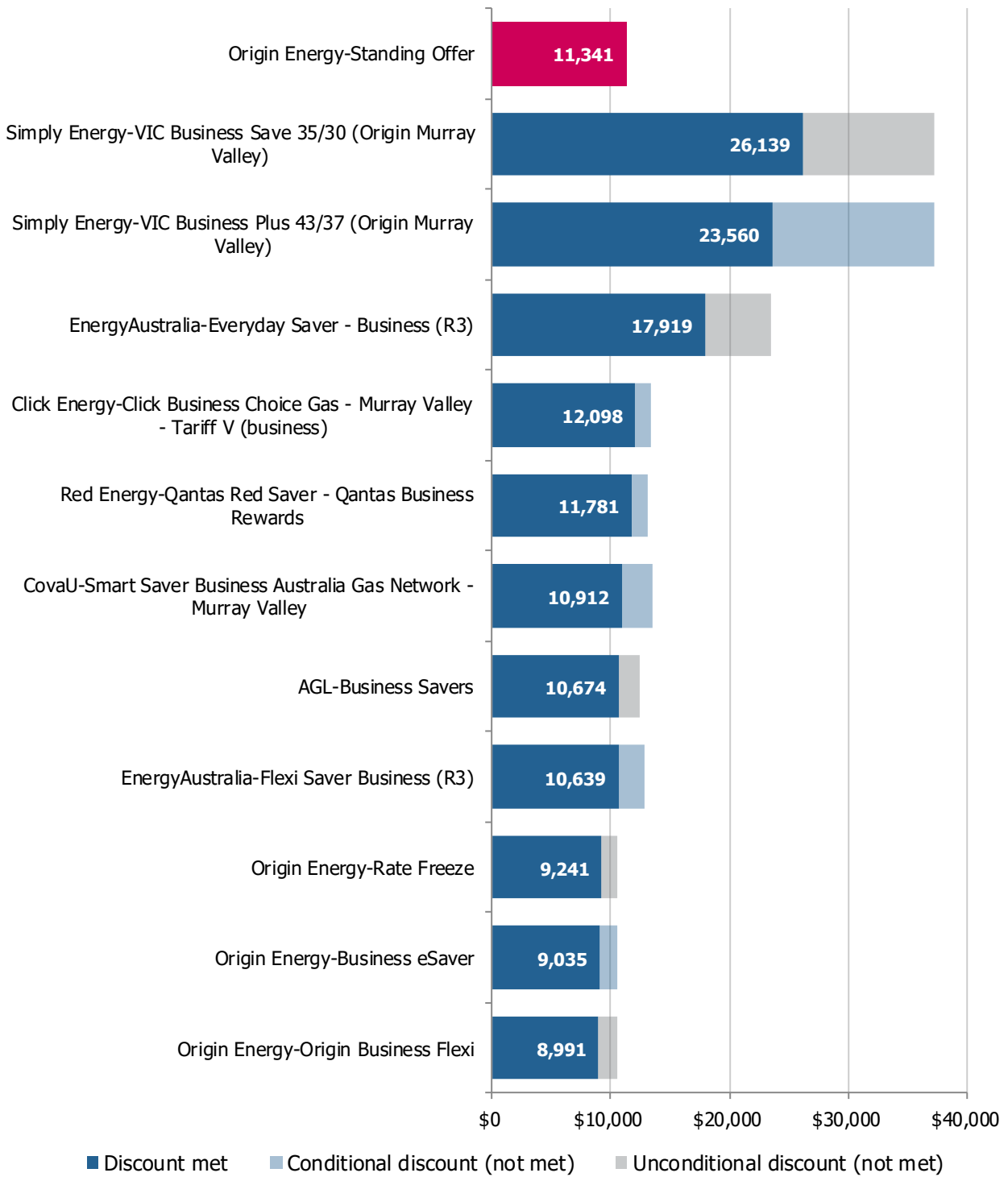
Business gas customers – range of all offers generally available



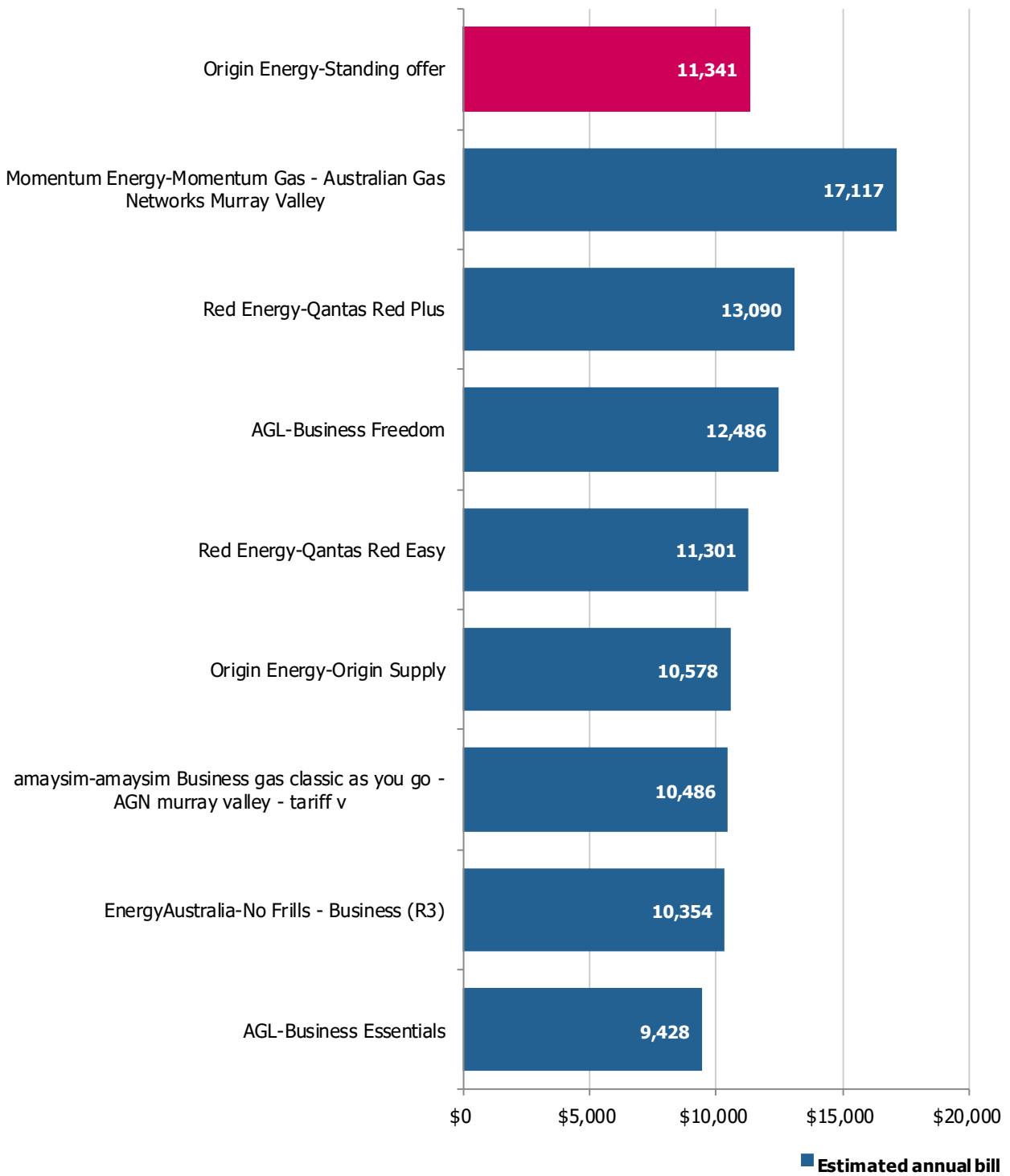
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer

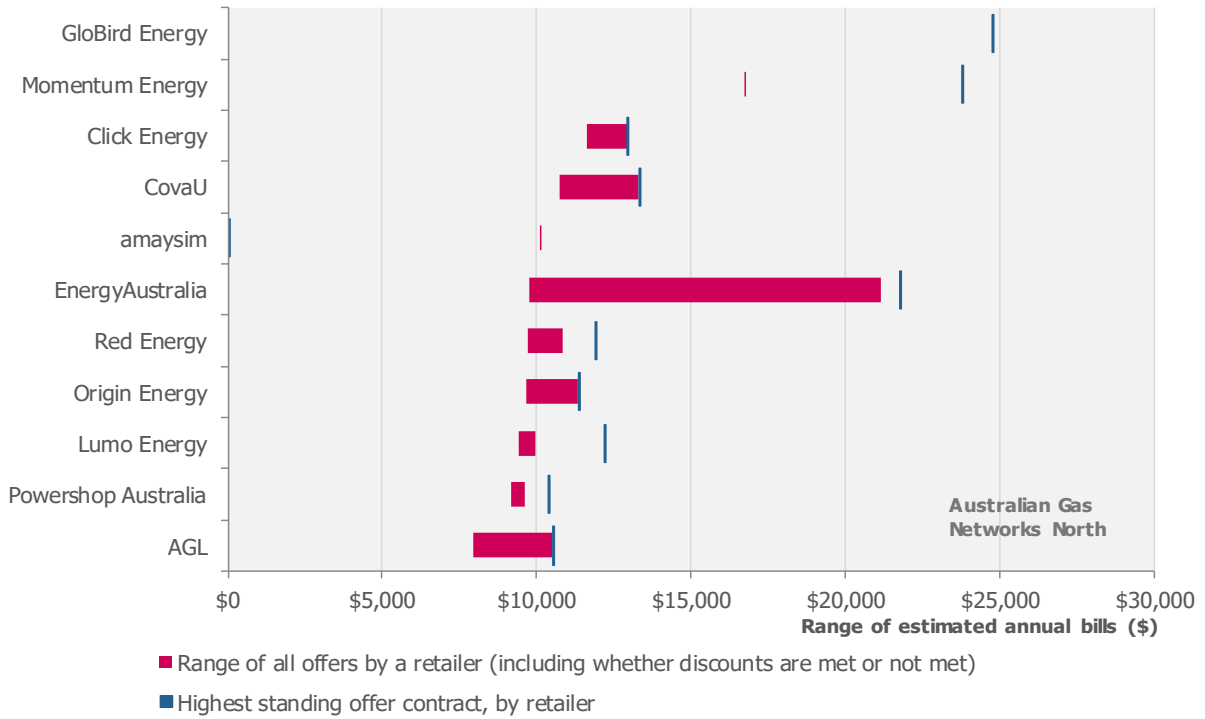


Business gas customers – estimated annual bills of undiscounted market offers, by retailer

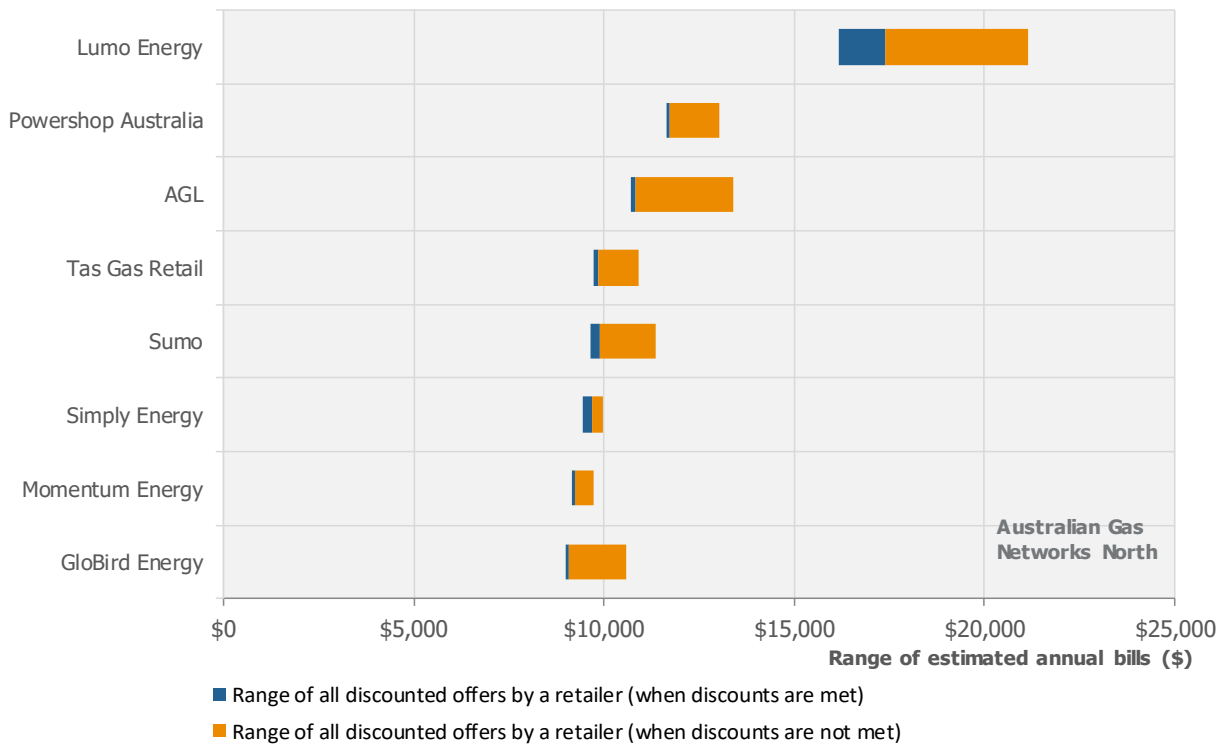


North supply zone

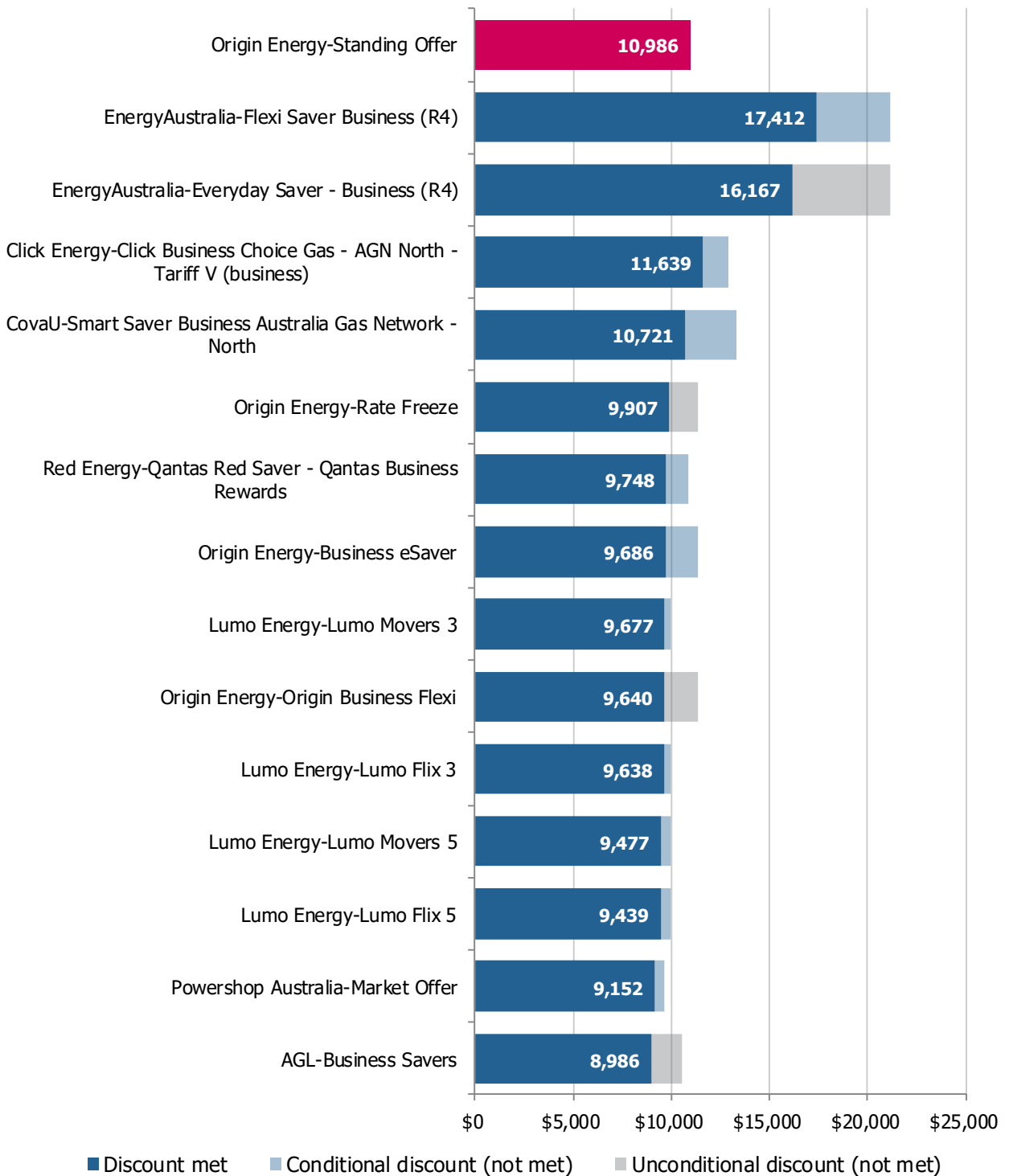
Business gas customers – range of all offers generally available



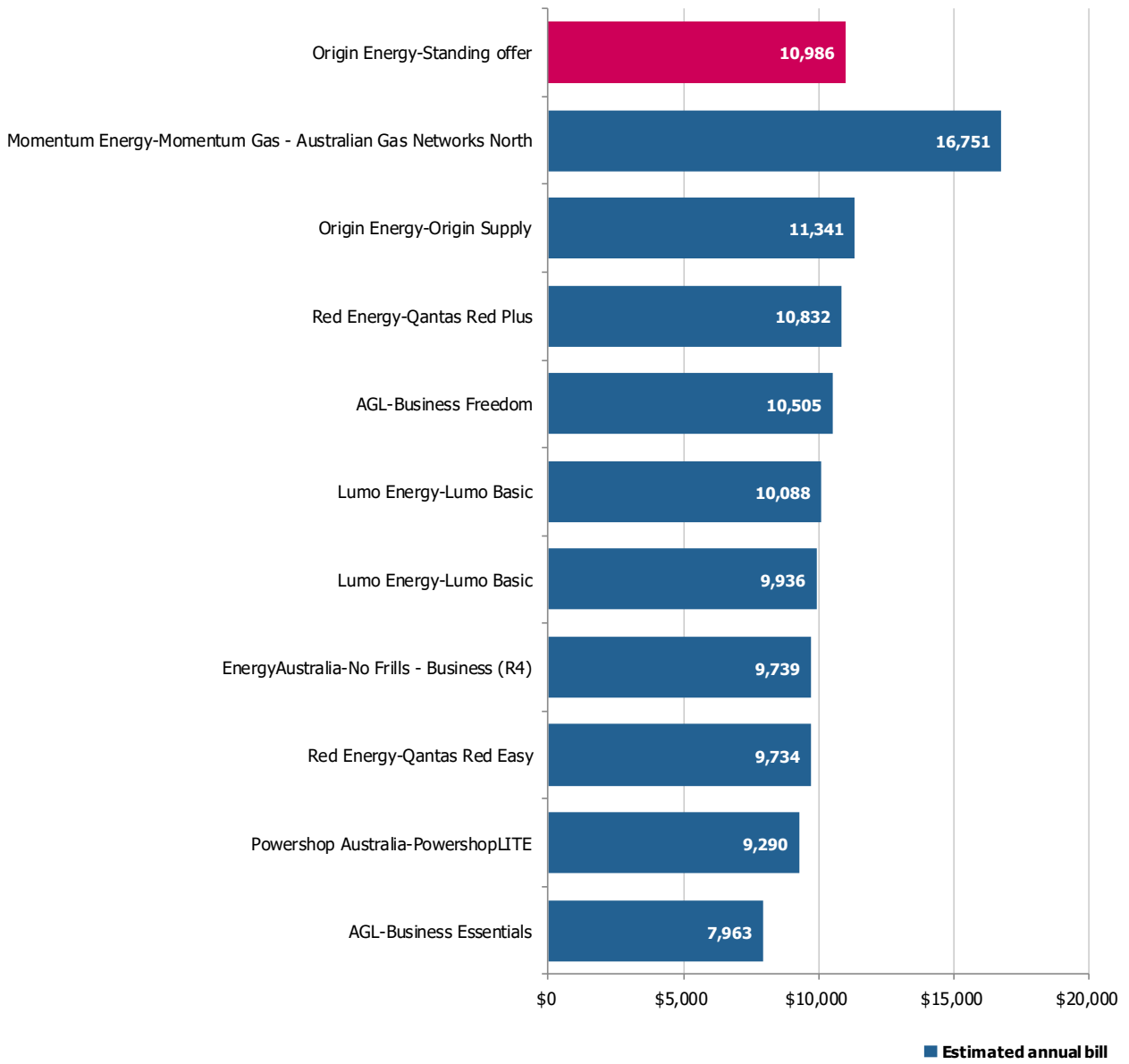
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer



Business gas customers – estimated annual bills of undiscounted market offers, by retailer



Mildura supply zone

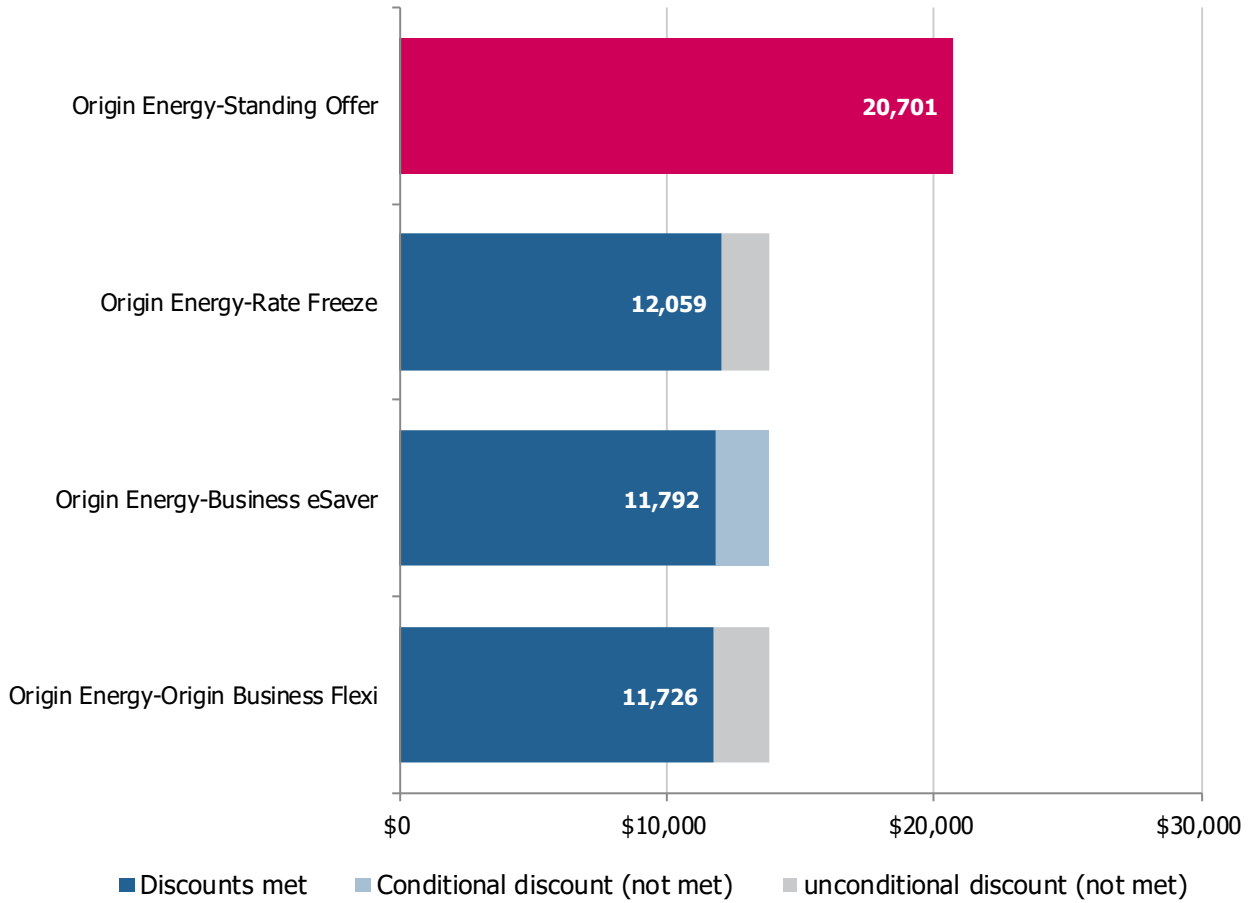
Business gas customers – range of all offers generally available



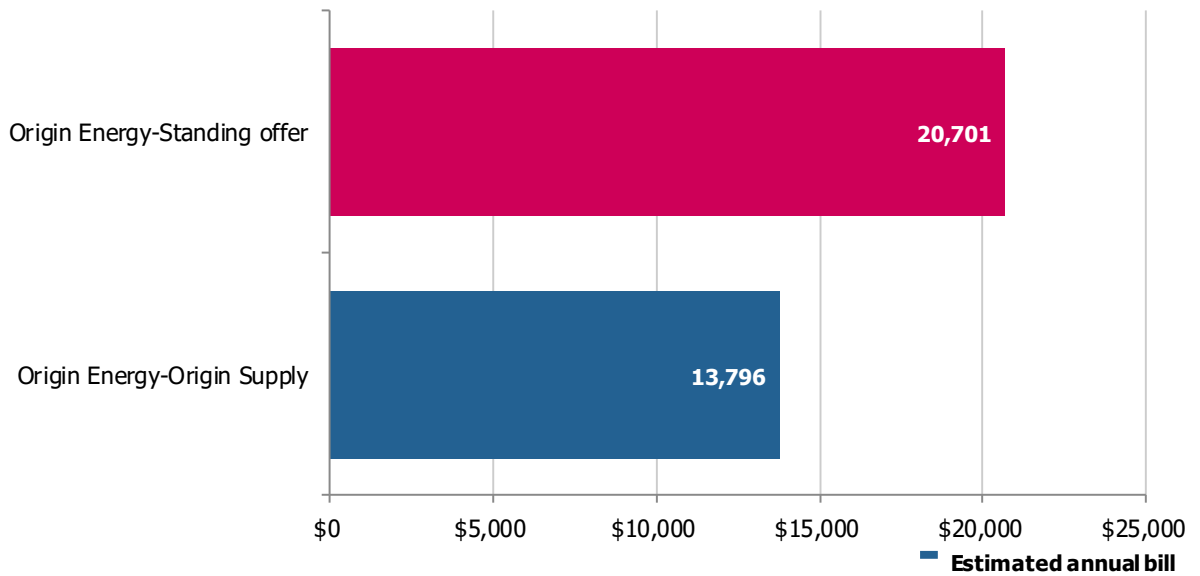
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer



Business gas customers – estimated annual bills of undiscounted market offers, by retailer



7.2. Western Victoria

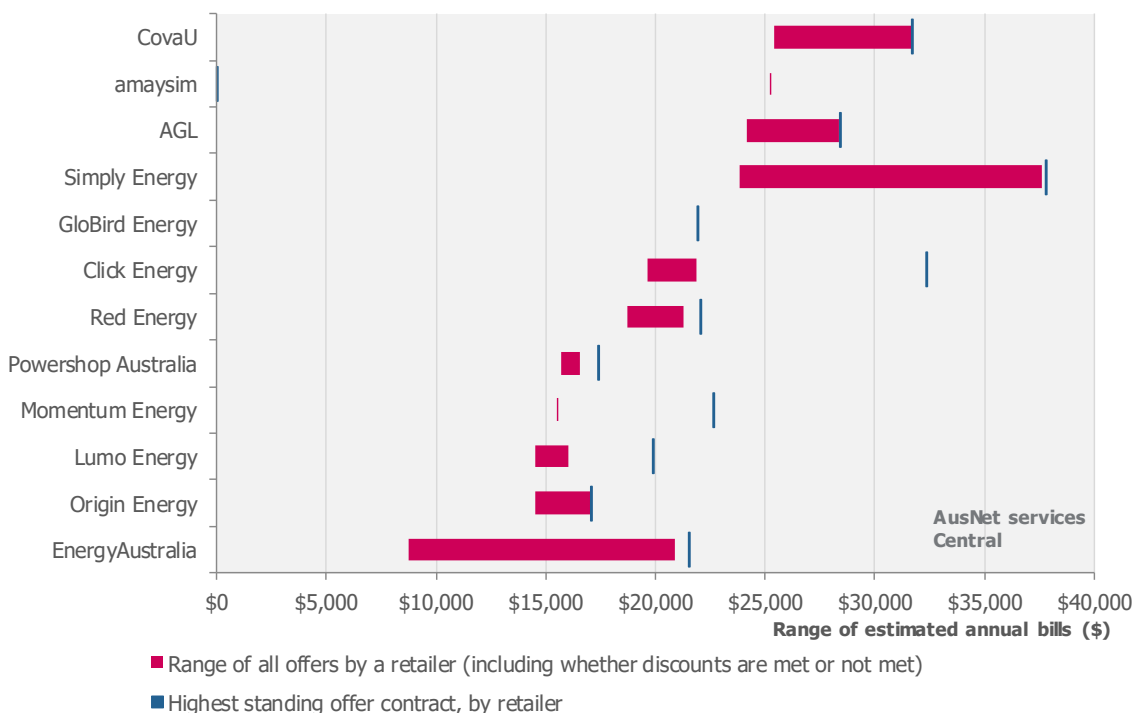
This section provides a summary of gas offers generally available on 30 June 2019 in western Victoria (or the AusNet Services distribution area), as shown in the red area in the figure below.

There are also different offers available in six different supply zone areas within this region – Central, Adjoining Central, West, and Adjoining West supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a representative business gas customer’s annual usage of 500 GJ.



Central supply zone

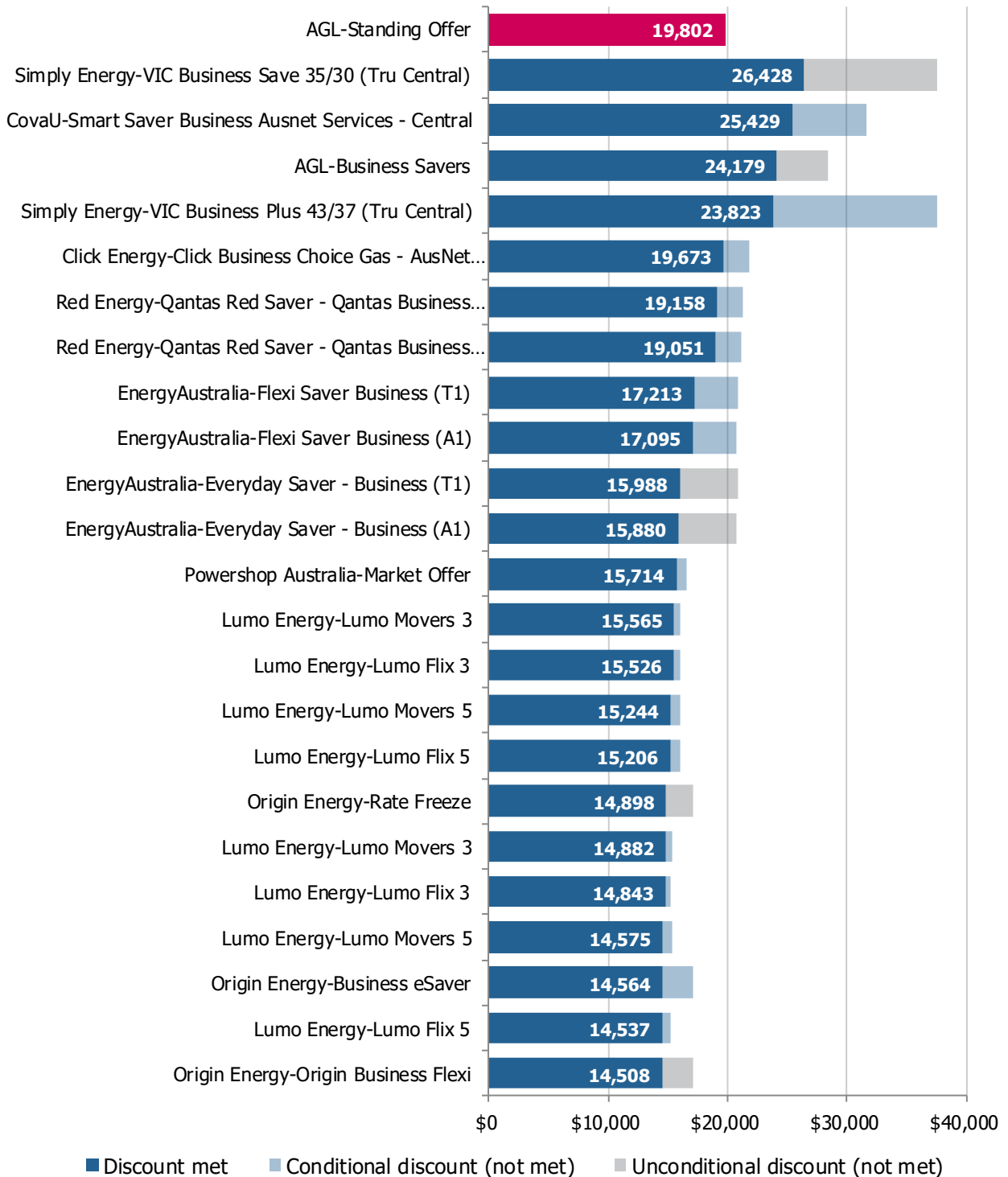
Business gas customers – range of all offers generally available



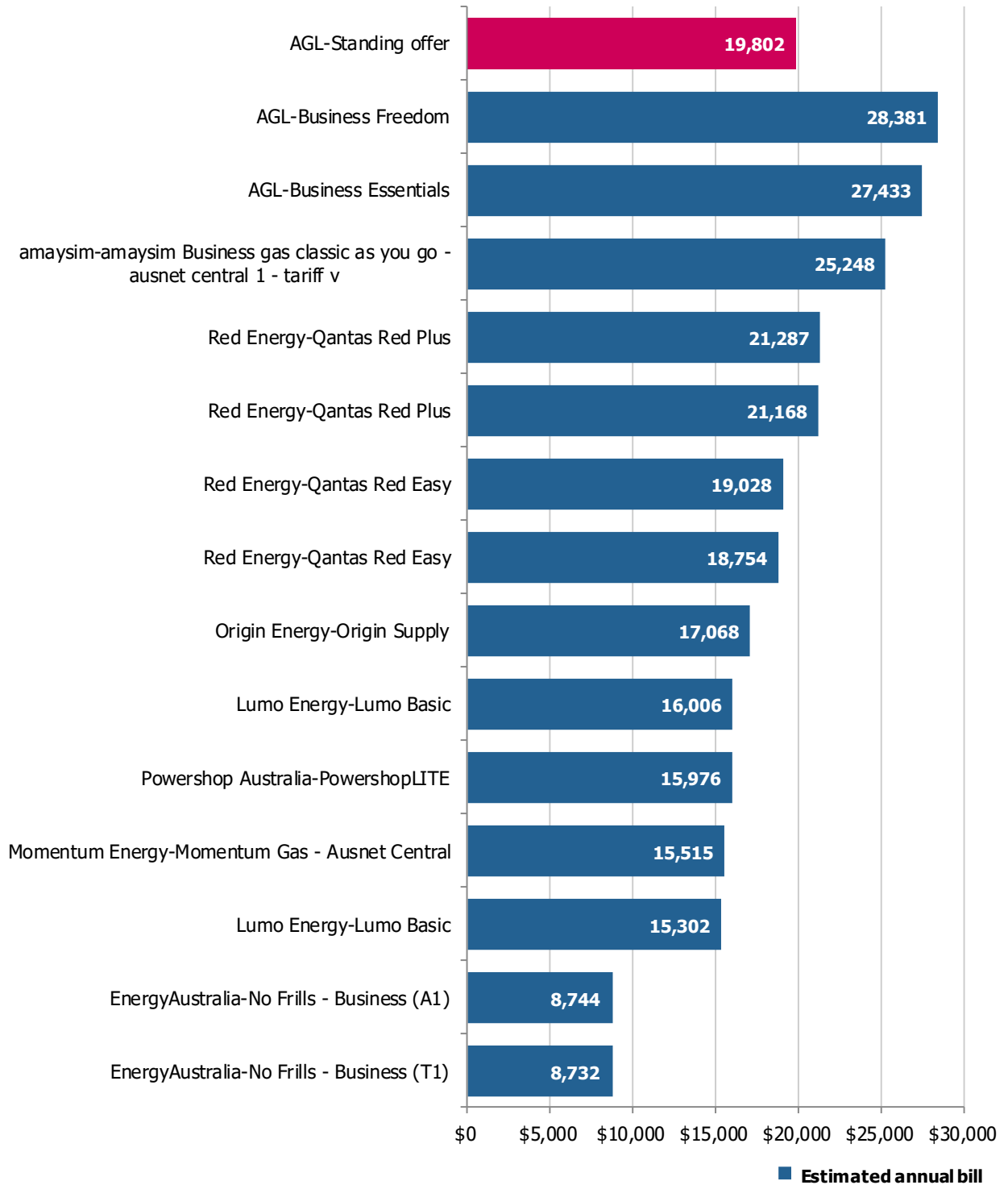
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer



Business gas customers – estimated annual bills of undiscounted market offers, by retailer

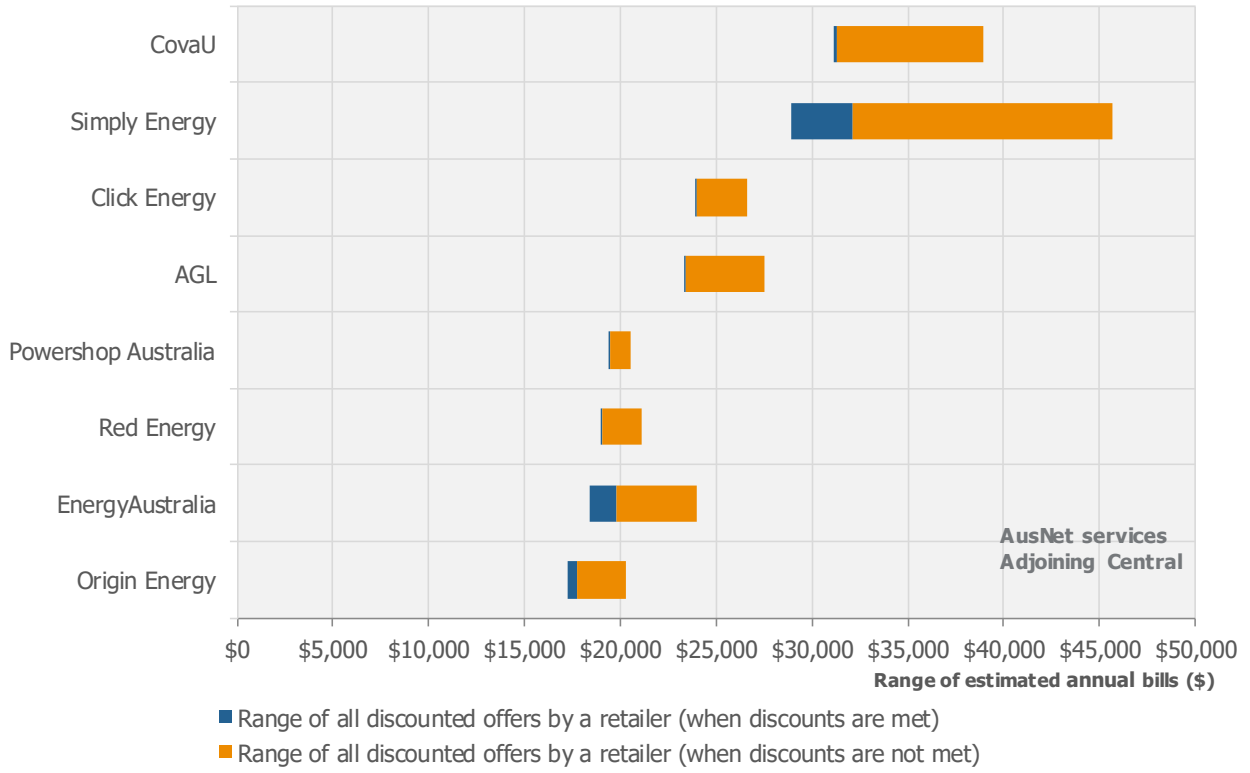


Adjoining central supply zone

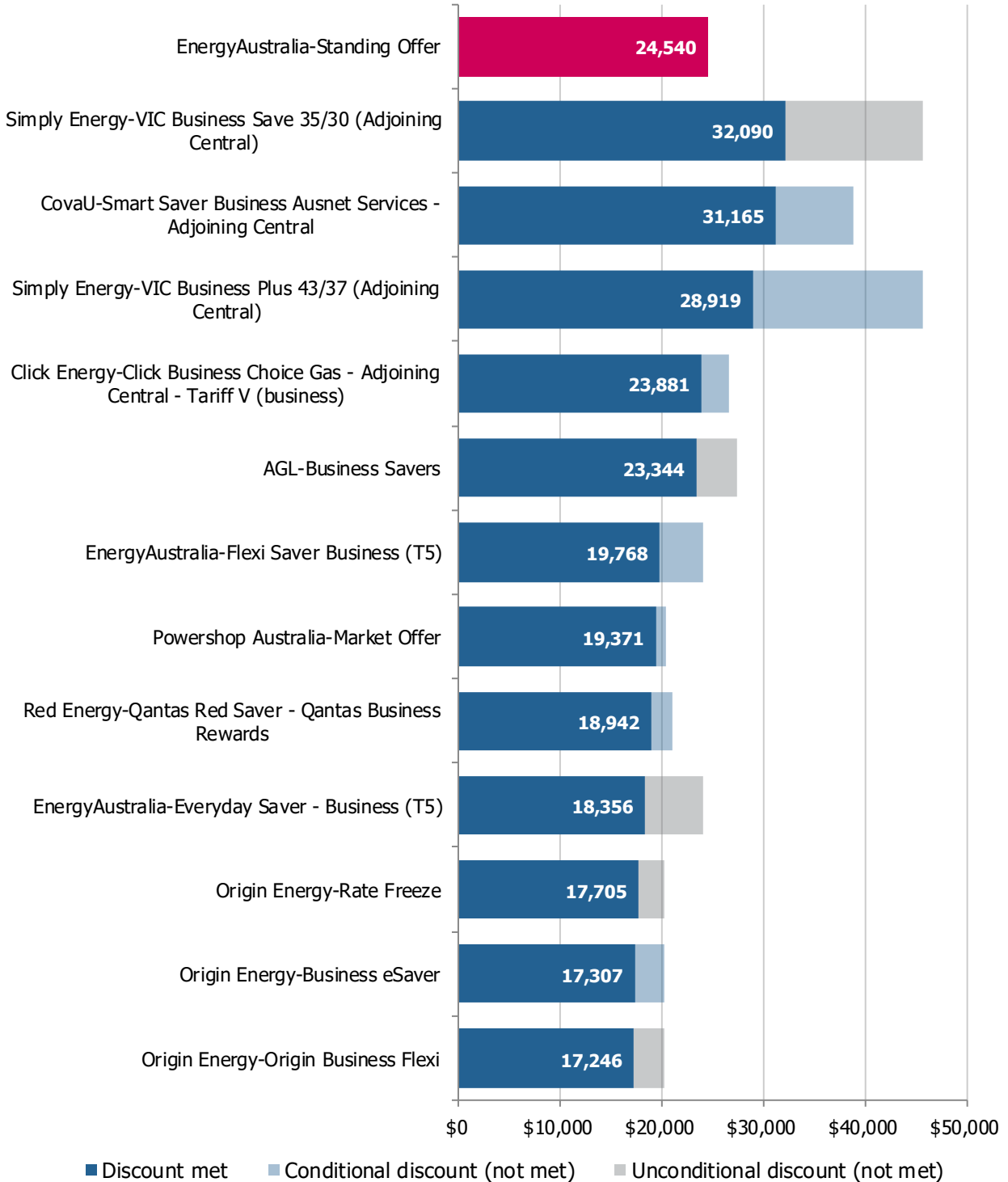
Business gas customers – range of all offers generally available



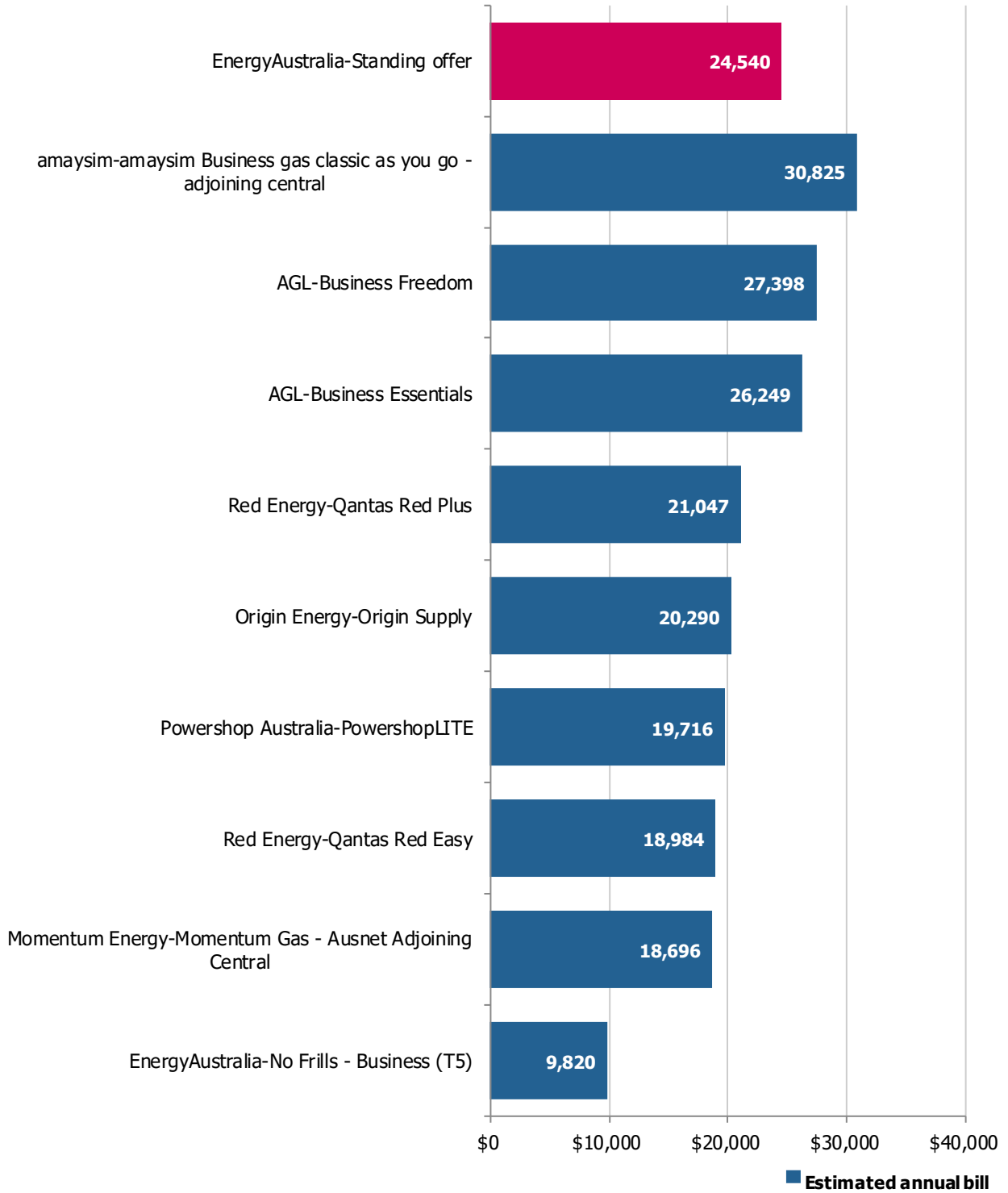
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – average estimated bills for typical business customers

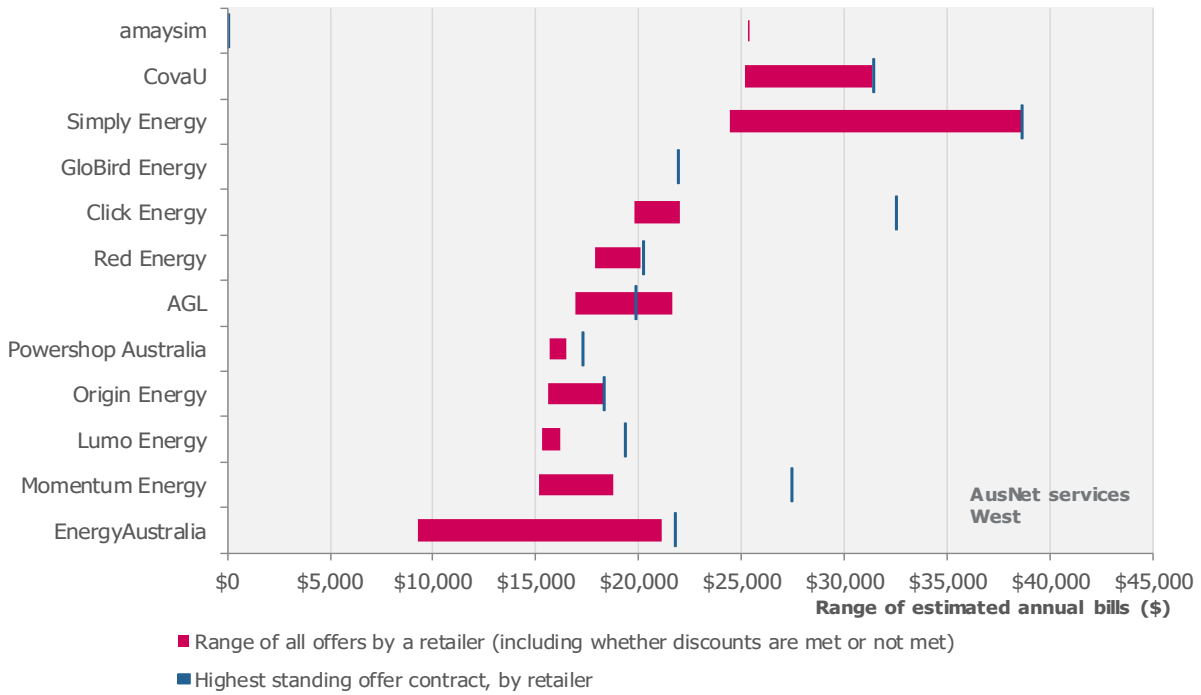


Business gas customers – estimated annual bills of undiscounted market offers, by retailer

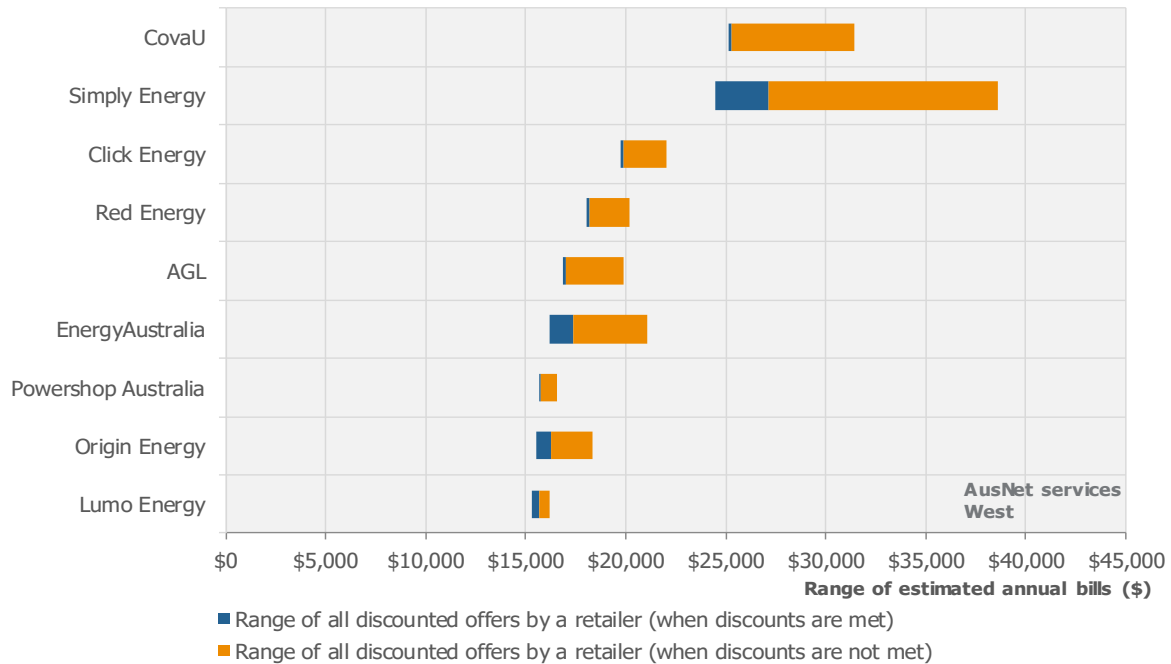


West supply zone

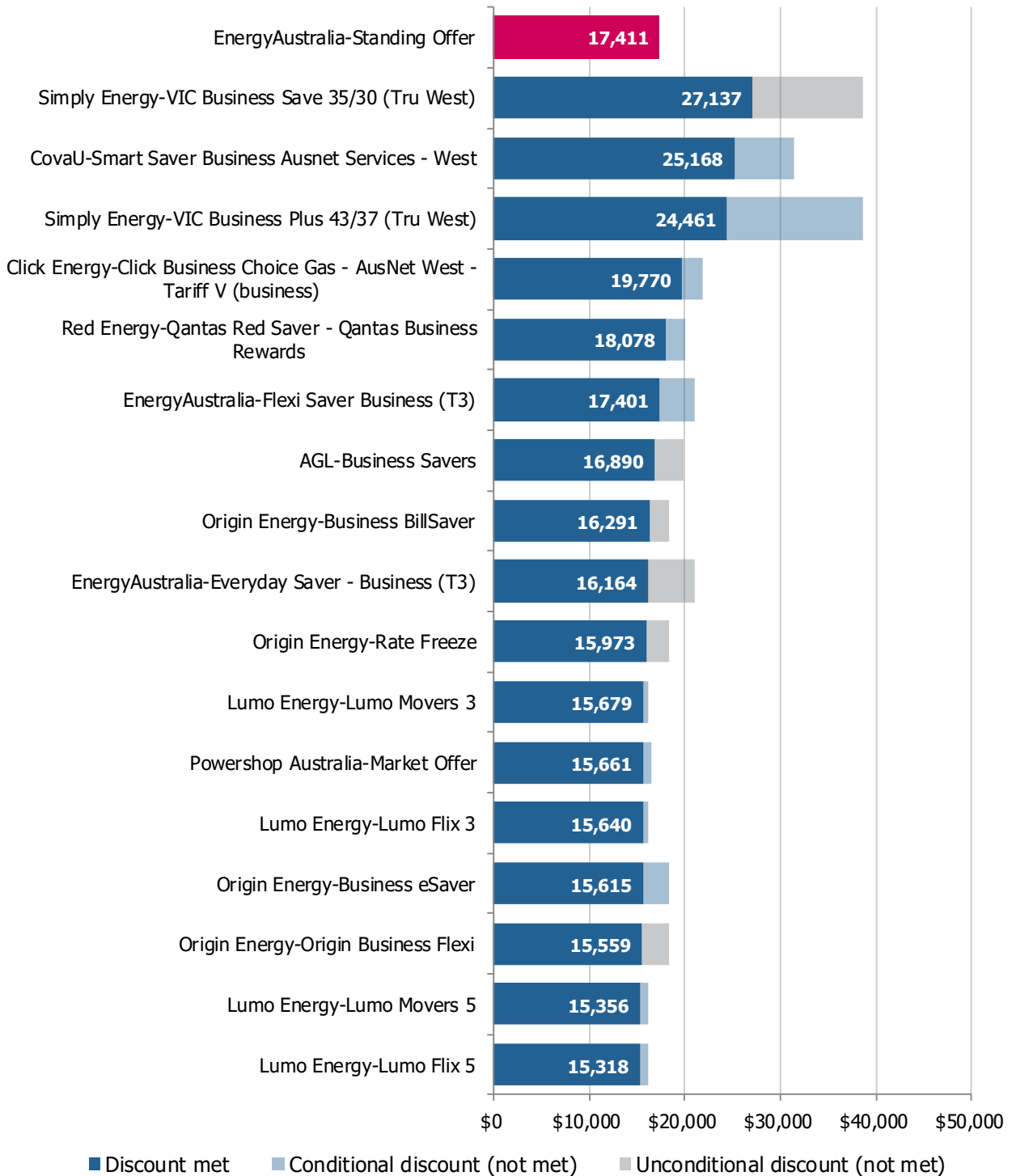
Business gas customers – range of all offers generally available



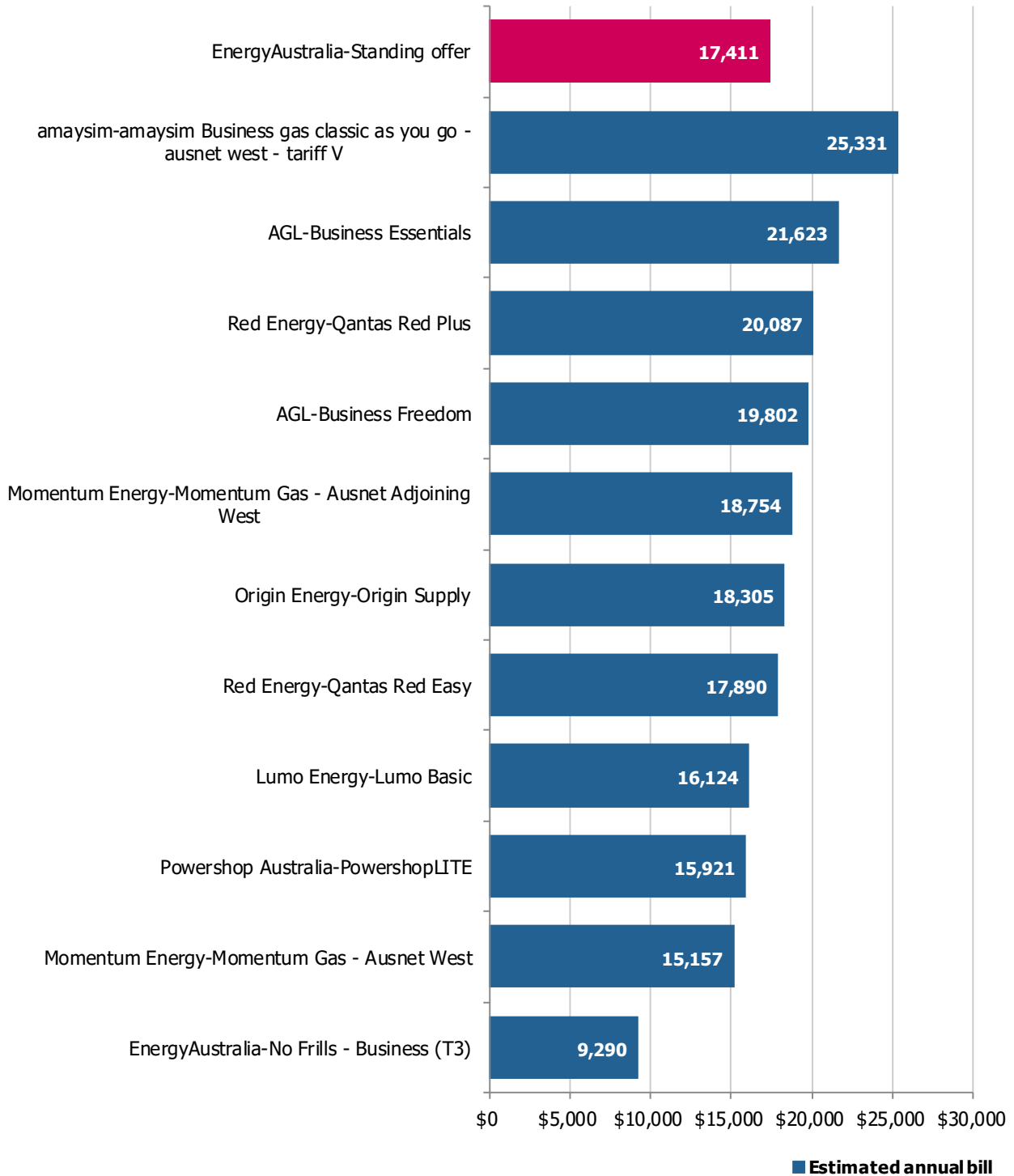
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer

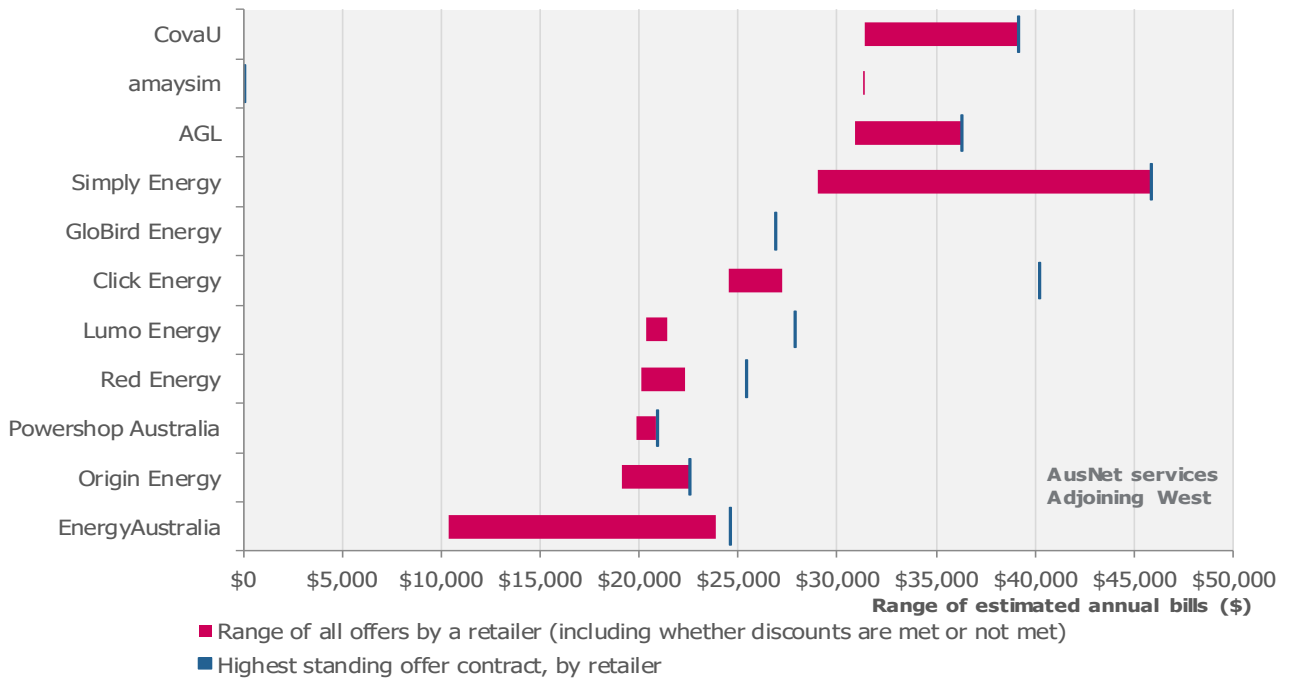


Business gas customers – estimated annual bills of undiscounted market offers, by retailer

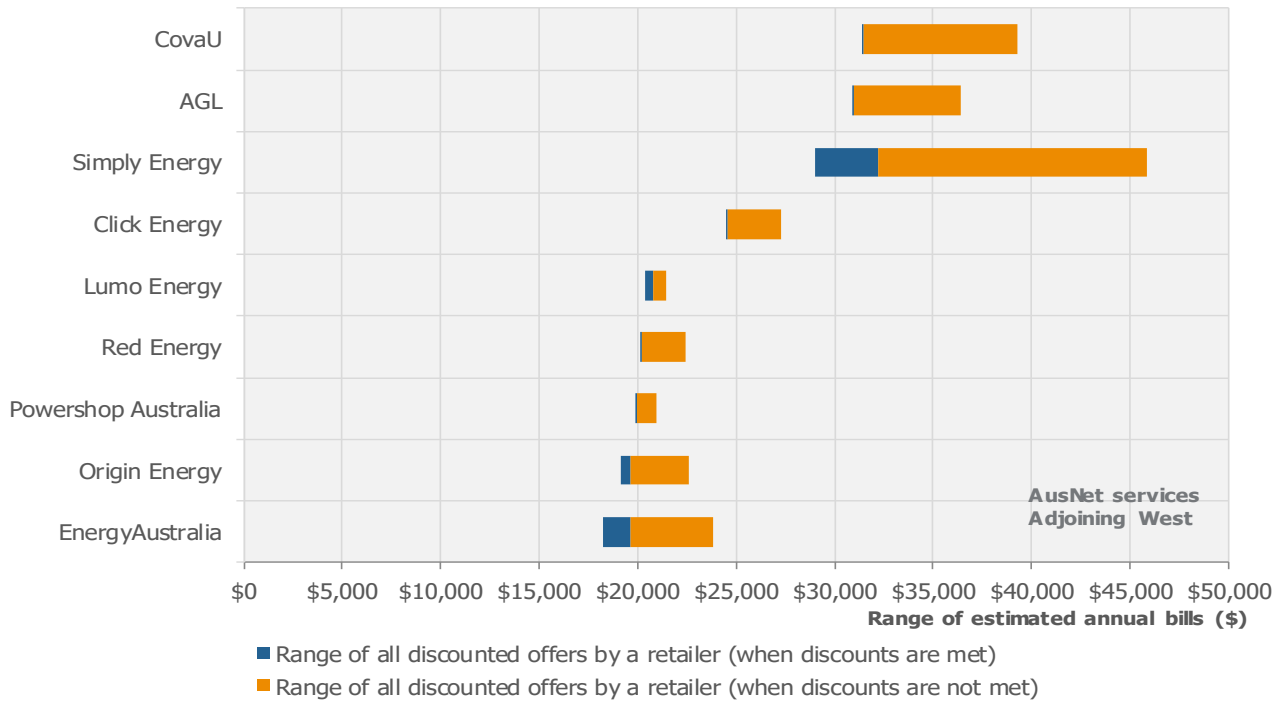


Adjoining west supply zone

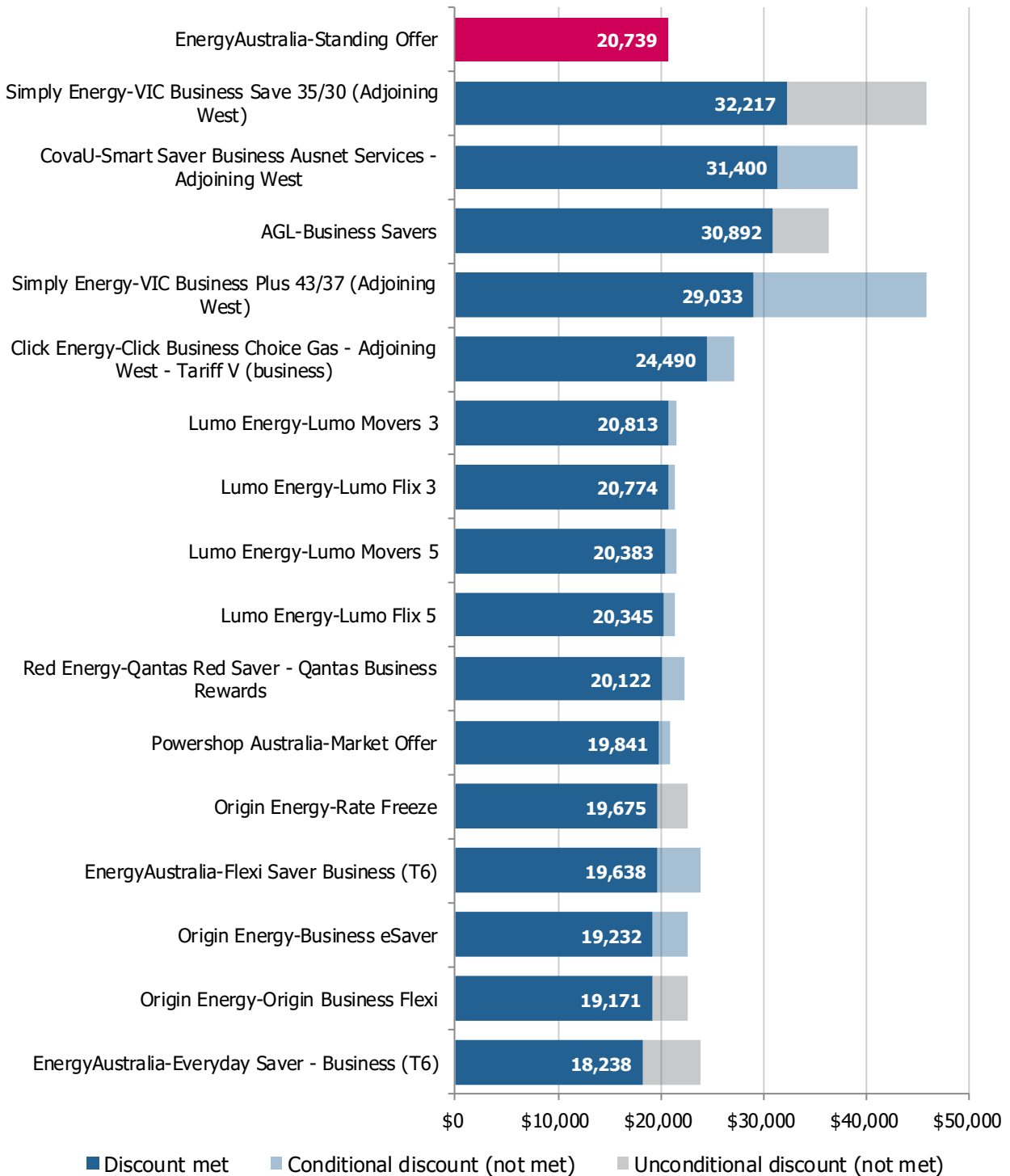
Business gas customers – range of all offers generally available



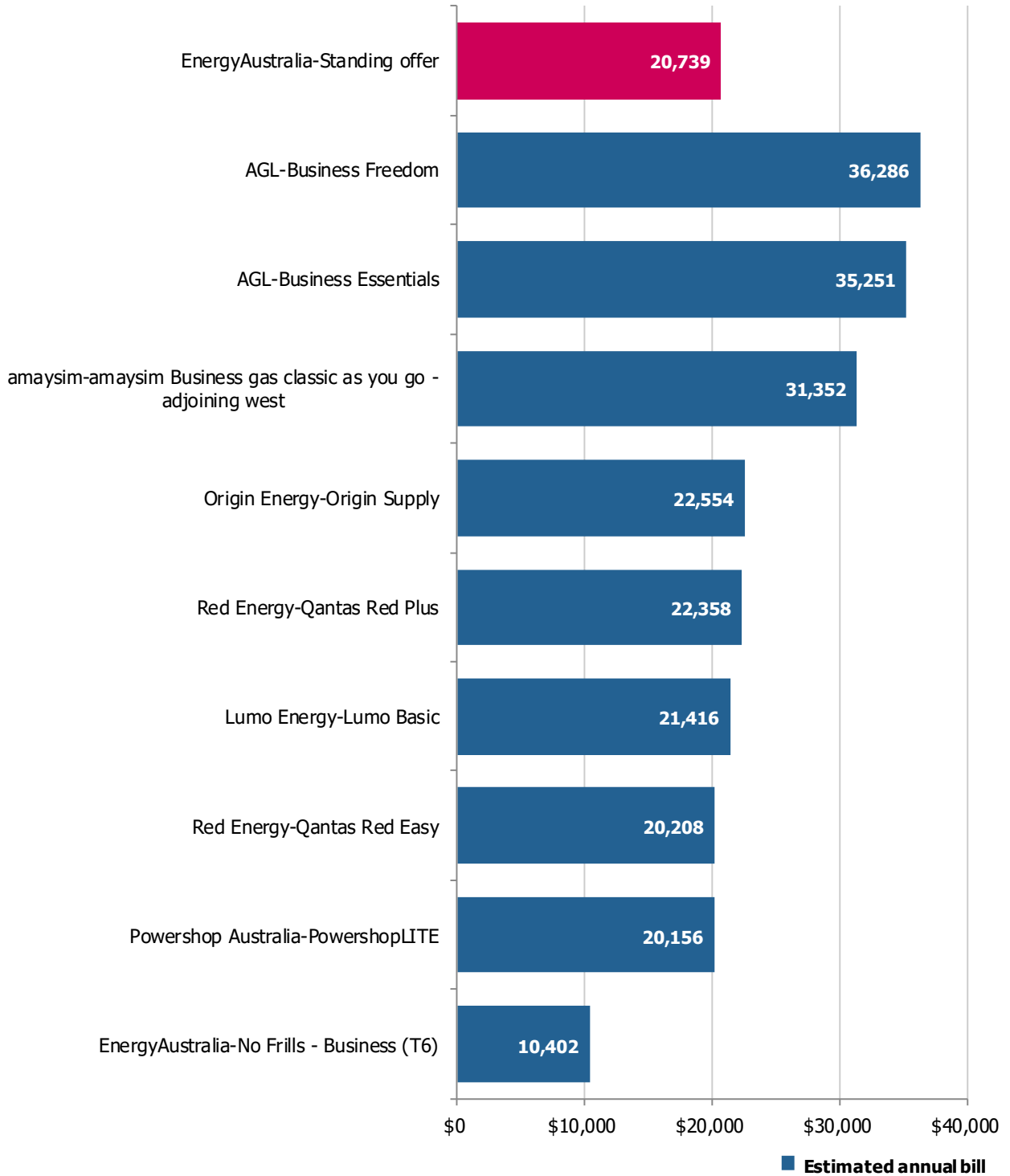
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer



Business gas customers – estimated annual bills of undiscounted market offers, by retailer



7.3. East Melbourne

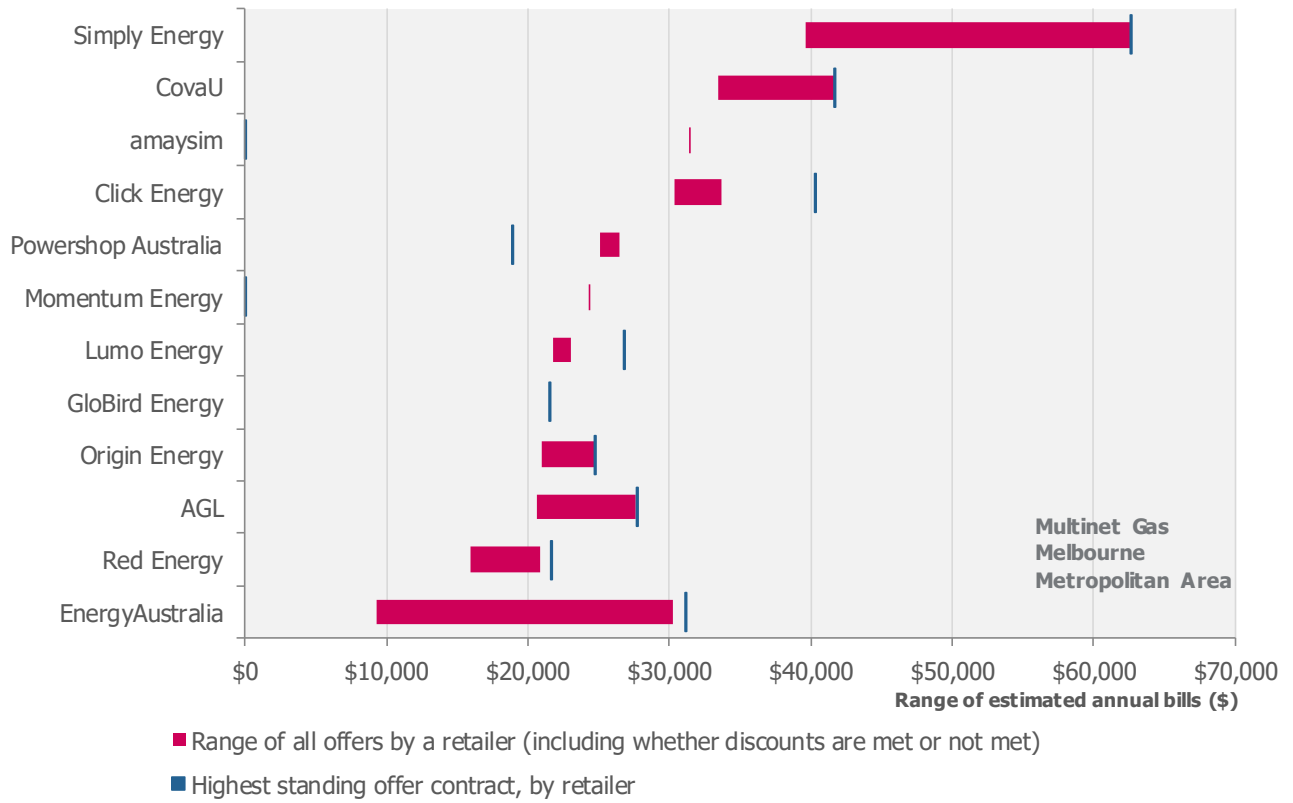
This section provides a summary of gas offers generally available on 30 June 2019 in inner and outer east Melbourne and the South Gippsland region (or the Multinet Gas distribution area), as shown in the red area in the figure below.

There are also different offers available in two main different supply zone areas within this region – Metro and Yarra Valley supply zones. You can find out who your gas distributor is on your latest gas bill. The estimated annual bills shown in this section are based on a representative business gas customer's annual usage of 500 GJ.

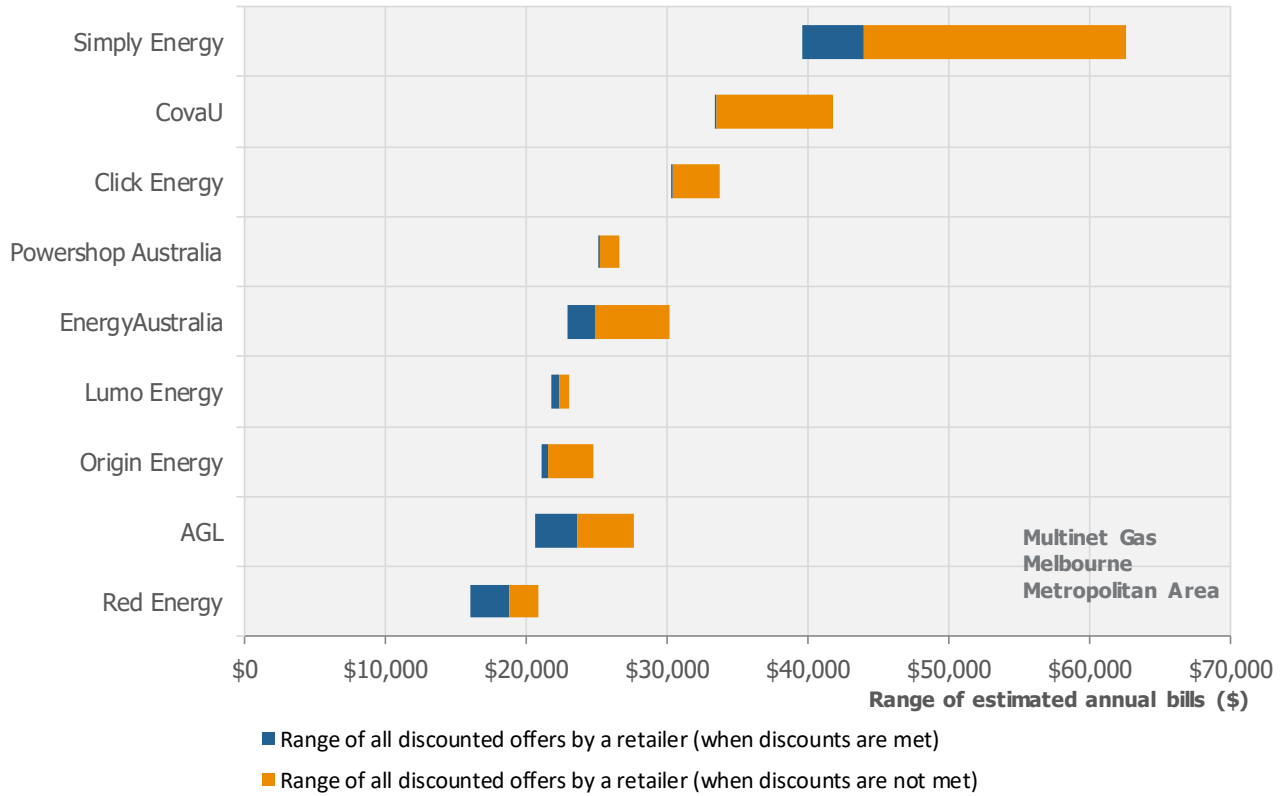


Metro supply zone

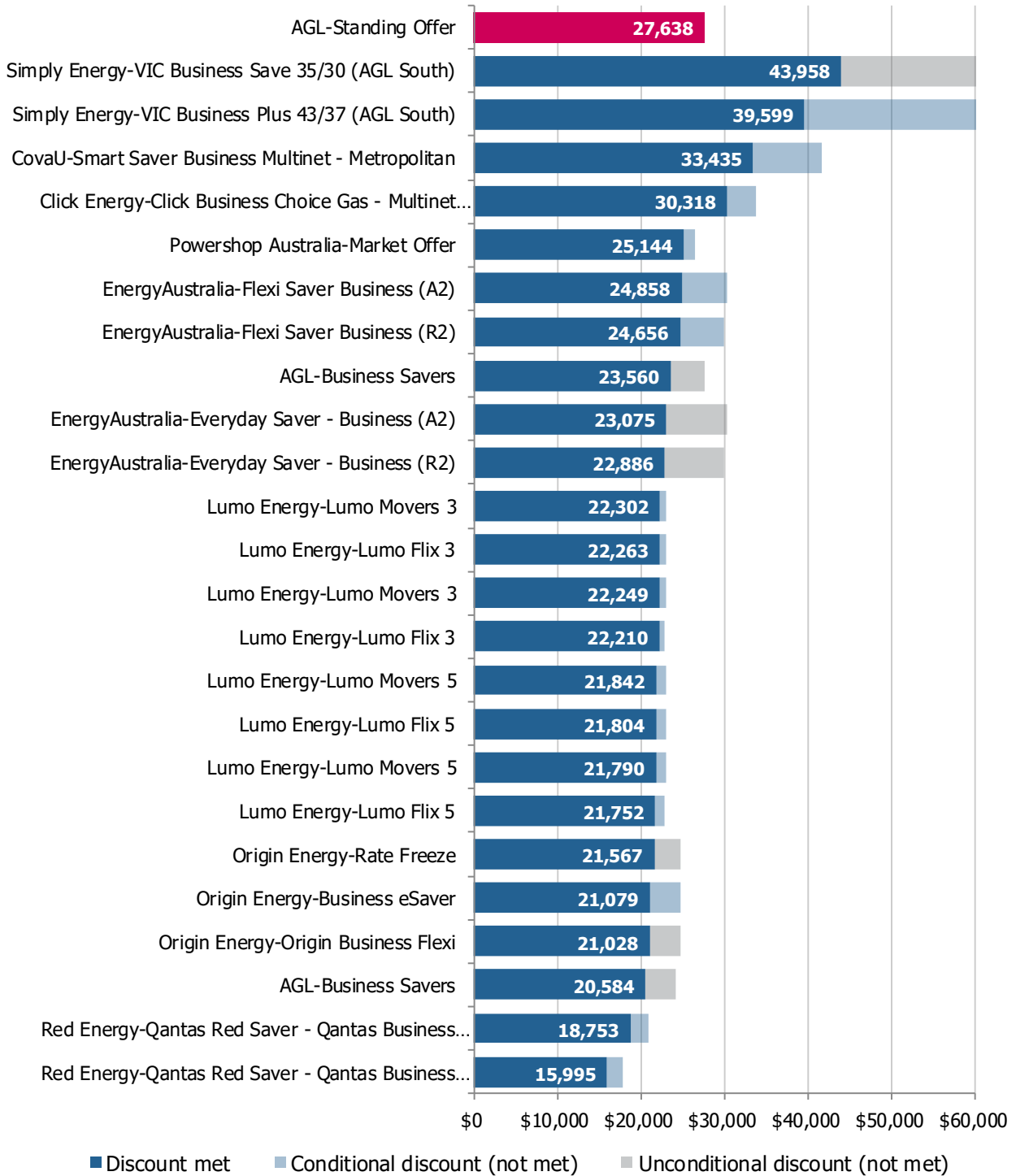
Business gas customers – range of all offers generally available



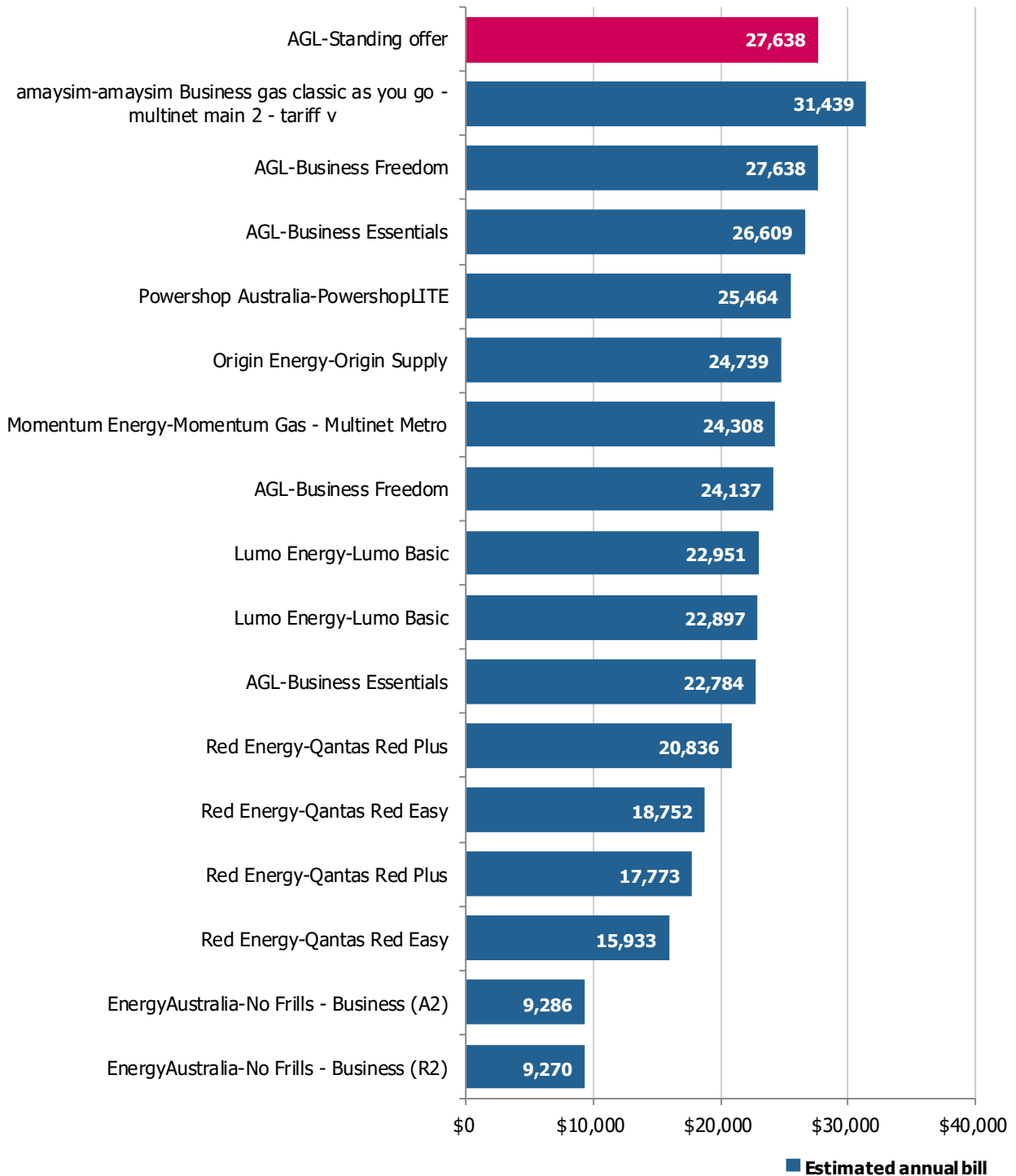
Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer

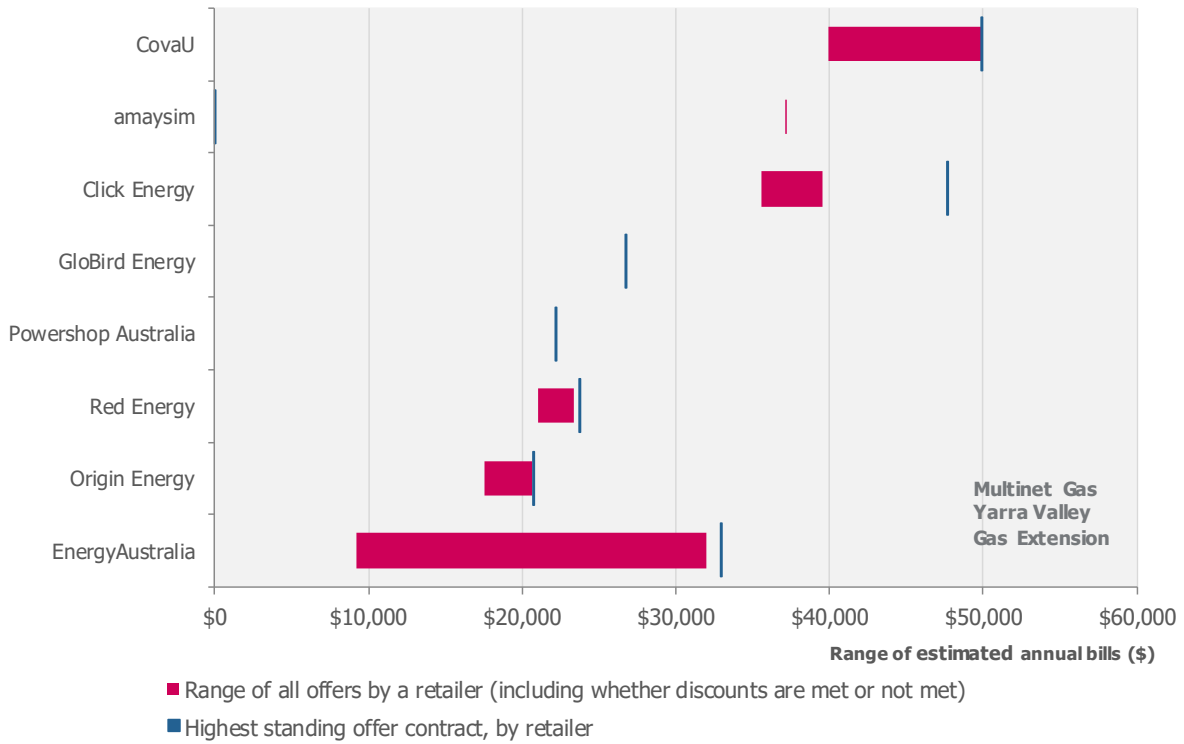


Business gas customers – estimated annual bills of undiscounted market offers, by retailer



Yarra Valley supply zone

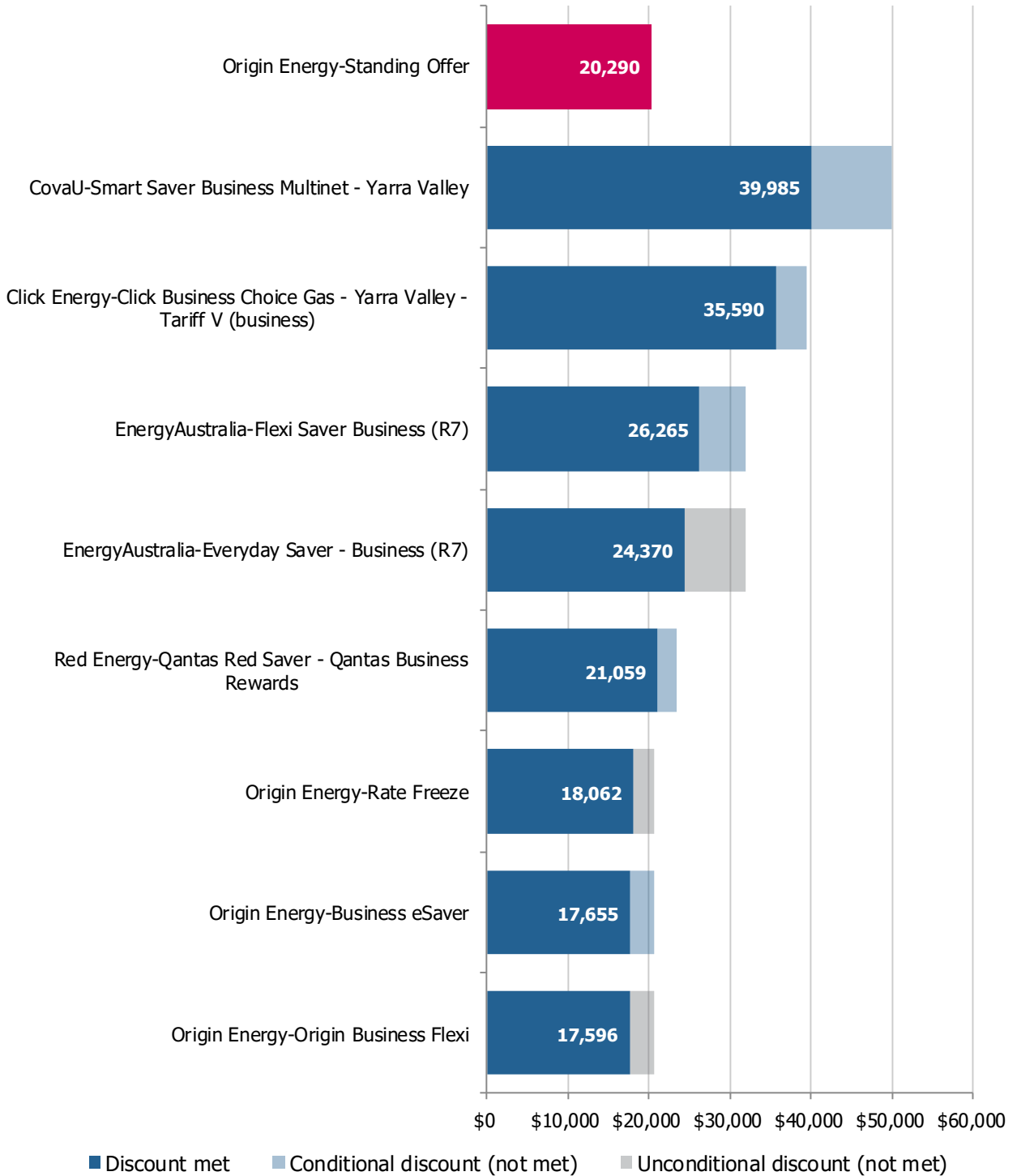
Business gas customers – range of all offers generally available



Business gas customers – range of all discounted market offers generally available, by retailer



Business gas customers – estimated annual bills of discounted market offers, by retailer



Business gas customers – estimated annual bills of undiscounted market offers, by retailer

