

Victorian Default Offer 2021

Submission received via Engage Victoria on our consultation paper on Victorian Default Offer 2021

Date submitted: 16 June 2020

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Do you have any comments on the commission's consultation paper?

Such a tangle of jargon that I skimmed it and then lost interest. That level of complexity might be warranted for commercial customers, but it is just annoying for people who just want the lights to stay on. Worse, and insulting, is having [REDACTED] knocking on my door desperate for a ""sale"" which is really just a transfer from one superfluous supplier to another. The whole thing should just be run by a bit of AI.

This Clark & Dawe gem is a kindly summary of public sentiment.

<https://www.youtube.com/watch?v=ELaBzj7cn14>