

# Maximum electricity prices for embedded networks and other exempt sellers

**Submission received via Engage Victoria on our consultation paper on maximum prices for embedded networks and other exempt sellers**

**Date submitted: 18 February 2020**

**Submission prepared by: Anonymous**

**'Do you have any comments on the commission's consultation paper?'**

"I moved to an apartment with an embedded network three years ago. Same size apartment, all the same appliances and the same amount of people living in the property, yet my energy prices have nearly doubled. With the cost of living increasing, it's frustrating that I can't shop around for a better deal, and that I'm locked in to paying such high prices. Customer service is also an issue with embedded networks - any time I've had a problem with my account it's taken weeks to solve because Win Energy knows I can't go anywhere else.

I suggest landlords be required to flag with potential tenants that a property is on an embedded network, so tenants can make an informed choice when choosing a place to live."