

Water price review 2024

Submission received through Engage Victoria

Date submitted: 4 December 2023

Water business: Goulburn-Murray Water

Submission written by: Anonymous

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In October 2023, we began accepting submissions on Goulburn-Murray Water's 2024 price submission via Engage Victoria (www.engage.vic.gov.au/ESC-water-price-review-2024). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of the prices proposed by your water business?

Excessive. Service point and access fees do not make any sense when neither are provided. I set to my own access device (pump) and maintain it, along with the pipe to my house. It's like I'm paying to access my own pump and pipes. I appreciate that access to water shouldn't be free but I'm the one responsible for maintaining access to the water, not GMW.

2. What do you think of the proposed outcomes?

Not relevant to my needs. I'd simply like them to monitor water quality and how the catchment is used. Considering I had to show GMW where my water access point was (as part of their new \$700 licence fee), I doubt they know much about the water I'm using.