

## Water price review 2024

### Submission received through Engage Victoria

Date submitted: 3 December 2023

Water business: Goulburn-Murray Water

Submission written by: Anonymous

Postcode: 3707

In October 2023, we began accepting submissions on Goulburn-Murray Water's 2024 price submission via Engage Victoria ([www.engage.vic.gov.au/ESC-water-price-review-2024](http://www.engage.vic.gov.au/ESC-water-price-review-2024)). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of the prices proposed by your water business?

I do not approve of any price increase.

I do not believe it is reasonable, or responsible, for GMW to charge fees for services that are not delivered.

I do not receive services from GMW.

My residential water is pumped from the river and also maintained at my expense.

I am an Unregulated Domestic and Stock Surface Water Diversion customer. My annual account includes 4 separate fees plus the cost of water.

I have previously contacted GMW to inquire regarding fees and costs and received brief factual information that doesn't seem relevant to me.

My residence shares one water line with 6 other residences. Each of these households has an individual license and account with GMW and pays all of the fees as I do for the same, only one, access point.

2. What do you think of the proposed outcomes?

I don't expect that I will receive the benefit of any outcomes. I do not receive GMW services.

I believe that outcomes for other GMW customers may occur at my expense.

