

Water price review 2023

Submission received through Engage Victoria

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Water business: South East Water

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From 3 October 2022, we began accepting submissions on our 2023 water price review via Engage Victoria (www.engage.vic.gov.au). On this website, people were given the option to send us general feedback or respond to questions we provided.

1. What do you think of the prices proposed by your water business?

While the levels of capital investments appear to be relatively close between submissions reviewed (YVW and SEW), it is concerning that the prices are higher for one authority more than the others. Given the customers are not given a choice in selecting their water authorities, this seems unfair. Licensees like YVW and SEW were created to provide competition and choice for customers. There is very little sign of how choice has been provided for customers. Another concerning and stark difference is the lack of engagement by certain authorities with traditional owners. The cultural requirements and the environment should be a natural objective for water authorities rather than customers alone.

2. What do you think of the proposed outcomes?

Proposed outcomes in my service area of SEW is missing input from traditional owners