

Taxi Fare Review 2016 – Metropolitan Zone

The Commission has released its final report on its 2016 review of maximum taxi fares that can be charged in the Melbourne metropolitan taxi zone (metropolitan zone) and the urban and large regional taxi zone (urban zone). The final report can be found at:

<http://www.esc.vic.gov.au/Taxis/Taxi-Fare-Review-2016>.

Final decision on metropolitan zone maximum taxi fares

Our final decision is to leave maximum taxi fares in the metropolitan zone unchanged.

Maximum taxi fares for the metropolitan zone (no change)

	Tariff 1 'Day' (9am–5pm)	Tariff 2 'Overnight' (5pm–9am, excluding peak)	Tariff 3 'Peak' (Fri & Sat nights 10pm–4am)
Standard fare components	Maximum charge up to		
Flagfall (\$)	4.20	5.20	6.20
Distance rate (\$/km) (applies when speed is above 21 km/hr)	1.622	1.804	1.986
Waiting time (\$/min) (applies when speed is below 21 km/hr)	0.568	0.631	0.695
Other fare components (applicable to tariffs 1, 2 and 3)	Maximum charge up to		
High occupancy fee	For trips with 5-11 passengers or when high occupancy vehicle specifically requested. Not applicable for specifically requested trips with fewer than 5 passengers if one or more passengers uses a wheelchair or other mobility aid		\$14.00
Booking fee	For booked trips		\$2.00
Premium service charge	For booked trips where vehicle is participating in a 'premium service scheme'		\$11.00
Airport booking fee	For trips booked for pick up from Melbourne Airport		\$3.00
Airport rank fee	For trips from the Melbourne Airport rank		\$2.70
Holiday rate	For trips commencing on Christmas Day, Boxing Day, New Year's Day and from 6pm on New Year's Eve		Tariff 3 rates

FACT SHEET – Taxi Fare Review 2016: Final Report – Metropolitan taxi fares

The table below summarises our draft decisions released on 3 May 2016 and our final decisions following a period of consultation with stakeholders.

Draft Decision	Final Decision
1. No change to the current level of maximum fares outside peak tariff periods.	Unchanged
2. Peak tariff rates would apply as maximum fares from 7pm on Friday and Saturday nights until 4am the following morning (instead of from 10pm to 4am currently).	Not proceeding
3. Peak tariff rates would apply as maximum fares from 7pm on the evenings prior to all public holidays until 4am on the morning immediately following.	Not proceeding
4. Peak tariff rates would continue to apply as maximum fares all day Christmas Day and Boxing Day, from 6pm on New Year's Eve and all day New Year's Day (but not after 4am on other public holidays).	Unchanged
5. No change to current maximum charges for existing peak tariff fare components (flagfall, distance rate, waiting time rate, booking fee or other extras).	Unchanged
6. A new 'maximum peak booking charge', capped at a maximum of \$10, could be charged subject to the following conditions: a) only for booked taxi trips commencing during times when peak tariff rates apply as maximum fares b) at the time of booking, passengers must be informed of a peak booking charge, given the choice to accept or withdraw the booking, and given confirmation of any charge accepted.	Not proceeding

The final report concludes our 2016 review of maximum taxi fares. As required by legislation, we will review this determination within two years.