

Appendix M

Customer Impacts

Customer Impact for 200, 250 & 300KL consumption

Real prices 1/1/07\$

All regions (20mm meter) Residential Customers 200kl Consumption	Water Tariffs		Sewer Fixed	Total Tariffs	% Change from previous year
	Fixed	Variable			
2007/08 Tariffs	\$132.10	\$168.51	\$379.85	\$680.46	
2008/09	\$154.55	\$199.04	\$391.25	\$744.84	9.46%
2009/10	\$176.19	\$224.92	\$402.98	\$804.09	7.95%
2010/11	\$199.10	\$251.91	\$415.07	\$866.08	7.71%
2011/12	\$223.98	\$282.14	\$427.53	\$933.65	7.80%
2012/13	\$249.74	\$313.17	\$440.35	\$1,003.26	7.46%
Residential Customers 250kl consumption					
2007/08 Tariffs	\$132.10	\$216.25	\$379.85	\$728.20	
2008/09	\$154.55	\$260.91	\$391.25	\$806.71	10.78%
2009/10	\$176.19	\$294.83	\$402.98	\$874.00	8.34%
2010/11	\$199.10	\$330.21	\$415.07	\$944.38	8.05%
2011/12	\$223.98	\$369.83	\$427.53	\$1,021.34	8.15%
2012/13	\$249.74	\$410.51	\$440.35	\$1,100.61	7.76%
Residential Customers 300kl consumption					
2007/08 Tariffs	\$132.10	\$263.98	\$379.85	\$775.93	
2008/09	\$154.55	\$322.78	\$391.25	\$868.58	11.94%
2009/10	\$176.19	\$364.74	\$402.98	\$943.91	8.67%
2010/11	\$199.10	\$408.51	\$415.07	\$1,022.68	8.34%
2011/12	\$223.98	\$457.53	\$427.53	\$1,109.04	8.44%
2012/13	\$249.74	\$507.86	\$440.35	\$1,197.95	8.02%
All regions (20mm meter) Non-Residential Customers 200kl Consumption					
	Fixed	Variable	Fixed	Tariffs	% Change from previous year
2007/08 Tariffs	\$132.10	\$180.11	\$379.85	\$692.05	
2008/09	\$154.55	\$247.47	\$391.25	\$793.27	14.63%
2009/10	\$176.19	\$279.64	\$402.98	\$858.82	8.26%
2010/11	\$199.10	\$313.20	\$415.07	\$927.37	7.98%
2011/12	\$223.98	\$350.78	\$427.53	\$1,002.29	8.08%
2012/13	\$249.74	\$389.37	\$440.35	\$1,079.46	7.70%
Non-Residential Customers 250kl Consumption					
2007/08 Tariffs	\$132.10	\$225.13	\$379.85	\$737.08	
2008/09	\$154.55	\$309.34	\$391.25	\$855.14	16.02%
2009/10	\$176.19	\$349.55	\$402.98	\$928.73	8.61%
2010/11	\$199.10	\$391.50	\$415.07	\$1,005.67	8.28%
2011/12	\$223.98	\$438.48	\$427.53	\$1,089.99	8.38%
2012/13	\$249.74	\$486.71	\$440.35	\$1,176.80	7.96%
Non-Residential Customers 300kl Consumption					
2007/08 Tariffs	\$132.10	\$270.16	\$379.85	\$782.11	
2008/09	\$154.55	\$371.21	\$391.25	\$917.01	17.25%
2009/10	\$176.19	\$419.46	\$402.98	\$998.64	8.90%
2010/11	\$199.10	\$469.80	\$415.07	\$1,083.97	8.54%
2011/12	\$223.98	\$526.17	\$427.53	\$1,177.68	8.65%
2012/13	\$249.74	\$584.05	\$440.35	\$1,274.15	8.19%

**All regions (20mm meter)
Residential Tenant Customers
200kl consumption**

	Water Tariffs		Sewer	Total	% Change from previous year
	Fixed	Variable	Fixed	Tariffs	
2007/08 Tariffs		\$168.51		\$168.51	
2008/09		\$199.04		\$199.04	18.12%
2009/10		\$224.92		\$224.92	13.00%
2010/11		\$251.91		\$251.91	12.00%
2011/12		\$282.14		\$282.14	12.00%
2012/13		\$313.17		\$313.17	11.00%

250kl consumption

2007/08 Tariffs		\$216.25		\$216.25	
2008/09		\$260.91		\$260.91	20.65%
2009/10		\$294.83		\$294.83	13.00%
2010/11		\$330.21		\$330.21	12.00%
2011/12		\$369.83		\$369.83	12.00%
2012/13		\$410.51		\$410.51	11.00%

300kl consumption

2007/08 Tariffs		\$263.98		\$263.98	
2008/09		\$322.78		\$322.78	22.27%
2009/10		\$364.74		\$364.74	13.00%
2010/11		\$408.51		\$408.51	12.00%
2011/12		\$457.53		\$457.53	12.00%
2012/13		\$507.86		\$507.86	11.00%

**All regions (20mm meter)
Unconnected Residential Vacant Land
Customers (0kl consumption)**

	Water Tariffs		Sewer	Total	% Change from previous year
	Fixed	Variable	Fixed	Tariffs	
2007/08 Tariffs	\$132.10		\$379.85	\$511.95	
2008/09	\$154.55		\$391.25	\$545.80	6.61%
2009/10	\$176.19		\$402.98	\$579.18	6.11%
2010/11	\$199.10		\$415.07	\$614.17	6.04%
2011/12	\$223.98		\$427.53	\$651.51	6.08%
2012/13	\$249.74		\$440.35	\$690.09	5.92%