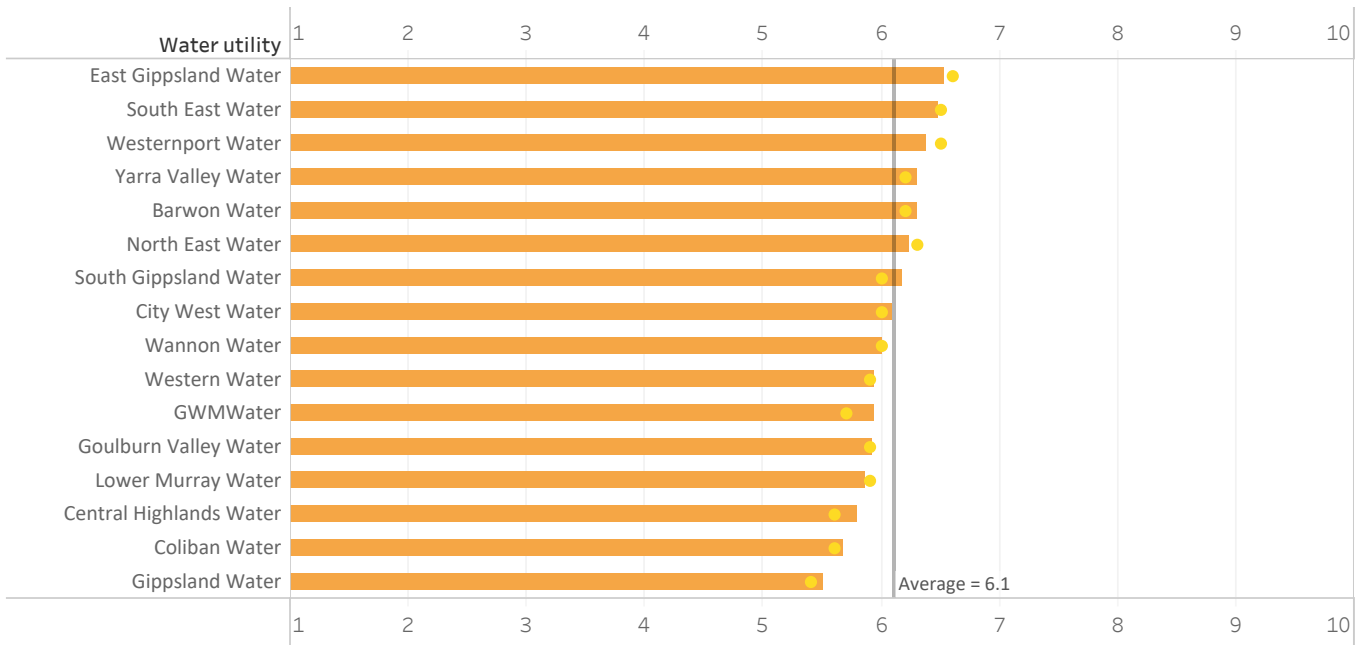


Customers rate their water business

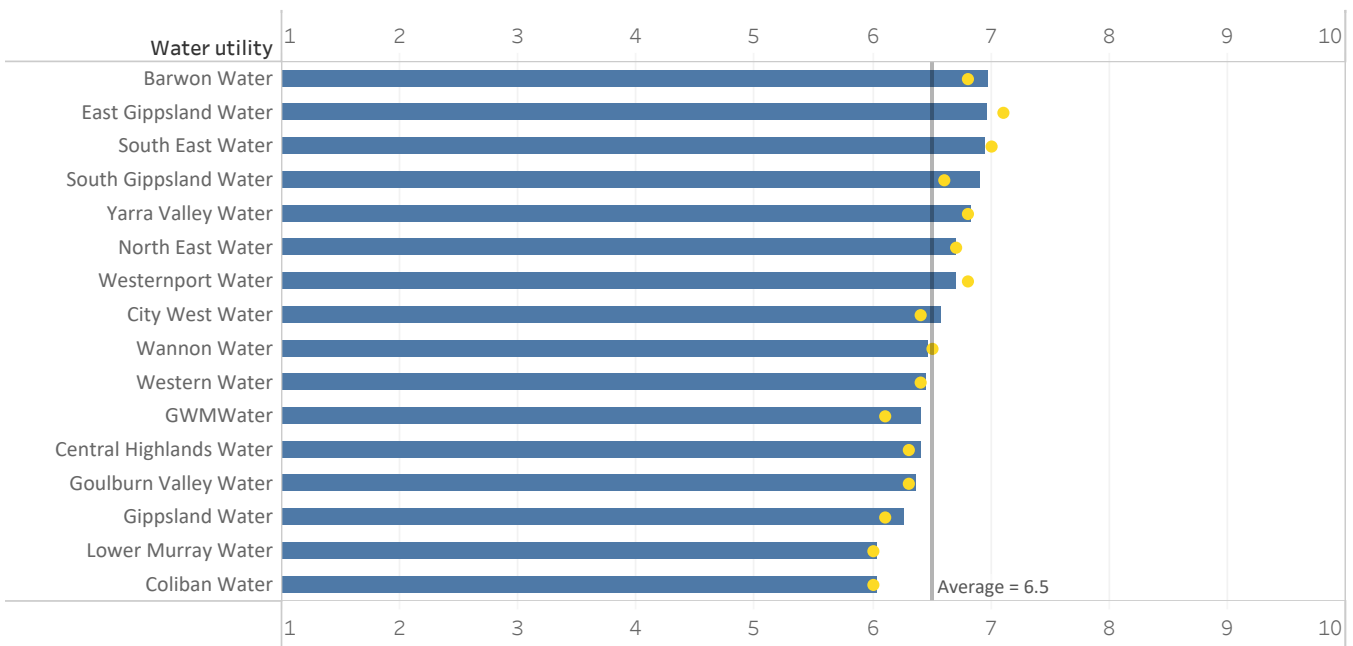
August 2019 to June 2020

Value for money (score out of 10)



The yellow dots show May 2019 to March 2020 results. The bars show August 2019 to June 2020 results.

Reputation in the community (score out of 10)

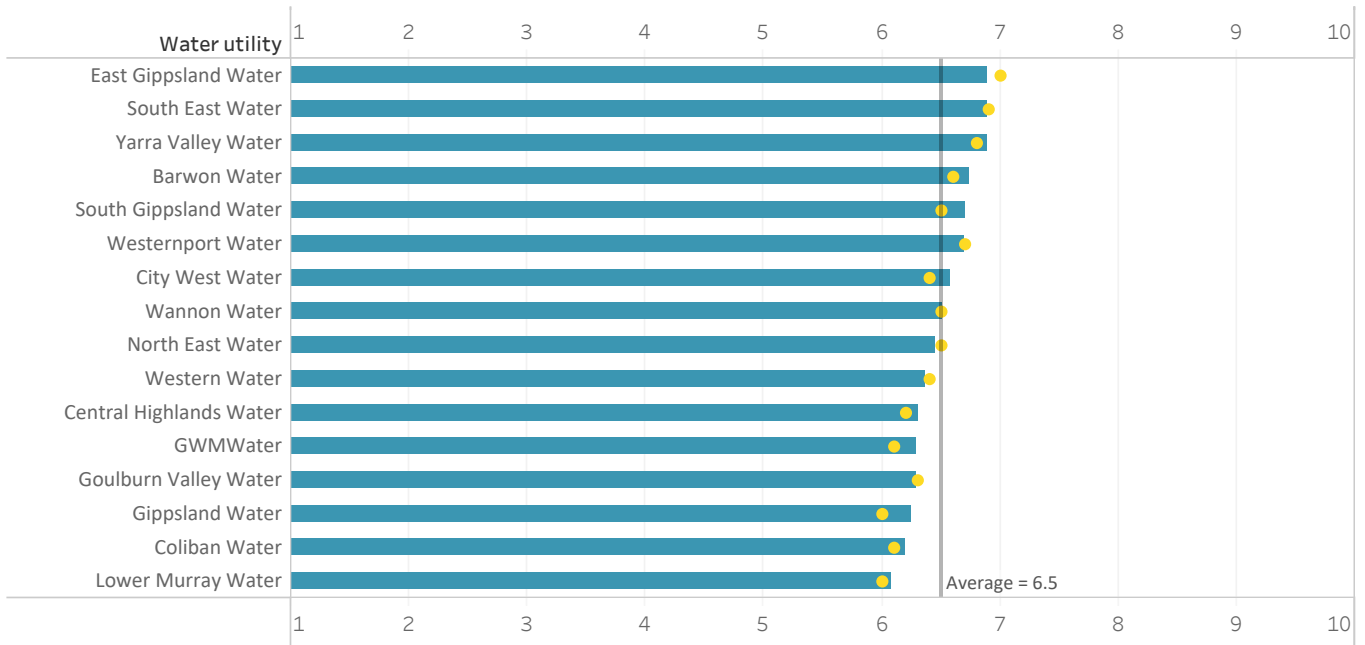


Customers rate their water business

August 2019 to June 2020

Level of trust

(score out of 10)



The yellow dots show May 2019 to March 2020 results. The bars show August 2019 to June 2020 results.

Overall satisfaction

(score out of 10)

