



RM (C/18/10279) water rates
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Hi

I commented on the water rates being expensive back in 2013 and nothing happened.

I wonder is there any use giving feedback.

So as not to waste my time and yours I shall be brief making few points.

1. Water is not a luxury it is an essential so should be available at a cheaper price so the poorest can afford it.
2. The connection fees are over \$320.00 each bill or over \$950 annually, that is unfair.
3. Have you compared the connection fees of other cities/towns? Some connection fees are about \$200.00 each bill or \$800 annually, cheaper in other places.
4. Why are we still paying expensive rates for the water factory?
5. The rates SHOULD BE REDUCED.

I would appreciate a reply even a short reply if you don't have much time for this.

Thanks, Sylvia