

Imlachs Pty Ltd
[REDACTED]

16 November 2009

To: Essential Services Commission.

Care Off : towtruckreview@esc.vic.gov.au

RE: REVIEW OF ACCIDENT TOWING AND STORAGE CHARGES.

My company is Imlachs Pty Ltd, Trading as End of Life Vehicle Recyclers (ELV).

Currently we collect more than 5% , less than 10% of cars exiting Victoria's Roads. A substantial number of cars. We also operate Victorias largest Self Serve "Wrecking Yard" at [REDACTED]. Up to 3000 cars on site at some times.

We purchase vehicles from many sources, public, motor trade, auctions and damaged cars from Towing Operators. We have 7 trucks of our own and do many of our own pick ups. We are not Emergency Towing Operators.

My input would be mainly directed towards your point 5.

"TOWING JOBS FOR WHICH AN OPERATOR IS NOT PAID"

We constantly see professional Towing companies frustrated and hampered when they receive older cars, severely damaged, burnt and of little value. In many cases the owners can be, Injured, dead, un co operative, unfinancial, uninsured and simply not responsible persons. Cars are often under finance.

The owners just leave the cars with the tow operators who then have a massive problem to get rid of them.

Having to comply with various laws, disposal.

The owner does not want the car, the finance company won't step in and take possession of them (unless payments are in arrears).

Another example of this is:

A lightly smashed car was left outside our premises 4 weeks ago, It is still their now. Obviously an accident. Registration is current.

Local Council can do nothing as it is registered. It is beside the kerb in a area with no parking restrictions.

Springvale Police can do nothing as it is not reported stolen.

The wheels have since been stripped. It is an eyesore and becoming a hazard.

I will send you a photo later today. To attaché.

A review of this area is needed.

Yours faithfully
Wayne Imlach