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12 May 2008

Greg Wilson
Chair
Essential Services Commission
2/35 Spring Street
Melbourne VIC 3000

Dear Greg,

Thank you for the opportunity to provide the Essential Services Commission (ESC) with feedback on their Draft Determination for the 2008 Water Price Review ("Draft Determination"), and to provide updated information for consideration in the Final Determination.

In developing this response, Central Highlands Water (CHW) wishes to highlight the following:

- 1) Since CHW's submission in March 2008 in response to the Commission's Expenditure Review, the Commonwealth Government has confirmed that the previously proposed \$31M revenue subsidy for the Goldfields Superpipe (GFSP) has been replaced with a capital contribution of \$90M. The majority of this funding will be received in 2007/08 with a small retention (around \$1.0M) to be paid following project completion.
- 2) The construction progress of the GFSP, land owner compensation, mini-hydro (energy recovery and dissipation) and recent permanent water trading market conditions (following the Commonwealth Government's \$50M Tender for Water Rights) has led to a change in the phasing of capital expenditure for the Superpipe Project.

Should the trading activities of the Commonwealth Government continue at current or increased levels (as recently announced) then CHW's acquisition of permanent water rights may be delayed and, in the short-term, a higher than forecast reliance on temporary water trades may be required. This may have a material impact on CHW's forecast capital (delayed) and operating (increased) expenditure.

In addition, the Draft Determination did not reflect the full budget for the GFSP. The shortfall of \$24M was due to timing error between supplying information to the Commission's Expenditure Consultants and the reforecast capital expenditure for 2007-08. The attached analysis demonstrates CHW's view of the revised project expenditure profile. The total project budget remains unchanged at \$180M.

- 3) We have received significant feedback from our customers and affected stakeholders regarding SKM's recommendation to defer, where possible, the implementation of Country Town Water and Sewerage Program Projects in Victoria as a means of mitigating price increases.

CHW welcomes the advice from the ESC to include, in the Final Determination, the delivery of the Small Town Water and Sewerage Projects for Blackwood, Gordon, Waubra, Smythsdale, Landsborough and Avoca in accordance with the implementation timelines that CHW has agreed with its customers.

In addition to updating the program phasing, we have also refined the budget estimate for these Small Town Sewerage and Water Projects resulting in a net reduction of approximately \$3.5M.

New information from Government on the committed level of State Government funding towards these projects (totaling \$4.5M) has also been included.

- 4) CHW expects to receive \$1.7M in 2007-08 to fund required capital expenditure in 2008-09 for the installation of equipment to allow the fluoridation of the Ballarat water supply. This new expenditure has been included in the capital works forecast.

We note that the installation of equipment to enable fluoridation is still subject to a long-standing union ban.

- 5) The ESC's 2008 Water Price Review proposed adjustments to CHW's operating expenditure are acceptable. However, CHW notes that no provision has been made for the operating costs associated with fluoridation and may seek an adjustment during the regulatory period if this becomes material.

Due to these factors CHW has revised the Commission's financial template and submits a revised revenue requirement for the Commission's consideration. A comparison is detailed in Table 1 below.

Table 1: Revenue Requirement

Revenue Requirement 1/1/07 \$M	2008-09	2009-10	2010-11	2011-12	2012-13
ESC Draft Decision	67.33	69.04	72.73	72.65	73.84
CHW Revised Proposal	60.15	62.09	66.80	67.03	67.62

The reduced revenue requirement is predominately driven by the removal of the \$31M revenue grant. The resultant pricing impact is detailed later in this document.

PROPOSED CAPITAL WORKS PROGRAM

CHW has revised its capital works program based on an updated forecast of 2007-08 capital works, the incorporation of the changes detailed above as well as accepting other recommendations from the ESC in regard to project phasing.

CHW proposes a capital works program during the regulated period as detailed in Table 2 below.

Table 2: Proposed Capital Works Phasing

	2008-09	2009-10	2010-11	2011-12	2012-13
ESC Draft Decision	52.8	27.1	28.4	25.3	25.2
CHW Revised Proposal	55.9	37.8	39.7	19.0	17.2

The total proposed capital works program is \$169.51; this is an increase of \$10.74M over the regulatory period. The increase in capex is primarily driven by the re-inclusion of \$24M for the GFSP combined with a revised forecast for 2007-08 capital spend, which sees an additional \$1.5M from the Ballarat North Waste Water treatment plant project being deferred into 2008-09.

The reforecast for 2007-08 combined with the re-phasing of the expenditure associated with the Small Towns Sewerage and Water schemes has led CHW to further review its capital program leading to some projects being deferred into the next regulatory period.

In line with the Commission's request, a detailed reconciliation has been completed against the Draft Determination. Details of these movements are included in Attachment 1.

OPERATING EXPENDITURE

CHW accepts the ESC's Draft Determination in relation to adjustments to operating expenditure. We again draw the ESC's attention to the potential for increased operating expenditure due to temporary water trades and in operating fluoridation plants. CHW has no estimate of the costs associated with operating the plants, costs of materials or additional testing.

CHW understands but has yet to receive formal advice in relation to the adjustment of the environmental contribution.

PASS THROUGH MECHANISM

CHW supports the ESC's initiative to include an opportunity for a further price review through pass through mechanisms during the regulatory period. These provisions are a significant improvement from the previous regulatory process where water businesses were required to absorb errors in the ESC approved demand forecast and changes in resource risk.

DEMAND FORECAST

CHW signaled in its 2005 Water Plan submission, the potential for price shock to customers from unfunded risks (including accelerated water resource investments and under recovery of revenue from lower than forecast demand).

An estimated \$12.4M in regulated revenue was lost during the current regulatory period as the actual demand for water was significantly lower than the approved forecast. This is a contributing factor to the price increases now required in this regulatory period. CHW notes, with disappointment, the Commission's view in respect of not affording CHW the ability to recover the forgone revenue in future years.

CHW notes that the Commission, on advice from PWC, has chosen to utilise higher growth and demand forecast assumptions in respect of numbers of water and sewer connections and the associated demands in the Draft Determination. Whilst CHW does not agree with this position, it accepts the Commission's proposed position as detailed in Section 10 of the Draft Decision, Volume 2 for CHW. CHW will be closely monitoring actual demand against these forecasts, and in accordance with the proposed pass through mechanism, will seek a price adjustment during the regulatory period should there be a material difference.

ESC PRICING PRINCIPLES TRADE WASTE

The pricing principles detailed in the ESC Draft Decision March 2008 for Trade Waste customers for whom regulated scheduled prices do not apply are accepted by CHW.

RECYCLED WATER

CHW accepts the ESC's pricing principles as detailed in Section 16 of the Draft Decision, Volume 2 for CHW.

SERVICE STANDARDS

CHW accepts the Commission's proposal in respect of approval of CHW's service standards as detailed in Section 2 of Draft Decision, Volume 2 for CHW including the additional service standards detailed in Table 2.

GUARANTEED SERVICE LEVELS (GSL'S)

CHW accepts the Commission's proposal in respect of Guaranteed Services Levels (GSL) as detailed in Table 3 of Draft Decision, Volume 2 for CHW. CHW does not propose to change its current methodology or levels of GSL payments.

CUSTOMER CONTRIBUTIONS

CHW accepts the Commission's proposal in respect of Customer Contributions as detailed in Volume 2, Section 17 Draft Decision Volume 2 for CHW.

PRICE IMPACT MITIGATION

CHW has been consulting its customers (residential and non-residential) on the expected tariff increases for the next regulatory period. Furthermore, CHW has an extensive Non-residential and Residential Demand Management Program to assist customers reduce their variable water costs.

A review of CHW's Hardship Policy has been undertaken and is in its final phases of development. The revised policy increases CHW's commitment to supporting customers in hardship through offering:

- Financial counselling
- Individual case assessment – including water use reduction advice
- Revised payment plan options
- Streamlined application processes

POTENTIAL PASS THROUGH PROJECTS

CHW highlights the following project initiatives that have the potential to be brought forward and are considered uncertain projects. The funding of these projects is currently excluded from CHW's tariff pathway and CHW would seek price adjustment if required to bring forward expenditure on any of these projects.

- **Water resource failure/stepped climate change**

CHW's Water Supply and Demand Strategies and associated planned capital works under these strategies are based on medium estimates for climate change. Any significant change in the underlying assumptions around climate affected resource availability and demand should potentially trigger a price review if new investment is material. –

- **Additional wastewater recycling**

CHW is reviewing possible benefits, costs and risks associated with third pipe recycling and has not included any funding for this work in the Regulatory Period. The CHW Water Plan is based on certain assumptions about levels of recycling from Ballarat North and Ballarat South Wastewater Treatment Plants. Any projects to increase this level of recycling are not included.

- **Direct or indirect potable substitution of wastewater**

Direct or indirect potable substitution of wastewater into the drinking water supply is not currently supported by Government and is not included in the CHW's Water Plan.

- **Removal of regulated supplies at Raglan, Amphitheatre and Redbank**

These systems are managed as Regulated Supplies under the Safe Drinking Water Act. The costs of implementing the water quality improvements necessary to make these systems unregulated have not been included in this Water Plan.

- **Changing water quality requirements in Regional Communities not currently in the approved Water Plan**

No allowance has been made for any new Water Quality Improvement Projects beyond those specified in the approved Water Plan.

- **Replacement of BSWWTP lagoons with alternative UV disinfection**

The use of lagoons for wastewater disinfection can be unreliable in meeting E.coli limits and problematic resulting in other licence breaches caused by bird life and blue green algae blooms. The EPA prefers UV disinfection to chlorination. This Water Plan does not include any significant upgrade in effluent quality or change to the method of disinfection.

- **Management of increasing salinity in at Wastewater Treatment Plants**

During the current drought, CHW has observed a steady increase in salinity levels of effluent at all wastewater treatment plants and particularly at lagoon-based treatment processes. Rising salinity levels may impact on the ability to recycle reclaimed water. No allowance has been made for any significant wastewater treatment infrastructure investment.

- **Dam Safety Program**

These are assets with an extremely long life and the Dam Safety Program is an ongoing activity to continually meet compliance with ANCOLD standards. There may be a requirement to bring forward new projects should the continued low levels in reservoirs be sustained.

- **Sewer Flow Containment Program**

This is a 10 year program for containment of 1 in 5 year storm events to comply with SEPP and is due for completion in the following Regulatory Period.

- **Water Storage Water Quality Improvement Program is not finalised in this Water Plan**

This is a long-term program to eliminate common inlet/outlet structures to water tanks which may compromise the effectiveness of disinfection systems and is due for completion in the next Regulatory Period.

PRICING

The Commission's Draft Determination allowed for an average 10.9% real annual increase in prices. CHW proposes a pricing path for its Retail Water and Sewerage Tariffs and Charges for the 2008-13 regulatory period as summarised in Table 3 below:

Table 3: Proposed Pricing Path

	2008-09	2009-10	2010-11	2011-12	2012-13
Prescribed Price Movement (PPM) (real)	25%	5.1%	5.1%	5.1%	5.1%

The pricing path proposed equates to an average of 11.18% real increase per annum. The proposed real increase in pricing is consistent with CHW's initial Water Plan submission, which was derived after extensive community consultation and accounts for the changes in expenditure profile combined with the updated forms and amounts of Government contribution detailed earlier. CHW's proposed Schedule of Tariffs for the full regulatory period is detailed in Attachment 2.

CHW's Proposed 2008-09 Tariffs expressed in nominal terms are detailed in Attachment 3.

Process to Annually Adjust Prices

It is proposed to annually adjust the Schedule of Tariffs for Water and Sewerage charges in accordance with the process previously agreed with the Commission whereby, in July of each year of the regulatory period, prices are adjusted by the agreed Prescribed Price Movement plus the annual Consumer Price Index (CPI) adjusted as determined in the March quarter as expressed in the following formula.

Price Adjustment Formula

CHW will adjust its schedule in accordance with the following formula with effect from the beginning of each subsequent *regulatory year*:

$$P_t = P_{t-1} \times (1 + \text{CPI } t) \times (1 + \text{PPM } t)$$

Where:

P_t is the price component for *regulatory year* t

P_{t-1} is the price component for *regulatory year* $t-1$

$\text{CPI } t$ for the particular *regulatory year* is:

- The Consumer Price Index: All Groups Index for the Eight State Capitals as published by the Australian Bureau of Statistics for the March quarter immediately preceding the start of the relevant *regulatory year* **divided by** the Consumer Price Index;
- All Groups Index for the Eight State Capitals as published by the Australian Bureau of Statistics for the March quarter immediately preceding the March quarter referred to above **minus one**;
- $\text{PPM } t$ is the prescribed price movement for the price component for the *regulatory year* t determined in accordance with Table 3.

Beaufort Sewerage Charges

The Commission requested CHW to consider further smoothing the year on year price increases for Beaufort Sewerage customers. CHW has reviewed the proposed pricing for Beaufort and believes that the proposed pricing path is appropriate and that any further adjustment would disadvantage the Beaufort customer base.

Miscellaneous and Trade Waste Charges

CHW accepts the Commission's proposal to approve the core miscellaneous charges as detailed in the original Water Plan submission. CHW propose to utilise establish pricing principles to set non-core Miscellaneous charges. CHW proposes to annually adjust its full set of miscellaneous and Trade Waste charges using the annual movement in the Consumer Price Index: All Groups Index as published by the Australian Bureau of Statistics for the March quarter each year.

Conclusion

In conclusion, I wish to express my thanks to the members of the Commission for their pragmatic approach and assistance to CHW in reaching this point of the Water Plan process.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Neil Brennan". The signature is written in a cursive style with a large initial "N". A thin vertical red line is positioned to the right of the signature.

Neil Brennan
Managing Director

Attachment 1: Reconciliation of changes to ESC's Draft Determination Financial template

Reason for change	Allocation	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13
CAPITAL EXPENDITURE ITEMS							
Alteration to the Goldfields Superpipe Project in water purchases, land compensation and reverse flow. In addition, there is the deferral of work for the Source WQ Improvements (Maryborough) Project together with the variation of the expenditure profile for the Dam Safety Improvement Program .	100% Water Headworks	1.19	(0.02)	10.00	10.00		(0.75)
Delay in the works schedules for the Asset Replacement -Water Mains Project, Asset Replacement (Tanks) Project and Raw Water Pipeline Replacement Project . Efficiency gains with GIS Upgrade Project and AMIP project.	100% Water Pipelines/Net work	1.00	1.00	(4.29)	(2.25)	(0.99)	(2.69)
A number of changes to Maryborough WQ Upgrade Project and the Small Country Town Water Projects .	100% Water Treatment	(3.32)	(2.10)	3.97	2.53		(0.20)
Changes to the specifications of the End User IT Project and the Telephone AV Project .	100% Water Corporate	0.38	(0.23)	0.19	(0.02)	0.03	(0.36)
Revision of the expenditure profile for the Ballarat Sewer System Upgrade Project . In addition, there was smoothing of the capital expenditure profile for the Asset Replacement - Sewer Mains Project .	100% Sewerage Pipelines/Net work	0.30	0.86	(0.72)	0.55	(0.55)	(3.69)

Reason for change	Allocation	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13
CAPITAL EXPENDITURE ITEMS continued							
Changes to the capital expenditure profiles of the Ballarat North WWTP Upgrade Project and the Small Country Towns Sewerage Schemes .	100% Sewerage Treatment	(1.09)	1.62	1.35	0.56	(4.46)	0.02
Changes to the specifications of the End User IT Project and the Telephone AV Project .	100% Sewerage Corporate	0.38	(0.23)	0.19	(0.02)	0.03	(0.36)
Changes mainly attributed to the Lake Wendouree Project .	100% Recycled Water	(0.40)	2.06			(0.30)	
GOVERNMENT CONTRIBUTIONS							
Removal of the revenue subsidy previously offered by the Federal Government for the Goldfields Superpipe Project .	100% Other Revenue		(7.78)	(6.20)	(6.20)	(6.20)	(6.20)
Capital grant subsidy of 90 million from the Federal Government for the Goldfields Superpipe Project .	100% Headworks		90.00				
State Government and City of Ballarat contributions to the Lake Wendouree Project .	100% Recycled water			3.23			
State Government subsidy for the Small Country Town Water & Sewerage Scheme Projects .	100% Treatment			4.57			
State Government funding of future capital works for the Water Fluoridation of Ballarat and Maryborough .	100% Treatment			1.70			

Attachment 2: CHW's proposed Schedule of Tariffs for the full regulatory period

Consolidated Tariff Schedule (Central Highlands Water)									
<i>Note: All prices are in 1/1/07 real dollars.</i>									
Service	Category	Tariff Description	Type		2008/09	2009/10	2010/11	2011/12	2012/13
Water	Residential & Non-Residential Service Charge	All	Fixed		\$173.48	\$182.37	\$191.72	\$201.54	\$211.86
Water	Vacant Land Service Charge		Fixed		\$86.73	\$91.17	\$95.84	\$100.75	\$105.92
Water	Fire Services Service Charge		Fixed		\$165.78	\$174.27	\$183.20	\$195.58	\$202.45
Water	Residential Volume	Category 1, (0 to 150kL/a)	Variable	(\$/kL)	\$1.2221	\$1.2847	\$1.3505	\$1.4197	\$1.4925
Water	Residential Volume	Category 1, (150 to 300kL/a)	Variable	(\$/kL)	\$1.4665	\$1.5417	\$1.6206	\$1.7037	\$1.7909
Water	Residential Volume	Category 1, (Over 300kL/a)	Variable	(\$/kL)	\$1.8332	\$1.9271	\$2.0258	\$2.1296	\$2.2387
Water	Residential Volume	Category 2 (0 to 150kL/a)	Variable	(\$/kL)	\$0.5613	\$0.5900	\$0.6203	\$0.6520	\$0.6854
Water	Residential Volume	Category 2 (150 to 300kL/a)	Variable	(\$/kL)	\$0.7165	\$0.7532	\$0.7918	\$0.8324	\$0.8750
Water	Residential Volume	Category 2 (over 300kL/a)	Variable	(\$/kL)	\$0.8956	\$0.9415	\$0.9898	\$1.0405	\$1.0938
Water	Non-Residential & Concessional Volume		Variable	(\$/kL)	\$1.2221	\$1.2847	\$1.3505	\$1.4197	\$1.4925
Water	Non-Residential (Contracts) Volume		Variable	(\$/kL)	\$0.8194	\$1.0242	\$1.2803	\$1.4197	\$1.4925
Sewerage	Residential/Non-Residential/Concessional Service Charge	Category A	Fixed		\$496.74	\$522.19	\$548.94	\$577.07	\$606.63
Sewerage	Residential/Non-Residential/Concessional Service Charge	Category B	Fixed		\$297.35	\$312.58	\$328.59	\$577.07	\$606.63
Sewerage	Residential (New Country Town Customers)		Fixed			\$522.19	\$548.94	\$577.07	\$606.63
Sewerage	Vacant Land Service Charge	Category A	Fixed		\$248.36	\$261.09	\$274.46	\$288.52	\$303.31
Sewerage	Vacant Land Service Charge	Category B	Fixed		\$148.66	\$156.28	\$164.28	\$288.52	\$303.31
Sewerage	Non-Residential Volume Disposal Charge	All	Variable		\$0.7151	\$0.7517	\$0.7903	\$0.8307	\$0.8733
Trade waste	Major trade waste Heavy Metals surcharge	Including Chromium, copper, Nickel, Zinc, Silver)	Variable	(\$/kL)	\$0.1328	\$0.1328	\$0.1328	\$0.1328	\$0.1328
Trade waste	Major Trade Waste Volume		Variable	(\$/kL)	\$0.3380	\$0.3380	\$0.3380	\$0.3380	\$0.3380
Trade waste	Minor A Service charge	Up to 500 kL/a	Fixed		\$332.27	\$332.27	\$332.27	\$332.27	\$332.27
Trade waste	Minor B Volume charge	Between 500 & 500 kL/a	Variable	(\$/kL)	\$252.13	\$252.13	\$252.13	\$252.13	\$252.13

Towns are allocated to water volumetric tariff categories are as follows:

Category 1 – Talbot, Waubra, Avoca, Learmonth, Maryborough, Tullaroop, Ballan, Ballarat, Creswick, Daylesford, Blackwood/Barry's Reef, Gordon/Wallace/Bungaree/Mt Egerton, Lexton, Beaufort, Clunes

Note as regulated supplies listed in category 4 are upgraded they will be added to this category and the charges.

Category 2 – Amphitheatre, Landsborough, Redbank, Raglan

Towns are allocated to sewerage tariff categories are as follows:

Category A – Avoca, Learmonth, Maryborough, Tullaroop, Ballan, Ballarat, Creswick, Daylesford, Clunes

Category B – Beaufort

Attachment 3: CHW's Proposed 2008-09 Tariffs and miscellaneous fees and charges expressed in nominal terms

Tariff Schedule for 2008/09						
					CPI Factor	1.067818
<i>Note: Prices for 2008/09 are in nominal dollars</i>			(To convert from 1/1/07 real dollars)			
Service	Category	Tariff Description	Type		2008/09	
Water	Residential & Non-Residential Service Charge	All	Fixed		\$185.25	
Water	Vacant Land Service Charge		Fixed		\$92.61	
Water	Fire Services Service Charge		Fixed		\$177.02	
Water	Residential Volume	Category 1, (0 to 150kL/a)	Variable	(\$/kL)	\$1.3050	
Water	Residential Volume	Category 1, (150 to 300kL/a)	Variable	(\$/kL)	\$1.5660	
Water	Residential Volume	Category 1, (Over 300kL/a)	Variable	(\$/kL)	\$1.9575	
Water	Residential Volume	Category 2 (0 to 150kL/a)	Variable	(\$/kL)	\$0.5994	
Water	Residential Volume	Category 2 (150 to 300kL/a)	Variable	(\$/kL)	\$0.7651	
Water	Residential Volume	Category 2 (over 300kL/a)	Variable	(\$/kL)	\$0.9563	
Water	Non-Residential & Concessional Volume		Variable	(\$/kL)	\$1.3050	
Water	Non-Residential (Contracts) Volume		Variable	(\$/kL)	\$0.8750	
Sewerage	Residential/Non-Residential/Concessional Service Charge	Category A	Fixed		\$530.43	
Sewerage	Residential/Non-Residential/Concessional Service Charge	Category B	Fixed		\$317.52	
Sewerage	Residential (New Country Town Customers)		Fixed		\$0.00	
Sewerage	Vacant Land Service Charge	Category A	Fixed		\$265.20	
Sewerage	Vacant Land Service Charge	Category B	Fixed		\$158.74	
Sewerage	Non-Residential Volume Disposal Charge	All	Variable		\$0.7636	
Trade waste	Major trade waste Heavy Metals surcharge	Including Chromium, copper, Nickel, Zinc, Silver)	Variable	(\$/kL)	\$0.1328	
Trade waste	Major trade waste Volume		Variable	(\$/kL)	\$0.3380	
Trade waste	Minor A Service charge	Up to 500 kL/a	Fixed		\$252.00	
Trade waste	Minor B Volumetric charge	Between 500 & 500 kL/a	Variable	(\$/kL)	\$1.0144	
Trade Waste	Additional Sampling investigations and enforcements			Per event	Actual cost	

Towns are allocated to water volumetric tariff categories as follows:

Category 1 – Talbot, Waubra, Avoca, Learmonth, Maryborough, Tullaroop, Ballan, Ballarat, Creswick, Daylesford, Blackwood/Barry's Reef, Gordon/Wallace/Bungaree/Mt Egerton, Lexton, Beaufort, Clunes

Note as regulated supplies listed in category 4 are upgraded they will be added to this category and the charges.

Category 2 – Amphitheatre, Landsborough, Redbank, Raglan

Towns are allocated to sewerage tariff categories as follows:

Category A – Avoca, Learmonth, Maryborough, Tullaroop, Ballan, Ballarat, Creswick, Daylesford, Clunes

Category B – Beaufort

Attachment 3 continued: Miscellaneous charges

	\$1/7/2008
Core Miscellaneous Charges	2008-09
Special meter reading fees (per meter read) - charge applies for all reads (includes charging Owner/Landlords for changes of tenancy)	\$22.42
Meter cost – 20 mm (per item)	\$89.71
Tariff certificates (per item)	\$40.94
Plumbing consent fees (per item)	\$100.93
Tapping fees – 20 mm standard (per item)	\$190.67
Non core Charges regulated by pricing principles	
Replacement of Galvanised iron property service pipe*	Actual cost
Maximum charge*	\$ 500.00
Fire service charge (per service)	\$177.02
House connections – plan fees (per plan)	\$28.02
Meter cost - > 20mm*	Actual cost
Investigations – no works required (per item)	\$112.15
Investigations – works required (per item)	\$560.83
Tapping fees – all other connections*	Actual cost
Septic tank dumping fees (per kL)	\$12.50
Sewer cut-ins – standard 100mm cut in (per item)	\$364.53
Sewer cut-ins – all other cut-ins*	Actual cost
Fire service information fee (per item)	\$154.46
Meter testing fee (excluding freight) (per item)	\$ 89.71
Reconnection fee for meters restricted or removed (per item)	\$100.93
Account statement reproduction > 7 years old*	Actual cost
Dishonoured payment charge*	Bank charge
1.5 Trade Waste Charges	
Trade Waste Application Fee (per application)	\$98.70
Major Trade Waste – B.O.D. (per Kg)	\$1.1700
Major Trade Waste – Suspended Solids (per kg)	\$1.1700
Major Trade Waste – Heavy Metals (per kL)	\$0.2600

1.6 New customer Contributions per lot	
Water category 1	\$550
Sewerage Category 1	\$550
Water Category 2	\$1,100
Sewerage Category 2	\$1,100
Water Category 3	\$2,200
Sewerage Category 3	\$2,200