

Hi

I work as a taxi driver more than an year and I am sure that the pay is very low. On a good day I can earn around \$150 on a 12 hour shift. And I believe that the low wages are one of the main reason which reflects poor quality of service from taxi industry.

My idea for improving quality of service.

1. Flag fall rate set to \$10 and has to be related to the distance travelled for up to 25 km. so for every 2.5 km travelled the flag fall rate to be reduced by €50 and the max flag fall for a long distance stays at 5. So for an Airport fare the fare remains almost the same.

2. I think rate for a km can stay the same which is \$1.26 per km which is fare enough.

3. Time fare which is currently €50 per minute if travelled under 21 km/hr has to be increased in a way that €50 per minute if travelled under 41 km/hr. Because we lose money at traffic jams and going around the city and busy streets which all are speed limited to 40 km/hr.

For an example if I travel from one end of Collins street to the other end it roughly takes 15 min. And the distance is less than a km. typical fare would be around \$7.50.

And I have seen most of the passengers apologising or being sorry for a short fare. Why would they have to feel sorry about getting a taxi? They are all willing to pay more than the current rate.

Looking forward to improve the conditions of passengers and drivers and owners.

Best regards.

Arun Thomas