

Scheme Administrator
Victorian Energy Efficiency Target Scheme
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Dear Administrator

Consultation submission – VEET Insulation Administrative Requirements

Thank you for the opportunity to provide comment pertaining to the VEET Insulation Administrative Requirements Consultation Paper December 2016. The Association of Wall and Ceiling Industries Australia and New Zealand are an Industry Association passionate about the Wall and Ceiling Industry and seeing standards met and quality control implemented.

Consultation question 1

AWCIANZ concur that VEET Insulation Installers must undertake appropriate training and obtain the qualifications necessary to be deemed installers of insulation. The program currently in place for Insulation Installers covers 5 units of competency and has been designed in consultation with ICANZ, the Clean Energy Council, Industry Specific Consultants and training providers. The current accreditation process through the Clean Energy Council also includes a code of conduct, compliance and deregistration measures and the requirement for accredited installers to have a \$5 million public liability insurance cover.

In addition to the characteristics identified on page 8 of the consultation paper, AWCIANZ believe that the Insulation Handbook Part 2: Professional Installation Guide Version 4 be a mandatory resource / reference guide.

Consultation question 2

AWCIANZ agree that a pre-installation assessment is a necessary measure to ensure that the work environment is considered low risk. On the day insulation is to be installed, power to the premises is turned off and locked off before any installer enters the ceiling space. This is a requirement of AS 3999:2015 and is covered extensively in the Insulations Installers course mentioned earlier. Power to the premises is not re-energized until after the installer has completed a final check of installed insulation and has physically left the ceiling space. Secondly trained and accredited installers complete a full SWMS undertaking a risk assessment on the day of installation regardless of any prior assessment.

Installers are trained to identify exposed connections and deteriorating cables and know that all work is to cease until a qualified electrician is engaged to inspect the potential fault.

Consultation question 3

Random, real time inspections are good in theory and should be conducted as the Insulation is being installed. This would need to be a highly organized activity as some installations can be as short as 2 hours depending on the size of the job. If the install was to be found non-compliant, the process identified by the clean Energy Council's deregulation process should be implemented and a demerit point factor assigned.

Consultation question 4

AWCIANZ supports the post-installation assessment as a necessary measure to ensure quality control and that the install will not constitute a safety, electrical or fire hazard. AWCIANZ concur that processes and procedures be implemented to properly monitor, police and regulate insulation installation needs to be rigorous and robust but not arduous. The desired outcome for the householder, installer, manufacturer and general public is paramount.

Once again, thank you for the opportunity to provide comments pertaining to the VEET Insulation Administrative Requirements. We look forward to reading your recommendations.

Regards



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